

Futu Securities International (Hong Kong) Limited

Client Agreement

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1. Definitions and Interpretation

1.1 Definitions: In these Terms, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Account" means any one or more accounts of any nature, including without limitation the Securities Accounts, Margin Accounts, Futures Accounts and Fund Accounts, howsoever integrated or separated, from time to time opened and maintained in the name of the Client with the Company through which the Client may obtain services and/or effect Transactions, as the same may be re-designated, re-numbered, re-located or otherwise modified from time to time;

"Account Opening Form" means any and all account opening forms, client information sheets and documents completed by the Client from time to time in such form as the Company may prescribe or accept including any notes and statements relating to or accompanying any account opening form or document, as may be amended from time to time in accordance with the Agreement;

"Agreement" comprises these Terms, the appendices to these Terms, the Account Opening Form, and the Miscellaneous Documents;

"AMLO" means the Anti-Money Laundering and Counter- Terrorist Financing Ordinance (Cap. 615, Laws of Hong Kong);

"Applicable Regulations" means any law, regulation or order, or any rule, direction, guideline, code, practice, procedure or custom (whether or not having the force of law) of any regulatory authority, tax authority, governmental agency, Exchange, Clearing House, Clearance System or professional body in Hong Kong or elsewhere to which the Company or such other person (as the case may be) is subject;

"Authorized Person(s)" means, in the case of an individual Client, the Client and any person specified as such in the Account Opening Form, or, in the case of a corporate Client, any person specified as such in the Account Opening Form, and in either case such other person(s) appointed in substitution therefor or in addition thereto and notified in writing to the Company by the Client from time to time and such appointment shall be effective from the time of actual receipt of such notification by the Company;

"Business Day" means a day (other than Saturday and Sunday and a day on which a black rainstorm warning or a number 8 or higher typhoon signal is hoisted at any time between 9:00 a.m. and 5:00 p.m. in Hong Kong) on which the Company is open for business in Hong Kong;

"**CCASS**" means the Central Clearing and Settlement System operated by HKSCC;

"**Clearance System**", in relation to any Market, means the clearance system (including CCASS, DCASS and OCASS) from time to time used in connection with Transactions in which Securities or Contracts are traded;

"**Clearing House**", in relation to any Market, means the entity (including HKSCC, SEOCH, HKCC, OTC Clear and OTC Clearing Members) which provides clearing and/or settlement services from time to time for any Securities or Contracts traded;

"**Client**" or "**you**" means the person who has opened and maintains an Account (in its own name) in accordance with the provisions of these Terms, and shall include the Authorized Person(s) where the context permits. "**Your**" shall be construed accordingly. And:

in the case of an individual, the Client shall include the individual and its personal representatives, receivers or trustees whether in bankruptcy or otherwise;

(a) in the case of a sole proprietorship, the Client shall include the sole proprietorship itself and its personal representatives, receivers or trustees whether in bankruptcy or otherwise and the successors to the business;

(b) in the case of a partnership firm, the Client shall include all the partners of the partnership from time to time and their respective personal representatives, receivers or trustees whether in bankruptcy or otherwise and the successors to the business; and

(c) in the case of a company, the Client shall include the company itself, its successors and assigns;

"**Code**" means the Code of Conduct for Persons Licensed by or Registered with the SFC issued by the SFC, as amended and substituted from time to time;

"**Charged Assets**" means:

(a) all Investment Products, receivables, monies and any other property in the Account from time to time;

(b) all other Investment Products, receivables, monies and

property of the Client which are now or shall in the future come into the possession, custody or control of the Company, its nominees or any member of the Futu Group for any purpose whatsoever;

(c) all additional or substituted Investment Products; and

(d) all dividends, distributions or interest paid or payable, rights, interests, monies, entitlements, other payments or property accruing or offered at any time by way of redemption, bonus, preference, option or otherwise on or in respect of any of the above;

"Collateral" means any:

(a) Encumbrance created by the Client under the Agreement; and

(b) other existing or future Encumbrance granted by the Client,

in favour of the Company, its nominees and/or any member of the Futu Group to secure the payment or discharge of the Liabilities;

"Commodity" means a commodity as defined under the HKFE Rules and/or any commodity acceptable to the Company for the purposes of the Agreement whether or not capable of being delivered, including without limitation agricultural commodities, metals, currencies, shares, interest rates, indices (whether stock market or otherwise), or other financial contracts, energy, right or authority, and where the context requires includes a Contract in respect of any of the above, and "Commodities" shall be construed accordingly;

"Company" or **"us"** or **"we"** means Futu Securities International (Hong Kong) Limited (CE No. AZT137), a company incorporated in Hong Kong and:

(a) licensed by the SFC to carry on types 1 (dealing in securities), 2 (dealing in futures contracts), 3 (leveraged foreign exchange trading), 4 (advising on securities), 5 (advising on futures contracts), 7 (providing automated trading services) and 9 (asset management) regulated activities;

(b) is a registered SEHK Options Trading Exchange Participant (as defined in Appendix III (Options Trading)) (HKATS Customer Code: FTU) and Direct Clearing Participant with the SEOCH (DCASS Customer Code: CFTU); and

(c) is a registered HKFE Exchange Participant (HKATS Customer Code: FTU) under the participant category of Futures Commission Merchant,

(for further particulars as well as the Company's latest registration status, please refer to the Company's website) and its successors and assigns including, where the context requires, its agents, nominees, representatives, officers and employees. **"Our"** shall be construed accordingly;

"Complex Products" has the meaning given to it in the Code;

"Contract" means any option contracts howsoever described in Appendix III (Options Trading), a Futures Contract (as defined in Appendix X (Futures Trading)) and/or an Option Contract (as defined in Appendix X (Futures Trading)) as the context may require, and **"Contracts"** shall be construed accordingly;

"DCASS" means the Derivatives Clearing and Settlement System operated by HKCC and the SEOCH;

"Deficit" means the negative balance in any Account whatsoever and howsoever arising from time to time;

"Dissolution" of a person also includes the dissolution, winding-up, liquidation or bankruptcy of that person, and any equivalent or analogous procedure under the law of any jurisdiction in which that person is incorporated, domiciled, or resident or carries on business or has assets and "dissolved" shall be construed accordingly;

"Electronic Services" means any computer or electronic services, systems or facilities (including without limitation the mobile application and the website of the Company and algorithmic trading services) made available by the Company for the purpose of providing its services to the Client, including without limitation such services that enable the Client to issue electronic Instructions for Transactions and to receive information and communications, whether in Hong Kong or elsewhere;

"Encumbrance" means any mortgage, charge, pledge, debenture, lien, assignment by way of security, financial lease, deferred purchase, sale-and-repurchase or sale-and-leaseback arrangement, hypothecation, retention of title by a vendor, third party right or interest, or other encumbrance or security interest of any kind given or arising in respect of any assets, or any arrangement the effect of which is to prefer any creditor or any agreement over any other creditor or agreement, and includes any agreement or obligation to create or grant any of the above;

"Event of Default" means any event described as such in the Agreement, including without limitation, any of the events listed in Clause 21.1 (Default) and Clause 11.1 (Default) of Appendix X (Futures Trading) and the event specified in Clause 3.5 (Failure to Meet a Margin Call) of Appendix I (Margin Financing);

"Exchange", in relation to any Market, means the exchange on which Investment Products are traded;

"Exchange-traded Derivative Products" means Complex Products which are derivative products traded on an exchange in Hong Kong or in a jurisdiction specified by the SFC from time to time;

"FDRC" means Financial Dispute Resolution Centre Limited;

"Fund" means any unit trust, investment fund, mutual fund or any other collective investment scheme distributed by or otherwise made available through the Company;

"Fund Account" means an Account with the Company primarily for the purchase, subscription, switching, transfer, redemption or sale of any unit in any Fund, and dealing with any related proceeds or moneys as the Client may from time to time instruct the Company to effect;

"Futu Group" means Futu Holdings Limited, its subsidiaries, affiliates and associated entities, and "member of the Futu Group" shall be construed accordingly;

"Futures Account" means an Account with the Company primarily for the purchase, investment, sale, trading, entering, exchange, acquisition, holding, transfer, making, clearing, settlement, disposal or otherwise dealing in, of and with the Commodities, and/or the Contracts as the Client may from time to time instruct the Company to effect;

"HKCC" means HKFE Clearing Corporation Limited and its successors and assigns including, where the context requires, its agents, nominees, representatives, officers and employees;

"HKEx" means the Hong Kong Exchanges and Clearing Limited;

"HKFE" means Hong Kong Futures Exchange Limited and its successors and assigns including, where the context requires, its agents, nominees, representatives, officers and employees;

"HKSCC" means Hong Kong Securities Clearing Company Limited (a wholly-owned subsidiary of HKEx) and its successors and assigns

including, where the context requires, its agents, nominees, representatives, officers and employees;

"Hong Kong" means the Hong Kong Special Administrative Region of the PRC;

"Hong Kong Regulators" means the SEHK (including the relevant Clearing House), HKFE (including the relevant Clearing House), SFC, the Hong Kong Monetary Authority and/or any other regulator in Hong Kong having jurisdiction over the Company or the Transactions;

"Instruction" means any authorisation, request, application, instruction or order (in whatever form and howsoever sent) given or transmitted to the Company by the Client or any Authorized Person via whatever means (including but not limited to oral, phone, fax, email, internet or any other electronic means (including via the Electronic Services) or any written form) or which the Company reasonably believes to be the authorisation, request, application, instruction or order of the Client or any Authorized Person, and includes any authorisation, request, application, instruction or order to revoke, ignore or vary any previous authorisation, request, application, instruction or order;

"Investor Compensation Fund" means the Investor Compensation Fund established under section 236 of the SFO;

"Investment Advisory Services" means any investment advisory or strategic asset allocation advice provided by the Company to the Client from time to time in connection with any Investment Products;

"Investment Product" means Securities, Contracts, Commodities and any other financial or investment product howsoever described;

"Liabilities" means all monies, indebtedness, liabilities and obligations, whether actual or contingent, present or future, primary or collateral, secured or unsecured, now or from time to time due, owing or incurred from or by the Client to the Company, its nominees, or any member of the Futu Group in connection with any Account or the Agreement or for which the Client may otherwise be or become liable to the Company, its nominees or any member of the Futu Group, in any manner or currency whatsoever (whether as principal debtor or surety and whether alone or jointly with any other person and in whatever name, capacity, style or form), including all pecuniary obligations arising out of currency, stock broking, margin Securities trading and other financial transactions, together with interest (from the applicable due date or otherwise the date of demand up to and including the date on which the Company receives actual and unconditional payment in full), legal

costs and all other costs, charges and expenses incurred by the Company, its nominees, or any member of the Futu Group in connection with such monies, indebtedness, liabilities and/or obligations (including without limitation any foreign exchange losses and expenses incurred in the recovery or attempted recovery of such monies, indebtedness, liabilities and/or obligations or the enforcement of the Company's rights and powers under the Agreement);

"Login Identifiers" means certain information which is used in conjunction with the Passwords in order to gain access to the Electronic Services;

"Monetary Benefits" means monetary benefits howsoever described, including any such monetary benefit set out in Clause 13 (Monetary and Non-monetary Benefits), and as may be more particularly set out by the Company from time to time;

"Margin Account" means an Account with the Company primarily for effecting and recording Transactions effected by the Company on the Instructions of the Client by utilising the SMF Facilities (as defined in Appendix I (Margin Financing));

"Market" means over-the-counter market or any market for Investment Products provided by any Exchange, applicable association of dealers or corporation, whether within or outside Hong Kong;

"Material Adverse Effect" means a material adverse effect on:

- (a) the business, operations, property, condition (financial or otherwise) or prospects of the Client taken as a whole;
- (b) the ability of the Client to perform its obligations under the Agreement or any other agreement it has with the Company or any member of the Futu Group;
- (c) the validity, legality or enforceability of any such agreement, or the rights of the Company under such agreements; or
- (d) the validity, legality or enforceability of any security granted by the Client under such agreements or the priority and ranking of any such security;

"Miscellaneous Documents" means the forms, letters, notices, statements, confirmations and other documents signed, accepted or given by the Client or the Company to the other party in connection with any matter arising from or contemplated by the Agreement, as may be from time to time amended or supplemented;

"Non-Exchange-traded Derivative Product" means any Complex Product which is not a derivative product traded on an exchange in Hong Kong or in a jurisdiction specified by the SFC from time to time;

"OCASS" means OTC Clearing and Settlement System developed by OTC Clear to support its clearing services;

"OTC Clear" means OTC Clearing Hong Kong Limited, a central counterparty established by SEHK for the purpose of providing clearing and settlement services for over-the-counter derivative transaction;

"OTC Clearing Member(s)" means OTC clearing member(s) who clear proprietary over-the-counter derivative transaction;

"Passwords" means the Client's password(s) and such other encryption and security measures used in conjunction with the Login Identifiers, in order to gain access to the Electronic Services;

"PDPO" means the Personal Data (Privacy) Ordinance (Cap. 486 of the laws of Hong Kong) together with all subsidiary legislation, rules, codes and guidelines made thereunder;

"PRC" means the People's Republic of China;

"Professional Investor" has the meaning given to it in section 1 of Part 1 of Schedule 1 to the SFO;

"Purchasing Power" has the meaning given to it in Clause 2.10 (Purchasing Power);

"RMB" or **"Renminbi"** means the lawful currency of the PRC;

"Rules", in relation to any Market, means the general rules, operational procedures and other applicable rules, customs, practices, procedures and regulations of the relevant Exchange, Clearing House or Clearing System, as may be amended or supplemented from time to time;

"Securities" means (a) securities as defined in SFO; and (b) any shares, stocks, debentures, loan stocks, funds, bonds, notes, unit trusts, over-the-counter derivatives, certificates of deposit or other commercial paper or securities or other similar instruments of any kind whatever or howsoever, of or issued by any body, whether incorporated or unincorporated, or any government authority for the time being traded in a Market and acceptable to the Company for the purposes of the Agreement and may include, in the absolute discretion of the Company, (i) rights, options or interests (whether described as units or otherwise) in or in respect of any of the foregoing; (ii) certificates of interest or

participation in, or temporary or interim certificates for, receipts for or warrants to subscribe for or purchase, any of the foregoing; or (iii) any instruments commonly known as securities;

"Securities Account" means an Account with the Company primarily for effecting and recording Securities Transactions effected by the Company on the Instructions of the Client;

"Securities Transactions" means any Transaction effected by the Company on the Instruction of the Client to purchase, invest in, subscribe for, sell, exchange or otherwise deal with or dispose of any Securities including holding Securities in the name of the Company or the Company's nominee;

"SEHK" means The Stock Exchange of Hong Kong Limited and its successors and assigns including, where the context requires, its agents, nominees, representatives, officers and employees;

"SEOCH" means The SEHK Options Clearing House Limited and its successors and assigns including, where the context requires, its agents, nominees, representatives, officers and employees;

"SFC" means the Securities and Futures Commission of Hong Kong and its successors and assigns;

"SFO" means the Securities and Futures Ordinance (Cap. 571 of the Laws of Hong Kong) together with all subsidiary legislation, rules, codes and guidelines made thereunder;

"Terms" means these General Terms and Conditions as may be amended or supplemented from time to time;

"Trading Period" has the meaning given to it in Clause 5.5 (Trading Day);

"Transaction" means any transaction, dealing, agreement, action or service contemplated by, provided for, made, effected or conducted pursuant to the Agreement;

"U.S." means the United States of America; and

"U.S. person" includes any natural person who is a citizen of or resident in the United States; a corporation, partnership or other business organisation organised or incorporated under the laws of the United States or any political subdivision thereof, any estate or trust which is administered by an executor or trustee who is a U.S. person or the income of which is subject to U.S. federal income taxation regardless of its source; any account (other than any estate or trust) held by a dealer or fiduciary for the benefit of a U.S. person and any partnership or

corporation organised and incorporated under the laws of any foreign jurisdiction which was formed by a U.S. person principally for the purpose of investing in securities not registered under the United States Securities Act of 1933. "U.S. person" shall not include any branch or agency of a United States bank or insurance company that is operating outside the United States for valid business reasons as a locally regulated branch or agency engaged in the banking or insurance business and not formed primarily for the purpose of investing in securities not registered under the United States Securities Act of 1933. For the purposes of this definition, the "United States" includes the United States of America, its states, territories and possessions and the District of Columbia.

1.2 Interpretation: In these Terms and the Agreement:

(a) "**include(s)**" and "**including**" mean respectively "include(s) but not limited to" and "including but not limited to";

(b) "**holding company**" and "**subsidiary**" shall bear the respective meanings given by the Companies Ordinance (Cap. 622);

(c) reference to a Clause, Sub-clause or Schedule is to a clause, sub-clause or schedule of these Terms and reference to the Account Opening Form is to the Account Opening Form as completed by or on behalf of the Client and where such information has been amended by subsequent notice to the Company means the Account Opening Form as amended by such notice;

(d) reference to an Ordinance is to an Ordinance or law of Hong Kong and any subsidiary legislation related thereto as from time to time amended, supplemented, extended, codified or re-enacted;

(e) reference to the masculine gender includes the feminine and neuter gender and reference to the singular includes the plural and vice versa and reference to a person includes an individual, a company, institution, firm, corporation, body corporate, government, state or state entity, association, partnership or other entity or body (whether incorporated or not and whether or not having separate legal personality) or any two or more of the foregoing;

(f) the headings to the Clauses are for convenience only and do not affect their interpretation; and

(g) the Appendices form an integral part of the Agreement and should, unless expressly stated otherwise, be read together with these Terms and other parts of the Agreement.

1.3 Contractual Relationship: The contractual relationship between the Client and the Company (including all Accounts and Transactions) shall be governed by the Agreement.

1.4 Inconsistency: In case of any inconsistency, the terms shall prevail, insofar as a service, Investment Products, facility or Transaction is concerned, in the following order: (i) any form or document provided to or accepted by the Client in connection with it, (ii) any specific terms and conditions (including the relevant Appendix/Appendices) governing it, and (iii) any general terms and conditions (including these Terms) applicable to it.

1.5 Applicable Regulations: Apart from the Agreement, all services, products, facilities and Transactions shall be subject to any Applicable Regulations and Rules to the extent that they are applicable.

2. Appointment, Scope of Agency and Authorization

2.1 Account opening: The Client shall open and maintain the relevant Account(s), in the manner specified by the Company from time to time, in order to effect Transactions.

2.2 Company as Agent of Client: Unless otherwise stated in the Agreement or by the Company, the Client appoints the Company and the Company agrees to act as the Client's agent to effect Transactions on its behalf. Nothing herein shall constitute the Company as trustee or fiduciary for the Client or a partnership between the Company and the Client.

2.3 Company as Principal when dealing with Clearing House: Unless otherwise stated in the Agreement or by the Company, in respect of any account of the Company or any member of the Futu Group maintained with any Clearing House, whether or not such account is maintained wholly or partly in respect of any Transaction effected by the Company on behalf of the Client and whether or not money paid by the Client has been paid to such Clearing House, as between the Company or any member of the Futu Group and such Clearing House, the Company or member of the Futu Group (as the case may be) deals as principal.

2.4 Company's Right to Decline: Notwithstanding anything to the contrary, the Company may, in its absolute discretion, decline to accept any Instruction without giving any reason and/or refuse to provide any or all of its services under the Agreement to the Client. The Company shall not be liable to the Client for any loss whatsoever arising out of or in connection with its not accepting or acting on such Instruction or omitting to give notice of the non-acceptance of any Instruction, and the aforementioned refusal.

2.5 Delegation by Company: The Company may effect the Client's Transactions in such manner and through any member of the Futu Group, members or participants of any Exchange or Clearing House, or brokers in the relevant

Markets as the Company may in its absolute discretion decide. The Company may appoint any other person as its nominee, custodian, broker, depository agent or other agent for the purpose of or in connection with the provision of services to the Client and may delegate any of its duties under the Agreement to such person. All such third parties will be entitled to the full powers and discretions accorded to the Company. The Company is authorized by the Client to disclose any personal data and other information relating to the Client, its Authorized Persons, the Accounts and Transactions to any person appointed by the Company pursuant to this Clause 2.5. To the maximum extent permitted by Applicable Regulations, the Company shall not be liable to the Client for the acts and omissions of such third parties.

2.6 Instructions given by Authorized Person(s): The Company is authorized to accept Instructions in relation to the Agreement given or purportedly given by the Authorized Person(s), provided that settlement Instructions in respect of the transfer of cash and/or Securities to a third party must, unless otherwise agreed by the Company or specified in the Agreement, be in writing and given in the manner specified in the Account Opening Form (if so specified) or as otherwise advised in writing and provided further that the Company shall be entitled to at its sole and absolute discretion refuse to act for the Client in any particular Transaction for any reason whatsoever. Any appointment or change to the Authorized Person(s) shall be effective from time to time of actual receipt of the notification by the Company. The Company shall be entitled (but not obliged) to act on any Instructions given or purportedly given on the Client's behalf by the Authorized Person(s), and the Company will not be responsible for any loss which the Client may incur as a result. The Company shall not have any obligation to authenticate any Instruction given or purportedly given by or on the Client's behalf, or to verify the identity of the persons giving Instructions.

2.7 No duty to inquire into purpose or propriety: The Company shall not be under any duty or obligation to inquire into the purpose or propriety of any Instruction or order given or purported to be given by the Client or any Authorized Person(s) and it shall not be under any duty or obligation to see to the application of any funds paid out of any Account pursuant to the Agreement.

2.8 Power of attorney: The Client agrees to and hereby irrevocably appoints the Company with full power and authority as the Client's true and lawful attorney, to the fullest extent permitted by law, to act for and on the Client's behalf for the purpose of carrying out the provisions of the Agreement and taking any action and executing any document or instrument in the Client's name or in the Company's own name which the Company may deem necessary or desirable to accomplish the purposes of the Agreement, including without limitation the following purposes:

- (a) to execute any transfer or assurance in respect of the Charged Assets;

(b) to perfect its title to any of the Charged Assets;

(c) to ask, require, demand, receive, compound and give a good discharge for any and all moneys and claim for moneys due or becomes due under or arising out of the Charged Assets;

(d) to give valid receipts, discharges and to endorse any cheques or other instruments or orders in connection with any of the Charged Assets; and

(f) to file any claims or take any legal action or institute any proceedings which the Company considers to be necessary or desirable to protect the security created under the Agreement.

2.9 Limits: The Company may prescribe such limits in connection with any Account and the giving of any Instruction as the Company may from time to time consider appropriate. Such limits include, without limitation, the maximum number of Transactions that may be made each day, the number and type of different Investment Products which may be dealt with in each Transaction, the minimum value or amount of Investment Products for a Transaction, limits on the price at which the Client can purchase or sell an Investment Product, position limits on open Contracts, fund redemption limits and the assigned Purchasing Power.

2.10 Purchasing Power: Purchasing Power is a mechanism that dictates the total value of Transactions that you can enter into and may apply differently to each Account or uniformly across all Accounts. The level of Purchasing Power is calculated by the Company at its sole discretion and in accordance with such methodology as it may from time to time implement. For example, the methodology may take into account, amongst other things, the value of Investment Products, cash, collateral, margin and other assets in the Accounts or otherwise held by the Company or other third party for the benefit of the Client. The level of Purchasing Power as calculated by the Company is final, conclusive and binding on the Client. The Company makes no representations or warranties that the Purchasing Power displayed is accurate, timely or complete. The Client agrees that the Company shall not be held liable for any losses or damages suffered by the Client as a result of its use or reliance on the indicated Purchasing Power.

2.11 Not a Discretionary Account: The Client acknowledges that the Company does not exercise discretion with respect to making investment decisions and executing Transactions for the Client, unless the Company otherwise notifies the Client, in which case, the Client may be required to enter into an agreement of discretionary account and a letter of authorization and such other documents as the Company may require. No act, omission, instruction, permission, tacit consent, approval, arrangement, or agreement of the

Company shall be construed as such.

2.12 Nature of Services: Save as otherwise agreed between the Company and the Client, the Company does not provide Investment Advisory Services and therefore does not assume any advisory duty of care or obligation in the solicitation and recommendation of any Investment Product other than to ensure reasonable suitability as set out in Clause 24.1 (General). Where the Company makes available to the Client any advertisements, marketing or promotional materials, marketing information or other information relating to certain Investment Products, such action may or may not constitute any solicitation or recommendation of such Investment Products. The Client shall make own independent judgments without reliance on the Company in entering into any Transactions. The Client shall obtain independent professional advice before taking, or refraining from taking, any action on the basis of such materials or information. The Client also acknowledges that:

(a) any target or estimated return mentioned during the course of Investment Advisory Services shall not in any way represent any guarantee, projection or prediction in relation to the performance of any Investment Product;

(b) there are risks involved with investment in any Investment Product;
and

(c) the Company may, in its sole and absolute discretion, impose such fees from time to time with respect to the Investment Advisory Services.

3. Standing Authorities

3.1 Standing Authorities: The Client agrees to give such standing authorities as required, and in such form as specified, by the Company from time to time in connection with, but not limited to, the following:

(a) the Securities and Futures (Client Securities) Rules (Cap. 571H of the Laws of Hong Kong) (including that which is necessary for the purpose of Clause 5.1 (Standing Authority) of Appendix I (Margin Financing));
and

(b) the Securities and Futures (Client Money) Rules (Cap. 571I of the Laws of Hong Kong).

3.2 Specific Purposes: Without prejudice to any rights or powers that may be exercised by the Company pursuant to the standing authorities, the Company may also, pursuant to such standing authorities:

(a) apply any of the Client's Investment Products or the Charged Assets pursuant to a securities borrowing and lending agreement or a

securities repurchase agreement;

(b) deposit any of the Charged Assets with an authorized financial institution as collateral for financial accommodation provided to the Company;

(c) deposit any of the Charged Assets to HKSCC for the performance and settlement of the Company's clearing obligations and liabilities; and

(d) deposit any of the Charged Assets with a Clearing House, or another intermediary licensed or registered for dealing in Securities in Hong Kong or elsewhere, as collateral for the discharge and satisfaction of the Company's settlement obligations and liabilities.

3.3 Validity Period: A standing authority is effective on the date it is given. The Client's authority must specify the period for which it is current and be limited to not more than 12 months. If the Client is a Professional Investor, these restrictions do not apply, and any standing authority, once given, will remain in effect unless and until it is specifically revoked in writing by the Client.

3.4 Revocation: On condition that there are no outstanding Liabilities, the Client may revoke a standing authority by giving not less than 5 Business Days prior notice to the Company.

3.5 Renewal: The Company will send a notice to the Client at least 14 days before the expiration of a standing authority stating that, if the Client does not object to the renewal of such standing authority prior to its expiration, such standing authority shall be deemed to have been renewed on the same terms and conditions as when it was last given.

4. Instructions

4.1 Giving Instructions: The Client and/or the Authorized Person(s) may give Instructions in relation to Transactions, Accounts or the Company's services to the Company via telephone, facsimile transmission, electronic means (including the Electronic Services) or other means of communication specified by the Company from time to time. If an Instruction is given in writing, the signatures of the Client and/or Authorized Persons shall comply with the signing arrangement and conform to the specimen signatures provided to the Company in the Account Opening Form (if provided) (the "Agreed Signing Arrangement"). In any event, the Client shall comply with such verification procedures and fulfil such other requirements as may be specified by the Company from time to time. If Instructions are given by telephone or other means not accompanied by the signatures of the Client or Authorized Persons, the Company is entitled to rely upon and act in accordance with such Instructions given by the Client or any one of the Authorized Persons singly and any Agreed Signing Arrangement will not apply.

4.2 Cut-off time: The Company is entitled to prescribe any cut-off time for receiving Instructions in general or Instructions of any particular nature or type, which may differ from any usual cut-off/trading time in any Market or prescribed by any Exchange or Clearing House. The Client acknowledges and agrees that the Company is not liable for any delay or failure in effecting any Instruction which is received by the Company after the applicable cut-off time.

4.3 Authorized Person(s): Any one of the Authorized Person(s) is authorized by the Client to give Instructions in relation to the Account on behalf of the Client and to sign on behalf of the Client all agreements and relevant documents relating to the Account and its operation until written notice to the contrary is actually received by the Company from the Client. The Client undertakes with the Company from time to time and at all times to ratify and confirm any Instructions or agreements or documents whatsoever given or signed or purported to be given or signed by any of the Authorized Person(s) for and on behalf of the Client including without limitation any Instructions which may be given or purported to be given or any agreements or documents which may be signed or purported to be signed by, any Authorized Person(s) between the revocation of the authority of any of the Authorized Person(s) and the actual receipt by the Company of notice of such revocation. The Client agrees that any Instructions given or purported to be given or any agreements or documents which may be signed or purported to be signed by any of the Authorized Person(s) for and on behalf of the Client after revocation by the Client of his authority shall be valid and effectual in favour of the Company if at the time of the receipt of such Instructions or signed agreements or documents the Company did not have actual notice of such revocation. All such documents and Instructions (whether oral or written) signed or given or purported to have been signed or given by any Authorized Person(s) shall be deemed to be within the power of such Authorized Person(s) and shall be absolutely and conclusively binding on the Client. The Client is responsible for ensuring that all Authorized Person(s) comply with the Agreement and in any event remains responsible for all Instructions, even if they are given by an Authorized Person or other third party.

4.4 Company's Reliance on Instructions: The Company shall be entitled to treat an Instruction given in accordance with these Terms as fully authorised by the Client. The Company shall be entitled (but not bound) to act on or take such steps in connection with or in reliance upon such Instruction as the Company may in good faith consider appropriate for the purpose of executing the Transaction in accordance with such Instruction (whether it be an Instruction to acquire, purchase, sell, transfer, dispose of or otherwise deal with Investment Products) and shall have authority to bind the Client to any agreement or other arrangement with the Company or with any other person or to commit the Client to any other type of Transaction or arrangement whatsoever for the purpose of executing such Instruction, regardless of the nature of the Transaction or arrangement or the value, type and quantity of

the Investment Products involved. Apart from verifying the signature of each of the Client and/or Authorized Persons (where an Instruction is signed by the Client and/or Authorized Person) against the Agreed Signing Arrangement or verifying the relevant designated number, password and/or any other information relating to the identity of the Client and/or any Authorized Persons (where an Instruction is given by any other means), the Company shall have no obligation to verify the identity or authority of the person giving any Instruction by any means or the authenticity of such Instruction. The Company shall be entitled to rely and act on Instructions believed by the Company in good faith to be genuine and any Transaction effected by the Company for the Client on that basis shall be absolutely and conclusively binding on the Client, whether or not the Instruction for such Transaction is made or authorised by the Client.

4.5 Electronic Services: The Company may, from time to time and at its sole and absolute discretion, provide to the Client the Electronic Services in accordance with Clause 14 (Electronic Services).

4.6 Risks with Electronic Communications: The Client recognizes the risks in giving Instructions by telephone, facsimile, electronic mail or other electronic means (including the Electronic Services) including the risk of any Instruction being unauthorized or given by an unauthorized person or intercepted by a third party. If the Client chooses to give Instructions by any electronic means, the Client accepts the risks in full and authorises the Company to act on any Instruction received by it through such means. The Company does not assume any responsibility for any delay, failure, error, interruption or suspension in the transmission or communication of Instructions or information on prices or the mistaken communication of Instructions or information to any other party, or for any claim, liability or loss which the Client may suffer or incur as a result of the use of any particular means for giving or receiving Instructions or of the Company acting on such Instructions, unless due to the gross negligence, fraud or wilful default of the Company or any of its officers or employees and only to the extent of direct and reasonably foreseeable loss and damage (if any) arising directly and solely therefrom. The Company will not be liable for any delay or failure in the transmission of orders due to breakdown or collapse of communication facilities or for any other delay or failure beyond the control of the Company.

4.7 Cancelling or Amending Instructions: Once an Instruction is given by or on behalf of the Client, it may not be amended, rescinded or withdrawn unless the Company agrees otherwise. In the case of full or partial execution of the Client's amended, rescinded or withdrawn Instruction, the Client agrees to accept full responsibility for the Transactions. The Company shall not be obliged to act on any Instruction for cancellation, variation or amendment of any Instruction already given by or on behalf of the Client to the Company nor be responsible or liable to the Client for any loss or expense suffered or incurred by the Client if the original Instruction has already been completed by the Company in good faith or it is not reasonably practicable for the Company

to act on such Instruction to cancel, vary or amend the original Instruction.

4.8 No Responsibility to Procure Compliance as a Fiduciary: The Company shall have no responsibility to procure compliance by the Client with any law or regulation governing the Client's conduct as a fiduciary (if applicable).

4.9 Priority: The Company may in its sole discretion determine the priority in the execution of the Client's Instructions.

4.10 Aggregating Orders: Subject to any Applicable Regulations, the Company may without notice to the Client aggregate the Client's order with its own orders or with those of persons connected with the Company or with those of other clients of the Company. Such aggregation may on some occasions operate to the Client's disadvantage and on other occasions to the Client's advantage.

4.11 Giving Instructions Outside Hong Kong: If the Client gives any Instructions outside Hong Kong, the Client undertakes that such Instruction will be given in compliance with all Applicable Regulations of the foreign place, and when in doubt, the Client shall obtain independent legal advice. If the Client is domiciled outside Hong Kong, the Client confirms that it is allowed to deal with the Investment Products in Hong Kong under the Applicable Regulations, and the Company has no duty to verify the same.

5. Executing Transactions

5.1 Instructing Brokers: The Client authorises the Company to instruct such executing brokers, agents, custodians, nominees, overseas brokers and dealers (including branches or associates of the Company) as the Company may in its absolute discretion deem fit to execute any Transactions and acknowledges that the terms of business of such persons and the applicable Rules of any relevant Exchange, Clearing House and/or Clearance System on and through which such Transactions are executed and settled shall apply to such Transactions. The Client understands and agrees that the Company may, as a result of providing services to the Client under the Agreement or otherwise, owe obligations towards a third party arising from, or in connection with, the Client's Investment Products and the Charged Assets. Such third parties may have rights and entitlements in the Client's Investment Products and the Charged Assets, which can affect (a) the Company's ability to discharge its obligations towards the Client in respect of such Investment Products and Charged Assets (for example, returning certain Investment Products or Charged Assets to the Client), and/or (b) the Client's ability to exercise any of its rights in respect of, or attached to, such Investment Products or Charged Assets (including without limitation its voting rights attached to stocks).

5.2 Relevant Laws: All Transactions which the Company effects on the Client's Instructions shall be effected in accordance with all Applicable Regulations and

Rules applicable to the Company and/or the Client. All actions taken by the Company in accordance with Applicable Regulations and Rules shall be binding on the Client.

5.3 Execution of Instructions "at best" or "at market": The Client acknowledges that by reason of market conditions or physical restraints on any Market and rapid changes in the prices of Investment Products and/or fluctuation in currency exchange rates, on occasions and despite the reasonable endeavours of the Company, executing brokers or dealers (whether in Hong Kong or elsewhere), the Company may not be able to execute the Client's Instructions in full or at the specific prices or time specified by the Client or "at best" or "at market". The Company shall not be liable if any Instruction is not performed in full due to market conditions or any other cause beyond the Company's control, and the Client shall accept and be bound by dealings effected by the Company.

5.4 Partial Performance of Order and Limit Order: Where the Company or any persons instructed by the Company are unable to perform any Instruction of the Client in full, the Company or such persons are entitled to effect partial performance without prior reference to or consent from the Client. Without prejudice to the generality of the aforesaid, unless at the time of giving an Instruction with respect to Investment Products, the Client expressly instructs the Company to immediately make the entire order public in the relevant Market (and the Company accepts such an Instruction), the Company is entitled not to do so having regard to the prevailing market conditions and market practice, in particular, where the Company is of the reasonable view that the order is not immediately executable in full under the prevailing market conditions.

5.5 Trading Day: Unless the Client gives any specific Instruction to the Company to the contrary (and the Company accepts such an Instruction), the Client acknowledges that all Instructions received by the Company on a trading day are valid for that trading day only (or such shorter or longer period as determined by the Company from time to time) (the "Trading Period"), and that, to the extent any Instruction is unfulfilled, it will lapse at the close of the official trading hours on the last trading day (within the Trading Period) of the Market in respect of which they are given. A good-till-cancelled order remains a pending order until cancelled by the Client. The order may be executed at any time prior to such cancellation, and the Client accepts full responsibility for the Transactions.

5.6 Interest: The Client shall pay interest on all overdue balances on any Account or any amount otherwise owing to the Company at any time (including interest arising after a judgment debt is obtained against the Client) at such rates and on such other terms as the Company notifies to the Client from time to time, or, failing such notification, at such rate determined by the Company from time to time. Interest shall accrue on a daily basis from the applicable due

date or otherwise the date of demand up to and including the date on which the Company receives actual and unconditional payment in full. Overdue interest shall be compounded monthly and shall itself bear interest.

5.7 Recording and Tapes: The Client acknowledges that all telephone conversations between the Client and the Company may be taped without an automatic tone warning device in order to, amongst other things, enable the Company to verify the Instructions of the Client. The Client agrees that the recordings on relevant tapes or a transcript of the recording may be used as final and conclusive evidence of the contents of the Instructions.

5.8 Company's Records are Conclusive: The Client acknowledges that the books, data and records of the Company shall, in the absence of manifest error, be conclusive of the matter to which it relates and shall be conclusive evidence against the Client in all courts of law and for all purposes.

5.9 Personal Operation of Accounts: The Client acknowledges that it will personally (or through its Authorized Persons) operate any Account opened by the Company for the Client in relation to the Agreement. In the event that the Client intends to appoint a third party to act in any way on behalf of the Client in relation to the Agreement, the Client shall appoint such third party by providing the Company with such letter of authorization or other form as prescribed by the Company, the terms and conditions of which shall be in addition to and shall be deemed to form a part of the Agreement. The Client shall ensure that any appointed third party trading representative also promptly provides to the Company a completed and signed client information statement as prescribed by the Company.

5.10 Prices: The actual bid and offer prices of any Transaction shall be determined at the time when the Transaction is effected and any figures which may be quoted or provided to the Client by the Company (some of which may have been provided to the Company by its third party information or service providers) or its representatives at any time are for reference only and are not binding on the Company or the Client. For the avoidance of doubt, the Company is entitled to act on any Instruction of the Client to effect a Transaction even if the price of the underlying Investment Product has altered to the disadvantage of the Client between the time of receipt of such Instruction and the time at which the Company or its agent actually effects the Transaction.

5.11 Title: The Company has no obligation to examine or verify the validity of ownership or title of any Investment Products.

6. Settlement

6.1 Settlement: Unless otherwise agreed or where the Company is already holding sufficient Investment Products, cash or other assets on the Client's

behalf to settle a Transaction, the Client shall, by such time, at such place, in such amounts and in such manner as the Company may notify to the Client in relation to the relevant Transaction:

- (a) pay or provide to the Company cleared funds or deliver to the Company the relevant Investment Products in deliverable form required for settling that Transaction; and
- (b) ensure that the Company will receive such cleared funds or deliverable Investment Products on the applicable settlement date or by such time as the Company may notify to the Client for the purpose of settling that Transaction.

6.2 Client's Failure to Settle: If the Client fails to comply with Clause 6.1 (Settlement), the Company shall be entitled, in its sole and absolute discretion, without prejudice to any other rights or remedies of the Company and without further notice to or consent from the Client, for the purpose of settling any Transaction:

- (a) in the case of a Transaction for the purchase or subscription of Investment Products, to sell or transfer the Investment Products being the subject matter of such Transaction and/or sell or transfer any other Investment Products in any Account to satisfy the Client's settlement obligations, at a price the Company believes to be reasonable and charge or debit any related costs, fees and expenses to any Account; or
- (b) in the case of a Transaction for the sale of Investment Products, to borrow and/or purchase Investment Products equivalent to the Investment Products being the subject matter of such Transaction to satisfy the Client's settlement obligations, at a price the Company believes to be reasonable; and in addition or as an alternative to Clause 6.1 (Settlement), to have recourse to its rights of combination and set-off or any other rights under the Agreement.

6.3 Right to Not Execute Transaction: Notwithstanding any other provisions of the Agreement, the Company is entitled, in its sole and absolute discretion and without giving reason, not to execute any Instruction for the:

- (a) purchase of Investment Products unless the Client has made available to the Company cleared funds of an amount which is, in the opinion of the Company, sufficient to settle the related purchase price, fees and expenses in connection with such purchase; and
- (b) sale of Investment Products unless the Client has deposited the relevant Investment Products with the Company to settle such sale.

6.4 Deficit: The Client shall be liable for any Deficit resulting from losses and

any cost, fee or expense (including legal costs) incurred by the Company, on a full indemnity basis, in relation to the purchase and/or sale of Investment Products pursuant to Clause 6.2 (Client's Failure to Settle).

6.5 Stock Borrowing and Lending: To facilitate due settlement by the Client, the Company may, in its absolute discretion, lend Investment Products to the Client or borrow Investment Products for or on behalf of the Client, to settle the Client's sale Instructions. The Company may also lend or borrow Investment Products to or from third parties (for the purposes of this clause only, a "Third Party") on the Client's behalf or for the Client's benefit, whether in the name of the Company, a member of the Futu Group or otherwise, upon such terms as the Company may in its sole discretion decide. The Client shall indemnify the Company and the members of the Futu Group for any margins, guarantees, Securities or collateral maintenance and expenses as may be required under the aforementioned borrowing and lending arrangements. The Company does not warrant or guarantee the availability or the continuing availability of any short selling facility. The Company shall be entitled to, either at its own discretion or at the request of a Third Party, terminate any such lending and borrowing arrangements and immediately call for the delivery or return of the underlying Investment Products. The Client must comply with any demand calling for the delivery or return of the underlying Investment Products.

7. Payments and Client Money

7.1 Payments to the Client: All monies payable to the Client by the Company shall be transferred to the bank account designated by the Client in the Account Opening Form or, at the option of the Company, by any other means, and either form of payment shall constitute a full discharge of the Company's obligation to make such payments.

7.2 Segregated Accounts: All money or other property received by the Company from the Client or from any other person for the account of the Client shall (unless otherwise permitted by the Applicable Regulations, or otherwise in accordance with a written direction of the Client or otherwise in accordance with a standing authority given by the Client to the Company from time to time, such direction or standing authority having been accepted by the Company) be segregated from the Company's own assets and paid into a segregated account.

7.3 Interest on Client's Money: Any interest derived from the Company's holding of client money (as defined in the SFO) shall be treated by the Company in any manner permitted by the Securities and Futures (Client Money) Rules (Cap. 571I, Laws of Hong Kong), and specifically, the Client consents to the Company retaining (for its own account) such interest.

7.4 Transactions Executed Outside Hong Kong: Notwithstanding Clause 7.2 (Segregated Accounts), in respect of Transactions executed outside Hong Kong,

the Client authorizes and directs the Company to pay into any trust account maintained by the Company with any financial institution, which may or may not be a licensed bank, in or outside Hong Kong all amounts (less all brokerage and other proper charges accruing thereon) from time to time received by the Company for and on behalf of the Client from the Transactions, notwithstanding that any such amounts may be reinvested in further Transactions for or on behalf of the Client.

8. Statements and Records

8.1 General: The Company shall, in accordance with the Applicable Regulations, provide to the Client contract notes or other confirmations relating to any Transactions and statements of account relating to the relevant Accounts.

8.2 Monthly Statement: The Company will also deliver a monthly statement in relation to the Accounts, unless there have been no Transactions in relation to a particular Account during a particular month and the Account has no outstanding balances or holds any positions or Investment Products.

8.3 Conclusive/Client to examine: The Client shall examine each statement (including daily statement and monthly statement) and record issued by the Company. Contract notes, transaction confirmations and statements of account shall be conclusive of the matters stated therein (except in the case of manifest error) and shall be deemed to have been accepted by and binding on the Client unless the Company has actually received from the Client notice in writing alleging any omission or error within 2 Business Days after the date of such contract note or transaction confirmation or statement of account. Thereafter, the Client shall not dispute the accuracy of such statement and shall be deemed to have waived such right to dispute.

8.4 Unilateral amendment: Notwithstanding anything to the contrary, the Company may without prior notice to the Client unilaterally amend any such statement or record if it considers it to be appropriate to do so.

8.5 Non-receipt: In the event of (a) non-receipt of any statement of account or Transaction record from the Company or (b) if the Client receives any confirmation but has not issued the related Instruction, the Client shall notify the Company in writing, in the case of (a) within 5 Business Days after the time when the statement or record would normally have been received in the ordinary course of business, or in the case of (b) immediately after it receives such confirmation.

8.6 Method of delivery: The Client consents to the Company's issuance of contract notes, transaction confirmations, statements of accounts and other advices (collectively, "trade documents") in electronic form, and agrees to receive them by such means as specified by the Company from time to time, including via electronic means (including via the Electronic Services). The Client

may, by giving not less than 2 months' (or such shorter period as the Company may accept) notice in writing to the Company, revoke its consent to receive trade documents in electronic form and via electronic means (including via the Electronic Services).

8.7 Derivative Products: The Company shall, in relation to derivative products, including futures contracts or options, provide to the Client upon its request, (a) product specifications and any prospectus or other offering document covering such products; and (b) an explanation of margin procedures and the circumstances under which the Client's positions may be closed without the Client's consent.

8.8 Acknowledgments by Client: Where the Client consents to and accepts the receipt of trade documents via electronic means (including via the Electronic Services) (the "Access Service"), the Client acknowledges that it understands and accepts the following arrangements:

(a) appropriate hardware and software, internet access and a specific email address, mobile phone number or other electronic address provided and designated by the Client for receiving email, SMS or other electronic notifications from the Company are required for using the Access Service;

(b) internet, email, SMS and other electronic information services may be subject to certain IT risks and disruption;

(c) revocation of consent to the Access Service will be subject to the giving of such advance notice by the Client in the manner specified in Clause 8.6 (Method of Delivery); and

(d) the Client may be required to pay a reasonable charge for:

(i) obtaining a copy of any trade document that is no longer available for access and download via electronic means (including the Electronic Services); or

(ii) requesting the Company to provide trade documents to it, in addition to the request for the Access Service, by other means.

9. Foreign Currencies

9.1 Currency Conversion: Without prejudice to the generality of Clause 2.4 (Company's right to decline), the Company reserves the right to decline any Instruction of the Client to effect any sale or purchase of Investment Products requiring an exchange into or from one currency to another, or otherwise to refrain from effecting a currency exchange for other purposes (including for the purpose of effecting a dividend distribution), without giving any reason

therefor. If the Company accepts any Instruction of the Client to effect any such sale or purchase of Investment Products or effects any currency exchange for any other purpose, the costs of effecting the relevant currency exchange and any profit or loss arising as a result of fluctuation in the exchange rate of the relevant currency will be entirely for the account of the Client. The Company may convert monies in any Account into and from any currency at such rate of exchange as the Company shall in its sole discretion determine as being the then prevailing money market rate. Such conversion may be made for the following purposes: (i) effecting any Instruction or Transaction, (ii) the calculation, settlement and recovery of any debit balance due or that may become due from the Client or credit balance owed to the Client, and (iii) for any other purpose relating to the Agreement.

9.2 RMB: Where a Transaction is denominated in RMB, the Client agrees and acknowledges:

- (a) the risk that RMB is subject to foreign exchange control and may be non-convertible; and
- (b) that except otherwise stated by the Company, Transactions denominated in RMB shall be settled in RMB.

10. Safekeeping of Investment Products

10.1 General: The Client acknowledges and agrees that Investment Products from time to time acquired and/or held pursuant to the Agreement through or in a Clearance System shall be held subject to and in accordance with the Applicable Rules.

10.2 Safekeeping: Any Investment Products held by the Company or the Company's associated entity for safekeeping pursuant to the Agreement may, at the Company's discretion and subject to the Applicable Regulations:

- (a) (in the case of registrable Investment Products) be registered in the name of the Client or in the name of the Company or the Company's nominee; or
- (b) be deposited in safe custody in a segregated account which is designated as a trust or client account and maintained in the relevant Market by the Company with the Company's associated entity or any other institution which is qualified for providing facilities for the safe custody of Investment Products and documents relating thereto;

and in either case, shall not form part of the assets of the Company for insolvency or winding-up purposes but shall be returned to the Client promptly upon the appointment of a provisional liquidator, liquidator or similar officer over all or any part of the business or assets of the

Company.

10.3 Custodian: The Client appoints the Company as custodian of all cash and Investment Products of the Client delivered to and accepted by the Company or any of its sub-custodians or nominees subject to the Agreement. The Company shall be entitled to deposit such cash or Investment Products with such other company or institution and on such terms as it may deem fit. Such cash or Investment Products may be co-mingled with those of other clients of the Company (but not with cash or Investment Products held for the Company's own account).

10.4 Co-mingling: The Client acknowledges and agrees that, where the Client's assets are pooled and held collectively with the assets of other persons, the Client's individual entitlements may not be identifiable by separate documents, records or evidence of ownership or title, and the Client and such other persons may have to share any shortfall arising from a default of a company or an institution with which the assets are deposited.

10.5 Transfer to Client: Subject to Clause 10.7 (Full Discharge of Liabilities), the Company shall as soon as reasonably practicable after having been required to do so by Instructions from the Client:

(a) procure the registration of any Investment Products from time to time in the Account in the name of the Client or a person notified in writing by the Client to the Company as being the nominee of the Client, or if so instructed, deliver the documents representing or evidencing the Investment Products to the Client or such nominee whereupon such Investment Products shall cease to be held in the Account; and

(b) transfer any sum specified in the Instructions of the Client from the Account to such bank account of the Client as the Client may advise and such transfer shall be deemed to be a good discharge of the Company's obligation to make payment to the Client.

10.6 Delegation/Sub-Custodian: Subject to Applicable Regulations, the Company is irrevocably authorised by the Client to appoint, in the manner specified in Clause 2.5 (Delegation by Company), one or more custodians/sub-custodians, whether inside or outside Hong Kong, for any period of time, to perform the Company's custodial and safe-keeping duties.

10.7 Full Discharge of Liabilities: The obligations of the Company in Clause 10.5 (Transfer to Client) shall be subject to the other provisions of the Agreement and in particular Clause 16 (Charge) and to the right of the Company to require a full discharge of all the Liabilities prior to any withdrawal by the Client. The Company may, without notice to the Client, discharge any or all the Liabilities out of the monies standing to the credit of the Account prior to any registration or transfer in accordance with Clause 10.5 (Transfer to Client) or otherwise

require payment thereof to be made by the Client prior to any registration or transfer pursuant to Clause 10.5 (Transfer to Client).

10.8 Voting Rights etc.: The Client hereby authorises the Company to act on Instructions relating to the Client's Investment Products, including the exercise of voting and other rights attached to the Investment Products. Notwithstanding the aforesaid, the Company may decline to act on any Instruction in its absolute discretion without giving any reason therefor. Nothing in the Agreement shall in any way impose on the Company any duty to inform the Client or to take any action with regards the attendance of meetings and to vote at such meetings. The Company has no duty in respect of notices, communications, proxies and other documents relating to the Investment Products received by the Company or to send such documents or to give any notice of the receipt of such documents to the Client unless otherwise required the Applicable Regulations. The Company has the right to charge the Client for its services in taking any action pursuant to the Client's Instruction.

10.9 Dividends etc.: The Company will pay all dividends, distributions, interest, coupons or benefits relating to the Investment Products of the Client into the relevant Account.

10.10 No Obligation to Notify or Exercise Rights: Without prejudice to the generality of Clause 10.8 (Voting Rights etc.), where the Client's Investment Products are registered in the name of the Company or any other person appointed by the Company (but not otherwise), the Company may but is not obliged to:

(a) notify the Client of information, notices and other communications received by the Company in relation to such Investment Products (but shall be under no obligation to forward the same to the Client in sufficient time for Instructions to be given to the Company with regard to any matters referred to therein nor to investigate or participate or take any affirmative action except in accordance with specific Instructions from the Client (and such Instructions being accepted by the Company) and upon such conditions, indemnity and provision for reasonable expenses as the Company may require) and, in the absence of or delay in receiving specific Instructions from the Client, to refrain from acting and any default option in respect of the relevant matter shall apply; and

(b) exercise, subscribe, take up or otherwise dispose of such rights or new issues in relation to the Client's Investment Products as the Company may think fit which shall be binding on the Client unless the Company has actually received prior Instructions to the contrary from the Client (and such Instructions being accepted by the Company), except that the Company will not exercise any action which may give

rise to any obligation to disclose interest on the part of the Company or its nominee in compliance with the Applicable Regulations.

10.11 Further Action: The Client authorizes the Company and its nominee to take all such actions as may be required to comply with any Applicable Regulations in providing custody services, including withholding and/or making payment of tax or duties payable in respect of cash or Investment Products in the Account. The Client acknowledges that neither the Company nor its nominee shall be liable in respect of any call, instalment or other payment in relation to the Investment Products held by the Company or its nominee.

10.12 Return of Investment Products: The Company is entitled, upon termination of any safe custody services for whatever reasons, to return to the Client at the sole risk and expense of the Client all the assets held in custody, including returning to the Client the Investment Products which may not have the same serial number or identification as those originally deposited with or received by the Company.

10.13 No Trusteeship: The provision of the safe custody services does not constitute the Company a trustee of the Client or any of the Client's assets except where any such asset is registered in the name of the Company or a nominee of the Company in which case the Company acts in the capacity of a bare trustee only. The Company shall have no other obligations in respect of the Client's assets except those specified in the Agreement.

10.14 Client's Responsibilities: In the case of the transfer of any Investment Products, the Client will be responsible for arranging the relevant third party to deliver the Investment Products to the Client or to receive the Client's Investment Products, and that any handling, transfer or custodian fees and charges shall be solely for the account of the Client.

10.15 Same Class and Denomination: Any obligations of the Company to deliver, to hold in safe custody or otherwise or to register in the name of the Client, Investment Products purchased or acquired by it on behalf of the Client shall be satisfied by the delivery, the holding or registration in the name of the Client or its nominee of the Investment Products of the same class, denomination and nominal amounts with those originally deposited with, transferred to or acquired by the Company on behalf of the Client.

10.16 Client's Risk: Investment Products deposited with or held by the Company and/or its nominee(s) pursuant to the Agreement shall be at the Client's sole risk and the Company shall be under no obligation to insure any of them against any kind of risk, which obligation shall be the Client's sole responsibility.

10.17 Disposal: The Company is authorized, pursuant to Section 6(3) of the Securities and Futures (Client Securities) Rules (Cap. 571H of the Laws of Hong

Kong), to dispose any of the Client's Securities or the Charged Assets (and the Company shall have absolute discretion to determine which Securities or Charged Assets are to be disposed of for the purpose of settling any liability owed by or on behalf of the Client to the Company or a third person.

11. Commissions, Charges and Expenses

11.1 Commission and Charges: The Client shall pay commissions, fees, charges, brokerage, markups or other remuneration for the Company's services (including the provision of the Electronic Services) as specified by the Company in the fee schedules provided by the Company or otherwise notified to the Client from time to time. The Client agrees that fees expressed to be payable by the Client to a third party in a fee schedule or otherwise ("Third Party Fees") may be inclusive of administrative costs and other fees for the account of the Company, members of the Futu Group and/or other parties. The Client further agrees that the Company shall be entitled to retain such proportion of the Third Party Fees as the Company considers in its absolute discretion to be appropriate. For certain products the Company may charge fees calculated based on various component factors and could be a blended rate and such fee model is not intended to be a direct pass-through of third-party fees and rebates. Such costs passed on to clients in the fee schedule may be greater than the costs paid by the Company. If such fee model / blended rate results in a discrepancy, the Company (and members of the Futu Group) may retain any excess fees, but will not charge clients for any deficiency. The Company reserves the right to revise its fee schedules and such other notices from time to time.

11.2 Maintenance Fee: The Company may charge a monthly maintenance fee to be notified by the Company to the Client on any Account with no trading activity for any length of time as specified by the Company from time to time.

11.3 Fees and Expenses: The Client shall be liable on a full indemnity basis for all fees and expenses incurred by the Company in connection with the Transactions, the Accounts and/or provision of its services including fees payable to any brokers, custodians, agents and nominees, stamp duties, transfer fees, registration fees, taxes, stock settlement fees, levies imposed by relevant Exchange, Clearing House or Market, interest and other handling costs or expenses.

11.4 Handling charge for fund transfer: The Client agrees that any administrative fee, remittance fee and correspondent bank charges that are payable regarding any fund transfer made by the client shall be borne by the Client. The Client further agrees that any payment made to Futu or any fund transfer made by the Client to the Account must be net of all fees and charges. The Client authorises the Company to pay any such charges on behalf of the Client (if required).

11.5 Deduction from the Account: The Company is authorised by the Client, at any time without prior notice to the Client, to charge to or debit from any Account any commissions, fees, charges, brokerage, remuneration, taxes, withholdings, levies, duties and other costs and expenses payable by the Client.

11.6 Payment in Full: Payments by the Client shall be made to the Company in the manner specified by the Company in immediately available funds (or other funds determined by and acceptable to the Company at its absolute discretion) on the due date, without any deduction, set-off, counterclaim, withholding or condition of any kind, and in such currency as the Company may in its absolute discretion require, except that, if the Client is compelled by law to make such withholding, the sum payable by the Client shall be increased so that the net amount actually received by the Company is the amount it would have received had there had been no withholding.

12. Taxes

12.1 Client's Responsibility: The Client is solely responsible for handling and fulfilling all tax issues, liabilities and obligations under all Applicable Regulations. The Client should seek independent professional tax advice from its own tax adviser and to determine its own tax position, liabilities and obligations. The Company is not responsible for advising on or handling any of the Client's tax issues, liabilities or obligations.

12.2 Request for Information: Upon the Company's reasonable request or where the Company is required by the tax authority and/or any other authority of any relevant jurisdiction, the Client shall sign and file any form, certificate or document and provide such necessary information and assistance (including that which is related to the Common Reporting Standard) as the Company may require.

12.3 FATCA: Without prejudice to Clause 12.2 (Request for Information), the Client undertakes to provide the Company with information, documents and certificates as required by the Company in order to meet obligations imposed by applicable inter-jurisdictional tax compliance rules. This includes, without limitation:

(a) "**FATCA**", which means:

(i) sections 1471 through 1474 of the United States Internal Revenue Code of 1986 (as amended) or any amended or successor version thereof;

(ii) any intergovernmental agreement, memorandum of understanding, undertaking and other arrangement between governments and regulators in connection with paragraph (i), including as entered into with the government of Hong Kong;

(iii) agreements between the Company and the Internal Revenue Service of the United States or other regulator or government agency pursuant to or in connection with paragraph (i);

(iv) any laws, rules, regulations, interpretations or practices adopted in the United States, Hong Kong or elsewhere pursuant to any of the foregoing; and

(b) Tax information sharing arrangements, which means any local or foreign laws, regulations and rules including, without limitation, the obligations under FATCA and associated rules and regulations and other international exchange arrangements affecting the Company.

12.4 Indemnity: Without limiting any other indemnity provided by the Client, the Client shall indemnify the Company, the Futu Group and their respective agents on demand against any liability, reasonable loss or expense (including taxes and levies) arising from the Client's Instructions, the Accounts or the Company's provision of services to the Client, including as a result of any failure by the Client to comply with this Clause 12.

13. Monetary and Non-monetary Benefits

13.1 Monetary Benefits: The Client acknowledges that the Company or any person connected with it (which includes members of the Futu Group) may receive and retain Monetary Benefits from brokers, product issuers or other third parties.

13.2 Not Quantifiable: The Company or persons connected with it (which include members of the Futu Group) may receive and retain Monetary Benefits, in amounts that are not quantifiable prior to or at the point which a Transaction is entered into.

13.3 Non-monetary Benefits: The Client acknowledges and consents that the Company or any person connected with it (which includes members of the Futu Group) may receive and retain from brokers, product issuers or other third parties non-monetary benefits, including but not limited to, services, sponsorships, advertising, research and analysis, travel, accommodation and entertainment as the Company or the connected person deems appropriate.

13.4 Independence: Unless otherwise stated in the Agreement or by the Company, the Company is an independent intermediary because:

(a) it does not receive fees, commissions, or other Monetary Benefits, provided by any party in relation to its distribution of any Investment Products to the Client; and

(b) it does not have any close links or other legal or economic relationships with product issuers, or receive any non-monetary benefits from any party, which are likely to impair its independence to favour any particular Investment Product, any class of Investment Products or any product issuer.

14. Electronic Services

14.1 Electronic Services: The Company may, from time to time and at its sole discretion, provide to the Client certain Electronic Services. This Clause 14 shall apply.

14.2 Correct Entry and Reliance: The Client agrees that the Company is entitled to rely on the correct entry of the Login Identifiers and Passwords in order to ascertain whether any Instruction given to the Company is that of the Client's and to act on that assumption. The Client shall be fully responsible and liable for the entry of all information through the Electronic Services and all Instructions given to the Company through the use of the Electronic Services notwithstanding that such information or Instruction may have been given by a third party with or without authority to give such Instruction on behalf of the Client. The Client undertakes to notify the Company immediately if it has any difficulties logging in using the Login Identifiers and Passwords.

14.3 Personal: The Client shall be the only authorized user of its Login Identifiers and Passwords.

14.4 Safe-keeping: The Client has the sole responsibility and shall be liable for the confidentiality, security and safe-keeping its Login Identifiers and Passwords. The Client undertakes to notify the Company immediately if the Client suspects there have been disclosure, loss, theft or unauthorised use of the Login Identifiers or Passwords.

14.5 Prohibitions: In using the Electronic Services, the Client shall not:

(a) reproduce, retransmit, disseminate, sell, distribute, publish, broadcast, circulate, exploit (whether for commercial benefit or otherwise) the information and/or reports obtained from or through the Electronic Services in any manner whatsoever without the express written consent of the Company and shall not use the information for any wrongful or illegal purpose or in contravention of Applicable Regulations;

(b) make any additions, modifications, adjustments or alterations to, tamper any part or corrupt any information or services available on or through the Electronic Services;

(c) permit any equipment or software to be linked to or communicate in any manner or be used in connection with any other service or system whereby any information and/or reports obtained from the Company may be accessed, used, stored or redistributed by or through such other equipment or software; and/or

(d) use the facilities available under the Electronic Services otherwise than as stipulated under the Agreement or such other directions which may be issued by the Company from time to time.

14.6 Suspension and Termination: The Company may in its sole and absolute discretion, from time to time and without notice to the Client:

(a) amend, modify, suspend or terminate the operation of the Electronic Services and/or the terms of use for such Electronic Services;

(b) suspend or terminate the access of the Client to or use of the Electronic Services; and/or

(c) deactivate the Login Identifiers and Passwords, and shall not be liable to the Client for any loss, damage, costs, charges or expenses which may be suffered by the Client consequent upon any of the above actions.

14.7 Inherent Vulnerabilities: The Client accepts and acknowledges that electronic systems and technologies, including the Electronic Services and such other systems and technologies used by the Company, are inherently vulnerable to hacking, disruption, delay or failure. The Company does not in any way warrant that the Electronic Services will be free of errors, interceptions or interruptions. The Client must maintain alternative arrangements for the giving of Instructions in the event that the Electronic Services are unavailable.

14.8 Limitation of Liability: The Company shall not be liable to the Client for any loss, damage, costs, charges or expenses whatsoever and howsoever caused or arising from the use by the Client of the Electronic Services, including but not limited to:

(a) the loss or unauthorised use of the Login Identifiers or Passwords;

(b) the unauthorised use of or access to the Electronic Services; or

(c) any delay, fault, failure or loss of access to, or unavailability of the Electronic Services for whatever reason.

14.9 Intellectual Property

(a) Unless otherwise stated, the Company or certain other third parties

(including without limitation brokers, partners or sponsors) (collectively the "**Rights Holders**") are the owner or the licensee of all intellectual property rights available through the Electronic Services, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

(b) In utilising the Electronic Services, the Client agrees not to do anything that will violate, infringe, prejudice or in any way affect the Rights Holders' intellectual property rights, including without limitation all parts of the websites and software of the Company ("**IP Rights**"), and shall take all necessary measures to preserve and protect these IP Rights. All IP Rights (whether by way of copyright or otherwise) in the information or reports available from or generated by the Electronic Services vest solely in and will remain the exclusive property of the relevant Rights Holders.

(c) The Client shall not upload, post, reproduce, retransmit, disseminate, sell, publish, broadcast, circulate, exploit or distribute any information, software or other material available through the Electronic Services protected by copyright or other intellectual property right (as well as rights of publicity and privacy) without first obtaining the permission of the relevant Rights Holder, nor use the same or any part thereof other than for its own use or in the ordinary course of its own business.

15. Lien

15.1 General Lien: Without prejudice to any other powers, authorities, rights and remedies granted to the Company under the Agreement, and until all amounts owed to the Company, its nominees and the Futu Group have been paid or satisfied or discharged in full, the Company has the right to retain and withhold by way of lien all money, Investment Products (including but not limited to any and all Investment Products acquired for or on behalf of the Client or in which the Client has an interest which are held for the Account) and other property of the Client held from time to time by the Company, its nominees or any member of the Futu Group, whether held for safe-keeping or otherwise, and whether pursuant to the Agreement or otherwise, and the Company shall have the power to collect, sell or realise all or any part of such money, Investment Products and property at such price as the Company may think fit and to apply the proceeds, after deduction of expenses, to satisfy any amount owed by the Client to the Company, its nominees or any member of the Futu Group. The Client shall upon the request of the Company and at the Client's cost and expense execute all transfers and do all things necessary for vesting the legal title in such money, Investment Products and property to the Company or any other person as the Company may specify.

15.2 No Encumbrance: The Client shall not, without the Company's prior written consent, assign, transfer, mortgage, pledge, charge, or create or permit

to arise or exist any lien or other Encumbrances of any nature, or grant or purport to grant an option, on or over its right, title, interest and claim in or to any money, Investment Products and/or other property held by the Company for the account of the Client.

16. Charge

16.1 Charge: In consideration of the Company's provision of services to the Client, the Client, as beneficial owner, hereby charges, in favour of the Company, by way of first fixed charge all its rights, title, benefits, claims and interests, both present and future, in and to all of the Charged Assets, as a continuing security for the due and punctual payment and satisfaction of all the Liabilities and performance of all other obligations of the Client from time to time. If and insofar as the security created shall be ineffective as a first fixed charge for any reason, such security shall take effect as a first floating charge. Any floating charge created by this Clause 16.1 shall (in addition to and without prejudice to the circumstances in which the same shall occur under general law) automatically be converted into a specific fixed charge upon the occurrence of any Event of Default. Without prejudice to the aforesaid, the Company may at any time and from time to time by notice in writing to the Client, convert any floating charge into a specific fixed charge as regards the whole or any part of the Charged Assets specified in such notice.

16.2 No Liability: The Company and the Company's nominee shall not be in any way responsible for any loss occasioned by any action taken for the purposes of enforcing the Collateral, howsoever such loss may have been caused or arisen, or whether or not a better price could or might have been obtained on such action, or whether such loss may be reduced or avoided by either deferring or advancing the date of taking such action.

16.3 Loss and Accountability: If the Company appropriates, sells or disposes of the Charged Assets or any part thereof at the then current market price, whether to any member of the Futu Group or other party, it shall not:

(a) in any way responsible for any loss occasioned thereby howsoever arising; nor

(b) be accountable for any profit made by the Company or any of its nominees or member of the Futu Group, and the same shall not be treated as an absolute appropriation of or foreclosure on the Charged Assets to the exclusion of the Client and in extinguishment of its interests therein, unless the Company shall otherwise notify the Client (whether before or after the relevant appropriation or foreclosure has been effected), in which event any such appropriation or foreclosure shall be treated as a sale of the Charged Assets at a fair market value and the Liabilities shall be reduced by an amount equivalent to the proceeds of such sale.

16.4 Continuing Security: The Collateral shall be a continuing security notwithstanding any intermediate payment or settlement of account or satisfaction of the whole or any part of the Liabilities and notwithstanding the closing of any of the Accounts and which are subsequently reopened or the subsequent opening of any Account by the Client either alone or jointly with others. Without prejudice to the foregoing, the Collateral shall subsist and continue to have full force and effect notwithstanding the termination of the Agreement until the Client has fully discharged all the Liabilities.

16.5 Rights Additional: The charge created in Clause 16.1 (Charge) shall be in addition to and shall not affect or be affected by any other security, guarantee or indemnity which the Company may now or in the future hold or take in respect of the Liabilities and may be enforced by the Company without prior recourse to any such other security, guarantee or indemnity.

16.6 Suspense Account: Any monies realised pursuant to the Collateral may be placed and kept to the credit of a suspense account opened by the Company for so long as the Company or its nominee may in its absolute discretion determine without any obligation in the meantime to apply the same or any part thereof in or towards discharge of the Liabilities.

16.7 Dissolution to have no Effect: The Collateral shall not be discharged by any amendment or variation to the Agreement or by the dissolution or insolvency of the Client. Where the Client is a firm and there is a dissolution, the Collateral shall apply to all indebtedness incurred in the firm's name to the Company until receipt of actual notice of dissolution and, if the dissolution is by reason only of the introduction of one or more partners, the Collateral shall continue and, in addition to the debts and liabilities of the firm then dissolved, shall apply to the firm constituted with new partners as if there had been no change in the firm.

16.8 Client's Covenants: The Client covenants with the Company that:

- (a) it will not create or permit to subsist any Encumbrance (other than any Encumbrance arising by operation of law) over or dispose of any Charged Assets or any Account, other than as provided for in the Agreement;
- (b) the Client shall deposit with the Company, or to its order, all certificates, instruments and evidence of title to the Charged Assets, together, where appropriate, with all such necessary forms of transfer as the Company may from time to time require;
- (c) the Client shall execute and deliver such further assignments, charges, authorities and other documents as the Company may from time to time require for perfecting its title to or for vesting or enabling

the Company to vest the full benefit of the Charged Assets in its favour;

(d) the Client shall not withdraw or attempt to withdraw all or any part of the Charged Assets without the prior consent of the Company; and

(e) the Client shall not take or omit to take any action which might prejudice the effectiveness of the Collateral.

16.9 No Restrictions: No restrictions imposed by any Applicable Regulations on any immediate or other power of sale, application of proceeds or on any other right or on the consolidation of mortgages or other Encumbrances shall apply to the Collateral, the Company or to any other security given by the Client to the Company.

16.10 Power of Attorney: The Client, by way of security, irrevocably appoints the Company and any of its delegates or sub-delegates severally to be the Client's true and lawful attorney (with full power to appoint substitutes and to sub-delegate including power to authorise the person so appointed to make further appointments with regard to the Collateral) on behalf and in the name of the Client or otherwise, to execute, seal, deliver, exercise and otherwise perfect and do all such agreements, acts and things which:

(a) the Client could itself do in relation to the Collateral;

(b) the Client is or may become obliged to do under the Collateral; and/or

(c) otherwise may in the Company's opinion be required or deemed proper or desirable for or in connection with the full exercise of all or any of the rights conferred by the Collateral and its rights to give full force and effect to the terms of the Collateral.

This power of attorney is coupled with an interest and is irrevocable and shall remain irrevocable as long as any of the Liabilities remains outstanding. The Client ratifies and confirms and agrees to ratify and confirm any agreement, act or thing which any attorney (or any substitute or sub-delegate) appointed under this Clause 16.10 may lawfully execute, seal, deliver, exercise or do.

16.11 No Avoidance: Any release, discharge or settlement of the Collateral shall be conditional upon no security, disposition, payment or discharge in respect of the Liabilities by the Client or any other person being avoided, reduced, ordered to be refunded or repaid for any reason and, if such conditions are not fulfilled, the Company shall be entitled to enforce the Collateral as if such release, discharge or settlement had not occurred.

16.12 Reinstatement: If the Company considers that an amount paid by the Client or any other person is capable of being avoided or otherwise set aside

(on the liquidation of the Client or otherwise), then that amount shall not be considered to have been paid. Furthermore, the Company may at its sole discretion concede or compromise any claim that any payment, security or other disposition is liable to be avoided, reduced or repaid.

16.13 Good Title: The Client represents and warrants that the Charged Assets are beneficially owned by the Client, that the Client has good right and title to deposit the Investment Products with the Company, its nominees or members of the Futu Group, that the same are and will remain free from any lien, charge or Encumbrance of any kind and are not nor shall they be subject to any option and any stocks, shares and other Investment Products comprised in the Collateral are and will be fully paid up.

16.14 Exercise of Rights: Until the Company enforces any of its rights under any Collateral, (i) the Company shall have the right, subject only to giving the Client notice, to exercise voting rights and other rights relating to the Charged Assets to protect the value of the Charged Assets; and (ii) except as otherwise provided in these Terms, the Client may direct the exercise of other rights attaching to, or connected with, the Charged Assets, but not in any manner which is inconsistent with the Client's obligations under the Agreement, or which in any way may prejudice the Company's rights in relation to the Collateral.

16.15 Protection of Collateral: In the event that any action or proceeding is commenced or any claim or demand is made by any person against the Client in connection with any matter contained in the Agreement or all or any part of the Collateral or against the Company in connection with any matter contained in the Agreement or all or any part of the Collateral, the Company shall be entitled to take such reasonable steps as it may deem necessary or advisable including the withholding of payment or delivery to the Client of all or any part of any monies forming part of the Collateral and the cancellation or non-compliance with any orders or Instructions which the Client may have given or may give regarding all or any part of the Collateral. Nothing in this Clause 16.15 shall be construed as an obligation on the part of the Company to take any steps in connection with any action, proceedings, claim or demand associated with the Agreement or Collateral.

16.16 Dividends: Any dividends, distributions, interests, monies, entitlements forming all or part of the Collateral which may be received by the Client shall be held by the Client in trust for the Company and shall be paid over to the Company on demand.

16.17 No Waiver and Invalidity: The Collateral shall not be affected by any failure by the Company to take any security or by the invalidity, illegality or unenforceability of any security taken by the Company or by any existing or future agreement by the Company as to the application of any advances made or to be made to the Client.

16.18 Extension: Should any purported obligation or liability of the Client under the Agreement or any other agreement which, if valid or enforceable, would be secured by the charge created in Clause 16.1 (Charge), be or become wholly or in part invalid or unenforceable against the Client on any ground whatsoever, including any defect in or insufficiency or want of powers of the Client, or irregular or improper purported exercise of power, or breach or want of authority by any person purporting to act on behalf of the Client, or any legal limitation (whether under the Limitation Ordinance (Cap. 347 of the Laws of Hong Kong) or otherwise) or other incapacity, or any other fact or circumstances, whether or not known to the Company, or if for any other reason whatsoever the Client is not or ceases to be legally liable to discharge any obligation or liability undertaken or purported to be undertaken in the Agreement or any other agreement, the charge created in Clause 16.1 (Charge) shall nevertheless extend to secure that obligation or liability or purported obligation or liability as if the same were wholly valid and enforceable.

16.19 Restructuring of Client: No change in the constitution of the Client nor of the persons or other entities for whose liabilities the Collateral may at any time stand as security shall affect the validity of or discharge the Collateral. If the Client is a partnership, and in the event of the dissolution of the firm, the Collateral shall apply to secure all the indebtedness and liabilities to the Company incurred by the firm or in the firm's name until receipt by the Company of actual notice of dissolution. If, however, the dissolution is by reason only of the introduction of a partner or a further partner or partners into the firm, the Collateral shall continue and, in addition to the debts and liabilities of the old firm, the definition of "Liabilities" shall apply to all monies and liabilities due or incurred from or by the new firm or firms thereby constituted as though there had been no change in the firm as previously constituted.

16.20 Collateral Not Effected: Without prejudice to the generality of the foregoing, neither the Collateral nor the amounts thereby secured will be affected in any way by:

- (a) any other security, guarantee or indemnity now or hereafter held by the Company, its nominees or any member of the Futu Group under or in respect of the Agreement or any other liabilities;
- (b) any other variation or amendment to or waiver or release of any security, guarantee or indemnity or other document;
- (c) the enforcement or absence of enforcement or release by the Company, its nominees or any member of the Futu Group of any security, guarantee or indemnity or other document (including the charge created in Clause 16.1 (Charge));

(d) any time, indulgence, waiver or consent given to the Client or any other person whether by the Company, its nominees or any member of the Futu Group;

(e) the making or absence of any demand for payment of any sum payable under the Agreement made on the Client whether by the Company or any other person;

(f) the insolvency, bankruptcy, death or insanity of the Client;

(g) any amalgamation, merger or reconstruction that may be effected by the Company with any other person or any sale or transfer of the whole or any part of the undertaking, property or assets of the Company to any other person;

(h) the existence of any claim, set-off or other right which the Client may have at any time against the Company or any other person;

(i) any arrangement or compromise entered into by the Company with the Client or any other person;

(j) the illegality, invalidity or unenforceability of, or any defect in, any provision of the Agreement or any security, guarantee or indemnity (including the charge created in Clause 16.1 (Charge)) or any of the rights or obligations of any of the parties under or in connection with the Agreement or any security, guarantee or indemnity (including the charge created in Clause 16.1 (Charge)), whether on the ground of ultra vires, not being in the interests of the relevant person or not having been duly authorized, executed or delivered by any person or for any other reason whatsoever;

(k) any agreement, security, guarantee, indemnity, payment or other transaction which is capable of being avoided under or affected by any law relating to bankruptcy, insolvency or winding-up or any release, settlement or discharge given or made by the Client on the good faith of any such agreement, security, guarantee, indemnity, payment or other transaction, and any such release, settlement or discharge shall be deemed to be limited accordingly; or

(l) any other thing done or omitted or neglected to be done by the Company or any other person or any other dealing, fact, matter or thing which, but for this provision, might operate to prejudice or affect the Client's liabilities under the Agreement.

17. Client's Representations, Warranties and Undertakings

The Client makes the representations and warranties and gives the

undertakings set out in this Clause for so long as the Client maintains any Account with the Company and on the giving of each Instruction to the Company.

17.1 Corporate Client: If the Client is a body corporate (whether incorporated or unincorporated), the Client represents and warrants that it is duly incorporated or constituted (as the case may be), and validly existing under the laws of its place of incorporation and has full power and legal capacity to enter into the Agreement and perform its obligations under the Agreement according to the terms of the constitutional document(s) by which the Client is established or constituted; and that the certified copy of resolutions provided by the Client to the Company approving the execution of the Agreement were duly passed at a meeting of its directors or other officers (as the case may be) duly convened and held on or prior to the date of the Agreement in accordance with its constitutional documents and are in full force and effect.

17.2 Personal Benefit: Unless the Company expressly permits otherwise, the Client is the person ultimately responsible for originating the Instruction in relation to each Transaction and stands to gain the commercial or economic benefit of each Transaction and/or bear its commercial or economic risk, and deals on its own account as principal and beneficial owner of the relevant Investment Products and Account and that no one other than the Client has any right or interest in the relevant Investment Products or Account.

17.3 Capacity: The Client has and will have full power and capacity to enter into, and perform its obligations pursuant to, the Agreement, any other agreement entered into with the Company or any member of the Futu Group, to open and operate each Account, to give Instructions, and effect each Transaction.

17.4 True information: The information provided by or on behalf of the Client in the Account Opening Form or otherwise in relation to the Agreement from time to time is true, complete and correct in all respects. The Client undertakes to inform the Company immediately if there is any change to such information.

17.5 Good Title: The Client has unencumbered title as beneficial owner to all Investment Products and other assets which the Client delivers to the Company (for any purposes whatsoever), instructs the Company to sell or otherwise dispose of pursuant to the Agreement. The Company has no obligation to examine or verify the title of any such Investment Products and assets, and the Company will not be responsible for any defect with such title.

17.6 Consents: All necessary consents or authorisations which may be required by the Client for the signing of the Agreement, carrying out of any Transaction on any Market and performance of its obligations under the Agreement have been obtained and are in full force and effect.

17.7 Valid and binding obligations: The Agreement constitutes valid and legally binding obligations of the Client enforceable in accordance with its terms.

17.8 Application Regulations: The Agreement and its performance and the obligations contained in the Agreement do not and will not contravene any Applicable Regulations, any provisions of the Client's memorandum and articles of association or by-laws (where applicable), or constitute a breach or default under any agreement or arrangement by which the Client is bound.

17.9 Risk disclosure statements: The Client confirms it has been provided with a copy of the Agreement in a language of its choice (English or Chinese) and was invited to read the terms of the Agreement. The Client declares that it understands the contents of the Agreement in its entirety, has read and understood the relevant risk disclosure statements set out in Schedule I (Risk Disclosure Statements) or otherwise provided by the Company to the Client, has been invited to ask questions and take independent advice if the Client wished, and accepts in full the risks relating to the relevant Investment Products and Transactions.

17.10 Client's Information: The Client shall, upon the Company's request, provide the Company with such information and documents relating to the identity of the Client and each Authorized Person, the Client's financial condition and source of funds or other related matters as the Company may require from time to time for the purposes of opening, maintaining, operating and/or closing any Account. The Client agrees that the Company may rely on information provided in the Account Opening Form until the Company has received notice from the Client regarding any changes therein. The Client agrees to undertake to notify the Company immediately of any change in the particulars of the Client, or any information provided to the Company from time to time, or to update any Client's information in a timely manner if it is reasonably practicable. The Client shall promptly notify the Company in writing of any material changes in the information provided by or on behalf of the Client pursuant to the Agreement or any agreement entered into pursuant to the Agreement or relating to any Account.

17.11 Further assurance: The Client undertakes to the Company to do or execute any act, deed, document or thing which the Company requires the Client to do being in the reasonable opinion of the Company necessary or desirable in connection with the implementation and enforcement of the Agreement including the execution by the Client of an irrevocable power of attorney appointing the Company as the lawful attorney of the Client to do and execute all such acts, deeds, documents or things on behalf of the Client.

17.12 Ratification: The Client agrees to do such acts and things and to execute such documents as are necessary or are in the reasonable opinion of the Company desirable to ratify or confirm anything done by the Company, its nominees or any member of the Futu Group, or any other entity instructed by

any of them in the proper exercise of any right or power conferred on any of them by the Agreement or any agreement entered into pursuant to the Agreement or relating to the Account.

17.13 Insolvency: If the Client is an individual, it has not been made bankrupt nor has a petition been presented to make it bankrupt nor has an individual voluntary arrangement or any interim order under the Bankruptcy Ordinance (Cap. 6 of the Laws of Hong Kong) been proposed or approved in respect of the Client. Where the Client is a corporate or partnership, no order has been made, petition presented, resolution passed or meeting convened for the winding up, insolvency, dissolution, administration or other similar event of the Client.

18. Client's Information, Personal Data and Disclosure

18.1 Provision of Information: The Client shall complete such procedures and provide such information in such manner and form(s) as required by the Company at the time of opening an Account, and from time to time at the request of the Company.

18.2 Further information: The Client agrees promptly upon reasonable request by the Company (i) to furnish financial statements of the Client to the Company; (ii) to disclose to the Company any material change in the financial position of the Client; (iii) to furnish such other information (including personal information) concerning the Client as the Company may reasonably request; (iv) to notify the Company in writing if any of the representations or warranties given by the Client to the Company in connection with the Agreement ceases to be true, complete, up-to-date or accurate in any respect; and (v) to notify the Company in writing of an Event of Default upon its occurrence.

18.3 Disclosure in Compliance with Law: The Client acknowledges that the Applicable Regulations, regulatory authorities and/or the Exchanges of any relevant jurisdictions may require or request disclosure of personal and other information relating to the Client, its Authorized Persons and/or the Accounts. The Client irrevocably authorizes the Company and members of the Futu Group, without notice or consent from the Client, to disclose and provide to the relevant authorities or persons (including the Hong Kong Regulators) all such information and documents relating to the Client, its Authorized Persons and/or the Accounts as may be required or requested by them pursuant to Applicable Regulations. Without prejudice to the generality of the aforesaid, the Client agrees that where the Company has received an enquiry from any relevant regulatory authority, the Client shall, upon request by the Company (which request shall include the contact details of the relevant regulatory authority), provide to the Company or such regulatory authority directly any information relating to the Client and/or any ultimate beneficiary in compliance with such regulatory authority's request or demand and within such period specified by such regulatory authority or the Company. The Client shall not hold the Company or any member of the Futu Group liable for

any consequences arising from such disclosure, and the Client shall reimburse the Company and the Futu Group on demand for all costs and expenses (including legal costs on a full indemnity basis) incurred by the Company or any member of the Futu Group in complying with requests for such disclosure.

18.4 Disclosure generally: Subject to Clause 18.3 (Disclosure in Compliance with Law), the Company will keep information relating to the Client and the Accounts confidential, but is authorized by the Client to disclose any such information (i) to any person as the Company considers appropriate for conducting credit enquiries on the Client and/or to verify the information provided, (ii) to the Company's auditors, legal advisers or other professional advisers, or any brokers, dealers or other service providers appointed by the Company, (iii) to any member of the Futu Group, or the Company's nominees and delegates, (iv) to any actual or potential assignee of all or any of the Company's rights or obligations (whether under the Agreement or otherwise), (v) to any relevant market data service providers or Exchange to enable the Company to comply with the licence agreement between it and relevant market data service providers or the Exchange relating to market data feeds, and (vi) in accordance with the Company's privacy policy statement as amended by the Company from time to time. The Company shall not be liable to the Client for any consequences arising from any disclosure made pursuant to this Clause 18.4.

18.5 PDPO: The Client acknowledges that it has read and accepts in full the provisions in the Company's privacy policy and personal information collection statement (including the use of its personal data in the manner specified in such statement), a copy of which is available on: <https://www.futuhk.com/en/about/privacy-policy?lang=en-us>. The Client further understands that the Company's privacy policy and personal information collection statement may be amended from time to time by the Company. You are advised to check the latest version of the same available on the Company's website on a regular basis.

18.6 Non-disclosure Requirements: If a non-disclosure, confidentiality, secrecy, data privacy or other similar Applicable Regulation imposes a non-disclosure obligation in relation to any information required to be disclosed or provided by the Client under the Agreement, but permits the Client to waive such a requirement or to seek consent to such disclosure, the waiver shall be deemed to have been given by the Client and the Client shall obtain such consent on a best efforts basis.

18.7 Certification Authority: Without prejudice to Clause 2.8 (Power of Attorney), the Client agrees to and hereby irrevocably appoints the Company with full power and authority as the Client's true and lawful attorney, to the fullest extent permitted by Applicable Regulations, to act for and on the Client's behalf in connection with its application to the relevant certification authorities for e-certificates for the purpose of opening and/or maintaining the

Account(s), including without limitation the taking of any action and the execution of any document or instrument in the Client's name or in the Company's own name which the Company deems necessary or desirable to comply with its legal and regulatory obligations, and the receipt, safekeeping, use and destruction of any private keys issued by such certification authorities to the Client.

19. Client Identity Rule and Specified Intermediaries

19.1 Client Identity Rule

(a) The Client shall, immediately upon request by the Company, inform the Company of the identity, address, occupation and contact details of the person or entity (legal or otherwise) responsible for originating the instruction in relation to a Transaction and the person or entity (legal or otherwise) that stands to gain the commercial or economic benefit of the Transaction and/or bear its commercial and economic risk.

(b) In relation to a collective investment scheme or discretionary account, the "entity" referred to in paragraph (a) is the collective investment scheme or account, not those who hold a beneficial interest in that collective investment scheme or account (e.g. the unitholders of a unit trust).

(c) If the Client effected the Transactions for a collective investment scheme, discretionary account or discretionary trust, the Client shall, as soon as practicable, inform the Company when the Client's discretion to invest on behalf of the scheme, account or trust has been overridden. In the case where the Client's investment discretion has been overridden, the Client shall, immediately upon request by the Company, inform the Company of the identity, address, occupation and contact details of the person(s) who has or have given the instruction in relation to the Transactions.

(d) If the Client is aware that its client is acting as intermediary for its underlying clients, and the Client does not know the identity, address, occupation and contact details of the underlying client for whom the transactions was effected, the Client confirms that:

(i) it has arrangements in place with its client which entitle the Client to obtain the information set out in paragraphs (a) and (b) from its client immediately upon request or procure that it be so obtained; and

(ii) it will, on request from the Company in relation to a Transaction, promptly request the information set out in paragraphs (a) and (b) from the client on whose instructions the

Transactions was effected, and provide the information to the Company as soon as received from its client or procure that it be so provided.

(e) The Client confirms that, where necessary, it has obtained all relevant consents or waivers from clients, collective investment schemes, discretionary accounts or discretionary trusts for whose account Transactions may be effected to release information to the relevant regulators of the identity and contact details of such clients, collective investment schemes, discretionary accounts or discretionary trusts, and of the person(s) with the ultimate beneficial interest in any such Transactions, and (if different from the client/ultimate beneficiary) of the person(s) who originated the Transactions.

(f) The Client authorizes the Company to give the relevant regulators access to information set out in this Clause 19.1 upon such regulator's request.

(g) This Clause 19.1 shall continue in effect notwithstanding the termination of the Agreement.

19.2 Specified Intermediaries

(a) Where the Client is a "specified intermediary" within the meaning of section 18(3) of schedule 2 to the AMLO and agrees to be the intermediary of the Company for the purpose of carrying out any relevant due diligence measures for the Company pursuant to section 18(1)(a) of Schedule 2 to the AMLO (the "Specified Intermediary"), the Client undertakes the following:

(i) maintenance of internal policies, procedures and controls to comply with anti-money laundering/countering the financing of terrorist laws, regulations, and guidelines including performing ongoing monitoring of clients and their transactions;

(ii) performance and compliance of the client due diligence measures specified in section 2 of schedule 2 of the AMLO; and

(iii) provision without delay of any document, or a record of any data or information obtained in the course of carrying out client due diligence measures, upon request from overseas or local regulators or the Company.

(b) The Specified Intermediary acknowledges that the Company relies on the Specified Intermediary to carry out the relevant client due diligence measures. The Specified Intermediary agrees to indemnify and hold the Company harmless from and against all actual or

contingent liabilities, claims, demands, losses, damages, taxes, costs, charges and expenses of any kind which may be incurred or suffered by the Company in connection with or arising out of any action or inaction of the Specified Intermediary in carrying out its duty under this Clause 19.2.

19.3 Licenses and Authorisations: Where either or both of Clauses 19.1 (Client Identity Rule) or 19.2 (Anti-Money Laundering and Counter-Terrorist Financing) apply to the Client, then, for so long as the Client maintains any Account with the Company and on the giving of each Instruction to the Company, the Client represents and warrants that it is, if required under Applicable Regulations, properly licensed and has obtained all necessary authorisations and approvals to act as such an intermediary and to provide such services to its clients.

20. Client's Obligations to Disclose Certain Interests

20.1 Disclosure: The Client acknowledges that it is the Client's sole responsibility to discharge any obligations imposed on the Client by any Applicable Regulations to disclose interests of any nature (whether personal, corporate, family or otherwise) to any applicable Exchanges, regulatory authorities or other persons. Attention is specifically drawn to the provisions of Part XIII and Part XV of the SFO, and the Securities and Futures (Contracts Limits and Reportable Positions) Rules (Cap. 571 of the Laws of Hong Kong). The Client is reminded that the Client alone is responsible for complying or ensuring compliance with any duty or obligation which arises under the SFO mentioned, in respect of anything done, or which the Client requests to be done, on the Client's behalf by the Company. The Client confirms that it is aware of the provisions contained in the SFO and that the Client at all times will observe, or ensure that they are observed, so as to ensure that no breach or infringement of the SFO is caused as a result of anything done or proposed to be done by the Company acting on the Client's directions or Instructions.

20.2 No Responsibility to Advise: The Client acknowledges and agrees that the Company is not responsible for advising the Client of any disclosure obligations whether arising generally or as a result of any Transaction effected by the Company for the Client or of any holding of Investment Products or otherwise by or on behalf of the Client. Such obligations of disclosure are personal obligations of the Client. The Company shall not be obliged to give notice of holdings by or on behalf of the Client in any form or by any time limit save for any notice or statement to be issued by the Company as expressly set out in the Agreement. The Company shall not be liable for any loss, cost or expense of the Client arising from any failure or delay by the Client or any other person to disclose interests in accordance with any Applicable Regulations and the Client shall indemnify the Company for any loss, cost or expense arising from any such failure, delay or default which may be suffered or incurred by the Company.

20.3 U.S. person: The Client must advise the Company promptly if it (a) is a U.S. person, or (b) acquires or holds any Investment Products beneficially owned by, or operates any Account for, a U.S. person or in violation of any Applicable Regulations. Where the Client is or becomes a U.S. Person, the Company has the right to suspend or terminate any or all of its services provided to the Client under the Agreement with respect to any Investment Product. The Company also has the right to suspend or terminate the relevant Account. The Company is not liable for any losses, costs, fees or expenses of any kind the Client may incur or suffer in connection with such suspension or termination. Furthermore, the Company has the right to make or handle any tax reporting in relation to such Investment Product on the Client's behalf.

21. Rights and Remedies of the Company

21.1 Default: Each of the following events shall constitute an Event of Default:

- (a) the Client or any guarantor or security provider of the Client's obligations under the Agreement becomes bankrupt or insolvent by reason of its inability to pay its debts as they fall due, or enters into liquidation whether voluntarily or compulsorily, or a receiver is appointed for all or any part of its assets, or initiates or suffers the filing of a petition for its winding-up or similar action, or becomes (voluntarily or involuntarily) the subject of any equivalent or analogous procedures under any law;
- (b) the Client (in the case of an individual) dies, or is judicially declared insane or incompetent, or (in the case of a company or partnership) is dissolved or enters into an arrangement or composition for the benefit of its creditors or ceases or threatens to cease to make payment of its debts;
- (c) if, in the opinion of the Company, the Client has breached any terms of the Agreement or any other agreement it has with the Company or any member of the Futu Group;
- (d) the Client or any guarantor or security provider of the Client's obligations under the Agreement defaults in performing its obligations or liabilities whether or not in respect of any Transaction (including the failure to pay any sum due to the Company);
- (e) any information supplied, or any representation or warranty given by the Client to the Company is or becomes incomplete or untrue in any aspect when made or repeated;
- (f) any warrant or order of attachment or distress or equivalent or analogous order is issued, or any judgment is levied, enforced or executed, against any of the Client's assets or Account;

(g) an encumbrancer takes possession or a receiver, trustee or other similar officer is appointed in respect of any part of the Client's undertaking, assets or revenues or a distress, execution or other process is levied or enforced or sued out upon or against any property of the Client and is not removed, discharged or paid out in full within 7 days; or

(h) an administrator, liquidator or similar officer is appointed or an administration order made with respect to the Client or the whole or any part of the Client's assets or business;

(i) there is, without the prior written consent of the Company, a debit balance on any Account of the Client;

(j) any breach by the Client of any Applicable Regulation, including any by-law, rule or regulation of any Exchange;

(k) any consent, authorization or board resolution required by the Client to enter into the Agreement being wholly or partly revoked, suspended, terminated or ceasing to remain in full force and effect;

(l) the occurrence of any event which, in the sole opinion of the Company, might jeopardize any of the rights of the Company under the Agreement, including the occurrence of any market conditions adverse to the Company;

(m) any event or series of events which, in the sole opinion of the Company, has or is likely to have a Material Adverse Effect;

(n) the Agreement or any part thereof is terminated pursuant to Clause 27 (Termination) or any other term of the Agreement;

(o) the Client assigns, or purports to assign the whole or any part of the benefit of any part of the Agreement;

(p) any security created or any part thereof in relation to the indebtedness, obligations or liabilities of the Client under the Agreement is or becomes avoided, discontinued, jeopardized or adversely affected, or there is any action commenced or any claim made by any person in respect of any asset or property comprised in such securities, or such assets and properties deteriorate, decline or depreciate in the market value thereof;

(q) any third party asserts a claim, right or interest in respect of any moneys, funds, Investment Products or other assets in any Account;

- (r) the Client sells all or a substantial portion of its business or assets;
- (s) there occurs any adverse change, in the Company's sole and absolute opinion regarding the corporate structure, business, assets, financial or general condition or prospect of the Client;
- (t) the Client does not agree to the amendments made to the Agreement by the Company under Clause 36.2 (Amendments), or the Company and the Client are not able to resolve the objections raised by the Client under Clause 36.2 (Amendments);
- (u) it is or becomes unlawful for the Client to perform any of its obligations under any Investment Products and/or the Agreement or any other agreement with the Company or any member of the Futu Group;
- (v) it is or becomes illegal for the Company to provide any of its services under the Agreement;
- (w) notwithstanding that an Event of Default has not occurred, the Company considers it necessary for its own protection to exercise any power it may have had an Event of Default occurred; and
- (x) the Client's failure to meet its obligations for settlement of Transactions or to pay any other sum due to the Company.

21.2 Remedies: Without prejudice to any other rights or remedies which the Company may have, if any Event of Default has occurred, then, without prior demand, call or notice to the Client:

- (a) all amounts owing by the Client to the Company shall become immediately payable on demand, and interest will accrue, on the amounts outstanding from time to time in the manner specified in Clause 5.6 (Interest);
- (b) further performance by the Company of any of its outstanding obligations to the Client under the Agreement (whether for payment of money or otherwise) shall be conditional upon the Client having fully discharged all its obligations to the Company under the Agreement; and
- (c) the Company shall be entitled at its absolute discretion, without further notice or demand to or consent from the Client, to at any time and in any manner:
 - (i) terminate all or any part of the Agreement;
 - (ii) enforce the Collateral;

(iii) close or suspend any or all of the Accounts;

(iv) appropriate, sell, realise, redeem, liquidate, transfer, set-off, dispose or otherwise deal with, in such manner as the Company in its absolute discretion may determine and at the Client's sole risk and cost and without incurring any liability on the part of the Company for any loss or damage incurred by the Client, all or part of any money, Charged Assets, Investment Products in any Account and other property of the Client held by the Company;

(v) combine or consolidate any of the Client's accounts (of any nature) maintained with the Company (including the Accounts), its nominees or any member of the Futu Group; and set-off any liabilities and obligations owing by the Company to the Client under the Agreement against any Liabilities of the Client (in each case, (without prejudice to Clause 29 (Combination, Consolidation and Set-Off)). The Company is authorized to purchase with the money standing to the credit of any such account any other currency as may be necessary to effect such set-off or application;

(vi) suspend or terminate all or any of the Company's services;

(vii) cancel all or any open or unexecuted Instructions of the Client;

(viii) revise, change, withdraw, stop or cancel any facilities, advances, credits or loans made or granted to the Client, or any part thereof respectively;

(ix) demand payment, repayment, discharge, satisfaction, performance or fulfilment of the amount, interest, sum, moneys or funds owing by the Client to the Company or its any member of the Futu Group;

(x) cancel any or all open orders or any other commitments made on the Client's behalf;

(xi) close any or all Contracts between the Company and the Client, and take delivery on behalf of the Client;

(xii) exercise any Contracts held by the Company on behalf of the Client;

(xiii) cover any short position through the purchase and/or

borrowing of Investment Products;

(xiv) where applicable, buy the Investment Products previously sold as a short sale in any Account;

(xv) liquidate any long position with the Company through the sale, realisation, redemption, transfer or disposal of Investment Products; and/or

(xvi) close-out or liquidate any part or all of the Client's open positions in any Investment Product in any Account at any price or on any terms as the Company shall determine in its absolute discretion.

21.3 Application of Proceeds: The Company may at its absolute discretion apply the net proceeds (after deduction of all fees, costs and expenses incurred in connection with the exercise of the powers conferred upon it by the Agreement (including, without limitation, this Clause 21 (Rights and remedies of the Company)) actually received by the Company in satisfaction of the Client's then outstanding Liabilities in such order or manner as the Company considers fit.

21.4 Absolute Discretion: The Company shall have absolute discretion in all matters relating to the exercise of its rights conferred upon it by the Agreement (including, without limitation, this Clause 21 (Rights and remedies of the Company)), and may appropriate, sell, realise, redeem, liquidate, transfer, set-off, dispose or otherwise deal with any Investment Products or other assets of the Client on a single or collective basis at any time and any manner as the Company sees fit.

21.5 Deficit: The Client shall be liable for any Deficit that may exist after the Company has exercised its rights under the Agreement, and any related cost and expense (including legal costs on a full indemnity basis) incurred by the Company. The Client shall immediately pay to the Company on demand an amount equal to such Deficit together with the Company's cost of funding such amount and interest at the rate determined by the Company from time to time, from the date of demand up to and including the date on which the Company receives actual and unconditional payment in full (after as well as before any judgment).

21.6 Debt Collection Agents: The Company shall be entitled at any time and from time to time to employ debt collection agents to collect any sum due but unpaid by the Client in connection with the Agreement and in doing so, the Company is authorised by the Client to disclose to such agents any or all personal and other information in relation to the Client, its Authorized Persons, the Accounts and the Transactions, and the Company shall not be howsoever liable or responsible (whether in contract or tort) for such disclosure or for any

default, negligence, act, conduct, misconduct and/or deeds of such agent(s). The Client shall indemnify and keep indemnified the Company and its officers, employees and agents on a full indemnity basis against all reasonable costs and expenses which the Company may reasonably incur in employing debt collecting agent(s) and in closing any Account.

21.7 Close Out: In terms of any close-out or liquidation of the Client's positions in Clause 21.2 (Remedies), Clause 11.2 (Remedies) of Appendix X (Futures Trading) or elsewhere in the Agreement:

(a) the Company shall not bear any liability of any related losses irrespective of the way of incurrence;

(b) the Company is entitled to sell or dispose of securities or any part thereof to the Company or any member of the Futu Group, without any liability of any related losses irrespective of the way of incurrence or to make any account of the benefits obtained by the Company and/or any member of the Futu Group; and

(c) if the proceeds from the close-out are insufficient to make up for the amount owed by the Client to the Company, the Client shall immediately pay all remaining amounts due or owing to the Company.

22. Liabilities and Indemnities

22.1 Exclusion of Liability: The Client agrees that neither the Company nor the Futu Group nor any of their respective directors, employees or agents shall be liable for any claims, suits, actions, proceedings, losses, damages, obligations, liabilities, costs, fees and expenses which the Client may incur (including those resulting from Transactions executed by any brokers and dealers appointed by the Company, the exercise of any rights of any third party specified in Clause 5.1 (Instructing Brokers), or by reason of market conditions or other circumstances specified in Clause 5.3 (Execution of Instructions "at best" or "at market") or 28 (Force Majeure) hereof) arising out of or in connection with the Transactions or the Agreement, unless due to the gross negligence, fraud or wilful default of the Company, a member of the Futu Group or any of their respective directors, officers or employees. Without prejudice to the generality of the above, the Company shall not be liable for any taxes (including any withholding tax), duties, levies or imposts arising out of or in connection with any Transactions or the Agreement.

22.2 General Indemnity: The Client shall indemnify and keep indemnified the Company and the Futu Group and their respective directors, officers, employees and agents from and against any and all liabilities, obligations, losses, damages, penalties, actions, claims, proceedings, judgments, suits, costs, legal expenses (on a fully indemnity basis) and other expenses and disbursements of any kind or nature whatsoever which may be imposed on,

incurred by or asserted against the Company, any member of the Futu Group or any of their respective directors, officers, employees and agents in connection with performing its services under the Agreement or as a result of the default or breach by the Client of its obligations under any provision of the Agreement, unless due to the gross negligence, fraud or wilful default of the Company, a member of the Futu Group or any of their respective directors, officers or employees and only to the extent of direct and reasonably foreseeable loss and damage (if any) arising directly and solely therefrom.

22.3 Further Indemnity: Without prejudice to the generality of Clause 22.2 (General Indemnity), (i) the Company shall not be liable for, and (ii) the Client shall indemnify the Company and the Futu Group and their respective directors, officers, employees and agents, on demand at all times, from and against, any and all liabilities, obligations, losses damages, penalties, actions, claims, proceedings, judgments, suits, costs, legal expenses (on a full indemnity basis) and other expenses and disbursements of any kind or nature whatsoever which may be imposed on, incurred by or asserted against the Company, any member of the Futu Group or any of their respective directors, officers, employees and agents in connection with:

- (a) any claim by a purchaser or any other person by reason of any defect in the title of the Client to any Investment Products or other assets;
- (b) any defect in ownership or title of any Investment Products purchased, sold, held or otherwise dealt with by the Company on the Client's behalf;
- (c) the Company accepting, relying and/or acting on the Instructions referred to in Clause 2.6 (Instructions given by Authorized Person(s));
- (d) the Company acting upon any Instructions given or purported to be given by or on behalf of the Client by any means selected by the Client;
- (e) the Company acting on any Instruction to effect a Transaction in the circumstances described in Clause 5.10 (Prices);
- (f) the Client's failure to meet its obligations for settlement of Transactions by the applicable settlement dates or to pay any other sum due to the Company under the Agreement; and/or
- (g) the exercise by the Company of any of its rights and powers conferred by the Agreement, whether in relation to the timing or manner of the exercise of such rights or powers or otherwise;
- (h) any Application Loan (as defined in Appendix II (Applications for New Listings)) and/or Application (as defined in Appendix II (Applications for New Listings));

- (i) collecting debts from the Client;
- (j) closing the Accounts;
- (k) any representation or warranty given by the Client being untrue; or
- (l) Investment Products which are legally due to be but not yet credited to the relevant Account.

22.4 Reliability of Information: To the maximum extent permitted by Applicable Regulations, all information, whether prepared by the Company or a third party service provider (such as market data and quotation services) provided to the Client under the Agreement, whether through electronic means (including the Electronic Services) or otherwise, are provided on an "as is" and "as available" basis and is for general information only. The Client agrees that while the Company endeavours to ensure the accuracy and reliability of such information, the Company does not warrant the accuracy, reliability, timeliness, completeness or correct sequencing of any such information and the Company will not bear any liability for any loss arising from any inaccuracy, omission or incompleteness of the information or any reliance on such information.

22.5 Investor Compensation Fund: If the Company or any of its officers, or employees fail to meet its obligations to the Client under the Agreement, the Client acknowledges and accepts that its right to claim compensation (i) under the Investor Compensation Fund established pursuant to the SFO is restricted to the extent provided in the SFO, and (ii) in any Market outside Hong Kong is subject to the Applicable Regulations in the relevant Market.

22.6 FDRC: The Client is advised of its right to refer a dispute to the FDRC where, in the reasonable opinion of the Client, the Company has failed to remedy the Client's complaint in a reasonable period of time.

22.7 Tax: The Client is responsible for any applicable taxes payable or to be withheld in respect of any Investment Products or services provided hereunder in accordance with the maximum rate by law or any other rate as the Company determines from time to time. The Company or any of its nominees or member of the Futu Group is not liable for any such taxes. If the Company determines that any taxes in respect of any income, interest, proceeds, dividend or distribution credited to the Account should have been paid or withheld, the Company is entitled to collect from the Client and the Client agrees to pay to the Company the amount to be paid or withheld.

22.8 Unlawful Exclusion: Notwithstanding anything to the contrary in the Agreement, the Company does not exclude or limit in any way its liability to the Client where it would be unlawful to do so.

23. Company's Interests

23.1 Company's Material Interests in a Transaction: When effecting any Transaction for the Client, the Company, its nominees and/or members of the Futu Group may have an interest, relationship or arrangement that is material in relation to the Transaction or the Investment Products concerned and, subject to any Applicable Regulations, neither the Company nor its nominees nor any member of the Futu Group are obliged to disclose to the Client such interest, relationship or arrangement (including the nature or extent thereof). The Client agrees that the Company may, notwithstanding any such interest, relationship or arrangement, effect Transactions for the Client with or through any of its nominees or members of the Futu Group, and the Company or any of its nominees or members of the Futu Group may:

- (a) be the counterparty as principal for its own account in respect of any Transactions effected for the Client;
- (b) effect Transactions in circumstances where it has a position in the Investment Products or acts as underwriter, sponsor or otherwise of the relevant Investment Products;
- (c) take the opposite position to the Client's orders whether the position is on the Company's own account or on behalf of its other clients; or
- (d) match the Client's orders with those of its other clients.

23.2 No Claim to Profit: In the absence of fraud or wilful misconduct on the part of the Company or any of its nominees or a member of the Futu Group, the Company shall not be liable to the Client for any claims by the Client against the Company or any of its nominees or any member of the Futu Group in relation to any Transaction referred to in Clause 23.1 (Company's Material Interest in a Transaction) including any claim to account for any emoluments, commissions, profits or any other benefits whatsoever earned or received by the Company or any of its nominees or any member of the Futu Group in connection with such Transaction.

23.3 Trading for own account: Nothing contained in the Agreement shall be deemed to prohibit or inhibit the Company from (a) acting in any capacity for any other person, or (b) buying, holding or dealing in any Investment Products for its own account notwithstanding that similar Investment Products may be comprised in the Account, or (c) purchasing for the Account Investment Products held by the Company for its own account or purchasing for the Company's own account Investment Products forming part of the Account, provided that in each case the terms of such purchase are no less favourable to the Client than they would have been had the Transactions been entered

into at arm's length at the time. The Client acknowledges that the Company, its directors and/or employees may trade on its/ their own account or on the account of any member of the Futu Group subject to any applicable regulatory requirements.

23.4 No duty to disclose: Nothing contained in the Agreement shall place the Company under any duty to disclose to the Client any fact or thing which comes to its notice in the course of acting in any capacity for any other person unless such disclosure is required by the Applicable Regulations.

23.5 Company's other Interests: The Client consents that, without prior notice from the Company, when the Company executes sell or buy orders on behalf of the Client, on any Exchange or market anywhere in the world, the Company, its directors, officers, employees, agents, and/or any floor broker may buy or sell for an account in which any such person has a direct or indirect interest, subject to the limitations and conditions, if any, contained in the constitution, rules, regulations, usages, rulings, and interpretations then in force of the Exchange or market upon which such buy or sell orders are executed, and subject to the limitations and conditions, if any, contained in any applicable regulations lawfully promulgated by such Exchange or market.

23.6 Potential Conflict: The Company is, and certain members of the Futu Group are or may be, engaged in the provision of a wide range of financial services and other related businesses. As a result, the Company or the Futu Group may have a material interest or an arrangement or a relationship of any type with another party which would involve a conflict with the Company's duty owed to the Client. The Client acknowledges the existence of such potential conflict of interest and agrees that the Agreement will not preclude the Company or the Futu Group from conducting its/their businesses as aforesaid. The Company shall take reasonable steps to ensure fair treatment for the Client in relation to any transactions involving potential conflict of interest.

24. Suitability

24.1 General: Where the Client enters into a transaction:

- (a) the Company may have solicited the sale of or recommended to the Client the relevant Investment Products pursuant to Clause 24.2 (Transaction entered into with the Company with solicitation of the sale or recommendation of Investment Products by the Company); and/or
- (b) the Client may have done so without solicitation or recommendation from the Company or in circumstances where it is inconsistent with any solicitation, recommendation or advice from the Company pursuant to Clause 24.3 (Transactions (excluding transactions in Complex Products) entered into with the Company

without any solicitation or recommendation or which is inconsistent with any advice from the Company) and 24.4 (Transactions entered into with the Company in Complex Products, without any solicitation, advice or recommendation from the Company or which is inconsistent with any advice from the Company).

24.2 Transaction entered into with the Company with solicitation of the sale or recommendation of Investment Products by the Company

(a) If the Company solicits the sale of or recommends any Investment Products to the Client, such Investment Products must be reasonably suitable for the Client having regard to the financial situation, investment experience and investment objectives of the Client. No other provision in the Agreement or any other document that the Company may ask the Client to sign and no statement that the Company may ask the Client to make derogates from this Clause 24.2(a).

(b) Without derogating from Clause 24.2(a), before entering into a transaction in Investment Products solicited or recommended by the Company, the Client accepts and agrees to the following, and the Company shall be entitled to rely on the Client's acceptance of and agreement to the following:

(i) any information that the Client provides to the Company, including for the purpose of assessing whether it would be suitable for the Client to deal in such Investment Products in accordance with Clause 24.2(a), is valid, true, complete, accurate and up-to-date;

(ii) if the circumstances relating to the Client or the Investment Products change, such Investment Products which the Company initially solicited the sale of or recommended to the Client may no longer remain suitable to the Client;

(iii) the Company bears no ongoing responsibility to ensure that such Investment Products which it has solicited or recommended remains suitable to the Client;

(iv) in order to make an informed investment decision, the Client would need to understand the nature, terms and risks of such Investment Products; and consider its own circumstances, including but not limited to the financial situation, ability to assume the risks of such investment products and bear the potential losses from trading in such investment products, investment experience and investment objectives of the Client; and

(v) where necessary, the Client shall seek independent professional advice about the Investment Products that the Client intends to deal in.

24.3 Transactions (excluding transactions in Complex Products) entered into with the Company without any solicitation or recommendation or which is inconsistent with any advice from the Company

For any transaction that the Client enters into with the Company (excluding transactions in Complex Products) without any solicitation or recommendation or which is inconsistent with any advice from the Company, before entering into such transaction, the Client accepts and agrees to the following, and the Company shall be entitled to rely on the Client's acceptance of the following:

(a) such transaction is entered into by the Client solely at its own risk and request of the Client and is based on its own judgment;

(b) the Client is fully aware of and understands the nature, terms and risks of such transaction;

(c) the Company is not required to assess or advise on the suitability of such transaction for the Client;

(d) the Client has considered its own circumstances, including but not limited to its financial situation, ability to assume the risks of such transaction and bear the potential losses from trading in such Investment Products, investment experience and investment objectives;

(e) where necessary, the Client shall seek independent professional advice concerning such transaction;

(f) the Company does not provide advisory services to the Client and therefore does not assume any advisory duty of care or obligation in relation to such transaction; and

(g) unless caused by the Company's wilful misconduct or negligence, the Company is not liable for any loss (including indirect or consequential loss), cost or damage of any kind incurred or suffered by the Client or any other person with respect to any such transaction.

24.4 Transactions entered into with the Company in Complex Products, without any solicitation, advice or recommendation from the Company or which is inconsistent with any advice from the Company

For any transaction that the Client will enter into with the Company in a Complex Product, without any solicitation or recommendation from the Company or which is inconsistent with any advice from the Company, before

entering into such transaction, the Client accepts and agrees to the following, and the Company shall be entitled to rely on the Client's acceptance of the following:

- (a) such transaction is entered into by the Client at its own risk and request and is based on its own judgment;
- (b) any information that the Client provides to the Company, including for the purpose of assessing whether any transaction in a Non-Exchange Traded Derivative Product would be suitable for the Client in accordance with the Code or any other regulatory requirement, is valid, true, complete, accurate and up-to-date;
- (c) the Client has considered its own circumstances, including but not limited to its financial situation, ability to assume the risks of such transaction and bear the potential losses from trading in such Complex Product, investment experience and investment objectives;

the Client is fully aware of and understands the nature, terms and risks of such transaction;

where necessary, the Client will seek independent professional advice concerning such transactions;

if circumstances relating to the Client or the Complex Product change, such Complex Product may no longer remain suitable for the Client, and the Company has no ongoing responsibility to ensure that any Complex Product that the Client has transacted in remains suitable for it; and

the Company owes and assumes no obligation whatsoever to ensure that any such transaction in an Exchange-Traded Derivative Product is suitable to the Client. Such limitation of the Company's obligation or duty is subject to compliance with the Code and other Applicable Regulations.

24.5 Institutional Professional Investors

(a) Clause 24.2(a) shall not apply to any Clients who are "Institutional Professional Investors". The term "Institutional Professional Investors" means Clients who are persons falling under paragraphs (a) to (i) of the definition of "professional investors" in section 1 of part 1 of Schedule 1 to the SFO, to whom the Company is not required, under the law or under the Code, to assume or discharge any obligation for ensuring the suitability of any Investment Products or their recommendation or solicitation.

(b) While the Company may in fact provide some or all of the following services/information to Institutional Professional Investors, if the Client

is an Institutional Professional Investor, the Client acknowledges and confirms that the Company has no regulatory responsibility to do so:

(i) **Information about Clients:** the Company is not required to establish the Client's financial situation, investment experience or investment objectives;

(ii) **Suitability:** the Company is not required to ensure that a recommendation or solicitation is suitable for the Client;

(iii) **Knowledge of derivatives:** the Company is not required to assess the Client's knowledge of derivatives and characterise the Client based on its knowledge of derivatives under the requirements of paragraph 5.1A of the Code;

(iv) **Requirements regarding Complex Products:** the Company is not required to ensure that (i) a transaction in a Complex Product is suitable for the Client in all circumstances, (ii) sufficient information on the key nature, features and risks of a Complex Product is provided to the Client before entering into such transaction and (iii) warning statements in relation to the distribution of a Complex Product are provided to the Client in a clear and prominent manner, pursuant to the requirements under paragraph 5.5(a) of the Code;

(v) **Risk disclosure statements:** the Company is not required to provide the Client with written risk warnings in respect of the risks involved in any transactions entered into with the Client, or to bring those risks to the Client's attention; and

(vi) **Disclosure of sales related information:** the Company will not be subject to the requirements of paragraph 8.3A of the Code relating to disclosure of sales related information (applicable where the Company distributes an investment product to the Client, in which case the Company should disclose to the Client certain information prior to or at the point of entering into the relevant sale, such as (i) the Company's capacity (whether as principal or agent) or (ii) the Company's affiliation with the product issuer, etc.).

(c) In the event of any inconsistency between any term of the Agreement and Clause 24.5(b), the latter shall prevail.

25. Joint Accounts

25.1 Joint Accounts: If the Account is a joint account, i.e. the Account is in the

name of more than one person or is in the name of oneself and on behalf of others (whether a partnership or otherwise):

(a) the expression "Client" shall include each such person (a "Joint Client") and the liability of Joint Clients under the Agreement shall be joint and several;

(b) any demand for payment on any one or more of the Joint Clients shall be treated as a valid demand on each and all of the Joint Clients;

(c) the Company may release or discharge any one or more of the Joint Clients from liability under the Agreement or compound with, accept compositions from, or make any other arrangement with, any of Joint Clients without releasing or discharging or otherwise prejudicing or affecting its rights and remedies against any other Joint Client;

(d) the Agreement shall not be affected by the death, incapacity or dissolution of any Joint Client;

(e) termination of the Agreement pursuant to Clause 27 (Termination) by any one or more of the Joint Clients or its or their personal representatives shall not affect the continuing liability of the other Joint Clients;

(f) the Company shall have a lien on the property of each Joint Client. The Company's lien shall be additional to the rights and remedies of the Company pursuant to the Agreement;

(g) each of the Joint Clients singly and severally, without notice to the others, shall have the authority to give Instructions to the Company or exercise all the rights, powers and discretions of the Client pursuant to the Agreement and generally to deal with the Company on behalf of the other Joint Clients as if each of the Joint Clients alone was the sole Account holder and so as to bind all the Joint Clients. The Company is authorised to act on the Instructions of any one of the Joint Clients and shall not be required to give notice to, or obtain authorization from, the other Joint Clients in respect of such Instructions;

(h) the Company shall be under no duty whatsoever to inquire or monitor the application or disposition of any monies or properties in any Account by any of the Joint Clients;

(i) the Joint Clients have entered into the Agreement as joint tenants with a right of survivorship and not as tenants-in-common;

(j) in the event of death of any Joint Client, the deceased Joint Client's entire interest in the Account shall be vested in the surviving Joint

Client(s) on the same terms as are set out in the Agreement but without releasing any liabilities incurred to the Company prior to the Company's actual receipt of the written notification of the death of the Joint Client and the Company will be entitled to enforce its rights against the Joint Client's estate. The estate of the deceased Joint Client shall be liable and each surviving Joint Client(s) shall be liable, jointly and severally, to the Company for any debt or loss in the Account arising from completion of Transactions instructed prior to the Company's actual receipt of a written notice of such death. The estate of the deceased Joint Client or the surviving Joint Client(s) shall immediately notify the Company in writing of the death of the relevant Joint Client and any changes in the identity of the Authorized Person(s) consequent upon such death. The Company shall hold the Client's assets to the order of the surviving Joint Client(s) under the terms of the Agreement subject to the surviving Joint Client(s) producing and delivering to the satisfaction of the Company evidence of death of the relevant Joint Client and evidence of compliance of all applicable requirements under law (including all obligations regarding payment or clearance of estate duty), and the Company may take such steps and require such documents and/or indemnities as the Company may reasonably specify to protect the interests of the Company with respect to any tax, liability, penalty or loss under any applicable law;

(k) each of the Joint Clients shall be bound by the Agreement regardless of the arrangement or agreement among the Joint Clients and notwithstanding that the Agreement may be invalid or unenforceable against any one or more of the Joint Clients (whether or not the defect is known to the Company);

(l) any notice or communication from the Client shall be effective on the Company if given by any one of the Joint Clients to the Company, and shall be effective on all Joint Clients if given by the Company to any of the Joint Clients;

(m) any payment made to any one of the Joint Clients shall be a valid and complete discharge of the Company's obligations to each Joint Client regardless of whether such payment is made before or after the death of any one or more of such individuals.

26. Single and Continuous Agreement

The Agreement and all its amendments shall be continuous, and shall apply to each and all of the Accounts and Transactions individually and collectively. The Client acknowledges that all Transactions executed by the Company for the Client shall be executed by the Company in reliance upon the representations and warranties given by the Client to the Company in Clause 17 (Client's Representations, Warranties and Undertakings) hereof as if they were

repeated before each such Transaction.

27. Termination

27.1 Termination by notice: Either party may terminate the Agreement at any time by giving to the other party at least 5 Business Days' notice in writing.

27.2 Termination upon Event of Default: The Company may terminate the Agreement at any time with immediate effect upon the occurrence of an Event of Default.

27.3 Overriding right: Notwithstanding anything to the contrary, the Company reserves the right, without giving any notice or reason, to suspend or terminate at any time the Agreement and all or any of its services (including the Accounts). The Company may also be required to do so at the request of a regulatory or other authority.

27.4 Effect of termination: Upon termination of the Agreement for any reason, all amounts due or owing by the Client to the Company shall become immediately due and payable. The Company shall cease to have any obligation to effect any Transaction on behalf of the Client and shall be entitled to cancel all or any unexecuted Instructions of the Client, notwithstanding any Instructions from the Client to the contrary. Termination shall not affect the actions taken by the Company, its nominees, a member of the Futu Group or any third party under the Agreement prior to the termination.

27.5 Return of Client Assets: Any cash proceeds and monies remaining after satisfaction of all Liabilities of the Client shall be returned to the Client as soon as practicable at the Client's sole risk and expense. Any Investment Products or other assets of the Client which are not realised or disposed of together with any relevant documents of title in the Company's possession shall be delivered to the Client at the Client's sole risk and expense. The Company shall have no liability for any loss or damage incurred by the Client arising from such return and delivery. The Client may, by notice to the Company, elect to forfeit any such cash proceeds, monies, Investment Products and other assets.

27.6 Rights Accumulative: The suspension or termination of any of the Company's services or the Agreement shall be without prejudice to the Company's rights and remedies in respect of any obligations or liabilities of the Client including the Company's right to settle any Transactions entered into or liabilities incurred by or on behalf of the Client under the Agreement prior to such suspension or termination, and shall not affect any of the rights of the Company over any of the Client's property in the possession or control of the Company whether the same be held for safe custody, margin or otherwise and whether pursuant to the Agreement (in particular Clause 21 (Rights and Remedies of the Company)) or otherwise so long as there is any outstanding liability of the Client to the Company.

27.7 Client's Continuing Obligations: Notwithstanding the suspension or termination of any of the Company's services or the Agreement, the Client shall continue to be bound by the provisions of the Agreement to the extent that they relate to any obligations or liabilities which remain to be performed or discharged. Termination shall not terminate or affect any warranties, promises, statements, declarations, commitments, and indemnities made by the Client under the Agreement or in relation to any Investment Product.

28. Force Majeure

The Company shall not be liable for any loss sustained by the Client, whether directly or indirectly, if it is prevented from acting as a direct or indirect result of any government restrictions, imposition of emergency procedures or suspension of trading by any relevant Exchange Clearing House or Market, civil disorder, acts or threatened acts of terrorism, natural disasters, war, strikes or other circumstances beyond its control.

29. Combination, Consolidation and Set-Off

29.1 Combine and Consolidate Accounts: Without prejudice to any other right of the Company or any member of the Futu Group, whether under the Agreement or under any other agreement from time to time subsisting between the Company or any member of the Futu Group and the Client, the Company may from time to time and without prior notice to the Client, set-off, transfer or apply, and the Client authorises each member of the Futu Group to transfer or release to the Company or the relevant other member of the Futu Group upon request, all or any of the monies, Investment Products or other property in any account (whether or not in Hong Kong, and in whatever currency) which the Client maintains with the Company or any other member of the Futu Group, whether singly or jointly with any other person, and whether or not matured or subject to notice, in or towards discharging the Liabilities. When such combination, consolidation, set-off or transfer requires the conversion of one currency to another, such conversion shall be at a rate of exchange determined conclusively by the Company on the basis of the then prevailing exchange rates in the relevant market. For the foregoing purposes, the Client authorizes the Company and members of the Futu Group to share any and all data regarding such accounts with one another.

29.2 Withdrawal: Where the Client instructs the Company to withdraw or transfer any monies, Investment Products or other property to the Client, the Company may withdraw or transfer any such monies, Investment Products or other property from any Account with the Company, its nominees or any member of the Futu Group.

30. Communications and Notices

30.1 Communications to the Client (in writing): Unless otherwise specified in the Agreement, any communication or notice (including the document(s) in the litigation/arbitration/execution of the judicial procedure) to be made or given by the Company to the Client shall be in writing and addressed to the Client's last known (provided by the Client) address and/or facsimile number and/or email address and/or mobile phone number for messaging services (as the case may be) and/or via electronic means (including via the Electronic Services), and shall be deemed to have been received by the Client (i) 72 hours after posting if delivered by mail, it being sufficient to prove that the communication or notice was properly addressed and posted, or (ii) immediately if delivered by facsimile, email, phone messaging services or via electronic means (including via the Electronic Services).

30.2 Communications to the Client (telephone): Unless otherwise specified in the Agreement, any communication or notice may also be given by the Company to the Client by way of telephone, and shall be deemed to have been received by the Client immediately after the communication or notice is made over the telephone.

30.3 Communications to the Company (in writing): Any communication or notice to be made or given by the Client to the Company shall be in writing and addressed to the Company's last known address, facsimile number or email address, and shall be deemed to have been received by the Company only upon its actual receipt and confirmation thereof.

30.4 Communications to the Company (telephone): Unless otherwise specified in the Agreement, any communication or notice may also be given by the Client to the Company by way of telephone, and shall be deemed to have been received by the Company only after it confirms the same to the Client.

30.5 Telephone Recording: For the purpose of protecting the mutual interest of the Client and the Company, the Company may, without notice, record telephone conversations between it and the Client.

31. Time of the Essence

Time shall be of the essence in respect of the performance of all of the Client's obligations in connection with the Agreement. If any document sent by the Client to the Company concerning the Account or any order made by the Company is for any reason undated, the time and date as shown on the time chop of the Company, as imprinted on such document at the time of its receipt by the Company, shall be conclusive evidence of the date of such document.

32. Automatic Postponement

The parties agree that if any day on which the Company has agreed or obliged to do, take or conduct any matter, action or Transaction (the "Action Date") shall fall on a day which is not a Business Day, the Action Date shall automatically be postponed to the next Business Day.

33. Severability

Each of the provisions of the Agreement is severable and distinct from the others. Any provision of the Agreement which is illegal, invalid or unenforceable for any reason in any jurisdiction shall be ineffective only to the extent of such illegality, invalidity or unenforceability and shall not affect the legality, validity or enforceability of the remaining provisions or the legality, validity or enforceability of such provision in any other jurisdiction.

34. Assignment

The Client shall not assign or transfer its rights and/or obligations under the Agreement or any Investment Product without the prior written consent of the Company. The Company may assign or transfer any of its rights and/or obligations under the Agreement without the prior consent of the Client.

35. Successors and Assigns

35.1 Successors and Assigns: The Agreement shall enure for the benefit of the Company, its successors and assigns notwithstanding any absorption or amalgamation of the Company by or with any other person. The Agreement shall be binding upon the Client and its heirs, executors, administrators, personal representatives, successors and permitted assignees, as the case may be.

35.2 Survival: The Agreement shall survive any changes or succession in the Client's business and shall be binding in the case of a partnership or firm upon the partners jointly and severally and upon their personal representatives and in the case of an individual upon his personal representative, receiver or trustee whether in bankruptcy or otherwise.

36. Miscellaneous Provisions

36.1 Notification: The Company shall notify the Client promptly of any material changes to the name, address or licensing information relating to the Company or the Company's services, interest charges, fees and other charges provided in or in connection with the Agreement.

36.2 Amendments: The Company may, at its sole and absolute discretion,

amend, delete or substitute any of the terms of the Agreement or add new terms to the Agreement by notifying the Client and setting out such amendment, deletion, substitution or addition. These changes shall be deemed to have been incorporated in the Agreement and shall be binding on the Client upon the earlier of (a) the Client's continued use of any service provided under the Agreement or (b) 7 days from the date of such notice. If the Client does not agree to such changes, the Client must not use any services provided under the Agreement and shall raise its objections with the Company in writing within 7 days from the date of such notice.

36.3 Complaints: Any complaint about the Company shall be made in writing and addressed to the Company. The Client agrees to provide the customer services officer with all such information as he may reasonably request to enable him to investigate the complaint.

36.4 Fraud: If the Client suspects that there has been any fraud or unauthorized access any of the Accounts, the Client shall notify the Company immediately by calling its anti-fraud hotline: (852) 2523 3588 or such other telephone numbers that the Company notifies the Client from time to time.

36.5 English Version Prevails: In the event of any inconsistency between the English version and the Chinese version, the English version shall prevail.

36.6 Rights Accumulative: The rights, powers, remedies and privileges of either party under the Agreement are cumulative and not exclusive of any other rights, powers, remedies and privileges provided by law or otherwise.

37. Submission to Rules and Regulations

37.1 General: Every Transaction executed on the relevant Exchange, Clearing House or Market will be subject to any transaction charges, taxes, levies or other fees imposed by such Exchange, Clearing House or Market from time to time which shall be borne by the Client.

37.2 Applicable Regulations: The Agreement shall be subject to the SFO and any other Applicable Regulations, whether in Hong Kong or otherwise.

37.3 SEHK: In respect of Transactions effected on SEHK:

(a) the Rules of the SEHK, HKSCC and SEOCH shall be binding on the Client and the Company and shall prevail in the event of any conflict between the Rules and the Agreement;

(b) every Transaction executed on the SEHK will be subject to a transaction charge which shall be borne by the Client; and

(c) every Transaction executed on the SEHK will be subject to other

levies the SEHK may impose from time to time which shall be borne by the Client.

37.4 HKFE: In respect of Transactions effected on HKFE:

(a) the Rules of the HKFE and HKCC shall be binding on the Client and the Company and shall prevail in the event of any conflict between the Rules and the Agreement;

(b) every Transaction executed on the HKFE will be subject to a transaction charge which shall be borne by the Client; and

(c) every Transaction executed on the HKFE will be subject to other levies the HKFE may impose from time to time which shall be borne by the Client.

37.5 Over-the-Counter Derivative Transaction: In respect of over-the-counter derivative transactions, the Rules of OTC Clear shall be binding on the Client and the Company (if applicable) and shall prevail in the event of any conflict between the Rules and the Agreement.

37.6 Foreign Markets: In respect of Transactions effected in any Market outside Hong Kong, the Rules of the relevant Exchange, Clearing House or Market shall be binding on the Client and the Company and shall prevail in the event of any conflict between the Rules and the Agreement.

37.7 Duty to Report Immediately upon the happening of any material breach, infringement or non-compliance of market misconduct provisions set out in the Applicable Regulations that the Company reasonably suspects may have been committed by the Client, the Company has a duty to report to relevant authorities or persons (including the Hong Kong Regulators), giving particulars of the suspected breach, infringement or non-compliance and relevant information and documents. The Client shall not hold the Company or the Futu Group liable for any consequences arising from such reporting.

38. Confirmation and Independent Advice

38.1 Confirmation: The Client confirms that it has read and understood the Agreement, and that the Client agrees to be bound by the Agreement. The Client shall be deemed to have agreed to the terms and conditions of the Agreement upon the Client's use of the services provided by the Company.

38.2 Independent Advice: The Client Agrees that it is the Client's responsibility to seek independent advice (including legal advice) in respect of any Transaction from its own advisers as it considers appropriate, in particular:

(a) for the purposes of Appendix II (Applications for New Listings), the

Client acknowledges that the Company has invited the Client to seek independent legal and other professional advice in respect of each Application and it is the sole responsibility of the Client for obtaining such advice as it considers appropriate; and

(b) for the purposes of Appendix II (Applications for New Listings), regarding each Application Loan, the Client acknowledges that the Company has invited the Client to seek independent legal and other professional advice in respect of each Application Loan and it is the sole responsibility of the Client for obtaining such advice as it considers appropriate.

39. Indulgence

39.1 Indulgence: No failure or delay on the Company's part to exercise any power, right or remedy which the Company may have shall operate as a waiver thereof. The Company's failure to insist at any time upon strict compliance with the Agreement or with any of its terms or any continued course of such conduct on the Company's part shall in no event constitute or be considered a waiver generally or specifically by the Company of any of its rights or privileges unless such waiver is in writing and signed by the Company.

39.2 Prior Demand: No prior tender, demand for original or additional margin or call of any kind from the Company, or prior outstanding demand or call from the Company, or notice of the time and place of such sale or purchase shall be considered a waiver of the Company's right to sell, buy or close out any positions, or realize any Client's Investment Products or the Charged Assets, at any time as provided in the Agreement.

40. Governing Law, Jurisdiction and Dispute Resolution

40.1 Governing Law: The Agreement and all rights, obligations and liabilities of the parties shall be governed by and construed in accordance with the laws of Hong Kong.

40.2 Jurisdiction: The courts of Hong Kong have exclusive jurisdiction to settle any dispute arising out of or in connection with the Agreement (including any dispute regarding the existence, validity or termination of the Agreement) (a "Dispute"). The parties agree that the courts of Hong Kong are the most appropriate and convenient courts to settle Disputes and accordingly, no party will argue to the contrary. Notwithstanding the aforesaid, the Company shall not be prevented from taking proceedings relating to a Dispute in any other courts with jurisdiction. To the extent allowed by Applicable Regulations, the Company may take concurrent proceedings in any number of jurisdictions.

40.3 Notice of Legal Process: If the Client does not have a place of business or is not a resident in Hong Kong, the Client may be required by the Company to

appoint a person as the Client's process agent to receive and acknowledge on the Client's behalf service of any notice of legal process in Hong Kong. The Client agrees that any legal process shall be deemed to have been sufficiently served on it if delivered to such process agent at the address specified by the Client. If the Client is required to appoint a process agent, and for any reason any person ceases to act as process agent, the Client shall promptly appoint a successor process agent and notify the Company in writing of such appointment. If the Client fails to give the details of its process agent, the Client irrevocably authorises the Company to appoint the process agent on its behalf. The Company shall promptly notify the Client of such appointment with the details of such agent in writing.

40.4 Rights of Third Parties: Nothing in the Agreement is intended to grant to any third party any right to enforce any term of the Agreement or to confer on any third party any benefits under the Agreement for the purposes of the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the laws of Hong Kong), except to the extent set out below:

- (a) it is expressly stated otherwise in the Agreement;
- (b) a permitted successor to, or assignee of, such rights or benefits may enjoy and enforce the same; and
- (c) any member of the Futu Group may enforce any term of and enjoy any benefit conferred upon it under the Agreement.

Appendix I: Margin Financing

This Appendix governs the Company's provision of services in relation to SMF Facilities. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation:

In this Appendix, the following expressions, unless the context requires otherwise, shall have the following meanings:

1.1 "**Eligible Securities**" means such Investment Products which are determined by the Company at its sole discretion to be acceptable for the purpose of forming the Margin;

1.2 "**Margin**" means the monies and Eligible Securities which are or shall at any time hereafter be required by the Company in its sole discretion or as required under the Applicable Regulations, to be paid to, deposited with, transferred or caused to be transferred to, or held by, the Company or its nominee or a member of the Futu Group as security for the SMF Facilities;

1.3 "**Margin Call**" has the meaning given to it in Clause 3.1 (Margin Call) of this Appendix;

1.4 "**Margin Percentage**" means such percentage of the market value of the Eligible Securities (as determined by the Company in its sole discretion) up to which the Client is permitted to borrow (or otherwise secure other forms of financial accommodation) from the Company against the Margin; and

1.5 "**SMF Facilities**" means the revolving credit facilities to be made available from time to time by the Company to the Client subject to the provisions of the Agreement and the specific terms agreed between the Company and the Client from time to time, and includes all amounts debited to the Margin Account.

2. Securities Margin Financing Facilities

2.1 **Purpose:** The purpose of the SMF Facilities is to finance the acquisition or holding of Investment Products (that are acceptable to the Company), by the Client through its Margin Account from time to time.

2.2 **Limits and Discretion:** The facility limit of the SMF Facilities shall be

such amount as determined by the Company from time to time. The Company may, at its absolute discretion and at any time, give notice to the Client to increase or decrease the facility limit of the SMF Facilities, to cancel or terminate the SMF Facilities, to refuse to make any advance under the SMF Facilities (whether or not its facility limit has been exceeded) and to demand immediate payment of all moneys and sums, whether principal, interest or otherwise, then owing by the Client to the Company in respect of the SMF Facilities.

2.3 Amount Due: A certificate issued by the Company stating the amount at any particular time due and payable by the Client to the Company under the SMF Facilities shall, in the absence of manifest error, be conclusive and binding against the Client.

2.4 Settlement: The Company is authorised to draw on the SMF Facilities to settle any amount due to the Company in respect of the Client's purchase of Investment Products and any related commissions, costs and expenses.

3. Margin

3.1 Margin Call: The Client shall monitor and maintain at all times, sufficient Margin to meet any margin requirement (whether imposed by an Exchange, clearing house or regulator under the Applicable Regulations and additionally, by the Company) and, on demand from the Company, make payments or deposits of additional Margin in such amount, form, manner and time limit as the Company in its absolute discretion considers to be necessary to provide adequate security in respect of the Margin Percentage and the SMF Facilities ("Margin Call").

3.2 Amounts: The amounts required by way of Margin should not be less than, but may exceed, the amounts as may be required by Applicable Regulations.

3.3 Notice: The Client agrees that a Margin Call shall be deemed properly made after the Company has given notice to the Client of such Margin Demand in accordance with Clause 30 (Communications and Notices) of the Terms. Notwithstanding the foregoing, the Company has no obligation to notify the Client of its failure to maintain sufficient Margin, and upon such occurrence, is entitled to, without further notice or demand to the Client, take any action specified in Clause 3.5 (Failure to Meet a Margin Call) of this Appendix.

3.4 Payments and Deposits of Margin: Payments and deposits of Margin must:

- (a) in the case of monies, be paid in accordance with Clause 6

(Payment in Full) of the Terms; and

(b) in the case of Eligible Securities, be legally and beneficially owned by the Client and which the Client has good right and title to deposit, and which are and will remain free from any lien, charge or Encumbrance of any kind.

3.5 Failure to Meet a Margin Call: The Client agrees that failure to meet a Margin Call or maintain sufficient Margin at any time shall constitute an Event of Default and, upon the occurrence of such event, the Company is entitled to, at its absolute discretion and without any further notice, take any one or more of the actions specified in Clause 21.2 (Remedies) of the Terms, which will include closing-out or liquidating all or any part of the Client's position in any Account at any time, in any manner and at any price or terms as the Company shall determine. The Client further agrees that:

(a) it shall be liable for any Deficit that may arise from such liquidation or action taken by the Company under Clause 21.2 (Remedies) of the Terms and shall, pursuant to Clause 21.5 (Deficit) of the Terms, pay to the Company an amount equal to such Deficit together with any other costs and expenses incurred by the Company in connection with any action taken or Transaction effected by the Company pursuant to this Clause;

(b) neither the Company, its nominees, the Futu Group nor any of its respective directors, employees or agents shall be liable for any loss sustained by the Client in connection with any action taken or Transaction effected by the Company pursuant to this Clause (irrespective of the manner of incurrence), including where the Company initially delays in effecting, but subsequently effects, such close-out or liquidation; and

(c) to the extent applicable, Clause 21.7 (Close Out) of the Terms shall apply to this Clause.

3.6 Continuing Security: The Margin shall form part of the Collateral as a continuing security in favour of the Company for the payment and satisfaction of all Liabilities due or owing by the Client to the Company under the SMF Facilities or otherwise.

4. Operation of SMF Facilities

4.1 Collateral: For the avoidance of doubt, where the Company grants any SMF Facilities to the Client, the Collateral shall (without the need for any other documentation signed by the Client) also secure Liabilities arising from or in connection with such SMF Facilities.

4.2 Interest: Interest shall accrue on all outstanding amounts under the SMF Facilities in accordance with Clause 5.6 (Interest) of the Terms.

4.3 Refusal to Withdraw: For so long as any Liabilities remains outstanding to the Company, the Company shall be entitled to refuse any withdrawal of any or all of the Margin.

4.4 Termination: The SMF Facilities will be terminated upon the occurrence of any one or more of the following events:

- (a) the revocation of the Client's standing authority referred to in Clause 5.1 (Standing Authority) of this Appendix; or
- (b) the non-renewal of such standing authority upon its expiry or when called upon to do so; or
- (c) any termination in accordance with the Terms, and any notice of termination for that purpose shall be deemed to be a notice of termination of the SMF Facilities.

5. Dealing with Margin

5.1 Standing Authority: The Securities and Futures (Client Securities) Rules provide that the Company shall neither deposit nor lend the Margin against loans or advances made to it for any purpose, except with the specific written authority of the Client. Pursuant to Clause 3.1 (Standing Authorities) of the Terms, the Client has agreed to give such specific written authority to the Company.

5.2 General Exception: Notwithstanding Clause 5.1 (Standing Authority) of this Appendix, the Company is authorised by the Client to deposit the Client's Margin with any relevant Clearance System, the Company's nominee, or other entity pursuant to Clause 10 (Safekeeping of Investment Products) of the Terms, and to deal with the Client's Margin in any manner as the Company considers appropriate for the purpose of enforcing the Margin created under this Appendix (including any sale of any Collateral permitted by this Appendix to realise monies to make any payment due from the Client to the Company pursuant to the Agreement).

5.3 Repledging: The Client acknowledges and agrees that the Company may repledge the Margin to any other person as collateral for financial accommodation provided to the Company by such other person upon obtaining the written authorization from the Client.

5.4 Third Party Lien: If the Margin is lent to or deposited with third

parties, those third parties will have a lien or charge on the Margin. Although the Company is responsible to the Client for such Margin lent or deposited under the Client's authority, a default by the third party could result in the loss of such Margin.

5.5 Margin Account vs Securities Account: A Securities Account, in contrast to a Margin Account, does not involve SMF Facilities. If the Client does not require SMF Facilities or does not wish for the Margin to be lent or repledged by the Company, the Client should not sign the relevant standing authorities and should not ask the Company to open a Margin Account.

Appendix II: Applications for New Listings

This Appendix II governs the Company's provision of services in relation to Applications and Application Loans. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation

1.1 In this Appendix II, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Allotted Securities" in respect of each Application, means all the Securities in relation to which the Application is accepted;

"Application" means any and each application to be made by the Company or its nominee, as agent on behalf of the Client, for the subscription of the Offer Securities pursuant to Clause 2 (Application) of this Appendix II;

"Application Amount" in respect of each Application, means an amount equal to the total value of the Offer Securities applied for in the Application plus all fees, charges and expenses payable by the Client in connection with the Application (including transaction levy, commission, account opening fee and such other fees where applicable);

"Application Loan" means any and each financing facility to be made available by the Company to the Client in respect of an Application pursuant to Clause 7 (Application Financing) of this Appendix;

"Handling Fee" in respect of each Application Loan, means the amount of such handling fee in connection with the Application Loan as the Company may from time to time notify the Client (if any);

"Issuer" means any company or other legal person whose Securities are offered for subscription on an Exchange;

"Offer" means any offer of Securities for subscription in a new issue or sale to the public by an Issuer;

"Offer Securities" in respect of each Offer, means the Securities offered by the Issuer for subscription to the public; and

"Relevant Person" in respect of each Offer, means the Issuer,

sponsors, underwriters, placing agents, registrar, central depository, receiving bank and other intermediaries involved in such Offer, the SEHK, the SFC, the Clearing House, any other relevant regulators and/or persons.

2. Application

2.1 Application: The Client requests and authorizes the Company or its nominee, as agent on behalf of the Client, to make Application(s) from time to time subject to this Appendix II and subject to agreement on the terms (including the following items) by the Client and the Company in respect of the relevant Application:

(a) the quantity of the Offer Securities;

(b) the name of the Issuer; and

(c) the Application Amount.

2.2 Discretion to Refuse: The Company reserves the right, in its absolute discretion, to refuse to make any Application for any reason whatsoever, including (without limitation) if: (i) there are insufficient funds in the Client's Account at the relevant time for settling the Application Amount and Handling Fee or pre-arranged facilities for such purpose; (ii) the Client fails to provide the Company with all information required by the Company to complete the relevant Application; (iii) any information provided by the Client to the Company is not true, correct, accurate and complete; (iv) the Company suspects that the Client has made more than one Applications for subscription of Offer Securities; or (v) the Company suspects that any representation and warranty made by the Client pursuant to the Agreement is untrue or inaccurate.

2.3 Agent of the Client: Where the Company or its nominee submits an Application, it does so as the agent of the Client for the purpose of applying for the Offer Securities and, unless otherwise notified to the Client explicitly or through the offering documents of the Offer, neither the Company nor its nominee (as the case may be) is the agent of the Issuer or other parties involved in the relevant Offer.

2.4 Client as Principal: The Client must apply for the Offer Securities as principal only. The Company reserves the right not to process any Application by the Client if the Client is acting as agent, nominee or trustee for any other person.

2.5 Application Requirements: The Client must ensure that each Application complies with any minimum, maximum, denomination and/or other requirements (whether in respect of the quantity or value

of the Offer Securities or the number of the Application) prescribed by the Issuer of the relevant Offer. Any Application which does not fully comply with all such requirements will not be processed by the Company.

2.6 Bulk Application: Where an Application forms part of a bulk application made by the Company or its nominee, whether on their own behalf or on behalf of their other clients, the Client acknowledges and agrees that:

(i) such bulk application may be rejected for reasons which are unrelated to the Client and the Application, and neither the Company nor its nominee shall, in the absence of fraud, gross negligence or wilful default on their part, be liable to the Client or any other person in consequence of such rejection;

(ii) it shall indemnify the Company and its nominee against all losses, damages, costs, charges, expenses (including legal fees on a full indemnity basis), claims or demands which may be sustained or incurred by or made against the Company or its nominee if such bulk application is rejected as a result of the Client's failure to comply with any of its obligations under the Agreement or otherwise in connection with the Application (including any representations and warranties given by the Client being or becoming untrue) or any other factors relating to the Client. The Client acknowledges that the Client may also be liable in damages to other persons affected by such failure or factors; and

(iii) in the event that the bulk application is only partially accepted, the Client agrees that the Company or its nominee is entitled to distribute the Allotted Securities in the Company or its nominee's absolute discretion, including distributing the Allotted Securities equally among the Company and its nominee's clients under the bulk application and the Client shall not have any claim to the Allotted Securities or claim of priority to another client of the Company or its nominee in relation to the bulk application.

2.7 No Withdrawal: The Client acknowledges and agrees that any Application, once submitted by the Company or its nominee, as agent on behalf of the Client, or otherwise processed by the Company or its nominee, might not be capable of being withdrawn, cancelled or modified.

2.8 Fees: The Client shall ensure that there are sufficient cleared funds in the Account to cover the Application Amount at the time the Application is made, and at all times thereafter until the same is debited from the Account or otherwise paid for the purposes of settling the

Application.

3. Responsibility of the Company

3.1 No Endorsement: The Company and its nominee shall not have any liability in respect of, is not responsible for, has not, and shall not be deemed to have authorized, endorsed or verified the contents of any prospectus, offering document, application form(s) and/or other documents relating to any Offer.

3.2 Not Investment Advisor: Unless otherwise appointed as such in writing, the Company and its nominee is not the investment adviser of the Client with respect to any Offer or Application and shall not be responsible for any loss which the Client may suffer as a result of any Application made. The Client confirms that each Application is made by the Client on its own judgment and at its sole risk.

3.3 No Representations: The Company and its nominee makes no undertakings, warranties or representations as to the result of the allotment of the Offer Securities in any Offer and in any event the Company and its nominee shall not be responsible for the result of the allotment or any rejection in full or in part of any Application for any reason.

4. Notification and Approval

4.1 Approval of Applications: The Issuer shall be solely responsible for approving or disapproving Applications and for announcing the results of allocation of the Offer Securities. The specific arrangements with regard to the announcement of results may differ from one Offer to another and the Client shall be responsible for ascertaining details of such arrangements by reviewing the relevant prospectus. The Company or its nominee will notify the Client of the results of its Application in such manner as the Company may consider appropriate. Neither the Company nor the Issuer is obliged to inform you of any reason of why an Application is unsuccessful or only partially accepted, but the following factors may be relevant: (i) there are insufficient funds in the Client's Account at the relevant time for settling the Application Amount and Handling Fee or pre-arranged facilities for such purpose; (ii) the Client fails to provide all necessary information for the relevant Application to be processed; (iii) any information provided by the Client in relation to the Application is not true, correct, accurate and complete; or (iv) the Client has made more than one application for subscription of Offer Securities.

4.2 Disposal of Allotted Securities: Unless the Company or its nominee receives notice from the Client to the contrary and payment of all

amounts owing by the Client to the Company or its nominee in connection with any Application is made (within such time as the Company or its nominee may specify in their notification of allotment to the Client (without prejudice to their right of repayment on demand or any other rights or remedies)), the Company and its nominee is authorized but not obliged, without notice to or consent from the Client, to sell or otherwise dispose of any and all Allotted Securities in such manner and for such price or prices, free from any restrictions and claims and without being responsible for any loss, as they may think fit and apply the proceeds of such sale or disposal towards discharging any Liabilities in such order of priority as they may consider appropriate, including the costs incurred in connection with the sale or disposal of the Allotted Securities and all other costs incurred by the Company and its nominee in connection with the Application, the Handling Fee, interest payable by the Client on the Application Loan, outstanding principal amount of the Application Loan, and the Application Amount, and the remaining amount (if any) shall be paid to the Client or to the Client's order. In the event of any Deficit after applying the proceeds of sale or disposal of the Allotted Securities, the Client shall make good and pay on demand to the Company or its nominee such Deficit.

4.3 Payment and Release: If the Client gives any notice to the Company or its nominee pursuant to Clause 4.2 (Disposal of Allotted Securities) of this Appendix, the Client shall pay to the Company or its nominee at the time of giving such notice or otherwise on demand all amounts owing by the Client to the Company or its nominee in connection with the relevant Application (including all fees, charges and expenses specified by any Relevant Person). The Company is not obliged to release or procure its nominee to release to the Client the certificates relating to the Allotted Securities, or to procure the Allotted Securities to be credited to the Client's specified account, unless and until all amounts owing by the Client to the Company and its nominee have been received in full by them to their satisfaction.

5. Refunds

5.1 Unsuccessful Application: If an Application is submitted but is wholly or partly unsuccessful, the Company or its nominee will arrange for refund of the Application Amount (or the applicable balance as the case may be) on the refund date as announced by the Issuer in the same manner described in this Clause subject to Clauses 5.4 (Financing Fees) and 7 (Application Financing) of this Appendix II.

5.2 Lower Offer Price: In the event that the offer price of the Offer Securities (as finally determined by the Issuer) is less than the Application Amount initially paid by the Client, the Company or its nominee will arrange to refund the surplus of the Application Amount

to the Client in accordance with the terms and conditions of the relevant Offer subject to Clauses 5.4 (Financing Fees) and 7 (Application Financing) of this Appendix II.

5.3 Fees: Notwithstanding anything to the contrary, all Handling Fees and all other fees in connection with an Application are not refundable, even where the listing of the relevant Issuer is delayed or cancelled.

5.4 Financing Fees: Where the Company has made available an Application Loan to the Client in connection with the Application, the Client irrevocably agrees and confirms that the Company or its nominee (as the case may be) is authorized to apply any refund amount towards the settlement of any amount owing by the Client to the Company in the manner specified in Clause 4.2 (Disposal of Allotted Securities) of this Appendix II.

6. Client's Undertakings and Responsibilities

6.1 Not Prohibited: The Client warrants to and for the benefit of the Company and its nominees that the Client is not a person prohibited by any Relevant Person or any Applicable Regulations from making the Application(s) or from owning the Offer Securities and that the Client makes each Application as principal and not on behalf of any person subject to such prohibition or any other person.

6.2 Offering Documents: With respect to each Application, the Client understands, and shall accept and comply with all the terms and conditions governing the relevant Offer as set out in the relevant application form, prospectus and/or offering document and any other relevant document in respect of such Offer. The Client agrees to be bound by such terms and conditions (and to give all representations, warranties, confirmations and undertakings as may be required) in respect of each Offer for which the Company or its nominees makes an Application. The Client shall make the investment decision based on the prospectus and other offering documents in respect of the relevant Offer. The Company has no obligation to provide such prospectus and other offering documents to the Client.

6.3 Multiple Applications: The Client represents and warrants to the Company and its nominee that in respect of any Application (a) (where multiple Applications for subscription of Offer Securities are not permitted) the Client has not made and will not make, and has not procured and will not procure, more than one Application for subscription of Offer Securities whether for its own account or for the account of any other person, and (b) the Client has not been placed (whether for its own benefit or for the benefit of any other person) with any shares or warrants or interests which are of the same class or type

as those applied for in the Application. The Client acknowledges that any breach by the Client of or any inaccuracy of the representation and warranty set out in this Clause may result in, in addition to the rejection of the Application, the rejection of other applications submitted by the Company or its nominee on their own behalf or on behalf of their other clients. The Client shall indemnify the Company and its nominee on demand for all losses resulting from such breach or inaccuracy. The Client acknowledges and accepts that the representation and warranty set out in this Clause will be relied upon by the Company, its nominee and the Relevant Persons in respect of the relevant Application.

6.4 General Representations: With respect to each Application, the Client represents and warrants to the Company and its nominee that:

- (i) all information provided by or on behalf of the Client in respect of an Application is true, complete, accurate and correct in all respects. The Client undertakes to inform the Company immediately if there is any change to such information;
- (ii) the Client is an independent third party and is not connected with or acting in concert with any directors, chief executive, substantial shareholders of the Issuer and/or any of their respective subsidiaries or an Associate of any of them, as such terms are defined in the Rules Governing the Listing of Securities on the SEHK. Further, the Client's subscription is not directly or indirectly financed or backed by any such persons;
- (iii) the Client does not hold any interests in the Issuer prior to the subscription of the Offer Securities; and
- (iv) the Client is not a U.S. Person and the Client's subscription would not require the Issuer and/or the Company or its nominee to comply with any requirements under any law or regulation of any territory outside Hong Kong.

6.5 Additional Representations: In addition to the other representations, warranties and undertakings given or to be given by the Client to the Company or its nominee in connection with each Application, the Client gives the Company and its nominee all the representations, warranties and undertakings which an applicant for Offer Securities in respect of an Offer is required to give (whether to any or all of the Relevant Persons).

6.6 Further Assurance: The Client recognizes and understands that the legal and regulatory requirements and market practice in respect of each Offer or Application may vary from time to time. The Client undertakes to provide to the Company and its nominee such

information, make such disclosure, take such steps and give such representations, warranties and undertakings as may be required of the Client in accordance with such legal and regulatory requirements and market practice as the Company or its nominee may determine from time to time. The Client shall also comply with such requirements and practice.

6.7 Company's Representations: Where the Company or its nominee, as the case may be, is required, in respect of any Offer or Application, to give any undertakings, representations and warranties to any one or more of the Relevant Persons with respect to the Client or any other matters, the Company and its nominee is authorized by the Client to give such undertakings, representations and warranties in reliance solely upon any corresponding undertakings, representations and warranties given by the Client to the Company or its nominee. The Client shall be bound by all applicable announcements made by any Relevant Person and all Applicable Regulations governing each Offer and Application and the issue of the Allotted Securities.

6.8 Company to Act on Behalf of Client: Without prejudice to Clause 2.8 (Power of Attorney) of the Terms, the Client authorizes the Company and its nominee to execute all documents and to do all things necessary on behalf of the Client for the purposes of making any Application. The Client accepts all things done by the Company and/or its nominee, as agent on behalf of the Client in connection with each Application. The Client shall accept the Offer Securities applied for in each Application or any lesser quantity allocated to the Company or its nominee, as agent on behalf of the Client, pursuant to each Application. The Client indemnifies the Company and its nominee against any loss or claim suffered or incurred by any of them in connection with each Application.

6.9 Disclosure: The Client authorizes the Company and its nominee to disclose to any Relevant Person all information relating to the Client and the relevant Application if disclosure is required by Applicable Regulations or is requested or required in connection with the relevant Offer or Application.

7. Application Financing

7.1 Application Financing: The Client may apply to and request that the Company make available to the Client Application Loan(s) for Application(s) from time to time subject to this Appendix II and subject to agreement on the terms (including the following items) by the Client and the Company in respect of the relevant Application:

- (a) the principal amount of the Application Loan;

- (b) the interest rate and default interest rate;
- (c) stamp duty and all other fees and charges; and
- (d) the Handling Fee.

7.2 Company's Absolute Discretion: The provision and drawdown of any Application Loan is at the Company's sole discretion and subject to the Agreement. The Company may at any time refuse to make available the Application Loan without giving any reason.

7.3 Margin: In the event that the Client pays any amount to the Company by way of margin for the Application, the Company may pay such amount into the relevant Account of the Client and may apply such amount towards satisfaction of the Application Amount as and when payable. The Client agrees that any such margin actually received by the Company shall be applied towards satisfaction of the Application Amount before any amount of the Application Loan is so applied.

7.4 Fees and Expenses: The Client will pay to the Company on demand the Application Loan, interest thereon, the Handling Fee, all fees, charges and costs in connection with the Application Loan.

7.5 Purpose of the Application Loan: The Application Loan shall be used by the Client exclusively for the purpose of making the relevant Application. Notwithstanding that the Application is made by the Company or its nominee, as agent on behalf of the Client, the Client shall have no right, title, interest or claim of whatever nature in or to any amount of the Application Loan or to use the Application Loan for any purpose other than making the relevant Application.

7.6 Drawdown: If the Company makes available an Application Loan to the Client, the Company will credit the Application Loan amount to the relevant Account. Where any Application is to be made by the Company's nominee, the Company's nominee shall hold the amount of the relevant Application Loan on trust for the Company at all times pending payment to or to the order of the Issuer.

7.7 Interest: The Client is required to pay interest on the Application Loan at the agreed interest rate from the date it is drawn down up to the repayment date as specified by the Company. If the Issuer does not proceed with listing according to its predetermined schedule, interest will instead accrue up to the day on which the Company or its nominee(s) receive the refunded amount from the Issuer, or the day on which the Application Loan is repaid in full, whichever is later.

7.8 Repayment: The Application Loan shall be repaid, together with all interest accrued thereon and any other amounts outstanding in full on the date as specified by the Company.

7.9: Default Interest: Any amount payable by the Client under this Appendix, including interest accrued on such amounts, which are due and not repaid, shall bear default interest.

7.10 Early Repayment: Unless otherwise agreed by the Company, the Client shall have no right to repay the Application Loan and any other related liabilities, in part or in full, prior to the refund date as specified in the relevant placing and public offer documents.

7.11 Overriding Right: notwithstanding any other provisions in this Appendix II, the Company has the overriding right at any time to demand immediate repayment of any outstanding amount of any Application Loan and to cancel any Application Loan.

7.12 Charge: In consideration of the Company making available an Application Loan to the Client and upon the allotment and issuance to the Company its nominee, as agent on behalf of the Client, of the Allotted Securities pursuant to the relevant Application, the Client as beneficial owner hereby charges (by way of first fixed charge), assigns, mortgages and/or pledges and agrees to charge, assign, mortgage and/or pledge to the Company all the Client's rights, title and interest in and to the Allotted Securities as a continuing security for the payment of all amounts payable by the Client to the Company or its nominee in connection with the Application Loan and the Application and the performance of any other obligation of the Client to the Company or its nominee. The security created by this charge shall extend to and cover any and all dividends, warrants, shares, stocks, rights, benefits, interest, distributions, accretions and other money and property accruing or offered at any time by way of substitution, redemption, bonus, preference, option or otherwise in respect of the Allotted Securities.

7.13 Further Charge to Third Parties: The Company is authorized by the Client to charge, pledge or otherwise grant a security interest of any nature over any and all Allotted Securities, subject to the security constituted by Clause 7.12 (Charge) of this Appendix II, in favour of any third party as security for any credit facilities made by it to the Company to finance the Company's funding of all or part of the Application Loan.

7.14 Further Security: In consideration of the Company making available an Application Loan to the Client, the Client as beneficial owner charges, assigns, mortgages and pledges and agrees to charge, assign, mortgage and pledge to the Company by way of first fixed

charge and release to the Company all the Client's rights, title and interest in and to all sums from time to time standing to the credit of each Account maintained by the Client with the Company (including any renewal or re-designation thereof) as a continuing security for the payment of all amounts payable by the Client to the Company and its nominee in connection with the Application Loan and the Application.

7.15 Nature of Security: Each security constituted by Clauses 7.12 (Charge) and 7.14 (Further Security) of this Appendix II is a continuing security and secures the ultimate balance of all indebtedness from time to time owing by the Client to the Company notwithstanding any intermediate repayment or satisfaction of all or any of such indebtedness. Each security is in addition to, shall not be affected by and may be enforced despite the existence of any other security held by the Company. Any restriction on the right of consolidating security interests shall not apply to any security constituted by Clause 7.12 (Charge) or 7.14 (Further Security) of this Appendix II.

7.16 Further Assurance: The Client shall at its own cost and expense execute and sign all transfer documents, power of attorney, proxies and/or other documents and do all acts and things which the Company or its nominee may require for perfecting the Company or its nominee's title to the Allotted Securities or any of them and/or for vesting or enabling the Company or its nominee to vest such Allotted Securities in the Company's name or in the name of the Company's nominee and/or any purchaser, or otherwise for the purpose of obtaining, presenting and enforcing the full benefit of the Collateral and/or rights and remedies conferred on the Company by this Appendix II. The Company and its nominee shall be entitled to exercise all rights and powers that are conferred upon the Company or its nominee by this Appendix II including the right to sell the Allotted Securities.

7.17 Application of Payments: Any monies paid to the Company or its nominee in respect of any Application Loan or Application may be applied in or towards satisfaction of the same or placed to the credit of such account as the Company or its nominee may determine with a view to preserving its rights to prove for the full amount of indebtedness of the Client.

8. FINI Information

8.1 In this Clause 8:

"**FINI**" means "Fast Interface for New Issuance", an online platform operated by HKSCC that is mandatory for admission to trading and, where applicable, the collection and processing of specified information on subscription in and settlement for all New Listings;

"FINI Information" means any information, communication, instruction, confirmation, declaration, undertaking, forms, documents and other material submitted or provided by the Company through FINI (whether for itself or on behalf of another party); and

"New Listing" means a new listing which shall have its settlement process conducted on FINI.

8.2 Without prejudice to the Company's privacy policy and personal information collection statement, the Client agrees to allow any Hong Kong Regulator to collect, store, use and transfer any FINI Information for the follow purposes:

- (a) to process applications, subscriptions and registration, and to provide services, in relation to any New Listing;
- (b) to perform or discharge the functions of HKSCC, any relevant or related or affiliated party, and/or any company of which HKEx is the recognized exchange controller (as defined in the SFO);
- (c) to perform or discharge the functions of the SFC under the SFO;
- (d) to administer accounts of FINI subscribers and their access rights to FINI;
- (e) to enable FINI subscribers to perform their user functions to facilitate the New Listing workflow in FINI;
- (f) to conduct research and statistical analysis and other purposes set out in an Issuer's listing document in relation to a New Listing; or
- (g) any other purpose otherwise directly relating to any of the above.

Appendix III: Options Trading

This Appendix III governs the Company's provision of services in relation to options trading. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation

1.1 In this Appendix III, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Business Day" means any day on which the relevant Exchange opens for trading other than Saturdays, Sundays, public holidays and any other days declared by the Exchange to be non-business days;

"Exercise Price", sometimes referred to as the 'strike price', means the price per unit of the underlying Securities specified in the option contract at which the underlying Securities may be purchased or sold upon exercise of the option;

"Expiry Date" means the last day on which an option can be exercised. If the agreed Expiry Date is not a Business Day, the Expiry Date shall, unless specified otherwise, be the next following Business Day;

an option which is **"in-the-money"** means an option which has a positive Intrinsic Value. Specifically, an option that is traded on an Exchange in the U.S. is in-the-money if it has an Intrinsic Value of at least US\$0.01;

the **"Intrinsic Value"** of an option is the amount by which the value of the underlying Securities, as determined by the Company, exceeds (in the case of a call option) or falls short of (in the case of a put option) the Exercise Price;

"Margin" means cash, Investment Products and or other assets as may be acceptable to the Company, as security for the Client's obligations to the Company under this Appendix;

"Premium" means the amount payable by a holder and payable to a writer of an option contract in respect of the writing of that option contract;

"SEHK Client Contract" has the meaning of "Client Contract" as defined in the SEHK Options Trading Rules;

"SEHK Contract" has the meaning of **"Contract"** as defined in the Options Trading Rules;

"SEHK Omnibus Account" has the meaning of **"Omnibus Account"** as defined in the Options Trading Rules;

"SEHK Options Contract" has the meaning of **"Options Contract"** as defined in the Options Trading Rules;

"SEHK Options System" means the Options Trading System and the Options Clearing System and any other facility provided by the SEHK or SEOCH for the transaction of SEHK Traded Options Business;

"SEHK Options Trading Exchange Participant" has the meaning of **"Options Trading Exchange Participant"** as defined in the Options Trading Rules of the SEHK;

"SEHK Options Trading Rules" means the Options Trading Rules of the SEHK, as may be amended or supplemented from time to time;

"SEHK Standard Contract" means the standard terms and conditions applicable to an SEHK Options Contract as specified by the SEHK from time to time as set out in the Sixth Schedule to the SEHK Options Trading Rules;

"SEHK Traded Options Business" has the meaning of **"Exchange Traded Options Business"** as defined in the Options Trading Rules; and

"SEOCH Collateral" has the meaning as defined in the Clearing Rules of the SEOCH.

2. Laws and Rules

2.1 Subject to Laws etc.: All option trading shall be subject to the laws, rules, regulations, customs and usage of the Exchange, Market and Clearing House (if any) where the option is traded. The Client shall not, whether alone or in concert with others, violate the position or exercise limits of which such Exchange, Market and Clearing House may establish from time to time. All actions taken by the Company or such Exchange, Market or Clearing House shall be binding on the Client.

2.2 Compliance with Law: The Client shall abide by all Applicable Regulations of the relevant Exchange, Market and Clearing House regarding all option trading.

2.3 Trading Restrictions: An Exchange or any other relevant regulatory authority, government agency or professional body may in its discretion and from time to time restrict trading/transactions in particular options or exercise of options in the interests of helping maintain a fair and orderly market in option contracts and/or in the underlying Securities for the protection of investors.

2.4 Restrictions on Abandonment/Exercise: Notwithstanding anything to the contrary, the Company may, at its sole discretion, restrict the Client's right to abandon/give-up or exercise an option. In particular:

(a) in respect of any SEHK Options Contract, the Client cannot exercise the option before its Expiry Date or abandon such option unless an Instruction to such effect is given by the Client in writing and accepted by the Company; and

(b) in respect of any option contract other than an SEHK Options Contract, the Client cannot abandon the option unless an Instruction to such effect is given by the Client in writing and accepted by the Company.

2.5 Cut-off Times: The relevant Exchanges, Markets and Clearing Houses have established cut-off times for delivering exercise Instructions which shall be binding on the Client.

2.6 Confidentiality: The Company will keep information relating to the Account confidential, but may provide any such information to the parties concerned according to the Company's privacy policy statement and/or other applicable clauses of the Agreement and/or to the SFC, the SEHK, the HKEx and any Exchange or any other relevant regulatory authority to comply with their requirements or requests for information.

2.7 Limits: The Company may place limits on the open positions or delivery obligations that the Client may have at any time.

3. Options Trading

3.1 Client's Benefit: The Client confirms that (i) the Account is operated solely for the Client's account and benefit, and not for the benefit of any other person; or (ii) the Client has disclosed to the Company in writing the name of the person(s) for whose benefit the Account is being operated; or (iii) in respect of SEHK Traded Options Business, the Client has requested the Company to operate the Account as an SEHK Omnibus Account, and will immediately notify the Company, on request, of the identity of any person(s) ultimately beneficially

interested in the SEHK Options Contracts.

3.2 Execution: Subject to the cut-off times prescribed by the Company and Clause 2.4 (Restrictions on Abandonment/Exercise) of this Appendix III: exercise instructions may be accepted for same day execution on Business Days within the trading hours set by the Exchange where the option trading is executed; and on the Business Day preceding the Expiry Date for any particular option contract, the Company will accept exercise instructions in accordance with the trading hours set by the Exchange where the option trading is executed.

3.3 No Notice of Expiration: The Company is not obliged to give the Client prior notice of an option's Expiry Date, and the Client has the sole responsibility of taking action to exercise an option. The Client shall be aware of the trading hours and any non-trading day in place where the option is executed, so to ensure the option can be exercised in a timely manner. Where the Client does not provide the Company with any exercise instructions by the prescribed time set by the relevant institutions and Exchanges (which the Company is not obliged to notify), the Client shall waive and release the Company, its officers, employees and agents from any and all claims of damage and loss suffered by the Client as a result of any option not being exercised.

3.4 Underlying Securities: The Company is under no obligation to convey to the Client any information relating to the underlying Securities covered by the option or any Securities related thereto, or any information relating to the options, whether such information is then or thereafter known or available. It is the sole responsibility of the Client to exercise, in a proper and timely manner, any right, privilege or obligation of any put option or call option of the Client.

3.5 Options in the Margin Account: In the case of an option sold or written by the Client in the Margin Account:

(a) with respect to a call option which if exercised against the Client will require delivery of Securities sold, the Client shall keep such Securities in the Margin Account until the expiration of the option period, and shall not sell or withdraw such Securities. If the option is exercised, the Company may deliver such Securities to the purchaser without prior notice to the Client; and

(b) with respect to any put option which if exercised against the Client will require payment for Securities purchased, the Client shall keep in the Margin Account sufficient funds for such payment until the expiration of the option period, and shall not withdraw such funds or utilize them for any other purpose. If

the option is exercised, the Company may use such funds for the purchase of such Securities without prior notice to the Client.

3.6 Company's Own Account: The Company and members of the Futu Group may trade in options and the Securities underlying such options for their own account. Such trading may be conducted continuously on a daily basis, and may occur prior to, contemporaneously with, or subsequent to any option transaction effected for the Client's Account. In such trading, the Company and members of the Futu Group may take option positions or their underlying Securities which may be similar to or differ from (a) the positions which the Client may have in the Account or (b) Transactions which the Company and members of the Futu Group may recommend to the Client or (c) Transactions which the Company and members of the Futu Group may effect for the Client. The Client understands that such trading may adversely affect the Client's interests.

3.7 Long Options and Expiration: If the Client exercises a long option contract, the Client agrees to pay the full aggregate exercise price provided for by the option contract. Long options of the Client may expire and become worthless if the Client does not deliver the relevant Instructions by their corresponding exercise cut-off time, provided that each in-the-money long option will be automatically exercised at the expiry time on its Expiry Date. Therefore, if the Client does not wish for any such in-the-money open long option to be exercised, the Client must close its open position in respect of such option contract before the expiry time.

3.8 Exercise Assignment Notices: The Company shall allocate exercise assignment notices for option contracts on a fair basis.

3.9 Obligations under the Options Contract: The client shall make each payment and delivery in accordance with each option contract to which it is a party, and perform all its obligations thereunder. The Client shall at all times bear the sole risk of complying with and the consequences of it complying with or failing to comply with all delivery obligations arising out of an option contract, specifically, if the Client's option position is exercised or assigned, it must take full responsibility of all corresponding obligations (including settlement obligations) and bear all resulting losses (if any).

4. Margin and Security

4.1 Security: All Securities and funds held in any Account shall be charged pursuant to Clause 16 (Charge) of the Terms.

4.2 Margin: The Client agrees to provide the Company with Margin.

Such Margin should be paid or delivered as demanded by the Company from time to time, and any failure by the Client to provide Margin in the manner requested by the Company shall be an Event of Default. The amounts required by way of Margin should not be less than, but may exceed, the amounts as may be required by Applicable Regulations (in particular, the Rules in respect of the Client's open positions and delivery obligations), and further Margin may be required to reflect changes in market value. In particular:

(a) where the Client's SEHK Options Contract is in-the-money or close to being in-the money (as determined by the Company in its sole discretion) the Company will, from time to time and without further notifying the Client, recalculate the Margin required (in anticipation of the exercise or automatic exercise of the SEHK Options Contract) and make further demands for Margin where necessary; and

(b) where the client's option (other than an SEHK Options Contract) is in-the-money or close to being in-the-money (as determined by the Company in its sole discretion), the Company will, from time to time and without further notifying the Client, recalculate the Margin required (in anticipation of the exercise or automatic exercise of the option) and make further demands for Margin where necessary.

4.3 Authority to Deliver: The Client shall on request provide the Company with such authority as the Company may require under the Rules to authorize the Company to deliver such Securities, directly or through another SEHK Options Trading Exchange Participant, to SEOCH as SEOCH Collateral in respect of SEHK Exchange Traded Options Business resulting from the Client's Instructions to the Company or such other relevant persons as determined by the Company in its sole discretion from time to time; and, in respect of options trading only, the Company does not have any further authority from the Client to borrow or lend the Client's Securities or otherwise part with possession (except to the Client or on the Client's instructions) of any of the Client's Securities for any other purpose.

4.4 Sufficient Assets at all times: The Client must ensure that sufficient assets exist in the Account at the time when the Client gives an Instruction to trade an option contract, with the Client maintaining sufficient amount of assets throughout the life of the option until it expires or is exercised.

5. Premium and Commission

In respect of all option contracts effected on the Client's Instructions,

the Client will pay the Company, within the time period notified by the Company, Premium, the Company's commission and any other charges, and applicable levies imposed by the SEHK or the relevant Exchange, Market or Clearing House, as have been notified to the Client; and the Company may deduct such Premium, commissions, charges and levies from any Account.

6. Option Trading on SEHK

Without prejudice, and in addition, to the other clauses in this Appendix III, this Clause 6 shall apply when the Company carries out SEHK Exchange Traded Options Business for or for the benefit of the Client.

6.1 Options Officer: The full name of the options officer or options representative (and his/her licensing and registration particulars) who is primarily responsible for the Client's affairs for the purpose of this Clause 6 is the person who is either stated as such in the Account opening procedures, or is such other person that may otherwise be notified from time to time by the Company to the Client.

6.2 Applicable Rules: All SEHK Traded Options Business shall be effected in accordance with the Rules applicable to the Company, which include, but are not limited to, the SEHK Options Trading Rules, the Clearing Rules of SEOCH and the rules of the HKSCC; and in particular, SEOCH has authority under the Rules to make adjustments to the terms of SEHK Contracts, the Company should notify the Client of any such adjustments which affect SEHK

Client Contracts to which the Client is a party, and all actions taken by the Company, by SEHK, by SEOCH or by HKSCC in accordance with such Rules shall be binding on the Client.

6.3 SEHK Standard Contract: The terms of the SEHK Standard Contract for the relevant options series shall apply to each SEHK Client Contract between the Company and the Client, and that all SEHK Client Contracts shall be created, exercised, settled and discharged in accordance with the Rules.

6.4 Close Out/Give-up: The Client acknowledges that:

- (a) the Company may be required to close out a SEHK Client Contract if the Company is of the view that exercise of the option under such SEHK Client Contract will result in a short underlying position for the Client and the Client fails to close its position or open a sufficient underlying position at least 2 Business Days before the Expiry Date of such option;

(b) the Company may be required to close out or give-up SEHK Client Contracts to comply with position limits imposed by SEHK; and

(c) if the Company goes into default, the default procedures of SEHK may result in SEHK Client Contracts being closed out or given-up, or replaced by SEHK Client Contracts between the Client and another Options Exchange Participant (as defined in the SEHK Options Trading Rules).

6.5 Change to Issuer: Where there is a change in the capital structure or composition of the issuer of the underlying Securities of an option class or in any other exceptional circumstances, SECH may make adjustments to the terms and conditions of that option class as are, in its opinion, necessary and desirable to ensure that all parties to SEHK Contracts comprised in open positions in that option class are treated fairly. All such adjustments shall be binding on the Client.

6.6 Replacement: At the Client's request, the Company may agree to the SEHK Client Contracts between itself and the Client being replaced, in accordance with the Rules and the Client's instructions, by SEHK Client Contracts between the Client and another SEHK Options Trading Exchange Participant.

6.7 Obligations: On exercise of a SEHK Client Contract by or against the Client, the Client shall perform the Client's delivery obligations under the relevant contract, in accordance with the SEHK Standard Contract and as the Client has been notified by the Company.

6.8 Principal: Although all SEHK Options Contracts are to be exercised on the SEHK, the Client and the Company shall contract as principals under SEHK Client Contracts.

6.9 Product Specifications: The Company agrees to provide the Client, upon request, with the product specifications for SEHK Options Contracts.

6.10 Investor Compensation Fund: If the Company fails to meet its obligations to the Client pursuant to this Appendix III, the Client shall have a right to claim under the Investor Compensation Fund established under the SFO, subject to the terms of the Investor Compensation Fund from time to time.

6.11 Company's Business: The Company shall notify the Client of material changes in respect of the Company's business which may affect the services the Company provides to the Client pursuant to this

Clause 6.

6.12 Expiration of Long Options: On the relevant Expiry Date and only on the Expiry Date, the SEHK Options System will automatically generate exercise instructions in respect of all open long options which are in-the-money by or above the percentage prescribed by SEOCH from time to time (currently at 1.5%). The Client may instruct the Company to override such “automatically generated exercise instruction” before the System Closure on the expiry day in accordance with the Operational Clearing Procedures of SEOCH and the terms of this Appendix III. If the Client does not wish for any such in-the-money long option to be exercised on the Expiry Date, the Client must close its open position in respect of such long option before the expiry time on the Expiry Date.

6.13 Agreement: The Client confirms that it has read and agrees to the terms of this Appendix III, which have been explained to the Client in a language that the Client prefers.

6.14 Position Reporting: If the Client shall at any time open one or more accounts with members of the SEHK other than the Company for the purpose of carrying out transactions relating to SEHK Options Contracts, and the Client's number of SEHK Options Contracts in aggregate exceed certain levels with respect to number, value or such other factors, each as determined by the SEHK, the Client shall immediately report the same to the Company and provide the Company with such information and such other information as the Company may require in connection therewith. The Client confirms and acknowledges that the Company is obliged to report the same as required by rules 439 and 440 of the SEHK Options Trading Rules and the Client consents to the release of such information by the Company to the SEHK.

6.15 Indemnity: Without limiting any other indemnity provided by the Client, the Client agrees to indemnify the Company and its employees and agents against all losses and expenses resulting from the Client's breach of any of its obligations under this Appendix, including costs reasonably incurred in collecting debts from the Client, and in closing the relevant Account.

7. Default

If the Client fails to comply with any of the Client's obligations and/or to meet the Liabilities, including failure to provide Margin, the Company, without prejudice to any other rights the Company may have, may:

- (a) decline to accept further instructions from the Client in respect of SEHK Exchange Traded Options Business or other

option contracts;

(b) close out, give-up or exercise some or all of the SEHK Client Contracts or other option contracts with the Company;

(c) enter into any option contracts, or into any transactions in Investment Products, in order to settle obligations arising or to hedge the risks to which the Company is exposed in relation to the Client's failure; and

(d) dispose of some or all of the Margin, and apply the proceeds thereof to discharge the Liabilities,

and any proceeds remaining after discharge of all the Liabilities should be paid to the Client.

8. Risk Disclosure Statements

The Client has read and understood the risk disclosure statements set out in Schedule I (Risk Disclosure Statements) or otherwise provided by the Company to the Client, and accepts in full the risks relating to options trading.

Appendix IV: Short Selling

This Appendix governs the Company's provision of services in relation to short selling. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretations

1.1 In this Appendix IV, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Short Selling Order", in the context of Securities traded on SEHK, has the meaning given to it under the SFO, and in all other cases, means an Instruction to sell any Investment Products for short account on behalf of the Client.

2. General Prohibition on short selling

Subject to the remainder of this Appendix IV and/or unless the Client is otherwise notified by the Company, the Company will not accept any Instruction for a Short Selling Order. In particular, in the context of Securities traded on SEHK, the Company will not accept any Instruction for a Short Selling Order where the presently exercisable and unconditional right to vest the relevant Securities in the Client is by virtue of the Client having an option to acquire the Securities to which the Short Selling Order relates. The Company shall not be responsible to the Client for identifying whether or not an Instruction is a Short Selling Order. The Client undertakes that it will not give any Instruction for a Short Selling Order unless permitted under this Appendix IV and will notify the Company whenever any sale order relates to a Short Selling Order and such notification shall be given at the same time as notification of the sale order.

3. "Covered" Short selling order

The Client must inform the Company where the Client places a "covered" Short Selling Order and the Company shall at its sole and absolute discretion decide whether or not to accept such an Instruction. The Company must have reasonable assurance that it will be able to borrow the relevant Investment Products for or on the Client's behalf to effect delivery of such Investment Products to the purchaser.

4. General Exceptions

4.1 **General Exception (SEHK):** Without prejudice to Clause 2 (General

Prohibition on Short Selling) of this Appendix IV, in respect of each Short Selling Order to be transacted at or through SEHK upon the Client's Instruction (the same being accepted by the Company), the Client declares that it understands the relevant provisions of sections 170 and 171 of the SFO and its related subsidiary legislation, and agrees to ensure that it and all other relevant persons shall comply with the same.

4.2 Stock Borrowing and Lending Agreement (SEHK): The Company may effect an Instruction for a Short Selling Order at or through SEHK if the Company is, in its sole discretion, satisfied that:

(a) the Client has a presently exercisable and unconditional right to vest the relevant Securities in the purchaser of them by virtue of having under a securities borrowing and lending agreement;

(i) borrowed the relevant Securities; or

(ii) obtained a confirmation from the counterparty to the securities borrowing and lending agreement that the counterparty has the relevant Securities available to lend to the Client; and

(b) The Client has delivered to the Company such assurance and documents relating to the securities borrowing and lending agreement as the Company may in its sole discretion consider necessary or desirable.

4.3 Eligibility (SEHK): The Company will not effect a Short Selling Order on the SEHK unless the underlying Securities is on the list of designated securities eligible for short selling, published and updated by the SEHK from time to time.

4.4 Other Grounds: The Company may effect an Instruction for a Short Selling Order on such grounds, and subject to such other conditions, as it sees fit.

4.5 Further assurance: The Client shall, in respect of a Short Selling Order, deliver to the Company such other information in such form, substance and within such time, as prescribed by Applicable Regulations and/or the Company.

4.6 Inability to borrow: If the Company is unable to borrow the relevant Investment Products to enable the Client to effect delivery on a Short Selling Order, or if the Company is unable to re-borrow the relevant Investment Products in order to satisfy a re-call notice from the lender of such Investment Products, then the Company may be subject to a buy-in pursuant to Applicable Regulations. The Company shall not be

liable for any losses, costs or expenses of the Client arising from such borrowing, re-borrowing or buy-in.

4.7 Applicable Regulations: The Client shall, in respect of all Short Selling Orders, comply with Applicable Regulations.

Appendix V: Pre-Listing Trading

This Appendix governs the Company's provision of services in relation to Pre-Listing Trading. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretations

1.1 In this Appendix V, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Allotted Securities" means the Securities that are allotted pursuant to an IPO;

"Automated Trading Services" has the meaning as defined in Part I of Schedule 1 to the SFO;

"Clearing Rules" means the general rules, operational procedures and other applicable rules, procedures and regulations of CCASS from time to time in force;

"Futu OTC" means the electronic trading system via which the Company provides the Automated Trading Services for the purpose of Pre-Listing Trading;

"IPO" means a public offer of Securities in respect of a new listing and/or issue of such Securities on the SEHK;

"Matched Orders" has the meaning ascribed to it in Clause 3.3 (Matched Orders) of this Appendix V;

"Pre-Listing Trading" means any transaction, trading or agreement to purchase, invest in, sell, acquire, clear, settle or otherwise dispose of any Allotted Securities and generally dealing in Allotted Securities prior to their official listing on the SEHK;

"Pre-Listing Trading Session" means the trading hours of the Trading Day of which the Company provides the Pre-Listing Trading commencing from 4:15 p.m. and ending at 6:30 p.m. or such other trading hours as determined and announced by the Company from time to time; and

"Trading Day" means, in respect of any Allotted Securities, the day immediately prior to their official listing on the SEHK.

2. Applicable Rules and Regulations

2.1 Applicable Rules and Regulations: All Instructions for Pre-Listing Trading and any Pre-Listing Trading made or entered into by the Company on behalf of the Client shall be subject to, and the Client shall be bound by:

- (a) the Agreement;
- (b) the Company's rules, regulations, procedures and policies from time to time in force;
- (c) the memorandum and articles of association of the SEHK, the Rules of the SEHK, the Clearing Rules and the customs, usages, rulings and procedures of the SEHK; and
- (d) other Applicable Regulations (including the SFO).

2.2 Conflict: If there is any conflict or inconsistency between any of the provisions of the Agreement and anything contained in paragraphs (b), (c) and (d) of Clause 2.1 (Applicable Rules and Regulations) of this Appendix V, the Company may, in its absolute discretion, take or refuse to take any action, or demand the Client to take or refrain from taking any action to ensure compliance with the same.

3. Pre-Listing Trading

3.1 General: The Client may only conduct Pre-Listing Trading in the Pre-Listing Trading Session on the Trading Day.

3.2 Absolute Discretion: Notwithstanding anything contained in this Appendix V, the Company may, at its sole discretion at any time, without notice or reference to the Client, without limitation and without any liability to the Client:

- (a) vary the trading hours of the Pre-Listing Trading Session;
- (b) limit or suspend Pre-Listing Trading on any Trading Day;
- (c) limit, vary, suspend or terminate the Automated Trading Services provided to the Client under this Appendix V;
- (d) set any limit on any Instruction in relation to Pre-Listing Trading; and/or
- (e) refuse to process or accept an Instruction in relation to Pre-Listing Trading.

3.3 Matched Orders: Subject to Clause 3.5 (Cancelled Listing) and Clause 5.2 (Disruptions to Futu OTC) of this Appendix V, all Instructions for Pre-Listing Trading accepted by the Company and recorded in and matched by Futu OTC (the "Matched Orders") will be executed and effected by the Company notwithstanding any suspension, breakdown and disruption of Futu OTC referred to in Clause 5.1 (Exclusion of Liability) of this Appendix V.

3.4 Unmatched Orders: At the end of the Pre-Listing Trading Session, all Instructions for Pre-Listing Trading which remain wholly or partly unmatched shall be cancelled.

3.5 Cancelled Listing: Notwithstanding Clause 3.3 (Matched Orders) of this Appendix V, if the official listing of any Allotted Securities on the SEHK has been cancelled, all Instructions for Pre-Listing Trading in relation to such Allotted Securities (including the Matched Orders) will be cancelled automatically and will not be executed or effected by the Company. If the official listing of any Allotted Securities on the SEHK has been postponed, the Matched Orders will remain valid, and will be executed or effected by the Company on the postponed Trading Day; unmatched Instructions for Pre-Listing Trading in such Allotted Securities will be cancelled automatically and will not be executed or effected by the Company. .

3.6 No Representation or Warranty: The Company makes no representation or warranty of any nature whatsoever as to the Client's Instructions for Pre-Listing Trading.

4. Settlement

4.1 Delivery and Payment: Where the Client sells Allotted Securities, the Client shall deliver such Allotted Securities to the Company, the same being fully paid and unencumbered, and to which the Client has good and valid title. Where the Client purchases Allotted Securities, the Client shall pay for the same. Each such delivery and payment shall be made in the manner directed by the Company from time to time.

4.2 Failure to Deliver or Pay: Without prejudice to any of the Company's rights under the Agreement, any failure by the Client to effect delivery or payment in the manner required by Clause 4.1 (Delivery and Payment) of this Appendix V shall entitle the Company, without further notice or demand, to forthwith:

- (a) borrow and/or buy the Allotted Securities required for delivery at a price as the Company shall in its absolute discretion determine, charge any Account of the Client for the cost thereof,

deliver the Allotted Securities to satisfy the Client's obligations, and credit any Account with the payment received for delivery; and/or

(b) in addition or as an alternative to paragraph (a), exercise its rights of combination and set-off as set out in Clause 29 (Combination, Consolidation and Set-Off) of the Terms to settle the Pre-Listing Trading.

4.3 Deficit: The Client shall be liable for any Deficit resulting from losses and any cost or expense (including legal costs) incurred by the Company, on a full indemnity basis, related to the purchase and sale of the Allotted Securities pursuant to this Appendix V.

4.4 Counterparty Risk: The Client acknowledges and accepts that all Pre-Listing Trading are over-the-counter transactions, which are exposed to counterparty risks if the counterparty fails to meet its settlement obligations. As the Automated Trading Services under this Appendix V are only provided to clients of the Company, the Company may, but shall not be obliged to, use its reasonable endeavours to minimize settlement failures of the Matched Orders by taking such action as the Company shall think fit (including but not limited to those actions referred to in Clause 4.2 (Failure to Deliver or Pay) of this Appendix V).

4.5 Settlement Risk: The Company makes no representation, warranty or guarantee with respect to the settlement of any Matched Order. There may be circumstances where the Company considers it to be inappropriate to take any action to avoid any settlement failure of Matched Orders, in which case:

(a) where the Client is the purchaser of the Allotted Securities, the Client shall only be entitled to a refund of the funds paid for such purchase;

(b) where the Client is the seller of the Allotted Securities, the Client shall only be entitled to a return of the Allotted Securities delivered for such sale; and the Client shall bear all losses and expenses resulting from the counterparty's failure to meet its settlement obligations.

5. Limitation of Liabilities

5.1 Exclusion of Liability: The Client agrees that neither the Company, nor its nominees nor any member of the Futu Group nor any of their respective directors, employees or agents shall be liable for any claims, suits, actions, proceedings, losses, damages, obligations, liabilities,

costs, fees and expenses which the Client may incur arising out of or in connection with any of the following, unless due to the gross negligence, fraud or wilful default of such persons:

(a) any interruption, interception, suspension, delay, loss, unavailability, mutilation, breakdown, disruption or other failure of Futu OTC (whether or not within the control of the Company or any of its nominees) including, without limitation, failure of any communication network or computer downtime, act or omission of any third party information or service providers, housekeeping, computer virus, unauthorized access by any person (including hacker), upgrade or preventive or remedial maintenance activities, mechanical failure, power failure, malfunction, or inadequacy of equipment, installation or facilities, or any law, rules, regulations, codes, directions, regulatory guidelines or government order (whether or not having the force of law);

(b) transmission, posting and/or storage of any information and/or data relating to the Client, Futu OTC and/or the Pre-Listing Trading conducted by the Client through or in any system, equipment or instrument of any communication network provider;

(c) any failure to settle the Matched Orders;

(d) the Company not accepting, carrying out, executing or effecting the Client's Instructions for Pre-Listing Trading (or omitting to give notice therefor; and

(e) any action taken by the Company pursuant to this Appendix V, in particular Clause 3.2 (Absolute Discretion) of this Appendix V, including any loss of use, revenue, profits, savings or opportunity or any other incidental, consequential, special or indirect loss or damages arising from the foregoing.

5.2 Disruptions to Futu OTC: In the event of any suspension, breakdown or disruption of Futu OTC referred in Clause 5.1 (Exclusion of Liability) of this Appendix V:

(a) the Company will as soon as practicable notify the Client by sending a system message via Futu OTC; and

(b) the Company shall have the sole and absolute right and discretion to (i) cancel any Instructions for Pre-Listing Trading (including the Matched Orders); and/or (ii) limit, vary, suspend or terminate the Automated Trading Services provided to the

Client.

6. Insurance

The Client acknowledges that pursuant to the Securities and Futures (Insurance) Rules (Cap. 571AI of the Laws of Hong Kong) and other Applicable Regulations, the Company is not required to take out and maintain insurance for the Automated Trading Services.

Appendix VI: Fund Subscription Services

1. Application and Definitions

This Appendix governs the Company's provision of Fund Subscription Services. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

In this Appendix, unless the context requires otherwise, the terms defined in the Agreement shall have the same meaning when used herein.

In this Appendix:

"Dealing Procedures" means any procedures agreed between the Company and the Fund or the fund manager of the relevant Fund from time to time to govern the subscription, switching and redemption of Units therein and other incidental matters.

"Fund Subscription Services" means services provided by the Company in connection with the purchase, subscription, switching, transfer, redemption or sale of any Unit in any Fund, and the dealing with any relating proceeds or moneys in accordance with the Client's instructions.

"Portfolio" means a portfolio of Funds selected by Futu and made available through the Company to the Client from time to time.

"Units" means any shares or units in a Fund (including where such Fund is distributed or made available on a standalone basis or as part of a Portfolio).

For the avoidance of doubt, this Appendix shall apply to any transaction in any fractional holding in any Fund and references to **"shares"** and **"units"** shall be construed so as to include references to **"fractional shares"** and **"fractional units"**, respectively.

"eDDA" means the Electronic Direct Debit Authorisation service established by the Hong Kong Monetary Authority. By authorising others and/or institutions electronically, funds can be transferred directly from your bank account.

2. Scope of Fund Subscription Services

2.1 The Company may (but is not obliged to) provide to the Client the Fund Subscription Services. Additional functions and services in connection with the Fund Subscription Services may be provided by the Company to the Client from time to time, in which case additional terms and conditions may apply which the Client should read and agree to before using those functions or services, please refer to: <https://www.futuhk.com/static-page?id=38>. The Fund Subscription Services and any additional services in connection with the Fund Subscription Services shall be provided through the Fund Account and/or the Securities Account.

2.2 Where the Client enters into a Transaction:

(a) the Company may have solicited the sale of or recommended to the Client the relevant Fund or Portfolio, in which case clause 24.2(a) (Transactions entered into with the Company with solicitation of the sale or recommendation of Investment Products by the Company) of the Terms shall apply; and/or

(b) the Client may have entered into such Transaction with the Company, without or in circumstances where it is inconsistent with any solicitation, recommendation or advice from the Company, in which case clause 24.3 (Transactions (excluding transactions in Complex Products) entered into with the Company without any solicitation or recommendation or which is inconsistent with any advice from the Company) or clause 24.4 (Transactions entered into with the Company in Complex Products, without any solicitation, advice or recommendation from the Company or which is inconsistent with any advice from the Company) of the Terms shall apply.

2.3 The Company shall make available to the Client via electronic means (including via the Electronic Services), the offering documents, notices, communications or any other documents in connection with the relevant Funds or Portfolios. The Client consents to the use of such electronic means (including the Electronic Services) as a mode of delivery of the abovementioned documents.

2.4 If the Client chooses to set up eDDA on the subscription page to make a deposit for subscription to the selected Fund and pays a one-time subscription amount ("One-Time eDDA Subscription Amount"), the Company will freeze the One-Time eDDA Subscription Amount immediately after the Client completes the subscription process. The Company will not release the One-Time eDDA Subscription Amount, issue a subscription Instruction to the Fund house, and arrange settlement until the Fund house is open for subscription. For the avoidance of doubt, the One-Time eDDA Subscription Amount so frozen

will not be included in the Client's Purchasing Power, nor will it be used by the Company to offset the Client's debts.

2.5 If the Client chooses to set up eDDA on the subscription page to make repeated deposits of a designated amount for regular subscription to the selected Fund and authorises the Company to make repeated payments of an established subscription amount ("Recurring eDDA Subscription Amount") to the Fund house within a specified period, the Company will freeze the Recurring eDDA Subscription Amount immediately after the Client completes the subscription process. The Company will not release the Recurring eDDA Subscription Amount, issue a subscription Instruction to the Fund house, and arrange settlement until the Fund house is open for subscription. Upon the subscription time instructed by the Client in advance, the Company will automatically issue an Instruction to the bank, which the Client selected when setting up the eDDA, to deposit the Recurring eDDA Subscription Amount ("Automatic Initiation of eDDA Transfer Instruction"). Once the Recurring eDDA Subscription Amount has been successfully credited, the Company will freeze it immediately. The Company will not release the Recurring eDDA Subscription Amount, issue a subscription Instruction to the Fund house, and arrange settlement until the Fund house is open for subscription. The Company will execute Automatic Initiation of eDDA Transfer Instruction on a Standing Authority basis until the Client's regular subscription is completed or the Client instructs the Company in writing to stop the subscription. For the avoidance of doubt, the Recurring eDDA Subscription Amount so frozen will not be included in the Client's Purchasing Power, nor will it be used by the Company to offset the Client's debts. This provision also applies to the services set out in the Periodic Investment Agreement.

2.6 If the currency of the Fund to be purchased by the Client differs from the currency of the One-d to transfer such amount to the Fund house.

3. Subscription and Redemption Applications and Payment

3.1 Any Instruction to subscribe for or purchase, redeem, sell or switch any Unit or Portfolio (whether in whole or in part) must be made electronically through the Company's mobile application or any manner as prescribed by the Company, accompanied by any required documentation as may be required by the Company from time to time.

3.2 All Instructions and the resulting transactions and payment in relation to the subscription, switching or redemption of Units shall be subject to the Dealing Procedures and/or any other requirements as prescribed by the Company from time to time. The Company is entitled,

without reference to the Client and without giving any reason, either ignore any Instruction that fails to comply with the Dealing Procedures or such other requirements of the Company, or to execute such Instruction with such modifications to it as may be necessary to comply with the Dealing Procedures or such other requirements of the Company from time to time. For instance, should the Client place an Instruction to redeem any Units and, as a result of such Instruction, there will remain a balance of 0.0001 Unit or less (or any other fractional Unit as determined by the Company from time to time) following the execution of such Instruction ("Remaining Fractional Units"), the Client hereby authorises the Company to redeem any Remaining Fractional Units on behalf of the Client, which transaction shall be deemed to be a part of the original Instruction. The Company will not be responsible to the Client for any losses, damages, costs or expenses that the Client may suffer or incur arising from or in connection with any delay or failure in transmitting or effecting any Instruction to subscribe, purchase, switch, transfer, redeem, sell or otherwise deal with any Units or Portfolios in connection with exercising such discretion.

3.3 The Company is authorised to act on any Instruction given or purportedly given by or on behalf of the Client. The Company does not have any obligation to authenticate, verify the completeness and accuracy of any such Instruction or verify the identity of any person giving such Instruction.

3.4 The Company shall be entitled to rely and act on any such Instruction which the Company in good faith believes to be genuine, and shall not be responsible for any loss which the Client may incur as a result. However, the Company has absolute discretion to refuse to act upon any such Instruction without reason, and the Company will not be responsible to the Client for any losses, damages, costs or expenses that the Client may suffer or incur arising from or in connection with any delay or failure in transmitting or effecting any Instructions to subscribe, purchase, switch, transfer, redeem, sell or otherwise deal with any Units or Portfolios.

3.5 The Client's right to give Instructions via a particular channel shall at all times be subject to the discretion of the Company. The Company may at any time revoke the Client's right to give Instructions through a particular channel without prior notice. The Company shall execute any Instructions placed by the Client or any Authorised Person by placing it with the relevant fund manager, Fund or product issuer upon receipt of the Instruction and payment of the purchase price, subscription moneys or expenses payable by the Client to the Company.

3.6 The Company will effect any Instruction as soon as practicable,

however, the execution of such Instruction may not coincide with the timeframe stipulated in the relevant offering documents of the Fund. The Client acknowledges that orders placed by the Client with the Company may be aggregated and consolidated either daily or from time to time by the Company together with orders placed by the Company's other clients for the purpose of placement of such orders by the Company with the relevant fund manager, Fund or product issuer for execution.

3.7 Subject to the continuing operation of an Account, an Instruction will generally be processed on the day of receipt by the Company of such Instruction if a valid and complete Instruction (together with all monies, required information and documents) is received by the Company before the dealing cut off times for the relevant Fund as specified by the Company in its sole and absolute discretion from time to time. If an Instruction (and monies) is received after this dealing cut off time or on a day when a typhoon Signal No. 8 (or above) or black rainstorm warning has been issued in Hong Kong, execution will be done usually on the next dealing date of the Fund in accordance with the terms of the offering documents of the Fund (or as otherwise determined by the relevant fund manager, Fund or product issuer). The Client must specify the choice of the Fund or Portfolio (where appropriate) in order for the Instruction to be processed. The Company reserves the right to delay or refuse to process or accept any Instruction, if in its reasonable opinion, there are grounds for doing so.

3.8 The actual bid price (the "Actual Bid Price") and offer price of a Fund shall be determined at the time when the transaction is effected and settled and any figures which may be quoted or provided to the Client by the Company or its representatives at the time of Instruction (the "Quoted Price") are for reference only and are not binding on the Company.

3.9 The Actual Bid Price of a Fund may be higher or lower than the Quoted Price. The Client agrees that, in respect of any redemption of a money market fund (or any other fund designated by the Company from time to time) (the "Relevant Fund"), the Company may, in its absolute discretion, advance an amount equivalent to the proceeds of such redemption calculated with reference to the Quoted Price (an "Advance"), to the Client by crediting the Account (designated by the Client and agreed by the Company to receive the redemption proceeds) with such amount.

3.10 The Company will determine the price for the redemption of the Relevant Fund by the Client ("Client's Redemption Price") in different ways depending on the time at which the Client issues the redemption Instruction, and this will in turn determine the redemption amount received by the Client ("Client's Redemption Amount"):

- (a) If the Client issues a redemption Instruction before 9 a.m. on a trading day, the Client's Redemption Price will be calculated

with reference to the price issued by the relevant Fund house on the previous trading day. Therefore, the Client's Redemption Amount will be the same as the Advance.

(b) If the Client issues a redemption Instruction at or after 9 a.m. on a trading day, the Company will first pay the Advance to the Client's Fund Account. The Client's Redemption Price will be calculated with reference to the price provided by the relevant Fund house to the Company in the afternoon (although different Fund houses may have different settlement times) of that day (the "Settlement Price"). If it turns out that the Client's Redemption Amount is greater than the Advance, the Company will pay the excess amount to the Client. If the Client's Redemption Amount is less than the Advance, the Client agrees that the Company may deduct the excess amount from the Account for its own account without further notice.

The calculation methods in sub-clauses (a) and (b) above only apply to trading days of the Fund. If the Client issues a redemption Instruction on a non-trading day of the Fund, such as Saturday, Sunday and public holidays, the Client's Redemption Amount will be calculated with reference to the Settlement Price of the previous trading day of the Fund.

3.11 The Client understands that when the redemption transaction of the Relevant Fund is settled, the redemption amount received by the Company from the Fund house (the "Actual Proceeds") may be different from the Client's Redemption Amount. If the Actual Proceeds:

(a) exceed the Client's Redemption Amount, the Client agrees that the Company shall retain the redemption proceeds in excess of the Client's Redemption Amount, as a handling fee for processing and arranging for the execution of such Instruction; or

(b) are less than the Client's Redemption Amount, the Company shall not recover such shortfall from the Client in any manner.

3.12 Because each Fund house has different operational arrangements, the calculation methods set out in clauses 3.9 to 3.11 above will need to be adjusted in accordance with such operational arrangements. The Client agrees the agreements between the Company and the Fund houses shall be determinative of the applicable calculation method, and that the Company has absolute discretion regarding such matters.

3.13 The Company has no authority to accept Instructions (or applications) for subscription, switching or redemption of any Unit for and on behalf of any fund manager, Fund or product issuer. Receipt of such Instructions and the requisite payment and any other documentation by the Company shall not amount to acceptance of the

Instruction by the relevant fund manager, Fund or product issuer.

3.14 The Client acknowledges that any fund manager, Fund or product issuer who receives an Instruction from the Company is not obliged to accept such order in part or whole. The Company shall have no responsibility nor liability for ensuring that the relevant Fund manager, Fund or product issuer allots the Units or for any losses (including any loss of investment opportunity) which the Client may suffer or incur as a result of any refusal to accept or delay in accepting such Instruction by the fund manager, Fund or product issuer.

3.15 The Client acknowledges that (a) the purchase price, subscription moneys or expenses payable by the Client to the Company (or another person as specified by the Company) in relation to each order to buy or subscribe for Units or Portfolios shall be debited from an Account designated by the Client (or otherwise directed by the Company from time to time); and (b) any redemption proceeds received by the Company in relation to each order to sell, redeem or otherwise dispose of the Units (whether such Units are part of a Portfolio or not) shall, in any event, be paid or credited to an Account designated by the Client and agreed by the Company in accordance with the settlement periods stipulated in the offering documents of the relevant Funds (or otherwise determined by the Fund manager, Fund or product issuer from time to time).

3.16 If at any time there is insufficient balance in the Account that the Client has elected (or otherwise directed by the Company from time to time) to make the required payments under Clause 3.15(a) of this Appendix (for example, the Client has designated the Securities Account to make such payments), the Client irrevocably directs and authorises the Company to, without prior notice to the Client, set-off or transfer any sum standing to the credit of the Client's other Account (for example, the Fund Account), towards the satisfaction of any payments to be made under Clause 3.15(a) of this Appendix.

3.17 The Client further agrees that for purchases or subscriptions of Units or Portfolios, the Company reserves the right to reject or delay the processing of any orders if there are insufficient funds in the Account designated for payment or if cleared funds (free of any deductions or withholdings) are not received by such time as prescribed by the Company.

3.18 The Company is authorised to take such steps as it may consider expedient to enable it to provide Fund Subscription Services to the Client including the right to withhold and/or make payment of any taxes or duties payable on or in respect of the Units without any liability thereof and to disclose information about the Client (including your authorised persons and beneficiaries), any Units or Portfolios held by the Client or any transactions in connection thereto in accordance with the Applicable Regulations or to any of member of the Futu Group, any third party service providers or agents of the Company, a fund manager,

a Fund or product issuer (or its representatives) upon request.

3.19 The Client agrees to (and shall procure that any Authorised Person to) provide the Company with such information, materials and documents in such manner and take such steps and by such time as prescribed by the Company from time to time so as to enable the Company, its nominees or any member of the Futu Group to effect an Instruction, perform the Fund Subscription Services and/or to comply with any term of any document in respect of any Funds, Applicable Regulations and the applicable market practice.

4. Title and Registration of Investments

4.1 If the Client subscribes for Units in a Fund (including any Units in a Fund that forms a part of a Portfolio), the Units will be registered in the name of the Company or jointly in the name of the Company and in the Client's name, or in the Client's name only (as the case may be). The Company will not be the beneficiary of any of your investments in a Fund.

4.2 No Unit certificates will be issued to the Client. The Client will be sent a confirmation of its subscription/acquisition (or disposal) of any Unit.

4.3 The Company may not lend any Unit or title documents to any third party, and may not borrow against the security of any Unit or such documents, unless otherwise provided in the Agreement.

5. Reports and Voting

5.1 Subject to the requirements of the Applicable Regulations, the Company and the custodian shall have no duty or obligation to exercise the voting rights or other elective rights of any Units subscribed or acquired, or received or held for the Client, except upon the prior written Instructions of the Client or any Authorised Person in such form and by such time as prescribed by the Company from time to time, and then only upon such terms, conditions, indemnities, fees and charges as agreed upon between the Company and the Client.

5.2 In the absence of such Instructions and agreements, the Company and the custodian shall be entitled to, but not obliged to, exercise the voting rights or other elective rights of any Fund (if any). Under such circumstance, the Client agrees that the Company and the custodian may be exempted from any duty and obligation in respect of notification and delivery of any proxy or other document issued to the Client, unless otherwise provided in the Applicable Regulations.

6. Termination

6.1 Upon termination of the Account with the Company or termination of the Fund Subscription Services, the Client or any Authorised Person will be deemed to have given the Company instructions to, at its

discretion:

(a) cause any Units then held by the custodian for the Client's account to be redeemed or otherwise dealt with on the effective date of termination of the Fund Account, or if that day is not a dealing day or is after the latest time for dealing as specified in the offering document of such Fund, on the next dealing day ("Effective Date") and for the redemption or dealing proceeds thereof (after settling any outstanding liabilities, costs and expenses owed to the Company, its nominees or the Futu Group) to be remitted to the Client and/or settle any liability incurred by the Client, the Company or any custodian;

(b) cause any Units then held by the custodian for the account of the Client to be transferred by the custodian on the Effective Date directly into the Client's name (if applicable); and

(c) cancel any unexecuted transactions.

7. Benefits

7.1 Pursuant to Clause 3.11(a) of this Appendix, the Client authorises the Company to retain any redemption proceeds in excess of the Advance as a handling fee for processing and arranging for the execution of an Instruction to redeem or transfer out any Unit in a money market fund.

Appendix VII: Bond Trading

1. Application

This Appendix governs the Company's provision of services in relation to bond/certificate of deposit trading. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

2. Bond/Certificate of deposit Trading

2.1 Fund Account: Subject to Clause 2.2 (Discretion) of this Appendix, the Client may only trade bonds/certificates of deposit through its Fund Account.

2.2 Discretion: The Company may, in its absolute discretion, decline to provide bond/certificate of deposit trading services to the Client and/or impose any conditions in relation to the Fund Account or its provision of bond/certificate of deposit trading services to the Client.

2.3 Unsuccessful/Delayed Execution: The Company will not be liable for any unsuccessful execution or any delay in the execution of the Client's Instructions for bond/certificate of deposit trading. All unexecuted orders will lapse by the end of the Trading Period.

2.4 Agent: The Company acts as agent in all transactions for bond/certificate of deposit trading.

2.5 Custodian: The Client appoints the Company (or any entity, including an entity outside Hong Kong, appointed by the Company) to act as a custodian for any bond/certificate of deposit purchased by the Client and to hold them under its/their name for and on behalf of the Client.

2.6 Prices: The actual bid and offer prices of bonds/certificates of deposit shall be determined at the time when the Transaction for bond/certificate of deposit trading is effected and any figures which may be quoted or provided to the Client by the Company or its representatives at any time are for reference only and are not binding on the Company.

2.7 Binding: All Instructions for bond/certificate of deposit trading are conclusive and binding on the Client upon placement of any such Instruction, but is subject to final execution and acceptance by the Company.

2.8 Coupon Pay Date: A bond/certificate of deposit's actual coupon pay date may be different from its designated coupon pay date, subject to various factors including but not limited to the discretion of the issuer, the custodian nominated by the Company, the relevant bank transaction procedures and other factors.

3. Client's Declarations

The Client declares that it:

3.1 Not Deposits: fully understands that bonds/certificates of deposit are not bank deposits, are not endorsed or guaranteed by, and do not constitute any obligation of the Company or the Futu Group;

3.2 Risk Disclosure Statements: was provided with the risk disclosure statements relevant to bond/certificate of deposit trading in a language of its choice (English or Chinese), was invited to read such risk disclosure statements, ask questions and take independent advice from professional advisors if it considers necessary, and has understood the risk disclosure statements;

3.3 Relevant Information: has been provided with, and has read, the prospectus and/or up-to-date product offering documents or information and/or access to such up-to-date product offering documents or information of each of the relevant bonds/certificates of deposit to be purchased (as the case may be, the "Relevant Information") and agrees to the terms contained therein. The Client is fully aware of and understands the terms set out in the Relevant Information, including, without limitation, the risks and restrictions of investing in that bond/certificate of deposit. The Client has been invited to read the Relevant Information, to ask questions, and to take independent professional advice if the Client wishes;

3.4 Not Advice: understands that the Relevant Information is not intended to provide, and must not be relied upon for, tax, legal or accounting advice, a credit or other evaluation of that bond/certificate of deposit nor as an assurance or guarantee as to the expected return (if any) of that bond/certificate of deposit. The Client should consult its tax, legal, accounting, investment, financial and/or other advisors if the Client wishes;

3.5 Not Prohibited: is not prohibited from purchasing or holding that bond/certificate of deposit, and is not acting on behalf of any person or entity who is prohibited from purchasing or holding the bond/certificate of deposit, as set out in the prospectus;

3.6 Geographical Restrictions: is not forbidden to invest in the countries set out in the prospectus;

3.7 Limited Liquidity: understands that bonds/certificates of deposit may have limited liquidity and may not be actively traded and/or quoted by brokers in the relevant Market. As such, (i) the indicative bid/offer price may not be available at all times as it depends on market liquidity and conditions; (ii) it may take a longer time or it may be impossible to sell the bonds/certificates to the relevant Market; and (iii) the executable sale price may differ significantly from the indicative bid price quoted;

3.8 Loss: is fully responsible for bearing the risk of loss involved in investing in bonds/certificates; and

3.9 Accuracy of Information: understands that any information made available by the Company in relation to bond/certificate trading is provided on an "as is" and "as available" basis and is for general information only. The Client agrees that certain information, such as market data and quotations are provided by third parties, and the Company does not warrant the accuracy, reliability, timeliness, completeness or correct sequencing of any such information and the Company will not bear any liability for any loss arising from any inaccuracy, omission or incompleteness of that information, regardless of whether that information is provided by the Company or a third party; and

3.10 Volatile Market Conditions: understands that by reason of market conditions, physical restraints in any relevant market and rapid changes in the prices of securities and/or fluctuation in currency exchange rates, on occasion and despite the reasonable endeavours of the Company, executing brokers and dealers (whether in Hong Kong or elsewhere) through which the Company may deal with as agent, the Company may not be able to execute the Client's instructions for bond/certificate of deposit trading in full, at the specified prices, at the times specified by the Client, "at best" or "at market". The Company shall not be liable if any such instruction is not performed in full and the Client shall accept and be bound by transactions effected by the Company.

3.11 Terms of agreement for using trading services: By subscribing to bond/certificate of deposit products through the Company, you agree that you may be required to make voting decisions regarding the bond/certificate of deposit products you hold for various reasons in the future (including but not limited to whether to cooperate with corporate actions, participate in voting, reinvest, or agree to follow-on offerings). Due to various direct or indirect factors, the Company may not be able to provide and/or assist you with every voting operation, or may only be able to provide limited voting options or opt for omission. By continuing to use the Company's services, it shall be deemed that you have fully understood the above risks and authorize the Company with the power of final decision-making. Regardless of how the Company reacts, you agree not to hold the Company liable or request the Company to compensate for any losses arising out of the Company's

options or omission.

Appendix VIII: China Connect Terms and Conditions

Applicability

This Appendix governs the trading of Futu Securities via China Connect. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation:

1.1 In this Appendix VIII, the following expressions, unless the context requires otherwise, shall have the following meanings:

"A Shares" means any securities issued by companies incorporated in Mainland China which are listed and admitted to trading on the stock exchanges of Mainland China (including SSE and SZSE) and not on SEHK.

"Affiliate" means in relation to any person, any entity controlled, directly or indirectly, by the person, any entity that controls, directly or indirectly, the person or any entity directly or indirectly under common control with the person. For this purpose, "control" of any entity or person means ownership of a majority of the voting power of the entity or person.

"Average Pricing" means the allocation or application of an average price per China Connect Security to each individual fund managed by the same fund manager in respect of trades in such China Connect Security on the same Trading Day.

"Cash" means all cash or cash equivalents in Renminbi received and held by us on the terms of these China Connect Terms.

"China Connect" means Shanghai-Hong Kong Stock Connect or Shenzhen-Hong Kong Stock Connect, or such other securities trading and clearing links program developed or to be developed between SEHK and a trading platform in Mainland China, as applicable.

"China Connect Authorities" means the exchanges, clearing systems and regulators which provide services in relation to and/or regulate China Connect and activities relating to China Connect, including without limitation, SEHK, HKSCC, an SEHK Subsidiary, ChinaClear, a China Connect Market Operator, the CSRC, PBOC, SAFE, SFC and any other regulator, agency or authority with jurisdiction, authority or responsibility in respect of China Connect.

"China Connect Laws" means the laws, regulations, rules and

guidelines promulgated by any China Connect Authority from time to time in respect of China Connect or any activities arising from China Connect, including without limitation, the China Connect Rules.

"China Connect Market" means the SSE or SZSE, as applicable.

"China Connect Market Operator" means the SSE or SZSE, as applicable.

"China Connect Market System" means the system used for the trading of China Connect Securities on a China Connect Market, as operated by the relevant China Connect Market Operator.

"China Connect Rules" means any rules, policies or guidelines published or applied by any China Connect Authority from time to time in respect of China Connect or any activities arising from China Connect.

"China Connect Securities" means any securities listed on a China Connect Market which may be eligible for trading by Hong Kong and international investors through China Connect.

"China Connect Service" means the order-routing service through which Northbound orders placed by an Exchange Participant may be transmitted by an SEHK Subsidiary to a China Connect Market for the buying and selling of China Connect Securities and any related supporting services.

"China Connect Terms" means this Appendix VIII, as may be amended, supplemented, modified or varied from time to time.

"ChiNext Shares" means any A Shares accepted for listing and admitted to trading on the ChiNext market operated by the SZSE from time to time.

"Circuit Breaker" means any measures that may be imposed or activated by a China Connect Market Operator on the relevant China Connect Market in accordance with the Circuit Breaker Provisions.

"Circuit Breaker Provisions" means the relevant provisions in the Operator Rules under which Circuit Breaker may be imposed for the purpose of, among others, minimizing or averting substantial upward or downward price movements of securities traded on the relevant China Connect Market, including all related provisions on the application and lifting of the Circuit Breaker.

"Clause", unless otherwise stated, means a clause in these China Connect Terms.

"Clearing Participant" has the meaning given to such term in the rules of CCASS.

"CSC" means the China Stock Connect System for receiving and routing orders under Stock Connect to the trading system on a China Connect Market for automatic matching and execution.

"CSDCC" or **"ChinaClear"** means China Securities Depository and Clearing Corporation Limited.

"CSRC" means China Securities Regulatory Commission.

"Custody Account" has the meaning given to it in Clause 11.3 (Establishment of custody account).

"Exchange Participant" means a China Connect Exchange Participant as defined in the SEHK Rules.

"H Shares" means any securities issued by companies incorporated in Mainland China and listed on the SEHK. **"Institutional Professional Investor"** means any person falling under paragraphs (a) to (i) of the definition of "professional investor" in section 1 of Part 1 of Schedule 1 to the SFO.

"List of Eligible SSE Securities for Short Selling" means the list published by the SEHK from time to time setting out the China Connect Securities listed on the SSE that are eligible for Short Selling.

"List of Eligible SZSE Securities for Short Selling" means the list published by the SEHK from time to time setting out the China Connect Securities listed on the SZSE that are eligible for Short Selling.

"Mainland China" means the PRC (excluding Hong Kong, Macau and Taiwan).

"Mainland China Resident" means a person who is a citizen of the PRC and does not have permanent right of abode in a jurisdiction outside Mainland China.

"Northbound" denotes the trading of China Connect Securities by Hong Kong and international investors through China Connect.

"Operator China Connect Rules" means the SSE China Connect Rules or the SZSE China Connect Rules, as applicable.

"Operator Rules" means the SSE Rules or the SZSE Rules, as applicable.

"PBOC" means the People's Bank of China.

"Pre-Trade Checking" means the requirement under the China Connect Laws pursuant to which the relevant China Connect Market Operator may reject a sell order if an investor does not have sufficient and available China Connect Securities in its account.

"Related Person" means any of our Affiliates, or any director, officer, employee or agent of us or our Affiliates.

"SEHK Rules" means the rules of HKEx, as amended for the purposes of implementing China Connect, and as amended, supplemented, modified and/or varied from time to time.

"SEHK Subsidiary" means a wholly-owned subsidiary of SEHK duly authorised as an automated trading service provider under the SFO and licensed under applicable laws in Mainland China to provide the order-routing service under China Connect.

"Shanghai-Hong Kong Stock Connect" means the securities trading and clearing links programme developed by SEHK, SSE, HKSCC and CSDCC for the establishment of mutual market access between SEHK and SSE.

"Shenzhen-Hong Kong Stock Connect" means the securities trading and clearing links programme developed by SEHK, SZSE, HKSCC and CSDCC for the establishment of mutual market access between SEHK and the SZSE.

"Special China Connect Securities" means any securities listed on a China Connect Market which SEHK (after consulting with the relevant China Connect Market Operator) from time to time accepts or designates as eligible only for China Connect sell orders and not China Connect buy orders.

"SSE" means the Shanghai Stock Exchange.

"SSE China Connect Rules" means the rules and regulations on Shanghai-Hong Kong Stock Connect which have been published by SSE for the purpose of implementing Shanghai-Hong Kong Stock Connect, as amended, supplemented, modified and/or varied from time to time.

"SSE Rules" means the SSE China Connect Rules and the business and trading rules and regulations of the SSE, as amended, supplemented, modified and/or varied from time to time.

"SZSE" means the Shenzhen Stock Exchange.

"SZSE China Connect Rules" means the rules and regulations on Shenzhen-Hong Kong Stock Connect which have been published by SZSE for the purpose of implementing Shenzhen-Hong Kong Stock Connect, as amended, supplemented, modified and/or varied from time to time.

"SZSE Rules" means the SZSE China Connect Rules and the business and trading rules and regulations of the SZSE, as amended, supplemented, modified and/or varied from time to time.

"Taxes" means all retrospective, present or future taxes, duties, levies, imposts, charges, assessments, deductions, withholdings and related liabilities, including additions to tax, penalties and interest imposed on or in respect of (i) China Connect Securities or Cash, (ii) any transaction effected under these China Connect Terms or (iii) you.

"Trading Day" means a day on which SEHK is open for Northbound trading, where "T day" denotes the Trading Day on which a transaction is executed and "T+1 day" denotes the day which is one Trading Day, or in the context of the settlement of funds, one business day (on which banks in Hong Kong and Shanghai are generally open for business) after T day.

2. Eligible Investors

2.1 Eligible Investors: You represent and undertake on a continuing basis, including without limitation on the first date that these China Connect Terms are effective and on each date that you place an order or give an Instruction in respect of China Connect Securities under these China Connect Terms, that:

(a) (i) you are not a Mainland China Resident or an entity incorporated or registered under the laws of Mainland China, (ii) if you are a Mainland China Resident, you are using funds lawfully owned by you and located outside Mainland China to make investments in China Connect Securities or (iii) if you are an entity incorporated or registered under the laws of Mainland China, your investment in China Connect Securities has been conducted pursuant to any program (including the Qualified Domestic Institutional Investor Program, if applicable) approved by, or any other approval of, any competent Mainland China regulator; and

(b) your investment in China Connect Securities does not violate the laws and regulations of Mainland China, including those in relation to foreign exchange control and reporting; and

(c) unless you are an Institutional Professional Investor and such status has been confirmed by us, you will not place any order with us or give us any instruction to buy or sell ChiNext Shares under China Connect (other than Special China Connect Securities which are eligible for sell orders only);

3. China Connect Trading Restriction

3.1 Day Trading and Naked Short Selling: Day trading and naked short selling are not allowed.

3.2 No OTC: All trading must be conducted on SSE and SZSE, i.e. no over-the-counter (OTC) or manual trades are allowed.

3.3 Institutional Professional Investors: SZSE ChiNext stocks will be limited to Institutional Professional Investors.

4. Compliance with China Connect Laws

4.1 Compliance: Any trading in China Connect Securities must comply with all China Connect Laws and relevant rules.

4.2 No advice: You shall be fully responsible for understanding and complying with all China Connect Laws (including but not limited to laws and regulations on short-term trading profits and disclosure obligations) and for any consequences of Northbound trading. We will not, and do not intend to, advise you on any China Connect Laws. For further information, please refer to the web pages on the HKEx website and the SFC website relating to China Connect from time to time and other relevant sources.

4.3 Further Requirements: We shall have the right to apply any procedures or requirements in respect of any trading of China Connect Securities through China Connect which we determine in our absolute discretion to be necessary or desirable for the purpose of any China Connect Laws or market practice. Neither we nor any Related Person shall have any liability for any losses or risks which may result directly or indirectly from such procedures or requirements.

4.4 Discretion to Refuse: We may, in our absolute discretion, refuse to execute any instruction given by you, if (for example, and without limitation):

(a) such instruction is not compliant with any China Connect Laws or if we reasonably believe that such instruction may not be compliant with any China Connect Laws or if we are required by SEHK not to accept such instruction;

(b) without prejudice to your obligations in Clause 8 (Compliance with Pre-Trade Checking Requirements), in respect of any instruction to make a Northbound sell order, we determine in our absolute discretion that you do not have sufficient securities at the time of such order instruction to settle the delivery obligation or if submission of the order would cause us to be in breach of the Pre-Trade Checking requirements or related requirements under the China Connect Laws;

(c) in respect of any instruction to make a Northbound buy order, we determine in our absolute discretion that you do not have sufficient funds to settle the payment obligation in respect of such order on the settlement day; or

(d) You do not satisfy the relevant eligibility requirements as set out in Clause 3 (China Connect Trading Restrictions). Neither we nor any Related Person shall have any liability for any losses or risks which may result directly or indirectly from such refusal.

4.5 Change of Professional Investor Status: With respect to Clause 4.4(d) and the eligibility requirements as set out in Clause 3 (China Connect Trading Restrictions), if we determine in our sole and absolute discretion that you are not an Institutional Professional Investor since a certain date ("Determination Date"), you agree to unwind any positions of ChiNext Shares acquired by you through us since the Determination Date as soon as possible after our notification to you in relation to your change of Professional Investor categorization status.

4.6 Absolute Discretion: Without limitation to the foregoing, we may in our absolute discretion suspend, terminate or limit your ability to access the China Connect through us without advance notice to you, including but not limited to where requested or directed by a China Connect Authority.

5. Risk Disclosures and Acknowledgement

You shall be deemed to acknowledge the following by instructing us in respect of any transaction relating to China Connect Securities.

5.1 Risk Disclosure Statements: You acknowledge that you have read and understood the risk disclosures, the obligations and other information set out in Schedule I (Risk Disclosure Statements).

5.2 Prohibition: You acknowledge that there is a risk of prohibition from trading China Connect Securities and that your instructions to trade China Connect Securities may not be accepted.

5.3 Limitation of Liability: You acknowledge that neither we nor any Related Person shall be liable for any loss, liability or third party claim or demand that you may suffer directly or indirectly as a result of any action or inaction by us or any Related Person in connection with the provision of trading services in respect of China Connect Securities to you by us.

5.4 SEHK's Discretion: You acknowledge that SEHK has the power not to extend the China Connect Service to you, and the power to require us not to accept instructions from you, if it is found that you, we or any of our clients have or may have committed any abnormal trading conduct set out in the Operator Rules or failed to comply with any China Connect Rules.

5.5 Breach: You acknowledge that if the Operator Rules are breached, or the disclosure and other obligations referred to in any China Connect Laws are breached, (i) the relevant China Connect Market Operator has the power to carry out investigations, and may, through SEHK (or through the relevant SEHK Subsidiary, or any other governmental or regulatory body), require us or a Related Person to (a) provide relevant information and materials relating to you including, without limitation, in relation to your identity, personal data and trading activity; and (b) to assist in a China Connect Authority's investigation in relation to you and/or your trading activity; and (ii) you may be subject to regulatory investigations and legal and regulatory consequences if you are in breach of, or fail to comply with, such laws, rules and regulations.

5.6 Investigations: You acknowledge that SEHK may (for the purpose of assisting a China Connect Market Operator in its regulatory surveillance of the relevant China Connect Market and enforcement of the relevant Operator China Connect Rules and as part of the regulatory cooperation arrangement between SEHK, the relevant SEHK Subsidiary and the relevant China Connect Market Operator), at the request of the relevant China Connect Market Operator, require us to provide information (including, without limitation, in relation to your identity, personal data and trading activity) in relation to you and any other persons referred to in the SEHK Rules with respect to any China Connect orders placed or China Connect transactions made or entered into by us on your or their behalf. SEHK may on-forward to SSE or SZSE for surveillance and investigation purposes.

5.7 Serious Breach: You acknowledge that where a China Connect Authority considers that there is a serious breach of any Operator Rules, we may be required by a China Connect Authority to (a) issue warning statements (verbally or in writing) to you; and (b) cease providing you with any service relating to trading China Connect Securities through

China Connect.

5.8 No Concurrent Sell and Buy Orders: You acknowledge that, prior to us informing you that a Northbound buy order instructed by you has been settled, you shall not instruct a Northbound sell order in respect of the China Connect Securities which are the subject of such Northbound buy order.

5.9 Provision of Information: You acknowledge and consent to us and/or any Related Person providing information relating to you and your profile, including the type and value of Northbound buy and sell orders and transactions executed on your behalf to a China Connect Authority at such intervals and in such form as such China Connect Authority may specify from time to time including in relation to an enquiry, investigation or surveillance by a China Connect Authority.

5.10 Fees etc.: You acknowledge and accept responsibility for paying all fees, charges, levies and taxes and shall comply with any filing or registration obligations as may be required under any China Connect Authority or China Connect Laws relating to any China Connect Securities;

5.11 Record Keeping: You acknowledge and accept that we will be subject to recordkeeping requirements under the China Connect Rules and may therefore retain records (including telephone and electronic communications and account information) in relation to your Northbound orders and trading for 20 years or as otherwise required under the China Connect Laws.

5.12 Rejection: You acknowledge and accept that SEHK may upon a request by a China Connect Market Operator requires us to reject any order made on your behalf.

5.13 China Connect Authorities' Liability: You acknowledge and accept that none of the China Connect Authorities or their respective directors, employees and agents shall be responsible or held liable for any loss or damage directly or indirectly suffered by us or any Related Person, you or any other third party arising from or in connection with (i) the trading of China Connect Securities or the operation of the CSC in respect of China Connect Securities, or (ii) any amendments, making or enforcement of the China Connect Rules; or (iii) any action taken by a China Connect Authority in discharge of its supervisory or regulatory obligations or functions (including any action taken in respect of abnormal trading activities); and

5.14 Circuit Breaker: You acknowledge and accept that the imposition of a Circuit Breaker by a China Connect Market Operator on any Trading

Day of the relevant China Connect Market will result in suspension of trade execution on the relevant China Connect Market and the risks associated with such imposition of Circuit Breaker.

6. Representations

6.1 Continuing: You make the representations set out in this Clause to us on a continuing basis:

- (a) that you are aware of and shall comply with all China Connect Laws and other Applicable Regulations to which you may be subject;
- (b) that the execution of any Instruction you give to us shall not result in any breach of any China Connect Laws; and
- (c) that you understand and have assessed the risks relating to China Connect and you are willing to undertake the risks relating to China Connect.

6.2 Placing an Order: You make the following representations to us on each date you instruct an order to sell China Connect Securities:

- (a) that you do not know of any fact that might impair the validity of such China Connect Securities and that you have full authority to receive, deal with and give Instructions, authorisations or declarations in respect of the same;
- (b) that there is no restriction on the transfer of such China Connect Securities other than those expressly provided for under the SEHK rules or CCASS rules.

7. Order Handling

7.1 Aggregation: We may aggregate your northbound orders with the northbound orders of any other Client or of its Affiliates when we process such orders. This may sometimes operate to your disadvantage and, because of the quota restrictions described in Schedule I (Risk Disclosure Statements), may result in your order only being partially executed or not at all.

7.2 Fair and Equal Opening: All client orders and transactions to be undertaken for clients ("Client Orders") which are for submission to the applicable open auction or start of continuous trading session (the "Opening") shall be handled by us in a way that seeks to ensure that all such Client Orders have a fair and equal opportunity to participate in the Opening. We will regard all such Client Orders as having been

received by us only at the point at which our system submits Client Orders into the applicable opening auction or start of continuous trading session.

7.3 Sufficient Shares: You acknowledge and agree that you must ensure you have sufficient shares in your Account when placing sell orders. If the shares are kept in an account opened with another Exchange Participant or a custodian, investors must first transfer the shares to an Account with the Company on T-1 in order to sell their shares on T day.

7.4 Cancellation: We have the right to cancel the client's orders in case of contingency such as hoisting of Typhoon Signal No 8 in Hong Kong;

8. Compliance with Pre-Trade Checking Requirements

8.1 Compliance: You undertake that you will comply with any requirements relating to Pre-Trade Checking mandated by the China Connect Authorities or as notified to you by us.

8.2 Sufficient China Connect Securities: In addition, you undertake to ensure there are sufficient and available China Connect Securities in your Account by the applicable cut-off time (including any pre-trade cut-off time, as notified to you by us from time to time) to cover any proposed sell order given on the relevant Trading Day.

8.3 Non-Compliance: If you fail to comply with this Clause, then we may:

(a) reject your sell order (in whole or in part); and/or

(b) perform any other act which we consider necessary or desirable to comply with Pre-Trade Checking and/or relevant China Connect Laws and to cover your shortfall (including but not limited to applying any other China Connect Securities available to us from other sources).

9. Settlement and Currency Conversion

9.1 Conversion: As all Northbound trading is effected and settled in Renminbi, if we do not receive sufficient Renminbi before settlement of a Northbound buy order to settle such purchase of China Connect Securities, settlement may be delayed and/or fail and you may not acquire title to, or become entitled to sell or transfer the relevant China Connect Securities. Where we hold any funds on your behalf, if there are insufficient Renminbi funds to settle any Northbound buy order or other payment obligation in connection with China Connect, then, without prejudice to clause 9.1 (Currency Conversion) of the Terms, you authorise us to convert any funds in any other currency which we holds

on your behalf into Renminbi for the purposes of settlement thereof.

9.2 Automatic Conversion: Notwithstanding any other provisions of the Agreement, where it is necessary to convert one currency to another pursuant to these China Connect Terms, such conversion may be carried out automatically by us in a commercially reasonable manner without prior notice to you. Any risk, loss or cost (including fees, charges and/or commissions) in connection with or resulting from any conversion of one currency into another currency pursuant to these China Connect Terms shall be borne by you.

9.3 Further Action: You agree that in the event that you fail to settle in a timely manner any payment obligation in relation to an instruction to purchase China Connect Securities, we have the right to immediately and without prior notice to you take such action as we consider appropriate to reduce or eliminate any loss or liability that we suffer or may suffer (including but not limited to taking any steps to sell, realize, dispose of or otherwise deal with the relevant China Connect Securities) and that you shall indemnify and hold us harmless for any liabilities, expenses or other losses we may incur in exercising the foregoing right. You further agree that we shall have no liability to you for any loss, diminution in value or other damages whatsoever for any action or inaction of us or our agents pursuant to this Clause.

9.4 Insufficient Liquidity of RMB: Notwithstanding any other provisions of the Agreement, where we determine that there is insufficient liquidity in RMB to settle any buy orders, we may, in our sole and absolute discretion, reject your instructions to place such buy order.

9.5 Contingency: We may not be able to send in the Client's order cancellation requests in case of contingency such as when SEHK loses all its communication lines with SSE, etc. and the client should still bear the settlement obligations if the orders are matched and executed;

10. Sale, Transfer and Disgorgement

10.1 Forced-sale: Where, under the terms of the China Connect Rules, we receive notice (a "Forced-sale Notice") from a China Connect Authority requiring us to sell and liquidate a specified number of China Connect Securities, we shall be entitled to issue a corresponding notice (a "Client Forced-sale Notice") to you requesting you to sell and liquidate any number of such China Connect Securities that you hold in your account with us (as determined by us in our sole discretion) within the period specified by the relevant China Connect Authority, and you undertake to comply with any such Client Forced-sale Notice.

10.2 Discretion pursuant to Forced-sale Notice: In relation to any

Forced-sale Notice, you authorise us to sell or arrange for the sale of such China Connect Securities on your behalf at such price and on such terms as we may determine in our absolute discretion if you fail to comply in a timely manner with a Client Forced-sale Notice, to the extent necessary to comply with all China Connect Laws.

10.3 Recipient Agent: Where China Connect Securities owned by you that are the subject of a Client Forced-sale Notice have been transferred from the holding of the Clearing Participant that settled the relevant Northbound buy order (the "Original CP") to another Clearing Participant or custodian (the "Recipient Agent"), you authorize us to provide instructions to the Recipient Agent on your behalf to return the relevant China Connect Securities to the Original CP for sale and liquidation in accordance with all China Connect Laws. You also undertake to inform the Recipient Agent of such authorization and, where required, you undertake to instruct the Recipient Agent to act accordingly.

10.4 Disgorgement: You authorize us to sell or arrange for the sale of any amount of China Connect Securities owned by you if we receive notice from any China Connect Authority requiring you to disgorge any profits as a result of the "short swing profit rule".

10.5 Further Action: In addition to the above, you authorize us to sell, transfer or carry out any other action in relation to China Connect Securities owned by you if we are instructed to do so by any China Connect Authority or if we otherwise determine in our absolute discretion that it is necessary or desirable to do so in order to comply with any China Connect Laws.

10.6 No Liability: Neither we shall nor any Related Person have any liability for any losses or risks which may result directly or indirectly from any actions taken by us or a Related Person in respect of this Clause.

11. Custody

11.1 Applicability: This Clause 11 is only applicable when you have delivered to us the China Connect Securities in relation to Pre-Trade Checking under the China Connect Laws.

11.2 Nature of custodial services: You acknowledge that:

- (a) the primary or only reason that we are offering you custodial services is in relation to Pre-Trade Checking under the China Connect Laws, and that the provision of custodial services is not part of our normal business activities. Accordingly, any custodial

services offered by us are limited in their nature. The provisions in this Clause 11 are without prejudice to any agreements you may have with us or our affiliates providing you with custodial services;

(b) we conduct business in China Connect Securities for other clients and for our own account; and

(c) you shall be solely responsible for all filings, tax returns and reports of any transaction in respect of or relating to China Connect Securities held under this Clause 11, as may be required by any relevant authority, whether government or otherwise.

11.3 Establishment of custody account: You authorize us to establish on our books a custody account or accounts (the "Custody Account") for the receipt, safekeeping and maintenance of China Connect Securities. We will determine in our reasonable discretion whether to accept in the Custody Account any proposed delivery of China Connect Securities.

11.4 Custodial procedures

(a) We will be under no obligation to credit China Connect Securities to the Custody Account before our receipt of such China Connect Securities by final settlement.

(b) If we receive one or more Instructions to deliver from the Custody Account an amount of China Connect Securities exceeding those credited to the Custody Account, we may reject any such Instruction or elect to perform any Instruction in whole or in part, and in any order.

(c) You acknowledge that deliveries of China Connect Securities and payments therefor may not be simultaneous. Accordingly, if we receive an Instruction to deliver China Connect Securities against payment or to pay for China Connect Securities against delivery, we may make or accept payment for or delivery of China Connect Securities in accordance with relevant market practices and/or rules and/or Application Regulations.

(d) We shall make payment for and/or receive or deliver China Connect Securities only upon receipt of and in accordance with specific Instructions (except as otherwise specifically provided in these China Connect Terms).

(e) Unless we have received and accepted a contrary Instruction, we may carry out the following without any Instruction:

(i) in your name or on your behalf, sign any document relating to China Connect Securities which may be required (i) to obtain receipt of any China Connect Securities or funds or (ii) by any tax or regulatory authority; and

(ii) collect and/or receive and/or take other necessary or appropriate action in relation to any payment or distribution in respect of China Connect Securities (whether pursuant to a stock dividend, bonus issue, share sub-division or reorganization, capitalization of reserves or otherwise).

(f) You acknowledge that we may re-deliver to you or to your usual custodian, at such time as we may determine in our absolute discretion, any China Connect Securities which have not been utilized by us in the settlement of any Transaction on your behalf. You acknowledge that we may, within one trading day of receipt, deliver or pay to you or your usual custodian or bank (net of any fees or other expenses payable by you to us) any distribution or payment received by us in respect of China Connect Securities for your account. You will promptly on our request, give such authorizations or instructions (to us and/or your usual custodian and/or any other person) as we may require to pre-authorize any such re-delivery or payment.

(g) In circumstances where we have not, after using reasonable endeavours, been able to (a) re-deliver to you or to your usual custodian any such China Connect Securities, or (b) deliver or pay to you or your usual custodian or bank any such distribution or payment, including, for example, and without limitation, where (a) you fail to provide such Instructions upon our reasonable request and/or (b) your usual custodian refuses to accept any such delivery of China Connect Securities or payment, you authorize us in our absolute discretion to sell, liquidate or otherwise dispose of the relevant China Connect Securities and to transfer the sale, liquidation and /or disposal proceeds and/or any distribution or payment to your usual bank account or, if there is no bank account, to an account established for you by us with a third party bank selected by us in our absolute discretion pending instructions for payment to your preferred account.

(h) We shall have no obligation whatsoever to collect or receive or take any other action (including attending any general meeting and/or exercising any voting rights) in relation to any payment or distribution in respect of China Connect Securities for your account or to notify you of the existence of or the terms

of any notice, circular, report, announcement or similar corporate action in respect of China Connect Securities. You acknowledge that in certain circumstances, including, without limitation, as a result of any China Connect Laws, it may be difficult, impracticable or impermissible for HKSCC or its nominee (and for us or you) to exercise any rights or entitlements or to participate in any actions, transactions or other matters in respect of China Connect Securities. If we make any such collection or receipt, take any such action or give you any such notification or take any action pursuant to any such notification, we shall not have: (i) any liability in respect of any inaccuracies or delays; and (ii) any obligation to continue or repeat any such action.

11.5 Pooling/sub-custodians/clearance systems

(a) We may pool China Connect Securities and treat them as fungible with the same China Connect Securities of other clients. We may at any time allocate equivalent China Connect Securities to you and shall not be bound to return to you the original China Connect Securities delivered to us.

(b) We may deposit China Connect Securities with any sub-custodian or with any clearance system as required by law, regulation or market practice, and are not responsible for performance by or monitoring of any sub-custodian or by any clearance system or its practices. In addition, we shall not be liable for any act or omission by, or the insolvency of, any clearance system. In the event you incur a loss due to the negligence, wilful default, or insolvency of any clearance system, we will make reasonable endeavours, in our discretion, to seek recovery from the relevant clearance system, but we will not be under any obligation to institute legal proceedings, file any proof of claim in any insolvency proceeding, or take any similar action.

11.6 Confirmations by you

(a) You confirm that during the subsistence of these China Connect Terms:

(i) you have authority to deposit and hold China Connect Securities in the Custody Account and there is no claim or encumbrance that will or may adversely affect any delivery of China Connect Securities; and

(ii) if you act as an agent for any of your own clients,

whether or not expressly identified to us at any time, no such client shall be or be considered a client or indirect client of us, and your obligations under these China Connect Terms are as principal.

(b) You will, promptly on our request, execute such documents and do such acts and things as we may require in order to perform our obligations under these China Connect Terms or otherwise to comply with the China Connect Laws.

11.7 Custodial duties and liabilities

(a) We shall have only those duties expressly provided in these China Connect Terms. We shall have no fiduciary duties or other implied duties or obligations whatsoever.

(b) The performance by us of our duties is subject to:

(i) all relevant local laws, regulations, decrees, orders and government acts;

(ii) the rules, operating procedures and practices of any relevant stock exchange, clearance system or market; and

(iii) any event or circumstance beyond our reasonable control.

(c) In respect of any custodial services described in this Clause 11:

(i) we will not be liable for any loss or damage suffered by you unless such loss or damage results from our gross negligence, wilful misconduct or fraud;

(ii) we shall not be liable for consequential loss or damage (including, without limitation, lost profits) in any circumstances, whether or not foreseeable and regardless of the type of action in which such a claim may be brought, with respect to the Custody Account or our services hereunder; and

(iii) in the case of gross negligence or wilful misconduct our liability shall not exceed the replacement cost or the market value of the relevant China Connect Securities at the relevant time (whichever is lower).

(d) We may establish cut-off times for receipt of instructions. If we receive an Instruction after an established cut-off time, we may regard the Instruction as having been received on the following Trading Day and act on it accordingly.

11.8 Interest: No interest will be payable on your Custody Account.

12. Client information

12.1 Retention of records: If you instruct us to effect a Northbound transaction in China Connect Securities on behalf of your client (a "**Client Transaction**"), you shall retain for a period of not less than 20 years (or such other period as we may instruct you in accordance with China Connect Laws or China Connect Rules) records of any client instructions and account information in relation to the Client Transaction (such records the "Client Information").

12.2 Your client acting as intermediary: If you instruct us to effect a Client Transaction and you are aware that your client is acting as an intermediary (either directly or indirectly through other intermediaries) for another person who is the beneficial owner of the Client Transaction, you undertake and confirm that you have arrangements in place:

(a) requiring your client to retain or procure the retention of the Client Information in relation to the beneficial owner of the Client Transaction for the period specified in Clause 12.1 (Retention of Records); and

(b) which entitle you to obtain and disclose the Client Information in relation to the beneficial owner upon request and within the required time limit specified by us, or procure that it be so obtained and disclosed.

12.3 Disclosure of information to China Connect Authority: If we receive an enquiry from any China Connect Authority in relation to a Client Transaction, you shall, upon request and within the time limit specified by us, disclose to us or to the relevant China Connect Authority the Client Information, or procure such disclosure, in relation to the beneficial owner of the Client Transaction.

12.4 5% Rule: According to the Law of the PRC on Securities, when an investor holds or controls up to 5% of the issued shares of a Mainland listed company, the investor is required to report in writing to the CSRC and the relevant exchange, and inform the listed company within three working days. The investor is not allowed to continue purchasing or selling shares in that listed company during the three days. For such

investor, every time when a change in his shareholding reaches 5%, he is required to make disclosure (in the same manner as mentioned above) within three working days. From the day the disclosure obligation arises to two working days after the disclosure is made, the investor may not buy or sell the shares in the relevant Mainland listed company. If a change in shareholding of the investor is less than 5% but results in the shares held or controlled by him falling below 5% of the relevant Mainland listed company, the investor is required to disclose the information within three working days. If you have any questions about disclosure obligations, please seek professional advice. The Company is not responsible for your disclosure obligations.

13. Indemnity

In addition and without prejudice to any of our rights under other sections of the Agreement, you will indemnify us and any Related Persons (together, the "Indemnified Parties") on a full indemnity basis against any claims, demands, actions, proceedings, damages, costs, expenses, losses and all other liabilities whatsoever arising directly or indirectly from us or any Related Persons providing any services to you in respect of your trading or investment in China Connect Securities, including, without limitation, to (a) any Taxes resulting from any trading or holding of China Connect Securities in relation to China Connect, (b) the materialization of any risk referred to in Schedule I (Risk Disclosure Statements), (c) any legal costs which any of the Indemnified Parties may incur in connection with any instruction given by you, (d) any fees or expenses payable to any clearance systems arising from the holding of China Connect Securities or (e) any costs incurred in connection with Clause 10 (Sale, Transfer and Disgorgement).

14. Fees and Taxation

14.1 Fees: You will pay fees, charges and expenses in respect of these China Connect Terms in accordance with our fee scale from time to time in force.

14.2 Taxes: You shall be responsible for paying all Taxes, and you shall be required to comply with any filing or registration obligations, in each case as may be required under any China Connect Laws relating to any China Connect Securities and any dividends or entitlements in respect of such China Connect Securities.

14.3 Further Information: In the event we are required under China Connect Laws or China Connect Rules to pay any Taxes, we may notify you whenever necessary and request that you provide us with relevant information as we may deem necessary to fulfil our obligations. You must provide to us, promptly on such request, such information and

documents such as but not limited to costs of your purchase of the China Connect Securities, your and/or any underlying beneficial owner's tax status or residence. We may withhold or deduct relevant Taxes from any amount due to you and you will remain liable for any shortfall.

14.4 Non-Receipt of Information: In the event we do not receive any requested information from you within a reasonable period of time to fulfil our obligations, we shall be forthwith entitled in our absolute discretion, without further notice or demand to you, to satisfy any obligation of us or you to pay or account for any amounts in respect of any Taxes by selling, realizing or otherwise dealing with, in such manner as we in our absolute discretion may determine, all or part of any property held by us for any purpose in any of your accounts held with us, and to apply the proceeds in reduction of all or part of your liability to any tax authority or us.

14.5 Accuracy: We shall have no responsibility to verify the accuracy of the information provided by you and is entitled to rely on such information to fulfil our obligations.

14.6 Tax Relief: We shall have no liability whatsoever for the lack of any tax relief, or any failure to obtain the benefit of any tax credit.

15. Liability

Notwithstanding any other provision in these China Connect Terms, neither we nor any Related Person shall be responsible for or have any liability to you for any damage, liability or loss (including loss of profit) unless such damage, liability or loss is a direct result of our or a Related Person's fraud, wilful default or gross negligence.

16. Termination

Without limiting any other rights we may have, these China Connect Terms may be terminated by either party upon not less than 30 days' written notice to the other or automatically upon termination of the Agreement. Clauses 4 (Compliance with China Connect Laws), 5 (Risk Disclosures and Acknowledgement), 10 (Sale, Transfer and Disgorgement), 13 (Indemnity), 15 (Liability) and 17.3 (Amendment) shall survive termination of these China Connect Terms. On the termination of these China Connect Terms, we shall deliver China Connect Securities and cash in accordance with your Instructions. If you fail to give Instructions, we shall continue to hold China Connect Securities and/or cash for such fee(s) as we may in our sole discretion determine. We shall in any event be entitled to retain such China Connect Securities and/or cash as we may in our sole discretion

determine in order to complete any Transaction required to be settled on your behalf.

17. Miscellaneous

17.1 Further Assurance: You will execute any further documents and provide any materials and/or information as we may reasonably request to enable us to perform our duties and obligations under these China Connect Terms which it deems necessary as and when the China Connect Laws are amended or supplemented from time to time.

17.2 Information Request: You will provide all information (including translations into Chinese, if required) to us which we request if such information is requested by any China Connect Authority or any exchange, regulatory authority or any organization (whether within or outside Hong Kong) with which HKEx or SEHK has entered into an information sharing arrangement or agreement. You acknowledge that, your failure to comply with this provision may, amongst other things, result in a suspension of the provision of the China Connect Service to you.

17.3 Amendment: We reserve the right to vary any of the terms of these China Connect Terms by written notice to you in accordance with Clause 36.2 (Amendments) of the Terms.

17.4 Investor Compensation Fund: You should note that both SSE and SZSE trading under China Connect will not be covered by Hong Kong's Investor Compensation Fund. As Hong Kong investors are not carrying out SSE and/or SZSE trading through Mainland brokers, they are not protected by China Securities Investor Protection Fund on the Mainland.

18. Governing Law and Jurisdiction

Clause 40 (Governing Law, Jurisdiction and Dispute Resolution) of the Terms shall apply to these China Connect Terms mutatis mutandis.

19. Processing of Personal Data as part of the Stock Connect Northbound Trading

19.1 **BCAN/CID**: You acknowledge and agree that in providing Futu Securities International (Hong Kong) Limited Stock Connect Northbound Trading Services ("Stock Connect Northbound Trading Services") to you, we will be required to:

- (a) tag each of your orders submitted to the CSC with Broker-to-Client Assigned Number ("BCAN") that is unique to you (where your Account is not a joint account) or the BCAN that is assigned

to your joint account, as the case may be; and

(b) provide to SEHK your assigned BCAN and such identification information ("**CID**") relating to you as the SEHK may request from time to time.

19.2 Personal Data: Notwithstanding anything to the contrary, you acknowledge and agree that the Company may collect, store, use, disclose and transfer personal data relating to you as follows:

(a) to disclose and transfer your BCAN and CID to SEHK and the relevant SEHK Subsidiaries from time to time, including by indicating your BCAN when inputting a China Connect Order into the CSC, which will be further routed to the relevant China Connect Market Operator on a real-time basis;

(b) to allow each of the SEHK and the relevant SEHK Subsidiaries to:

(i) collect, use and store your BCAN, CID and any consolidated, validated and mapped BCANs and CID information provided by the relevant China Connect Clearing House (in the case of storage, by any of them or via HKEX) for market surveillance and monitoring purposes and enforcement of the Rules of the SEHK;

(ii) transfer such information to the relevant China Connect Market Operator (directly or through the relevant China Connect Clearing House) from time to time for the purposes set out in paragraphs (c) and (d) below; and

(iii) disclose such information to the relevant regulators and law enforcement agencies in Hong Kong so as to facilitate the performance of their statutory functions with respect to the Hong Kong financial markets;

(c) to allow the relevant China Connect Clearing House to:

(i) collect, use and store your BCAN and CID to facilitate the consolidation and validation of BCANs and CID and the mapping of BCANs and CID with its investor identification database, and provide such consolidated, validated and mapped BCANs and CID information to the relevant China Connect Market Operator, the SEHK and the relevant SEHK Subsidiary;

(ii) use your BCAN and CID for the performance of its regulatory functions of securities account management; and

(iii) disclose such information to the Mainland regulatory authorities and law enforcement agencies having jurisdiction over it so as to facilitate the performance of their regulatory, surveillance and enforcement functions with respect to the Mainland financial markets; and

(d) to allow the relevant China Connect Market Operator to:

(i) collect, use and store your BCAN and CID to facilitate their surveillance and monitoring of securities trading on the relevant China Connect Market through the use of the China Connect Service and enforcement of the rules of the relevant China Connect Market Operator; and

(ii) disclose such information to the Mainland regulatory authorities and law enforcement agencies so as to facilitate the performance of their regulatory, surveillance and enforcement functions with respect to the Mainland financial markets.

19.3 Personal Data for Compliance with SEHK's Requirements: By instructing the Company in respect of any Transaction relating to China Connect Securities, you acknowledge and agree that the Company may use your personal data for the purposes of complying with the requirements of the SEHK and its rules as in force from time to time in connection with the Stock Connect Northbound Trading Services. You also acknowledge that despite any subsequent purported withdrawal of consent by you, your personal data may continue to be stored, used, disclosed, transferred and otherwise processed for the above purposes, whether before or after such purported withdrawal of consent.

19.4 Consequences of failing to provide Personal Data or Consent: Failure to provide the Company with your personal data or consent as described in this Clause 19 may mean that the Company will not, or no longer be able, as the case may be, to carry out your trading Instructions or provide you with the Company's Stock Connect Northbound Trading Services or any part thereof. For example, the Company may only be able to input your China Connect sell order (but not any buy order) Instructions into the CSC for your account. You should also note that SEHK may impose such criteria, conditions and requirements as it may in its sole discretion consider appropriate from

time to time to determine the China Connect orders which may be allowed to be inputted into the CSC for you under such circumstances.

Appendix IX: Electronic Direct Debit Authorization Services

This Appendix governs the Company's provision of electronic direct debit authorization (eDDA) services ("**Futu eDDA Service**") to the Client, which will enable the Client to make Transfers (defined below). This Appendix supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation: In this Appendix, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Bank" means a bank, a restricted licence bank or a deposit-taking company authorised under the Banking Ordinance (Chapter 155 of the Laws of Hong Kong) in which a Designated Account is opened and maintained with;

"Designated Account" means an account in the Client's name maintained with a Bank from which Transfers are made in accordance with an Instruction;

"eDDA" means the electronic direct debit authorisation initiated by the Client using the HKICL FPS authorising the Company to instruct a Bank to make a Transfer from the corresponding Designated Account to the Account in accordance with an Instruction, as further described in Clause 2.1 (Application) of this Appendix;

"eDDA Service" means a service provided by HKICL as part of HKICL FPS to facilitate customers of Participants to set up and utilise the eDDA;

"Futu eDDA Services" means the services provided by the Company to the Client from time to time to facilitate payments and fund transfers using the HKICL FPS, the eDDA Service and any other services and facilities provided by HKICL in connection with the HKICL FPS from time to time

"HKICL" means Hong Kong Interbank Clearing Limited and its successors and assigns;

"HKICL FPS" or "Faster Payment System" means the Faster Payment System and related facilities and services provided, managed and operated by HKICL from time to time for: (a) processing direct debits and credits, funds transfers and other payment transactions; and (b) exchanging and processing instructions relating to the eDDA Service;

"Instruction" means an instruction given or authorised by the Client to

Bank instructing it to make a Transfer;

"Participant" means a participant of HKICL FPS which may be a bank or other financial institution, a retail payment system operator, a licensed stored value facility, or any other person accepted by HKICL as a participant of HKICL FPS from time to time; and

"Transfer" means a fund transfer to be made from a Designated Account to the Account from time to time pursuant to an Instruction or Instructions under an eDDA.

2. Electronic Direct Debit Authorisation

2.1 Application: The Client may, through the Company, apply to a Bank (selected by the Company) for the eDDA Services. The Company will assist in transmitting the eDDA setup application instructions, materials and information to such Bank. After an application is approved by the Bank, the Client may directly give Instructions to the Company to carry out the Transfers. The Client may have one or more Designated Accounts to effect Transfers. If an eDDA setup application is declined by such Bank, the Company will notify the Client of the result, but will not assume any liability for such result.

2.2 Information: The Client shall provide such information, and complete such procedures, in the form and by the methods prescribed by the Company from time to time, in order for the Company to assist the Client in processing an eDDA setup application with a Bank. Each Designated Account which is the subject of an eDDA setup application must be under the same name as the Account. Joint-name bank accounts are not accepted.

2.3 Cancellation: Where the Client has set up the eDDA but no Transfers have been made pursuant to that authorisation for a certain period of time (as determined by the Company), the Company has the right to cancel the eDDA at any time without prior notice to the Client even if that authorisation has not expired or is not subject to an expiry or termination date. The relevant Bank may also cancel the eDDA at any time at its discretion. If the Client has any enquiries or disputes in relation to any actions taken by that Bank concerning the eDDA, any Instruction or any Transfer, the Client must resolve such enquiries or disputes directly with such Bank.

2.4 Default settings of an Instruction: When setting up an eDDA, the default settings of any Instruction are as follows: the "Payment Periodicity" field will be set to "Per Payment", the "Transfer Limit" field will be set to "Unlimited" and the "Expiry Date" field will be set to "Until further notice". If the Client does not accept these default settings, the

Client must not proceed with the eDDA setup application through the Company.

2.5 Amending the default settings of an Instruction: The Client can, from time to time, directly instruct the relevant Bank to amend the default settings of an Instruction set out in clause 2.4 (Default settings of an Instruction), subject to the procedures and requirements prescribed by the Bank from time to time.

2.6 Effective Period: An Instruction will remain in effect until it (a) is amended or cancelled by the Client; or (b) expires on the date specified in the Instruction (if any), whichever occurs first. The Client may cancel the Instruction in accordance with the procedures and requirements prescribed by the relevant Bank from time to time.

3. Instructions are Irrevocable

For any Transfer, once the Client confirms and submits an Instruction, such Instruction and the resulting Transfer is irrevocable and binding on the Client.

4. Acknowledgment

4.1 The Client agrees that the amount of each Transfer as specified in an Instruction will be credited to the Account within the time period as the relevant Bank may specify from time to time.

4.2 If the Client wishes to change any Instructions, the Client must notify the Bank immediately to effect such change.

4.3 The Client's use of the eDDA Service is subject to any fees and charges that the Company or the relevant Bank may levy on the Client from time to time (if any).

4.4 The Client understands that the eDDA Service may also be subject to the terms and conditions of the relevant Bank and/or Participants, which the Client should read and agree to before using the eDDA Service. The Company does not accept any liability resulting from the terms and conditions of such Bank and/or Participant.

4.5 The Company will make reasonable efforts to ensure that the Futu eDDA Services and/or the eDDA Service is available, but it makes no representations, endorsements or warranties as to the operation, functionality and reliability of any kind whatsoever of the Futu eDDA Services or the eDDA Service. Further, the Company does not guarantee that the relevant Bank and/or Participant will be able to effect an Instruction or Transfer under an eDDA as this depends on the

functionality and reliability of such Bank's and/or Participant's system, operation and other conditions or circumstances which are beyond the Company's control.

4.6 The Company is not liable for loss, damage, cost or expense of any kind which the Client or any other person may incur or suffer (whether directly or indirectly) in connection with any use of the Futu eDDA Services or the eDDA Service, or the carrying out of any Instruction or Transfer by the Company.

4.7 The Company reserves the right to cancel or terminate or suspend the whole or any part of the Futu eDDA Services without reason. The Client agrees that the Company will not be liable for any loss, damage, cost or expense of any kind which the Client or any other person may incur or suffer in connection with the Company's exercise of the abovementioned right.

4.8 The Client should ensure that the Account, each Designated Account and each eDDA remains valid throughout its use of the Futu eDDA Service and the eDDA Service.

5. Collection and use of Customer Information

5.1 Provision of Information: For the purposes of using the Futu eDDA Services, the Client may be required to provide the Company with its Authorised Persons' personal data and other information (the "Customer Information").

5.2 Use of Customer Information: The Client agrees that the Company may collect, use, process, retain or transfer any of the Customer Information for the purposes of the Futu eDDA Services. These purposes include, without limitation:

- (a) providing the Futu eDDA Services to the Client, maintaining and operating the Futu eDDA Services;
- (b) processing and executing the Instructions and requests in relation to the Futu eDDA Services from time to time;
- (c) disclosing or transferring the Customer Information to any Bank, HKICL and other Participants for their use for the purpose of the operation of the Futu eDDA Services;
- (d) meeting the requirements to make disclosure under any Applicable Regulations; and
- (e) purposes incidental or relating to any of the above.

5.3 Further Dissemination: The Client understands and agrees that the Customer Information may be further disclosed or transferred by HKICL, the Company, any Bank or any other Participants to their customers and any other third parties who are users of HKICL FPS for the purposes of providing and operating the eDDA Service.

5.4 Consent: If the Customer Information includes personal data or other information of any person other than the Client (such as any Authorised Persons), the Client confirms that it will obtain and has obtained the consent from such person regarding the use (including disclosure and transfer) of its personal data and other information by HKICL, the Company, the relevant Bank and the other Participants as specified in this Clause 4.

6. Restriction of liability

6.1 General Limitations: The Company is not liable for any loss, damage or expense of any kind which the Client or any other person may incur or suffer arising from or in connection with the use of the Futu eDDA Services or the processing or execution of Instructions or requests given by the Client in relation to the Futu eDDA Services, except to the extent that any loss, damage or expense incurred or suffered is direct and reasonably foreseeable arising directly and solely from the Company's gross negligence or wilful default or that of its officers, employees or agents. In no event will the Company, the Futu Group, their licensors, and their respective officers, employees and agents be liable to the Client or any other person for any loss of profit or any special, indirect, incidental, consequential or punitive loss or damages (whether or not they were foreseeable or likely to occur).

6.2 Specific Limitations: In respect of the Futu eDDA Services or the eDDA Service, the Company is not liable for loss, damage or expense of any kind which the Client or any other person may incur or suffer arising from or in connection with any of the following:

- (a) any delay, unavailability, disruption, failure, error of or caused by HKICL FPS, any Bank and/or Participants, or arising from any circumstances beyond the Company's reasonable control; and
- (b) the Client's inability to act as a result of any Instructions being unclear or incomplete, and/or as a result of any error in or failure of the Futu eDDA Services or the eDDA Service.

Appendix X: Futures Trading

This Appendix governs the trading of Futures Contracts and Options Contracts. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretations:

In this Appendix X, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Approved Debt Securities" means Exchange Fund Bills or Notes issued by the Hong Kong Government for the account of the Exchange Fund, Treasury Bills or Notes issued by the government of United States of America (other than United States Treasury Callable Corpus (TCAL) and Separate Trading of Registered Interest and Principal of Securities (STRIPS)) and other debt securities or instruments as may from time to time be approved by the HKFE as cover for margin.

"Approved Securities" means TraHK Units and such other securities as may from time to time be approved by the HKFE as a form of cover for margin.

"Board" means the board of directors from time to time of the HKFE or (as the context may require) the majority of directors present and voting at a duly convened meeting of directors at which a quorum is present, or any duly appointed committee of the Board.

"Business Day" means any day on which the HKFE or Foreign Futures Exchanges (as the case may be) is open for trading other than Saturdays, Sundays, public holidays and any other days declared by the HKFE or Foreign Futures Exchanges (as the case may be) to be a non-business day.

"Clearing House" means the HKFE Clearing Corporation Limited.

"Clearing House Rules" means the rules and applicable procedures of the Clearing House and any amendments, supplements, variations or modifications thereto from time to time in force.

"Contract" means a Futures Contract and/or an Option Contract as the context may require, and "Contracts" shall be construed accordingly.

"Foreign Clearing House" means the clearing or settlement house, corporation, organization or body (being appointed, authorized or engaged by or established and operated by a Foreign Futures Exchange

to provide clearing and settlement services to that Foreign Futures Exchange) including, where the context so requires, its agents, nominees, representatives, officers and employees;

"Foreign Clearing System" means the clearing and settlement system operated by the relevant Foreign Clearing House from time to time;

"Foreign Futures Exchange" means any futures market which is permitted to operate in a country or territory outside Hong Kong by the law of that country or territory.

"Foreign Rules" has the meaning given to it in Clause 3.3 (Foreign Rules) of this Appendix.

"Foreign Transactions" means any Transaction related to Contracts to be executed on Foreign Futures Exchanges.

"Futures Contract" means a futures contract as defined under the rules of the relevant Exchange and/or a contract executed on any Exchange, the effect of which is that:

(a) one party agrees to deliver to the other party at an agreed future time an agreed Commodity or quantity of a Commodity, at an agreed price; or

(b) the parties agree to make an adjustment between them at an agreed future time according to whether the agreed Commodity is worth more or less or, as the case may be, stands higher or lower at that time than a level agreed at the time of making the contract, the difference being determined in accordance with the rules of the relevant Exchange on which the contract is made.

"Instructions" means, specifically, Instructions in relation to Contracts.

"Margin Call" has the meaning given to it in Clause 8.1 (Margin Call) of this Appendix.

"Market" means one of the markets from time to time established and operated by the HKFE pursuant to Rule 201 of the Rules.

"Option Contract" means an option contract as defined under the rules of the relevant Exchange and/or a contract executed between one party (the "first party") and another party (the "second party") on the Exchange under which:

(a) the first party grants the second party the right, but not the

obligation, to buy an agreed Commodity, or quantity of a Commodity, from the first party at an agreed price on or before an agreed future date or on an agreed future date as the case may be and, in the event that the second party exercises his right to buy:

(i) the first party is obliged to deliver the Commodity at the agreed price; or

(ii) the second party receives a payment referable to the amount (if any) by which the Commodity is worth more than the agreed price, such payment being determined in accordance with the rules of the relevant Exchange in which the contract made; or

(b) the first party grants to the second party the right, but not the obligation, to sell an agreed Commodity, or quantity of a Commodity, to the first party at an agreed price on or before an agreed future date or on an agreed future date as the case may be and, in the event that the second party exercises his right to sell:

(i) the first party is obliged to take delivery of the Commodity at the agreed price; or

(ii) the second party receives a payment referable to the amount (if any) by which the agreed price is worth more than the Commodity, such payment being determined in accordance with the rules of the relevant Exchange in which the contract is made.

"Regulations" means the regulations by whatever name called and wherever contained, which are prescribed by the Board from time to time in force for regulating the activities of the Markets or, as the context may require, the regulations applicable to one particular Market.

"Rules" means the rules of the HKFE, the Regulations and any amendments, supplements, variations or modifications thereto from time to time in force.

"TraHK Units" means units issued in accordance with the unit trust scheme named "Tracker Fund of Hong Kong" established by the trust deed dated 23 October 1999 between (1) State Street Global Advisors (HK) Limited as manager, (2) State Street Bank and Trust Company as trustee, and (3) Exchange Fund Investment Limited as promoter, as from time to time modified or added to.

"Variation Adjustment" means, in relation to Contracts transacted on the HKFE, the amount payable by or to the Clearing House and/or the Company on behalf of the Client, calculated on a daily basis in accordance with Rules 408 to 411 of the Clearing House Rules.

2. Account Opening

2.1 Account Opening: The Client instructs and authorizes the Company to open and maintain a Futures Account for the purpose of entering into and/or trading Contracts.

2.2 Company's Discretion: The Company agrees that it will from time to time at the request of the Client and at its discretion allow the Client to open a Futures Account and will maintain such account to be designated by name(s), number(s) or otherwise for the Client for the purpose of entering into and/or trading Contracts.

2.3 Primary Officer: The Company designates the responsible officers of the Company licensed to conduct type 2 (dealing in futures contracts) regulated activity as officers who will be primarily responsible for the Client's affairs in respect of Contracts made on the HKFE. Please refer to the Public Register of Licensed Persons and Registered Institutions published by the SFC from time to time for the full name (and the licensing and registration particulars) of such officers.

3. Scope of Terms and Conditions

3.1 Applicability: This Appendix shall apply to all Contracts which are effected or to be effected by the Company on behalf of the Client on the HKFE or any Foreign Futures Exchanges and shall be deemed to be incorporated in each Contract, whether oral or written, entered into between the Company and the Client. Any other terms and conditions, proposed or referred to by the Client in writing or otherwise (whether express, implied or imported by custom or course of dealing), or upon which the Company and the Client may previously have entered into, in relation to a Contract, are hereby excluded.

3.2 Subject to Rules: All Contracts made on the HKFE and all transactions related thereto between the Company and the Client shall be binding on the parties and shall be subject to, and in accordance with, the procedures of the HKFE, the provisions of the Memorandum and Articles of Association of the HKFE and the Rules.

3.3 Foreign Rules: Foreign Transactions shall be subject to the rules, regulations, bylaws, constitution, procedures and trading guidelines of or made by the relevant markets, Foreign Futures Exchanges, the

Foreign Clearing System and the Foreign Clearing House (collectively the "**Foreign Rules**") which may be different from the rules and regulations made under the SFO. The Client's overseas counterparties and that futures market are not subject to the regulation of the SFC. Consequently, the Client may not enjoy the same levels and types of protection in relation to transactions on foreign overseas markets and exchanges as that conferred on trading in a Hong Kong futures market. Without prejudice to the generality of the foregoing, all Foreign Transactions shall be subject to the following additional provisions:

(a) every Foreign Transaction will be subject to a transaction charge, the cost of which shall be borne by the Client;

(b) every Foreign Transaction will be subject to levies the Foreign Futures Exchange may impose from time to time;

(c) the Client acknowledges that the Company is bound by the Foreign Rules which permit the relevant Foreign Futures Exchange to take steps to limit the positions or require the closing out of Contracts on behalf of Clients who in the opinion of such Foreign Futures Exchange are accumulating positions which are or may be detrimental to any particular market(s) or which are or may be capable of adversely affecting the fair and orderly operations of any market(s);

(d) the Client acknowledges that the relevant Foreign Clearing House may do all things necessary to transfer any open positions held by the Company on the Client's behalf and any money and security standing to the credit of any Account to another member or participant of such Foreign Futures Exchange in the event the Company's rights as an exchange member or participant of such Foreign Futures Exchange are suspended or revoked; and

(e) the Client acknowledges and accepts that if the Company exceeds any trading limits or position limits imposed pursuant to the Foreign Rules, the relevant authority shall be entitled to require the Company to close out or to effect the transfer to another member of such number of open positions (which may include all or part of the open positions of the Client) as will in the opinion of such relevant authority result in the Company complying with the position limits.

3.4 Foreign Market Transaction Risks: Transactions in in a futures market outside Hong Kong may also involve, including but not limited to, the following risks:

- (i) counterparty risk arising from the foreign clearing house or execution broker defaulting on its obligations;
- (ii) political and country/jurisdictional risks;
- (iii) operational risks which include but not limited to breakdowns in the internal processes, human errors and system defaults of the foreign clearing house or broker;
- (iv) foreign exchange risks including but not limited to fluctuation of foreign exchange rate and foreign exchange control; and
- (v) legal risks arising from the differences in the terms of the futures products.

4. Preliminary and General Matters

4.1 Offering Documents: In relation to Contracts transacted on the HKFE, the Company shall provide to the Client, upon request, Contract specifications and any prospectus or other offering document covering such Contracts.

4.2 Authorisations: The Client shall ensure that all necessary authorisations, approvals and consents of any governmental or other regulatory body or authority applicable to any Contracts are obtained and that the terms thereof and all Applicable Regulations.

4.3 Actual Performance: Every Contract entered into by the Client via the Company shall be made on the clear understanding that the Client contemplate the actual performance of the Contract. The Client shall be obliged to settle his obligations under such contract.

4.4 Discretion: The Company may at its absolute discretion and without assigning any reason, refuse to carry out any Instruction on behalf of, or enter into any Contract with, the Client.

4.5 Investor Compensation Fund: In relation to Contracts transacted on the HKFE, the Client acknowledges that in the case of a default committed by the Company and the Client having suffered pecuniary loss thereby in relation to such transactions, the liability of the Investor Compensation Fund will be restricted to valid claims as provided for in the SFO and the relevant subsidiary legislation and will be subject to the monetary limits specified in the Securities and Futures (Investor Compensation – Compensation Limits) Rules and accordingly there can be no assurance that any pecuniary loss sustained by reason of such a default will necessarily be recouped from the Investor Compensation

Fund in full, in part or at all.

4.6 Limits: In relation to Contracts transacted on the HKFE, the Client acknowledges that the Company is bound by the Rules which permit the HKFE to take steps to limit the positions or require the closing out of relevant Contracts on behalf of such customers who in the opinion of the HKFE are accumulating positions which are or may be detrimental to any particular Market or Markets or which may be capable of adversely affecting the fair and orderly operation of any Market or Markets as the case may be.

4.7 Interest: The Client shall not be entitled to any interest as may be received by the Company attributable to any credit balance of the Client in the Futures Account. The Client shall pay interest on all debit balances on the Futures Account in accordance with clause 5.6 (Interest) of the Terms.

4.8 Dealing as Principal: In relation to Contracts transacted on the HKFE, the Client acknowledges that in respect of any account of the Company maintained with the Clearing House, whether or not such account is maintained wholly or partly in respect of Contracts transacted on behalf of the Client and whether or not monies or Approved Debt Securities or Approved Securities paid or deposited by the Client have been paid to or deposited with the Clearing House, as between the Company and the Clearing House, the Company deals as principal and accordingly no such account is impressed with any trust or other equitable interest in favour of the Client and monies, Approved Debt Securities and Approved Securities paid to or deposited with the Clearing House are thereby freed from the trust referred to in this Clause.

4.9 Approved Securities/Approved Debt Securities: In relation to Contracts transacted on the HKFE, any monies, Approved Debt Securities or Approved Securities received by the Company from the Client or from any other person (including the Clearing House) are held in the manner specified under paragraphs 7 to 12 of Schedule 4 to the Code. The Client authorises the Company to apply any monies or Approved Debt Securities or Approved Securities in the manner specified under paragraphs 14 to 15 of Schedule 4 to the Code. In particular the Company may apply such monies, Approved Debt Securities or Approved Securities in or towards meeting the obligations of the Company to any party insofar as such obligations arise in connection with or incidental to Contracts transacted on the Client's behalf.

4.10 OPPOSITE POSITIONS: THE COMPANY MAY, SUBJECT TO THE PROVISIONS OF THE SFO AND ANY APPLICABLE REGULATIONS, TAKE THE OPPOSITE POSITION TO THE CLIENT'S INSTRUCTIONS IN RELATION

TO ANY CONTRACT, WHETHER ON THE COMPANY'S OWN ACCOUNT OR FOR THE ACCOUNT OF ITS ASSOCIATES OR OTHER CLIENTS OF THE COMPANY, PROVIDED THAT SUCH TRADE IS EXECUTED COMPETITIVELY ON OR THROUGH THE FACILITIES OF THE HKFE OR A FOREIGN FUTURES EXCHANGE IN ACCORDANCE WITH THE RULES OR THE FOREIGN RULES (AS THE CASE MAY BE).

4.11 Delay: The Client acknowledges that there may, on occasions, be a delay in making prices or in dealing by the Company due to the physical restraints on the HKFE or other Foreign Futures Exchange and the rapid changes in the prices of Commodities and the Company might not, after using reasonable endeavours, be able to trade at the prices quoted at any specific time. The Client agrees that the Company shall not be liable for any loss arising by reasons of its failing, or being unable to comply with any terms of the Client's Instructions (including the duplicated execution of Instructions resulting from the Client's attempt to withdraw or amend an Instruction).

4.12 Partial Performance: The Client acknowledges that where the Company is unable after using reasonable endeavours to execute any Instruction in full, it is entitled to effect partial performance only, without prior reference to the Client for confirmation. The Client shall accept and be bound by the outcome of any performance, partial performance or non-performance of the Company when the Client's request to execute an Instruction is made.

4.13 Cut-off: Any Client's Instruction that has not been executed before the close of business of the relevant Exchange or such other expiration date required by the relevant Exchange or such other later time as the Client and the Company may agree shall be deemed to have been cancelled automatically.

4.14 "At Best" Prices: The Client acknowledges that due to the trading practices of the HKFE or other Foreign Futures Exchange in which Contracts are transacted, it may not always be able to execute Instructions at the prices quoted "at best" or "at market" and the Client agrees in any event to be bound by the Transactions executed by the Company following Instructions given by the Client.

4.15 Credit Enquiry: The Client hereby authorizes the Company to conduct a credit enquiry (or personal credit enquiry in case of individual Client) and such other checks on the Client for the purpose of ascertaining the financial situation and investment objectives of the Client. The Client shall keep the Company informed regarding its financial standing and shall immediately report to the Company any information that indicates that it is (a) insolvent, (b) threatened with insolvency, or (c) guilty of any irregularities or malpractices. The Client

shall, upon the Company's request, provide all information and documents relating to the foregoing, including as proof of assets and documents evidencing source of income.

4.16 Consolidation/Disaggregation: The Client authorises the Company, at any time and at the Company's absolute discretion, for the purpose of obtaining a better execution price and/or reducing the volume of instructions, to consolidate and/or disaggregate the Client's Instructions to purchase and/or sell Contracts on the Client's behalf with similar instructions received from the Company's other clients. The Client agrees that in the event of there being insufficient Contracts available to satisfy the purchase/sell Instructions so consolidated, the number of Contracts actually purchased/sold shall be attributed to the relevant clients in the order in which those instructions were received by the Company.

4.17 Priority: Subject to Application Regulations and market requirements, the Company may at its discretion determine the priority in the execution of its clients' orders, having due regard to the sequence in which such orders were received, and the Client shall not have any claim of priority to another customer in relation to the execution of any order received by the Company.

4.18 Large Open Position: The Company has reporting obligations to HKFE where the Client holds or controls through its Account(s), Contracts, and if the open contracts in such Accounts in aggregate amount to a "Large Open Position" as determined by the board of HKFE pursuant to Rule 628 of the Rules. However, if the Client shall at any time open one or more accounts with other exchange participants of HKFE in addition to the Company, for the purpose of carrying out transactions relating to Contracts and if the open positions in such accounts in aggregate amount to a "Large Open Position", the Client shall report to HKFE immediately of such "Large Open Position" and provide HKFE with such information as HKFE may require in connection therewith (including the name of the Client and of the ultimate beneficiary or, in the case of a company or body corporate, of the individuals who are the ultimate beneficial owners of the share capital of the company or body corporate, including a beneficiary holding an interest through a nominee or trust of such "Large Open Position") of such "Large Open Position" and also provide HKFE with any other information as may be required by HKFE. The Client confirms and acknowledges that the Company is obliged to report information obtained from the Client relating to the Client's "Large Open Position" to HKFE under certain circumstances pursuant to the Rules, and the Client hereby consents to the release of such information by the Company to HKFE.

4.19 Reporting: The Client shall comply with all applicable notification, position reporting and large position reporting requirements that may be in force from time to time (including, without limitation, those under the Securities and Futures (Contracts Limits and Reportable Positions) Rules (Cap. 571Y, Laws of Hong Kong)) and shall not exceed the prescribed limit for the relevant futures class and type in accordance with the contract limits and reportable position rules established by the relevant market or Exchange, if any. It is the Client's responsibility to be aware of such requirements as may apply from time to time. The Client acknowledges that the Company shall not (except to the extent required by Applicable Regulations) be responsible for any of the Client's failures to adhere to such requirements.

4.20 Closing: Without prejudice to and in addition to the Company right's under the Agreement, the Company may, without the Client's consent, close all or any of the Client's positions if the Company is of the opinion that there has been a change or development involving a prospective change:

(a) in the national or international monetary, financial, economic or political conditions or foreign exchange controls which has resulted or is in the opinion of the Company likely to result in a material or adverse fluctuation in the stock market, commodities or futures market in Hong Kong and/or overseas;
or

(b) which is or may be of a material adverse nature affecting the condition or operations of the Company or the Client.

5. Authority

5.1 Disclosure: The Company shall, upon the request of the HKFE or the SFC or any other Exchange, governmental or regulatory authority in any jurisdiction (collectively the "relevant regulators"), disclose the name, beneficial identity and such other information concerning the Client as the relevant regulators may require. The Client undertakes to disclose such other information concerning itself to the Company within the time the Company specified as may be required for the Company to comply with the Rules, the Foreign Rules, the SFO and/or the requirements of the relevant regulators. The Client irrevocably authorises the Company to make any such disclosure. In relation to Contracts transacted on HKFE, in the event that the Company fails to comply with the disclosure requirement under Rule 606(a) or Rule 613(a) of the HKFE, the Chief Executive of the HKFE may require the closing out of positions on behalf of the Client or the imposition of a margin surcharge on the positions of such Client.

5.2 Discretionary Actions: The Company may take one or more of the following actions at any time as may be determined in the Company's sole and absolute discretion to be required to ensure compliance with the Applicable Regulations on the part of the Company:

(a) deduct from or withhold part of any amounts payable to the Client under any Account;

(b) terminate any Account without notice with immediate effect and discontinue entirely or in part the Company's relationship with the Client; and

(c) provide (whether before or after the termination of any Account) the tax information relating to the Client to such authority in any jurisdiction, as may be required for the Company to ensure compliance with any Applicable Regulations.

5.3 Clearing House: In relation to Contracts transacted on the HKFE, the Client acknowledges that the Clearing House may do all things necessary to transfer any open positions held by the Company on the Client's behalf and any money and security standing to the credit of its account with the Company to another participant of the HKFE in the event the rights of the Company as exchange participant of the HKFE are suspended or revoked.

5.4 Agent: The Client agrees that the Company only acts as the Client's agent in the execution of the Client's Instructions unless the Company otherwise notifies the Client in the contract note or advice for the relevant transaction or by other means.

6. General Lien

Without prejudice to Clause 15 (Lien) of the Terms:

6.1 General Lien: The Client grants to the Company a general lien over all of the Client's monies (including any margin), Approved Securities, Approved Debt Securities and other properties of the Client held from time to time by the Company, whether held for safe-keeping or otherwise, (collectively, the "Assets") for the discharge of any and all of its obligations to the Company from the Company's dealings in Contracts on the Client's behalf.

6.2 Fixed Charge: The Client hereby agrees that all the Assets shall stand charged by way of a first fixed charge as continuing security for the payment and discharge of any amounts due by the Client to the Company.

6.3 Liquidation: The Client authorizes the Company without giving prior notice to sell or liquidate any of the Assets at such price and in such manner at the Company's absolute discretion for discharge of the Client's indebtedness to the Company. The Company shall have the right to determine which Contracts are to be closed. Upon full payment and discharge of the Client's indebtedness, the Company will, at the Client's request and expense, release to the Client all its rights, title and interest in the Assets.

7. Delivery

The Client shall promptly deliver any monies, securities, financial instruments, documents or other Commodities or property deliverable by it under any Contract in accordance with any instructions given by the Company to meet margin calls and demands for Variation Adjustments applicable to any Contracts transacted on the HKFE or to meet margin requirements applicable to any Foreign Futures Exchanges.

8. Margin and Deposit

8.1 Margin Call: The Client shall on demand pay to or deposit with the Company as margin, and/or Variation Adjustments for account or accounts of the Client with the Company, as it may from time to time in its absolute discretion require, such amount of money, and/ or other security as contemplated in Clause 7 (Delivery) of this Appendix, and/or such documents in order to exercise its rights in connection therewith ("Margin Call"). In relation to Contracts transacted on the HKFE, the Company may be required to report to the HKFE and the SFC particulars of all open positions in respect of which two successive Margin Calls and demands for Variation Adjustments are not met within the period specified by the Company. The Company may require more margin or Variation Adjustments than that specified by the HKFE and/or the Clearing House and may close out open positions in respect of which any Margin Calls and demands for Variation Adjustments are not met within the period specified by the Company or at the time of making such call(s) or demand(s).

8.2 Contacting the Client: For the purpose of making a Margin Call, the Company shall use its best endeavours to contact the Client promptly. The Client agrees that a Margin Call shall be deemed properly made after the Company has given notice to the Client of such Margin Call in accordance with Clause 30 (Communications and Notices) of the Terms.

8.3 Transfer between Accounts: Subject to Applicable Regulations, the Company may from time to time, without prior notice to the Client:

- (a) transfer all or any part of any money or other security held by the Company for the account of the Client (including but not limited to any excess Funds in other Accounts) between Accounts or to any account with a clearing or non-clearing member of the HKFE as it may at its sole discretion consider to

be necessary or desirable in order to meet any margin requirement of the Client;

(b) transfer any money held by the Company for the account of the Client between bank accounts or ledgers within the same bank account for the purpose of HKFE trades and bank accounts or ledgers within the same bank account for the purpose of non-HKFE trades;

(c) exercise power of sale in relation to security held by the Company for the account of the Client to cover any shortfall in the Client's Futures Account;

(d) transfer client funds to cover any shortfalls in margin requirements to prevent forced liquidation. However, clients should be aware that by maintaining open futures contracts, they are exposed to market risks, as opposed to closing positions to stop losses.

The Company shall notify the Client upon making any such transfer. The amount of money transferred and amount of security sold are at the sole discretion of the Company, and the Company has the right to appropriate funds which are more than the amount needed to cover shortfalls in the Client's Futures Account.

8.4 Pledge: Any documents or other property held by the Company as security for any margin, deposit or other obligation of the Client to the Company shall be held by it by way of pledge unless it is held expressly subject to some other security arrangement.

9. Fees and Charges

9.1 Fees and Charges: The Client shall pay to the Company the commission and exchange fees prescribed by the HKFE or any Foreign Futures Exchange for Contracts and such additional charges as may be determined by the Company from time to time and notified to the Client. Please refer to the Company's website for details of the commission and fees which may be charged to the Client.

9.2 Investor Compensation Fund Levy: Every Contract transacted on the HKFE shall be subject to the charge of an Investor Compensation Fund levy and a levy pursuant to the SFO, both levies shall be borne by the Client.

10. Transaction Notices and Reports

10.1 Transaction Notices and Reports: The Company will report to the Client Transactions of Contracts by sending to the Client, a copy of the transaction confirmation and account statement within two Business Days of the execution of the Transaction which will include the number of Contracts purchased or sold, the underlying asset(s), expiry month,

strike price, option type, version number, whether they were closing contracts or opening contracts, the price and the unit of the asset comprised in each lot the subject of such Contract.

10.2 Liability: The Client agrees that the Company is not liable for any damages or market fluctuations resulting from any delay in reporting an error to the Company. The Client further agrees that the Company is not liable for any damages in respect of any default by its executing or clearing agent in respect of client assets held by the executing or clearing agent.

Overpayment: In the case that there is an overpayment of money or Contracts to the Futures Account, the Client agrees to notify the Company as soon as it is aware of the overpayment and agrees not to remove (or if it is removed, to return) the money.

11. Events of Default

11.1 Default: Each of the following events shall also constitute an Event of Default for the purposes of the Agreement:

(a) in respect of any Contract, the Client breaches or fails to observe or perform on its due time and date, any provision thereof (including, without prejudice to the generality of the foregoing, any of the Agreement), or the Client assigns, or purports to assign the whole or any part of the benefit of any Contract;

(b) the Client has not met a demand for a Margin Call (whether initial, maintenance or additional), or has failed or refused to comply with any request, call or demand made by the Company pursuant to the Agreement, or the Company has attempted to demand a Margin Call from the Client but for whatever reason was not able to communicate directly with the Client;

(c) any money or security deposited as margin by the Client is determined by the Company at its sole discretion to be inadequate having regard to the value of Contracts entered into, or proposed to be entered into, by the Client;

(d) it is or becomes unlawful for the Client to perform any of its obligations under any Contracts; and/or

(e) at any time when the Company or any member of the Futu Group is or comes under any obligation imposed by the HKFE, a Foreign Futures Exchange, the Clearing House or any Applicable Regulations to do any of the acts mentioned in Clause 11.2 (Remedies) of this Appendix.

11.2 Remedies: Without prejudice to any other rights or remedies which the Company may have, if any Event of Default has occurred,

then, without prior demand, call or notice to the Client:

(a) the Company shall not, pending remedy thereof, be obliged to pay over any sum or deliver any assets held by way of security to the Client in respect of any Contract;

(b) the Company shall be entitled to suspend performance of any of its obligations to the Client howsoever arising and whether under any Contract or otherwise, including the payment of any sum or sums of money then due or which might thereafter become due;

(c) the Company shall be entitled to close out all or any existing Contracts in such manner as it considers necessary or desirable notwithstanding that the settlement date(s) thereof shall not have arrived and to take such other steps as it may consider necessary to protect its interests, but in no circumstances shall the Company be under any obligation to exercise any of such rights or, if it does exercise any of such rights, to do so at a time or in a manner beneficial to the Client;

(d) the Company shall be entitled to close out, perform or maintain any open Contract in the Futures Account and for this purpose, make or take delivery of the underlying Commodities in respect of any such Contract, sell or close out any Contract, initiate new long or short positions to establish a spread or straddle, or do a combination of any of the foregoing;

(e) the Company may exercise any options (put or call) arising from any open Contract held by the Company on behalf of the Client;

(f) the Company may take such action and do such act, matter or thing as it shall in its sole and absolute discretion consider necessary or desirable to comply with or to perform, cancel or satisfy any obligations of the Company to the Client, or any obligations of the Client and/or the Company to the HKFE, Clearing House or any Foreign Futures Exchange;

(g) the Company may satisfy any obligation the Client may have to the Company (either directly or by way of guarantee or suretyship) out of any property belonging to the Client in the custody or control of the Company; and/or

(h) the Company may call upon or enforce any security which may have been issued, made or created to or in favour of the Company or any member of the Futu Group.

12. Termination

12.1 Termination: Notwithstanding Clause 27.1 (Termination by notice)

of the Terms, the Client may only terminate this Appendix provided that there is no outstanding Contract in the Futures Account.

12.2 Effect of Termination; Termination of this Appendix:

(a) shall not affect any Transactions entered into by the Company pursuant to the Agreement before the termination; and

(b) shall not affect the rights or liabilities of either party in respect of open Contracts or Contracts in respect of which there is an outstanding liability to the Company and shall be without prejudice to the Company's rights to all deposits, margin and other sums held by it and the Agreement shall continue to apply thereto.

13. Assignment

The Client may not assign, entrust, subcontract, move, or dispose of in other ways any rights hereunder or under any Contract without the prior written consent of the Company. The Client's rights arising under each Contract shall be subject to all rights, liabilities and obligations arising out of the application of the Agreement to every Transaction for a Contract and every Contract entered into by the Client with the Company.

14. Omnibus Account

14.1 Omnibus Account: In the case that the Client operates an omnibus account and is not an exchange participant of the HKFE, the Client shall, in relation to Contracts transacted on the HKFE:

(a) in the Client's dealing with the person(s) from whom the Client receives instructions with respect to the omnibus account, comply with and enforce the margin and Variation Adjustment requirements and procedures as stipulated in the Rules as though the Client were an exchange participant of HKFE and as though the person(s) for whose account or benefit such instructions are given were clients;

(b) cause the Exchange Contract (as defined in the Rules) to be entered into in fulfillment of such instructions, so that there shall, in no circumstances, be any dealing with the instructions in a manner which constitutes unlawful dealing in differences in market quotations of commodities under the laws of Hong Kong or any other applicable jurisdiction or in a manner which constitutes or involves betting, wagering, gaming or gambling with respect to such items in contravention of Hong Kong laws or any other applicable laws; and

(c) ensure that the persons from whom the Client receives instructions comply with the margin and Variation Adjustment

requirements as stipulated in the Rules, with the result that, as between HKFE and the Company, the Company should be responsible for ensuring that such requirements are complied with by all persons through whom instructions pass with respect to the omnibus account as if each in turn was the client for whom such omnibus account was operated.

14.2 The Client's rights to assets held by the Company in the Company's omnibus account with a clearing house may be subject to the Company fulfilling its obligations to the clearing house, which may be further subject to the Company's other clients fulfilling their obligations to the Company, despite the fact that the Client did not default on his or her obligations to the Company.

14.3 The Client's rights to assets held by the Company in the Company's omnibus account with an executing or clearing agent may be subject to the Company, the Company's other clients, the executing or clearing agent or their agents, and other clients of the executing or clearing agent or their agents fulfilling their obligations to their counterparties, despite the fact that the Client did not default on his or her obligations to the Company.

15. Miscellaneous

15.1 **Inconsistency:** If any term in the Agreement is inconsistent with any present or future law, rule or regulation of the HKFE, the Clearing House or any authority having jurisdiction over the subject matter of the Agreement, such provision shall be deemed to be rescinded or modified in accordance with any such law, rule or regulation. In all other respects, the Agreement shall continue and remain in full force and effect.

15.2 **Risk Disclosure Statements:** The Client confirms that (a) the risk disclosure statements set out in Schedule I (Risk Disclosure Statements) were provided in a language of its choice (English or Chinese), (b) it was invited to read the risk disclosure statements, ask questions and take independent advice from professional advisors if the Client considers necessary and (c) it has understood the risk disclosure statements. The Client acknowledges that these risk disclosure statement may be varied from time to time.

15.3 Large open futures or futures options position reporting Client understands and agrees that, in accordance with Applicable Regulations, unless otherwise authorized, a Client who holds contracts in excess of the large open position reporting level or holds positions in Hong Kong index futures and options exceeding a certain percentage of the position limit needs to file a report with the relevant exchange or regulatory authority.

Appendix XI: Authorisation to enter into U.S. Securities Lending Transactions

This Appendix (the “Authorisation”) governs each Loan (as defined below) to be entered into between you as lender and the Company as borrower. This Authorisation supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretation

1.1 Terms used in this Authorisation shall, unless otherwise defined herein, have the meanings set out in the Terms. In addition:

(a) "Corporate Action" means, without limitation, any conversion, subscription rights, subdivision, consolidation, redemption, merger, rights relating to takeovers or other offers or capital re-organisation, capitalization, issue, rights issue, redenomination, renominatisation or other event similar to the foregoing.

(b) "CRS Requirements" means one or more of the following, as the context requires:

(i) the Foreign Account Tax Compliance provisions of the Hiring Incentives to Restore Employment Act, the Common Reporting Standard issued by the Organisation for Economic Cooperation and Development, or similar legislation, regulations or guidance enacted in any other jurisdiction which seeks to implement equivalent tax reporting and/or withholding tax regimes;

(ii) any intergovernmental agreement, treaty or any other arrangement between Hong Kong and the U.S. or any other jurisdiction (including between any government bodies in each relevant jurisdiction), entered into to facilitate, implement, comply with or supplement the legislation, regulations or guidance described in sub-clause (i); and

(iii) any legislation, regulations or guidance implemented in Hong Kong to give effect to the matters outlined in the preceding clauses.

(c) "Equivalent" or “equivalent” means, in relation to any Relevant Securities, securities that are of the same issuer, part of the same issue and of an identical type, nominal value, description and amount and have the same rights as those of

the Relevant Securities, provided that, where any Relevant Securities are subject to any Corporate Action, the securities or other assets (which may consist of or include money or other property) into which the Relevant Securities are transformed by such Corporate Action are to be treated as or included in the determination of "equivalent" for this purpose.

(d) "Futu Security" means any Encumbrance granted by you in favour of the Company under the Agreement.

(e) "Relevant Securities" means the securities and securities collateral, each listed or traded on an Exchange located in the U.S., from time to time received or held by the Company on your behalf.

1.2 All headings appear for convenience only and shall not affect the interpretation of this Authorisation.

1.3 Where at any time there is in existence any other agreement between you and the Company, and the terms of which provide for the lending of securities by you to Company, the terms of this Authorisation shall apply to the lending of such securities to the exclusion of any other such agreement.

2. General

2.1 The Company offers a securities lending program to enable clients to lend to the Company (on a principal-to-principal basis) certain of their securities and securities collateral (as applicable) from time to time received or held by the Company on behalf of such clients. The Company may use such securities for its own purposes or "on-lend" these securities to other third parties (including other market participants) who wish to use these securities for short selling or other purposes. These securities will be listed or traded on Exchanges located in the U.S.

2.2 You agree to participate in such securities lending program, under which you shall grant discretion to the Company to initiate, borrow and terminate Loans of Relevant Securities between you and the Company.

2.3 You represent and acknowledge that the securities lending program offered by the Company is incidental to the various services provided to you pursuant to the Agreement, and the program is not, and shall not constitute, an asset management service. The Company shall have no discretion to buy or sell Relevant Securities or make other investment decisions for the Account. The Company is not obligated to and will not provide any trading or investment or tax advice or

recommendations to you for purposes of this securities lending program. The decision regarding whether to buy or hold or sell Relevant Securities remains solely your responsibility. The Company's initiation or termination of a Loan is not a recommendation as to the value of the Relevant Securities which may rise or fall in value.

3. Client Authorisation to enter into one or more Loan of securities

3.1 You acknowledge that the authorization under this clause 3 covers the Relevant Securities. You hereby consent and grant a standing authority to the Company to, at any time, apply any of your securities or securities collateral pursuant to a securities borrowing and lending agreement (the "Standing Authority"), including to enter into with you one or more securities borrowing and lending transactions pursuant to which you will lend to the Company, and the Company will borrow from you, any number of Relevant Securities of any description, that may from time to time be held in any Account (each such securities lending transaction shall be referred to as a "Loan"). Without prejudice to the foregoing, you hereby authorize the Company as your attorney-in-fact to use the Company's discretion to examine the Relevant Securities in the Account and to take all necessary steps to initiate, borrow and terminate Loans of Relevant Securities between you as lender and the Company as borrower pursuant to the terms of this Authorisation.

3.2 You acknowledge and agree that:

(a) The Company shall have the discretion to evaluate factors that the Company considers relevant in determining whether any of the Relevant Securities in the Account can be loaned to the Company on terms that are in the interest to you and the Company, taking into account various factors affecting the market and the potential transaction, such as potential size and duration of the Loan, the nature of the security and of various market factors affecting the security, prevailing market rates, positions and lending interests of other clients of the Company, identity and the availability of potential secondary borrowers of the shares from the Company in the securities lending markets, and other conditions relevant to the potential Loan.

(b) The Company shall have discretion to determine the fees payable to you provided under clause 8.1 under which the Company will borrow Relevant Securities from you, taking into account factors such as prevailing rates in the market for loans of various sizes, rates that the Company may be paid by other members of the Futu Group or third parties for the Company lending the securities on to the securities lending markets, payments that the Company may make to third parties (such as

introducing brokers who introduce accounts to the Company), the demand of the other members of the Futu Group or third parties for the securities, and other relevant factors. You authorize the Company to change the rate that it will pay to you at its discretion based on the changes in the above factors. Rates may change frequently (as often as daily) due to the nature of the securities lending markets and may involve substantial downward (or upward) changes.

(c) The Company may borrow the Relevant Securities from you on a principal-to-principal basis and then use such securities for the Company's own purposes (including short selling) or lend those securities to other members of the Futu Group or other third parties for their own purposes (including short selling). The Company may lend the Relevant Securities to other members of the Futu Group or third parties, which could then lend such securities out to other parties in the securities lending market.

(d) The Company's securities lending program does not guarantee that you will receive the best possible income for the Relevant Securities under the Loan. The securities lending market is not a standardized or a fully transparent market, and there are no rules or mechanisms that guarantee or require that any given participant in the marketplace will receive the best rate for lending those securities.

(e) The Company is not obligated to borrow specific Relevant Securities. There is no guarantee that all or part of the Relevant Securities that could be lent will be lent. There may not be a market to lend the Relevant Securities at a rate that is advantageous, or the Company may not have access to a market with willing borrowers. The Company, the Company's other clients or members of the Futu Group might have securities that may be lent that will satisfy available borrowing interest and therefore the Company may not borrow the Relevant Securities from you. Nothing in this Authorisation requires the Company to place your interest in lending securities ahead of the interest of other clients of the Company. The Company has the discretion to allocate borrowing and lending opportunities among its clients participating in the securities lending program provided that the Company will seek to allocate such opportunities fairly taking into account relevant factors as determined by the Company (including without limitation the pro-rata holdings of a client in specific securities among all relevant clients of the Company).

(f) You will not have: (i) the ability or right to approve specific Loans before or after they are initiated, (ii) the ability to approve or reject fees (or any changes) and (iii) the right to terminate specific Loans (except if you sell the Relevant Securities that are being lent or if you terminate this Authorisation).

(g) You will execute and furnish (as applicable including by way of updates) to the Company or to any government or taxing authority as the Company directs (including by way of electronic certification) with any information, representations, forms, documents, opinions, instruments and certificates, and such other cooperation or assistance as may (in either case) reasonably be required in order to allow the Company comply with the Applicable Regulations, including the CRS Requirements (the "Information"). You hereby grant the Company the authority to execute any such documents, opinions, instruments or certificates on your behalf, if you fail to do so. The Company is authorized to furnish the Information to any relevant taxing or government authorities in connection with the compliance with the Applicable Regulations (including the CRS Requirements). The Company may take such actions as it considers necessary in accordance with the Applicable Regulations in relation to the Account or Relevant Securities to ensure that any withholding tax payable by the Company, and any related costs, interest, penalties and other losses and liabilities suffered or incurred by the Company or any agent, delegate, employee, director, officer or affiliate of any of the foregoing persons, arising from your failure to provide any requested documentation or other information to the Company, is borne by you.

(h) The loaned Relevant Securities will not be subject to the client securities requirements under the SFO and the Securities and Futures (Client Securities) Rules (Cap. 571H of the Laws of Hong Kong).

3.3 A Loan by you to the Company shall constitute a transfer by you to the Company of all rights (including any voting rights and rights to receive any interest, dividend or other distribution), titles and interests in and to the Relevant Securities that are the subject of the Loan, free and clear of any Encumbrances, or any other interest of any person. In particular, the Company shall have all of the incidents of ownership of the loaned Relevant Securities, including the right to transfer the loaned securities to others or to grant security over the loan securities as collateral for financial accommodation provided to the Company. The Company will act as borrower and as principal with respect to a Loan. The Company will not act as an intermediary in securities lending

either as your direct agent or indirect agent in its own name but for the account and at your risk.

3.4 A Loan shall be effected by the Company by debiting the relevant number of Relevant Securities that are held in an Account and transferring such number of securities to the Company's proprietary account or any other securities account as it may direct.

3.5 Upon the entry into of a Loan in accordance with this Authorisation, the Company will use reasonable efforts to notify you as soon as reasonably practicable, in your account statement, of the number and description of the Relevant Securities that you have lent to the Company under to the Loan, although, for the avoidance of doubt, any delay by the Company to provide such notice shall not in any way invalidate the Loan or any transfer of right, title and interest in the loaned Relevant Securities. Such notice shall set out other terms of each Loan, including the issuer of the loaned Relevant Securities, the quantity of the Relevant Securities lent, basis of compensation, amount of collateral and any additional terms. Such notice, together with this Authorisation shall constitute conclusive evidence of the terms agreed between you and the Company with respect to the Loan to which the notice relates, unless with respect to manifest error in the notice or the notice specific objection is made within 2 Business Days after issuance by the Company.

3.6 You may sell the Relevant Securities that have been lent to the Company at any time, and the Company will be responsible for terminating the Loan, and pursuant to the terms of the Agreement, settling the sale of such securities, and providing the proceeds of the securities to you by the normal settlement date for such sale.

3.7 The Company agrees that upon the entry into of a Loan in accordance with this Authorisation, the loaned Relevant Securities shall be released from, and shall cease to be subject to, the Futu Security, although, for the avoidance of doubt, where Equivalent securities are delivered in accordance with clause 4 below, such securities will immediately, upon such delivery, become subject to the Futu Security.

3.8 Notwithstanding the use of expressions such as "borrow" or "lend" which are used to reflect terminology used in the market for transactions of the kind provided for in this Authorisation, title to securities "borrowed" or "lent" provided in accordance with this Authorisation shall pass from you to the Company as provided for in this Authorisation.

3.9 Collateral

(a) Unless otherwise agreed, the Company shall, prior to or on the same date of the transfer of the loaned Relevant Securities to the Company, transfer to you collateral in accordance with the terms and conditions as set out in the collateral policy made available by the Company to you from time to time. Such collateral policy will cover, without limitation, applicable requirements relating to acceptable collaterals, collateral thresholds, income or distributions with respect to the collateral, transfer and replacement of collateral. The collateral policy may be subject to change in accordance with the Company's discretion from time to time.

(b) The collateral transferred by the Company to you (as may be adjusted from time to time) shall be security for the Company's obligations in respect of such relevant Loan.

(c) Unless otherwise provided herein, upon termination of a Loan, you shall be obligated to transfer, and hereby authorize the Company to effect the transfer of, the collateral (as may be adjusted from time to time) to the Company on such day or otherwise as soon as practicable as determined by the Company.

3.10 Standing Authority

(a) You acknowledge and agree that the Company may do any of the things set out in clauses 3 and 4 without giving further notice to you.

You also acknowledge that the standing authority:

(i) is given without prejudice to other authorities or rights which the Company or the Futu Group may have in relation to dealing in monies or any of the securities in any of the Account(s); and

(ii) shall not affect the Company's right to dispose or initiate a disposal by itself or the Company's associated entity of your securities or securities collateral in settlement of any liability owed by or on behalf of you to the Company or a third person.

(b) Where you are:

(i) a Professional Investor, the standing authority shall be valid until revoked by you in accordance with clause 3.4 (Revocation) of the Terms;

(ii) not a Professional Investor, the standing authority shall be valid for the period specified in clause 3.3 (Validity Period) of the Terms, subject to renewal by you in accordance with clause 3.5 (Renewal) of the Terms.

4. Obligation to deliver Equivalent securities

4.1 Subject to clause 4.5 below, the Company may at any time terminate the entirety or any part of any one or more outstanding Loans, whereupon the Company shall become subject to an obligation to deliver securities which are Equivalent to the Relevant Securities that are the subject of the Loan (or the part of the Loan which is to be terminated) and use commercially reasonable efforts to ensure that such Equivalent securities are returned by no later than the standard settlement time on the relevant Exchange or in the Clearance System through which such Equivalent securities are traded or cleared.

4.2 In addition, if you give Instructions to the Company to sell or withdraw any securities, and there are insufficient securities of that type in the Account as a result of your having lent the Relevant Securities to the Company pursuant to an outstanding Loan, the Company shall terminate the whole or such part of that Loan as the Company determines to be necessary to ensure that there will be sufficient number of such securities in the Account. In the event that the securities are not returned on time to settle your sale of the securities, the Company will be responsible for settling the sale (whether by way of entering into one or more securities borrowing and lending transaction with other clients of the Company or otherwise), in the event the Company is unable to do so, the delivery of such Equivalent securities may be delayed, and you may be unable to comply with your settlement obligation in full.

4.3 Upon the termination of the whole or any part of the Loan, the Company will use reasonable efforts to notify you as soon as reasonably practicable, in the account statement, of the number and description of the Equivalent securities that the Company will be obliged to deliver to you, although, for the avoidance of doubt, any delay by the Company to provide such notice shall not in any way invalidate the termination of the Loan or any transfer of right, title and interest in the relevant Equivalent securities pursuant to the Loan.

4.4 The Company may satisfy its obligation to you to deliver the Equivalent securities by crediting such securities to an Account. Equivalent securities will upon such credit become subject to all the provisions of the Agreement, including without limitation, this Authorisation and the provisions relating to the Futu Security.

4.5 Notwithstanding the provisions of clause 4.1 above, the Company may, at any time, following the occurrence of an Event of Default under the Agreement, at its election: (a) replace any outstanding obligation of the Company to deliver Equivalent securities to you pursuant to this Authorisation by an obligation to pay to you the value of such Equivalent securities; and (b) set-off such value against any amount payable by you to the Company (irrespective of the currency, place of payment or booking office of the obligation) under the Agreement or any other agreement, instrument or undertaking between you and the Company. This clause shall be without prejudice and in addition to any right of set-off, combination of accounts, lien or other right to which any party is at any time otherwise entitled (whether by operation of law, contract or otherwise).

4.6 The value of any securities or Equivalent securities for the purposes of this clause 4 shall be determined by the Company, and for the purposes of determining such value, the Company shall rely on the value given by any pricing source that it considers reputable or, in the absence of any such value (or if the Company determines that such value is, in its reasonable opinion, inaccurate), such value as the Company reasonably determines. You agree that the method for valuation set out in this clause constitutes valuation in a commercially reasonable manner.

5. Voting rights

Where any voting rights fall to be exercised in relation to any Relevant Securities under a Loan that is outstanding, the Company shall not have any obligation to arrange for voting rights of that kind to be exercised in accordance with your Instructions. You hereby waive any right to vote, or to provide any consent or to take any similar action with respect to, the loaned Relevant Securities in the event that the record date or deadline for such vote, consent or other action falls during the term of the Loan.

6. Income

6.1 If any interest, dividend or other distribution in the form of cash ("Cash Income") arises in respect of any Relevant Securities pursuant to a Loan that is outstanding, the Company shall as soon as possible after such Cash Income is paid by the issuer of the Relevant Securities, use reasonable efforts to credit to the Account an amount equal to the amount of such Income (net of any deductions or withholdings for or on account of any taxes) ("manufactured dividends").

6.2 If any interest, dividend or other distribution in the form of securities ("Securities Income") arises in respect of any Relevant

Securities pursuant to a Loan that is outstanding, such Securities Income shall be added to such loaned securities, and will not be delivered to you until the end of the relevant Loan.

6.3 Notwithstanding any other provision in this Authorisation, the Company shall have the sole and absolute discretion to retain any Cash Income that may be due or payable to the Client as a result of any investment or positions held in the Client's account. The Company reserves the right to withhold payment of any such Cash Income if it determines, in its sole and absolute discretion, that such payment is not practicable or if the Company is unable to make such payment due to financial constraints, legal restrictions, or any other reasons deemed relevant by the Company. By signing this Authorisation, you acknowledge and agree that under certain circumstances, Cash Income may not be paid out and shall remain the property of the Company, without any obligation to compensate or account for such retained earnings to you.

7. Stamp or Transfer Taxes

Unless the Company provides you with prior notice otherwise, the Company undertakes promptly to pay and account for any stamp or transfer tax chargeable in connection with any Loan and any transfer of securities or Equivalent securities pursuant to or contemplated by this Authorisation. However the Company may be required to withhold tax on payments to you in connection with the Loans unless an exception applies. Subject to 5 Business Days' prior written notice from the Company to you, for Loans effected after such notice period, the Company may in its discretion request you to, and you shall, reimburse the Company for any stamp or transfer tax paid by the Company in connection with any such Loan or the related transfer of securities or Equivalent securities pursuant to or contemplated by this Authorisation. You are responsible for evaluating your own tax consequences of participating in the Company's securities lending program and the Loans, and seeking the advice of a tax professional if needed.

8. Fees

8.1 The Company will pay a fee to you for each Loan at a rate determined by reference to an approximate of specified percentage of the net income earned by the Company for "on-lending" the loaned Relevant Securities. The net income received by the Company and used to calculate such fee to you may be less than the gross income received by the Company for on-lending such securities because of certain deductions and charges, including payments to affiliates and third parties, and operating income or fee of the Company.

8.2 The rate and payment of fees under clause 8.1 shall be in accordance with the terms and conditions as set out in the fee schedule made available by the Company to you from time to time. Such fee schedule will cover, without limitation, applicable fees, accruals and

payment terms. The fee schedule may be subject to change in the discretion of the Company from time to time.

8.3 You acknowledge and agree that the Company may pay part of the income earned from on-lending the loaned Relevant Securities to third parties such as introducing brokers who may introduce accounts to the Company. These payments may reduce the fee which the Company will pay to you for the entire duration of the Loan.

8.4 However, unless otherwise agreed and subject to clauses 6.1 and

6.2 above, the Company is entitled to retain for its own account all fees, profits and other benefits received by the Company in connection with any Loan; and save as referred to in clause 8.1 above, no remuneration or fee will be payable by the Company to you in respect of any Loan.

9. Power of Attorney

You hereby appoint the Company to be your attorney-in-fact (with full power of substitution and delegation) and in your name and on your behalf and as your act and deed to sign, seal, execute, deliver, perfect and do all deeds, instruments, acts and things which are necessary to give effect to or for the purposes of carrying out the provisions of this Authorisation, including to enter on your behalf any Loan, withdraw on your behalf any Relevant Securities from the Account pursuant to any Loan, or to accept on your behalf the deposit of any Equivalent securities following the termination of any Loan.

10. Representations and Acknowledgements

You represent to the Company on each date a Loan is entered into and on each date a Loan is outstanding, that:

- (a) you are entitled to pass full legal and beneficial ownership of all loaned Relevant Securities (and, in the case of any such securities held within the relevant Clearance System, full beneficial ownership of such securities) credited to the Account to the Company free from all Encumbrances;
- (b) all securities credited to the Account are fully paid, validly issued and not subject to any option to purchase or similar rights;
- (c) you are acting as principal in relation to this Authorisation;
- (d) you are capable of assessing (on your own behalf or as a result of having received independent tax, financial, legal and other professional advice), and understand and accept, the terms, conditions, merits and risks of this Authorisation and any Loan, and the tax and accounting treatment of any Loan and any manufactured dividend payable under this Authorisation;
- (e) no securities credited to an Account are subject to any condition to or restriction on the ability of the owner thereof to sell, assign, create security over or otherwise transfer such securities or of any document related thereto including, without limitation, any requirement that any sale, assignment, creation of security or other transfer or enforcement of such securities

be consented to or approved by any person and any registration or qualification requirement or prospectus delivery requirement for such securities pursuant to any Applicable Regulations (including any such requirement arising under Section 5 of the U.S. Securities Act of 1933, as amended); and

(f) you and your affiliates are not, and have not been, an "affiliate" of the issuer of such securities, and such securities are not, in your hand, "restricted securities" or "control securities" (each within the meaning of Rule 144 under the U.S. Securities Act of 1933, as amended).

11. Termination

11.1 Either party may terminate this Authorisation in the manner specified in clause 27 (Termination) of the Terms. Without prejudice to clause 27 (Termination) of the Terms, the termination date shall be the date confirmed by the Company in writing which shall be a date as soon as reasonably practicable which, unless otherwise agreed between you and the Company in writing, shall be a date no earlier than the standard settlement date that would apply to a purchase or sale of the loaned Relevant Securities. Upon termination, all outstanding Loans shall be terminated by the Company in accordance with clause 4.1 above.

11.2 Without prejudice to clause 27 (Termination) of the Terms, the execution by you of an order to sell the loaned Relevant Securities under a Loan shall constitute notice of termination by you to the Company. The termination date established by such a sale of the loaned Relevant Securities shall be the settlement date of such sale of the loaned Relevant Securities or any earlier date subject to the agreement of the Company.

Appendix XII: Leveraged foreign exchange trading Agreement

This Agreement governs the Company's provision of services in relation to leveraged foreign exchange trading. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. The terms and conditions stated in this document form an integral part of the Agreement.

1. Definitions and Interpretation

1.1 In this Agreement, the following expressions, unless the context requires otherwise, shall have the following meanings:

"FX Contract" means any contract entered into by the Company for or with the Client in relation to an FX Transaction;

"FX Transaction" means any transaction involving "leveraged foreign exchange trading" as defined in Part 2 of Schedule 5 of the SFO;

"LFX Account" means an Account with the Company for effecting and recording FX Transactions effected by the Company on the Instructions of the Client;

"Liquidity Provider" means the entity(s) selected by the Company from time to time as its liquidity provider(s) in relation to FX Transactions;

"Margin", for the purpose of this Agreement, means any initial margin and any additional margin; and

"Open FX Contract" means all or any part of an FX Contract which is not settled, offset or closed out.

1.2 For the avoidance of doubt, **"Investment Product"** as defined in the Terms includes FX Contracts.

2. FX Services and Contracts

2.1 **FX Services:** The Company may, at its discretion, provide services in relation to FX Transactions, which include the executing and clearing, or arranging for execution and clearing of, any FX Contract, provided that the Company may at its discretion specify the currency pairs and contract size and any trading limit for any FX Contract. FX Transactions can only be conducted through the LFX Account.

2.2 **Company acts as principal by default:** Unless the Company specifies otherwise, it enters into an FX Transaction with the Client as principal

using the 'straight through processing' model. Where the Company acts as principal, the Company acts as the counterparty to the Client's FX Transaction and the Client may be subject to the Company's credit risk. Where the Company acts as agent, the FX Contract is entered into by the Company on the Client's behalf with a third party.

2.3 FX Contracts: The agreed quantity of foreign exchange underlying each FX Contract is not deliverable, and each Open FX Contract will, unless otherwise notified by the Company to the Client (for details, please visit the Company's website), be rolled over daily at prevailing market closing rates until the Client or the Company closes it out.

2.4 Conflict of interest: The Client acknowledges and agrees that:

(a) the Company may knowingly or unknowingly take the opposite position to any order or transaction of the Client, and this includes hedging each FX Transaction with a Liquidity Provider by entering into an equal but opposite transaction with the Liquidity Provider on a back-to-back basis;

(b) the Liquidity Provider may be an affiliate of the Company, and if so, a conflict of interest can arise given that the commercial interests of the Company and the Liquidity Provider would be linked; and

(c) pursuant to the Company's staff dealing policies, the Company's directors, employees and representatives may be allowed to trade FX Contracts on their own accounts

2.5 Interest: In respect of any Open FX Contract, the Company shall from time to time credit or debit the LFX Account with any interest incurred at a rate determined by the Company in its absolute discretion, but in doing so shall take into account the rates quoted by the Liquidity Provider, which in turn takes into account prevailing market rates and the short/long swap points for similar FX Contracts, plus a markup. For details of the interest calculation method, please visit the Company's website.

2.6 Client's responsibility: The Client shall be solely responsible for assessing each FX Contract. All FX Contracts effected by the Client are done so based on his own judgment and at his sole risk.

2.7 OTC: All FX Transactions are traded over-the-counter rather than on an Exchange. There is no centralised pricing source for over-the-counter trading and the price of an FX Transaction is determined by the Company in its sole discretion, but the Company shall make reference to the incoming price(s) provided by the Liquidity Provider. For details

of the pricing calculation method, please visit the Company's website. Over-the-counter transactions may involve greater risk than investing in exchange traded products because there is no Exchange on which to close out an open position.

2.8 Pricing: All rates and prices quoted by the Company are for reference only and are not binding on the Company unless otherwise specified by the Company. Furthermore, the Client acknowledges that:

(a) there is a risk that the price quoted may be different from the price at which the FX Transaction is executed – this is commonly referred to as "**slippage**";

(b) rates for foreign exchange may fluctuate in a very short period of time;

(c) there may, on occasion, be a delay in making prices or in dealing by the Company due to the physical restraints or the rapid changes in the prices of FX Transactions and the Company may not, after using reasonable endeavours, be able to trade at the prices quoted at any specific time; and

(d) in respect of any FX Contract entered into at a rate or price quoted incorrectly by the Company, if (i) the rate or price was manifestly incorrect at the time when the FX Contract was entered into or (ii) the Client knew, or ought reasonably to have known that the rate or price was incorrect at the time when the FX Contract was entered into, the FX Contract shall be void and the parties to the FX Contract shall not be bound to perform their respective obligations thereunder.

2.9 Specifications: Specification of all services and FX Contracts which the Company may provide to, transaction with, or undertake on behalf of the Client, and all the terms and conditions attached to those services and to the trading of those contracts, can be found on the Company's website or mobile application.

2.10 Performance: Where an FX Contract is closed out (by the Client or otherwise), the Company shall either debit or credit (as the case may be) the LFX Account a sum equal to the gain or loss, expressed in the base currency of the LFX Account.

2.11 Rounding: Because the Company's trading systems only support calculations down to a certain decimal point, any gains or losses realised by the Client in an FX Transaction may be rounded down or up.

2.12 Authorized Person(s): The Authorized Person(s) are not allowed to

act on the Client's behalf in relation to FX Transactions, unless and until the Authorized Person has provided the Company with a written declaration (as described in paragraph 4 of Schedule 6 of the Code), such declaration being in form and substance satisfactory to the Company in all respects.

3. Margin

3.1 Initial margin: Before the Company effects any Instruction for FX Contracts, the Client is required to place an initial margin with the Company with respect to the position to be opened on the LFX Account. The Margin requirements for an FX Contract will be made available to you before you give an Instruction, and may differ from one FX Contract to another. At present, the Margin requirement for most FX Contracts is 5% of the gross amount payable under the FX Transaction. This percentage will fluctuate subject to the FX Contract in question, market conditions, and other factors.

3.2 Discretion: The Company has absolute discretion to determine and vary from time to time the amount of Margin for existing and/or new FX Contracts, any call level and close-out level taking account of any Applicable Regulations and market conditions.

3.3 Margin call: The Client shall maintain the Margin required by the Company from time to time. If at any time the value of the Margin reaches or falls below any call level prescribed by the Company, the Company has the right to call upon the Client to pay additional margin to the satisfaction of the Company which shall be paid by the Client forthwith after the call for Margin has been made.

3.4 Communication: The Client agrees that a Margin call shall be deemed properly made after the Company has given notice to the Client of such Margin call in accordance with Clause 30 (Communications and Notices) of the Terms.

3.5 Event of Default: Failure to meet a Margin call or maintain sufficient Margin at any time shall constitute an Event of Default. In addition, if the value of the Margin reaches or falls below any close-out level prescribed by the Company, the Company is entitled without notice to or consent from the Client to exercise its rights to close out all or any Open FX Contract.

3.6 Deficit: The Client's liability in respect of Margin calls is not limited to the amount of the Margin deposited with the Company. The Client is responsible to pay any deficit owing to the Company after closing out any Open FX Contracts and if the Client defaults in payment of such deficit, the Company may exercise any of its rights under the

Agreement (in particular, those rights under Clause 21.2 (Remedies) of the Terms) to settle such deficit.

4. Representations and Acknowledgments

4.1 Capacity and benefit: The Client represents, warrants and undertakes to the Company that, both at the date of this Agreement and each time the Company executes an FX Contract with or for the Client:

(a) the Client has full capacity, power and authority, and has adequate resources and financial expertise, and has taken all necessary action to authorise itself to enter into and perform the Agreement and the FX Contract;

(b) the Client is either:

(i) trading on his own behalf; or

(ii) if the Client is not trading on his own behalf, he has informed the Company in writing of the name of the ultimate beneficiary on whose behalf the Client is trading; and

(c) the client is either:

(i) operating the LFX Account by giving Instructions for FX Contracts himself; or

(ii) if the Client is not operating the LFX Account by giving Instructions for FX Contracts himself, he has appointed another person to give Instructions on his behalf, and has informed the Company in writing of the name and address of the person so appointed, accompanied by an appointment in writing.

4.2 Further representations and acknowledgments: The Client acknowledges and agrees that:

(a) none of the Company's employees or representatives shall accept appointment by the Client as an Authorized Person unless a separate discretionary account agreement is entered into between the Company and the Client in accordance with paragraph 6 of Schedule 6 of the Code;

(b) the Client may be affected by any curtailment of, or restriction on, the capacity of the Company to trade in respect

of open positions as a result of action taken by the SFC under Applicable Regulations or for any other reason, and in such circumstances, the Client may be required to reduce or close out his open positions with the Company;

(c) all telephone conversations between the Company and the Client in the course of the Company's provision of leveraged foreign exchange trading services will be recorded on a centralized tape recording system operated by the Company. Recordings may be made without any automatic tone or other warning. The Client agrees that such recordings may be used for any purpose which the Company considers appropriate and shall be conclusive evidence as between the Client and the Company as to the contents and nature of the relevant conversations

4.3 Complex products: The FX Contract in question may be a Complex Product. Where that is the case, the Client acknowledges the following:

(a) the Client should exercise caution in relation to the Complex Product;

(b) the Client may lose more than the amount invested;

(c) where offering documents or information provided by the issuer of the Complex Product have been provided to the Client, the relevant offering documents have not been reviewed by the SFC and the Client is advised to exercise caution in relation to the offer;

(d) where the Complex Product is described as having been authorized by the SFC, such authorization does not imply official recommendation, nor is it a recommendation or endorsement of the product, nor does it guarantee the commercial merits of the product or its performance;

(e) any past performance information that is provided is not indicative of future performance; and

(f) if the Complex Product should be made available to only Professional Investors, you are a Professional Investor.

5. Default and close out

5.1 **Remedies:** If an Event of Default has occurred, the Company shall (without prejudice to any other rights it may have) have the right (but not any obligation) at its discretion to take all or any of the following

action at any time upon or after occurrence of such event without notice to or consent from the Client and without demand for additional margin:

- (a) close out all or any Open FX Contracts of the Client in full or to any extent;
- (b) cancel any outstanding orders and refuse to accept or act on any further instructions from the Client; or
- (c) enforce or realise any Margin held by the Company and apply the proceeds (after deducting reasonable costs and expenses) towards settlement of any Liabilities.

5.2 Loss or gain following close out: Upon the Company exercising its right in this Clause 5, the Company shall as soon as reasonably practicable determine its total cost, loss or gain (as the case may be), expressed in the base currency of the LFX Account (and, if appropriate, including any loss of bargain, cost of funding or, without duplication, cost, loss or gain (as the case may be) as a result of any hedge or related trading position) as a result of closing out each Open FX Contract.

5.3 Net position: The Company shall calculate its net position (the “Net Position”) after taking into account such total cost, loss or gain and shall notify the Client of the Net Position. If the Net Position is a cost or loss, the Client shall pay an amount equivalent to the Net Position to the Company. If the Net Position is a gain, the Company shall pay an amount equivalent to the Net Position to the Client. Neither party shall be obliged to perform any Open FX Contract and such obligations shall be satisfied by settlement of the Net Position. Any amount payable by the Client to the Company in respect of the Net Position shall be paid within such time prescribed by the Company.

5.4 Close out: Without prejudice to the Company's rights upon occurrence of any Event of Default, the Company reserves the right without notice to or consent from the Client to close out one or more Open FX Contracts and/or apply the Margin (or any part of it) in the Company's sole discretion at any time to protect the interest or reduce any loss of the Company and/or the Client in light of market conditions or, if in the Company's opinion, the Client may be unable or unwilling to perform any of its obligations under the Agreement. The Company shall not be liable for any loss arising from such closing out of Open FX Contracts or application of Margin.

5.5 Deficit: The Client shall be liable for payment of any deficit owing by the Client to the Company in the event that the Margin is insufficient to pay all Liabilities. The Client shall pay such deficit on demand.

Risk of trading in leveraged foreign exchange contracts

The risk of loss in leveraged foreign exchange trading can be substantial. You may sustain losses in excess of your initial margin funds. Placing contingent orders, such as "stop-loss" or "stop-limit" orders, will not necessarily limit losses to the intended amounts. Market conditions may make it impossible to execute such orders. You may be called upon at short notice to deposit additional margin funds. If the required funds are not provided within the prescribed time, your position may be liquidated. You will remain liable for any resulting deficit in your account. You should therefore carefully consider whether such trading is suitable in light of your own financial position and investment objectives.

Appendix XIII: Overnight U.S. Stock Trading Services

This Appendix XIII governs the Company's provision of Overnight U.S. Stock Trading Services. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Client Agreement (the "Agreement").

1. Definitions and Interpretations

1.1 In this Appendix XIII, the following expressions, unless the context requires otherwise, shall have the following meanings:

"ATS" means an alternative trading system regulated by the SEC that can match buy and sell orders for NMS ProductsProducts and other financial products that can be matched and traded by ATS Service Provider during Overnight Sessions;

"ATS Service Provider" means the service provider and operator of an ATS, as appointed by the Upstream US Broker from time to time;

"Ex-dividend Date" means the day a listed company decides to issue the dividends to the investors as long as the investors purchase the stock before this date and hold the stock until the dividends issuing date.

"ETF" means an exchange-traded fund registered with the SEC under the Investment Company Act of 1940.

"Matched Orders" has the meaning ascribed to it in Clause 3.4 (Matched Orders) of this Appendix XIII;

"NMS ProductsProdcuts" means any stock, class of stocks, ETF, funds or other financial products that can be matched and traded by ATS Service Provider (other than an option) for which transaction reports are collected, processed and made available pursuant to the U.S. national market system;

"Overnight Session" means trading hours outside of regular U.S. trading hours, as determined by the Company from time to time. In most cases, this would be between 8:00PM Eastern Time and 4:00AM Eastern Time Sunday to Thursday, being days when the New York Stock Exchange trade reporting facility operates on the following morning;

"Overnight U.S. Stock Trading Services" means the services provided by the Company in relation to Transactions for NMS ProductsProducts during Overnight Sessions;

"SEC" means the U.S. Securities and Exchange Commission;

"Taxes" means all retrospective, present or future taxes, duties, levies, imposts, charges, assessments, deductions, withholdings and related liabilities, including additions to tax, penalties and interest imposed on or in respect of (i) NMS Products or cash, (ii) any Transactions effected for Overnight U.S. Stock Trading Services or (iii) you; and

"Upstream US Broker" means a broker dealer registered with the SEC appointed by the Company from time to time for the acceptance of Matched Orders.

2. Applicable Regulations

2.1 Applicable Rules and Regulations: All Instructions given for Overnight U.S. Stock Trading Services and all Transactions for Overnight U.S. Stock Trading Services made or entered into by the Company on behalf of the Client, shall be subject to, and the Client shall be bound by:

- (a) the Agreement;
- (b) applicable Company's rules, regulations, procedures and policies constantly updated;
- (c) the memorandum and articles of association of the SEC, the Rules of the SEC, the clearing rules and the customs, usages, rulings and procedures of the SEC; and
- (d) all other Applicable Regulations.

2.2 Conflict: If there is any conflict or inconsistency between any provisions of the Agreement on one hand, and anything contained in paragraphs (b), (c) and (d) of Clause 2.1 of this Appendix XIII on the other hand, the Company may, in its absolute discretion, take or refuse to take any action, or demand the Client to take or refrain from taking any action, to ensure compliance with the same.

3. Scope of Overnight U.S. Stock Trading Services

3.1 Scope: The Company may (but is not obliged to) provide Overnight U.S. Stock Trading Services to the Client. Additional functions and services in connection with the Overnight U.S. Stock Trading Services may be provided by the Company to the Client from time to time, in which case additional terms and conditions may apply, which the Client shall read and agree to before using those functions or services. The Overnight U.S. Stock Trading Services and any additional services in

connection thereto shall be provided through the Securities Account.

3.2 NMS Products: The Company may, at its sole and absolute discretion from time to time, decide which NMS Products may be traded.

3.3 Absolute Discretion: Notwithstanding anything contained in this Appendix XIII, the Company may, at its sole discretion at any time, without notice or reference to the Client, and without any liability to the Client:

- (a) vary the trading hours of the Overnight Session;
- (b) limit the availability of, or suspend (in whole or in part), the Overnight U.S. Stock Trading Services, regardless of any open or close position on any trading day;
- (c) set any limit on any Instruction in relation to Overnight U.S. Stock Trading Services; and/or
- (d) refuse to process or accept any Instruction in relation to Overnight U.S. Stock Trading Services.

3.4 Matched Orders: The Company will use all reasonable efforts to execute and effect all Instructions for Overnight U.S. Stock Trading Services that are accepted by it, and recorded in and matched by the ATS Service Provider (the “Matched Orders”).

3.5 Unmatched Orders: Unless otherwise stated by the Company, all Instructions for Overnight U.S. Stock Trading Services which remain wholly or partly unmatched by the end of the Overnight Session will be automatically cancelled and of no further effect.

3.6 Prices: The actual bid and offer prices of NMS Products shall be determined at the time when the Transaction for the NMS Products is effected. Any figures which may be quoted or provided to the Client by the Company or its representatives at any other time are for reference only and are not binding on the Company.

3.7 Binding: All Instructions for Overnight U.S. Stock Trading Services are conclusive and binding on the Client upon placement of any such Instruction, but are subject to final execution and acceptance by the Company.

4. Limitation of liabilities

4.1 Exclusion of Liability: The Client agrees that none of the Company,

any member of the Futu Group, the ATS Service Provider, the Upstream US Broker or any of their respective nominees, directors, employees or agents, shall be liable for any claims, suits, actions, proceedings, losses, damages, obligations, liabilities, costs, fees and expenses which the Client may incur arising out of or in connection with the Overnight U.S. Stock Trading Services or any of the following, unless due to the gross negligence, fraud or wilful default of such persons:

(a) any interruption, interception, suspension, delay, loss, unavailability, breakdown, disruption or other failure of the ATS (for any reason whatsoever) including, without limitation, failure of any communication network or computer downtime, act or omission of any third party information or service providers, computer virus, unauthorized access by any person (including hacker), upgrade or preventive or remedial maintenance activities, mechanical failure, power failure, malfunction, or inadequacy of equipment, installation or facilities, or any law, rules, regulations, codes, directions, regulatory guidelines or government order (whether or not having the force of law);

(b) any errors or failures relating to transmission, posting and/or storage of any information and/or data relating to the Client, NMS Products and/or the Overnight U.S. Stock Trading Services conducted by the Client through or in any system, equipment or instrument of any communication network provider;

(c) any failure to settle the Matched Orders;

(d) the Company not accepting, carrying out, executing or effecting the Client's Instructions for Overnight U.S. Stock Trading Services (or omitting to give notice therefor); and

(e) any action taken by the Company pursuant to this Appendix XIII, in particular Clause 3.3 (Absolute Discretion) of this Appendix XIII.

4.2 Unavailability of Upstream US Broker: In the event of any unavailability of the Upstream US Broker, the Company:

(a) will as soon as practicable notify the Client; and

(b) shall have the sole and absolute discretion to (i) cancel any Instructions for Overnight U.S. Stock Trading Services (including the Matched Orders); and/or (ii) limit, vary, suspend or terminate the Overnight U.S. Stock Trading Services provided to the Client.

5. Settlement and Currency Conversion

As all Transactions for Overnight U.S. Stock Trading Services are effected and settled in USD, if we do not receive sufficient USD before settlement of a buy order to settle such purchase of NMS Products, settlement may be delayed and/or fail, and you may not acquire any title to, or become entitled to, sell or transfer the relevant NMS Stock. Where we hold any funds on your behalf, if there are insufficient USD funds to settle any NMS Stock buy order or other payment obligation in connection with an Instruction, then, without prejudice to clause 9.1 (Currency Conversion) of the Terms, you authorise us to convert any funds in any other currency which we hold on your behalf into USD for the purposes of settlement thereof.

6. Sale, Transfer and Disgorgement

6.1 Forced-sale: Where we receive a notice (a "Forced-sale Notice") from the Upstream US Broker and/or the ATS Service Provider, requiring us to sell and liquidate a specified number of NMS Products, we shall be entitled to issue a corresponding notice (a "Client Forced-sale Notice") to you requesting you to sell and liquidate any number of such NMS Products that you hold in your Account with us (as determined by us in our sole discretion) within the period specified by us, and you undertake to comply with any such Client Forced-sale Notice.

6.2 Discretion pursuant to Forced-sale Notice: In relation to any Forced-sale Notice, you authorise us to sell or arrange for the sale of such NMS Products on your behalf at such price and on such terms as we may determine in our absolute discretion if you fail to comply in a timely manner with a Client Forced-sale Notice.

6.3 Recipient Agent: Where NMS Products owned by you that are the subject of a Client Forced-sale Notice have been transferred from the holding of the cleaning participant that settled the relevant NMS Products buy order (the "Original CP") to another cleaning participant or custodian (the "Recipient Agent"), you authorize us to provide instructions to the Recipient Agent on your behalf to return the relevant NMS Products to the Original CP for sale and liquidation in accordance with all the requirement from the ATS Service Provider and/or the Upstream US Broker. You also undertake to inform the Recipient Agent of such authorization and, where required, you undertake to instruct the Recipient Agent to act accordingly.

6.4 Further Action: In addition to the above, you authorize us to sell, transfer or carry out any other action in relation to NMS Products owned by you if we are instructed to do so by the ATS Service Provider and/or the Upstream US Broker or if we otherwise determine in our

absolute discretion that it is necessary or desirable to do so in order to comply with any Applicable Regulations.

6.5 No Liability: Neither we, the ATS Service Provider nor the Upstream US Broker shall have any liability for any losses or risks which may result directly or indirectly from any actions taken by any party in respect of this Clause 6.

7. Taxation and Information

7.1 Taxes: You shall be responsible for paying all Taxes and complying with all filing or registration obligations relating to any NMS Products and any dividends or entitlements in respect of such NMS Products, in each case as may be required under by any Applicable Regulation, the ATS Service Provider and/or the Upstream US Broker.

7.2 Further Information: In the event we are required by the ATS Service Provider and/or the Upstream US Broker to pay any Taxes, we may notify you whenever necessary and request that you provide us with relevant information as we deem necessary to fulfil our obligations. You must provide to us, promptly on such request, such information and documents, including but not limited to costs of your purchase of the NMS Products, and your and/or any underlying beneficial owner's tax status or residence. We may withhold or deduct relevant Taxes from any amount due to you and you will remain liable for any shortfall.

7.3 Non-Receipt of Information: In the event we do not receive any requested information from you within a reasonable period of time to fulfil our obligations, we shall be forthwith entitled in our absolute discretion, without further notice or demand to you, to satisfy any obligation of us or you to pay or account for any amounts in respect of any Taxes by selling, realizing or otherwise dealing with, in such manner as we in our absolute discretion may determine, all or part of any property held by us for any purpose in any of your accounts held with us, and to apply the proceeds in reduction of all or part of your liability to any tax authority or us.

7.4 Accuracy: We shall have no responsibility to verify the accuracy of the information provided by you and are entitled to rely on such information to fulfil our obligations.

7.5 Tax Relief: We shall have no liability whatsoever for the lack of any tax relief, or any failure to obtain the benefit of any tax credit.

8. Termination

Without prejudice to any other terms of the Agreement, the Overnight U.S.

Stock Trading Services may be terminated by either party upon not less than 7 days' written notice to the other. Notwithstanding the termination of the Overnight U.S. Stock Trading Services for any reason, Clauses 4 (Limitation of liabilities) and 6 (Sale, Transfer and Disgorgement) shall survive termination, and we shall in any event be entitled to retain such NMS Products and/or cash as we may in our sole discretion determine, in order to complete any Matched Orders required to be settled on your behalf.

9. Risk Disclosures and Acknowledgement

You shall be deemed to acknowledge the following by instructing us in respect of any transaction relating to Overnight U.S. Stock Trading Services.

9.1 Risk Disclosure Statements: You acknowledge that you have read and understood the risk disclosures, the obligations and other information set out in Schedule I (Risk Disclosure Statements) of the Client Agreement;

9.2 Risk of Lower Liquidity: Liquidity refers to the ability of market participants to buy and sell securities. Generally, the more orders that are available in a market, the greater the liquidity. There may be lower liquidity in Overnight Session as compared to U.S. regular trading hours. As a result, the Client's order may only be partially executed, or not at all;

9.3 Risk of Higher Volatility: Volatility refers to the changes in price that securities undergo when trading. There may be greater volatility in Overnight Session than in U.S. regular trading hours. As a result, the Client's order may only be partially executed, or not at all, or the Client may receive an inferior price when engaging in Overnight Session than the Client would during regular U.S. securities trading hours;

9.4 Risk of Changing Prices: The prices of securities traded in Overnight Session may not reflect the prices either at the end of U.S. regular trading hours, or upon the opening the next morning. As a result, the Client may receive an inferior price when engaging in Overnight Session than the Client would during U.S. regular trading hours;

9.5 Risk of Dividends: If the Client purchase a U.S. Stock during the Overnight Session, they will not be entitled to the dividend due to the trading period in the Overnight Session being on the Ex-dividend Date.

9.6 Risk of Unlinked Markets: Depending on the ATS system or the time of day, the prices displayed on an ATS system may not reflect the prices in other concurrently ATS systems dealing in the same securities. Accordingly, the Client may receive an inferior price in one ATS system than the Client would in another ATS system;

9.7 Risk of News Announcements: Normally, issuers make news announcements that may affect the price of their securities after U.S. regular trading hours. Similarly, important financial information is frequently announced outside of U.S. regular trading hours. In Overnight Session, these announcements may occur during trading, and if combined with lower liquidity and higher volatility, may cause an exaggerated and unsustainable effect on the price of a security.

9.8 Risk of Wider Spreads: The spread refers to the difference in price between what the Client can buy a security for and what the Client can sell it for. Lower liquidity and higher volatility in Overnight Session may result in wider than normal spreads for a particular security.

9.9 Prohibition: You acknowledge that there is a risk of prohibition from trading NMS Products via ATS and that your instructions to trade in Overnight Session may not be accepted.

9.10 Investigations: You acknowledge that we may (for the purpose of assisting the Upstream US Broker in its regulatory surveillance of the relevant trading Market and enforcement of the relevant rules), at the request of the Upstream US Broker, require you to provide information (including, without limitation, in relation to your identity, personal data and trading activity) in relation to you and any other persons with respect to any Matched Orders placed or the transactions made or entered into by us on your or their behalf.

9.11 Rejection and Cancellation: You acknowledge and accept that the Upstream US Broker may, upon the ATS Service Provider's request, require us to reject and/or cancel any order made on your behalf.

9.12 By trading NMS Products related to ETF and/or other fund products, you confirm and have given full consideration about your investment goal, trading risks, inflation risks, relevant costs and expenses, and have carefully read through the material information and prospectus of the product.

9.13 By holding an NMS Product related to voting and/or foreclosure rights, you confirm that the Company does not hold obligation and responsibility to assist you with relevant voting and foreclosing practices. You confirm that the Company reserves the right of final decisions.

9.14 By trading on NMS Products, the Client is exposed to the credit, settlement, and other risks of the counterparty to the relevant OTC transactions. Settlement of the relevant Transactions is not guaranteed and the Client will be responsible for any losses or expenses resulting

from the Client's and/or the counterparty's settlement failures or delays.

9.15 You should understand the US rules applicable to trades in security or security-like instrument in markets governed by US law before undertaking any NMS Product trading. US law could apply to trading in US markets irrespective of the law applicable in your home jurisdiction. You may bear additional costs and expenditure to comply with constantly updated US laws and regulations.

10. Miscellaneous Provisions

In the event of any inconsistency between the English version and the Chinese version, the English version shall prevail.

Appendix XIV U.S. Fractional Shares Trading Services

This Appendix XIV governs the Company's provision of U.S. Fractional Shares Trading Services. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

1. Definitions and Interpretations

1.1 In this Appendix XIV, the following expressions, unless the context requires otherwise, shall have the following meanings:

"SEC" means the U.S. Securities and Exchange Commission;

"U.S. Fractional Shares" means the fractional portions (rather than the whole) of shares which are traded or listed on stock exchanges or markets in the U.S.; and

"U.S. Fractional Shares Trading Services" means the services provided by the Company in relation to transactions for U.S. Fractional Shares.

2. Applicable Regulations

2.1 **Applicable Rules and Regulations:** All Instructions given for U.S. Fractional Shares Trading Services made or entered into by the Company on behalf of the Client, shall be subject to, and the Client shall be bound by:

- (a) the Agreement;
- (b) applicable Company's rules, regulations, procedures and policies constantly updated;
- (c) the Rules of the SEC, the clearing rules and the customs, usages, rulings and procedures of the SEC; and
- (d) all other Applicable Regulations.

2.2 **Conflict:** If there is any conflict or inconsistency between any provisions of the Agreement on one hand, and anything contained in paragraphs (b), (c) and (d) of Clause 2.1 of this Appendix XIV on the other hand, the Company may, in its absolute discretion, take or refuse to take any action, or demand the Client to take or refrain from taking any action, to ensure compliance with the same..

3. Capacity

3.1 Instructions regarding shares which are traded or listed on stock

exchanges or markets in the U.S. will continue to be handled by the Company in an agency capacity, save that, in respect of the fractional portion, the Company's execution broker will generally act as a counterparty and will execute that portion of a trade as principal or riskless principal.

3.2 The Client will be the beneficial owner of the U.S. Fractional Shares in their Account, and all U.S. Fractional Shares owned by the client will be segregated in the Company's books and records in the same manner and to the same extent as whole shares.

4. Eligible Fractional Securities and available order types

4.1 The Company will only provide the U.S. Fractional Shares Trading Services in respect of a limited number of securities ("**Eligible Fractional Shares**").

4.2 The Company may from time to time at its sole discretion adjust the list of Eligible Fractional Shares without notice to the Client. When a particular stock is removed from the list of Eligible Fractional Shares, the Client will be able to sell such stock but will no longer be able to buy such stock.

4.3 In the event the Client gives an Instruction for a share which is not an Eligible Fractional Share, the fractional portion may not be executed.

4.4 The Company will only accept certain types of trading orders for U.S. Fractional Shares (e.g., market orders, limit orders, etc.).

5. Non-withdrawable and non-transferable

5.1 U.S. Fractional Shares are non-withdrawable and non-transferable from or to another broker or custodian. However, the Client would be able to combine any U.S. Fractional Shares of the same securities into a whole share, provided that the security in question is an Eligible Fractional Security.

5.2 If the Client wants to transfer its holdings of U.S. shares in an Account to another broker or custodian, the corresponding U.S. Fractional Shares will need to be liquidated before transfer, which may have tax consequences and will result in fees and charges, following which the Client may transfer the remaining whole shares.

6. Shareholder rights for U.S. Fractional Shares

6.1 Voting rights at general meetings:

6.1.1 Shareholders of a company are generally entitled to a voting

right, being the right to cast a vote on matters which are transacted at a meeting of the shareholders of the company ("**Voting Rights**"). However, holding U.S. Fractional Shares of a listed company ("**Listed Company**") creates risks in respect of the Client's enjoyment of the Voting Rights. It may not always be permissible to fractionalize the Voting Rights, due to the laws of the Listed Company's jurisdiction of incorporation and/or its constitutional documents (e.g. Articles of Association) or other operational limitations. In this scenario, the Voting Rights may lie with the Company or a third party appointed by the Company (such as the Company's US custodian broker). As a neutral party, the Company or such other appointed third party will not be taking instructions from the Client or the other owners of the U.S. Fractional Shares in respect of the Voting Rights. Instead, the Company will be taking, or will procure the relevant third party to take, one of the following courses of action:

- (a) where the relevant Listed Company or our custodian broker has advised on a default option for the matter to be voted on at a meeting of the shareholders, the Company will abstain from voting, such that the Voting Rights will be exercised in favour of the default option as prescribed by the relevant Listed Company; or
- (b) where no default option has been advised, the Voting Rights will not be exercised and the Company or the appointed third party will abstain from voting.

Such abstaining may have adverse implications for the Client (e.g. the loss of the ability to vote in favour or against a proposed share allotment, tender offers or rights offerings).

6.1.2 By trading U.S. Fractional Shares, the Client accepts and acknowledges that the Client may not have any Voting Rights in respect of the U.S. Fractional Shares. The Client also consents to the manner in which the Voting Rights will be exercised by the Company or the appointed third party, as outlined above.

6.2 Matters decided outside of general meetings:

6.2.1 Shareholders may also be asked to decide on matters outside of general meetings, which may take the form of correspondence sent by a company asking the shareholders to select a certain course of action, or to indicate consent to a certain matter (such bundle of rights, "**Election Rights**"). As with the Voting Rights, it may not always be permissible for Election Rights of a Listed Company to be fractionalized due to the laws of the Listed Company's jurisdiction of incorporation and/or its constitutional documents or other operational limitations. In this scenario, such rights may lie with the Company or a third party appointed by the Company (such as the Company's US custodian broker). Where such correspondence is sent to the Company or

the appointed third party, the Company will implement, or procure the appointed third party to implement, the same selecting mechanism applicable to Voting Rights, to the Election Rights. This may similarly have adverse implications for the Client (e.g. not being able to make any elections which are suitable for the Client).

6.3 Right to receive dividend payments:

6.3.1 Once a Listed Company issues a dividend payment (whether in the form of cash or shares), the Company will, in respect of the Client's U.S. Fractional Shares, arrange for a pro-rated share of the dividend payment to be paid to the Client.

6.3.2 The Company is solely responsible for determining the amount of the pro-rated dividend payment payable to the Client and the Client will not have any redress against the Company or the Listed Company issuing the dividend in the event of any disputes. The Client agrees that the Company's determination of the pro-rated dividend payable to the Client, which shall be based on the Company's records as at the ex-dividend date of the Listed Company, shall be conclusive in the absence of manifest error.

6.3.3 Dividend payment is subject to a minimum amount as prescribed by the Company in its sole discretion. Where the pro-rated dividend to be paid to the Client is below the aforementioned standard, the client may not be able to receive such dividend.

7. **Rounding**

7.1 All fractional holdings will be rounded to four decimal places while the Client's cash balance is rounded to two decimal places. Rounding may affect the Client's ability to be credited for sale proceeds, cash dividends, share dividends and share splits.

7.2 For buy orders, the minimum amount of U.S. Fractional Shares asked and the minimum value of asked shares shall be subject to conditions and restrictions published on the Company's website and platform.

7.3 The trading hours of U.S. Fractional Shares shall be the time as announced by the Company from time to time on its website and platform.

7.4 Orders of U.S. Fractional Shares are only valid for the day on which it is made.

7.5 U.S. Fractional Shares shall not be lent for the purpose of short-selling, and any other arrangement or scheme of the Company in

relation to short-selling shall not apply to U.S. Fractional Shares.

7.6 The Client shall not be able to amend order amount of U.S. Fractional Shares, and orders for whole shares may not be able to be converted to orders for U.S. Fractional Shares.

7.7 The Company may in its sole discretion apply or remove any kind of condition or restriction in relation to U.S. Fractional Shares. The conditions and restrictions published on the website or platform of the Company shall prevail in case of any inconsistency.

7.8 The Company may in its sole discretion reject any instruction or order by the Client in relation to U.S. Fractional Shares and shall not be liable to Client for any loss incurred by such rejection.

8. Risk Disclosures and Acknowledgement

The U.S Fractional Shares Trading Services present unique risks and has certain limitations that the Client should understand before using the same.

8.1 Orders to sell may be entered using a fractional share quantity (e.g., 2.525 shares). Orders to buy may use either a fractional quantity or a dollar value (e.g., \$250.00). Share quantities can be specified to four decimal places (e.g. .0001). Dollar value orders will be converted into share quantities for execution, likewise, to four decimal places. In all cases, when converting dollar-value orders into share quantities, the share quantities will be rounded down.

8.2 For a variety of reasons, including but not limited to this conversion convention, the actual amount of an executed dollar-value order may be different from the requested amount. The actual amount of an executed order to buy a dollar value of a security may also be lower or higher than the amount requested due to the price movement of the shares in the market and/or fees and commissions charged by the Company.

8.3 The Company's U.S Fractional Shares Trading Services functionality only supports certain type of orders and securities. Because of this, fractional trading functionality order types are more restricted than if the Client was to buy or sell traditional whole share quantities.

8.4 The Company's execution broker will seek best execution for all orders routed to it for handling and execution consistent with its obligations under applicable law, rules, and regulations, by executing the order at the prevailing "national best bid and offer" price, price limit specified by the Client in limit orders or the latest transaction price for whole shares (as the case may be). As such, there may be instances where the final execution prices of U.S Fractional Shares may be different from the prices quoted for whole shares.

8.5 Sales of less than a whole share may not be eligible for “price improvement.” Additionally, because in certain situations price improvement on the U.S. Fractional Share component of an order will affect the execution price rather than the share quantity of an order, the effect of the improvement on a dollar-value order in those situations will be to increase or decrease the value of the order outside of what was requested.

8.6 During periods of heavy trading and/or wide price fluctuations, there may be delays in executing the Client's order and the U.S. Fractional Shares Trading Services may not be available. In the event of a trading halt of a security, all trading of that security (including the fractional portions thereof) may be halted until trading resumes

9. Miscellaneous Provisions

In the event of any inconsistency between the English version and the Chinese version, the English version shall prevail.

Appendix XV: Virtual Assets

This Appendix XV governs the Company's provision of services in relation to virtual assets. This Appendix serves as supplementary terms to the Agreement and should be read in conjunction with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. This Appendix is an integral part of the Agreement.

1.1 In this Appendix, unless the context requires otherwise, the terms defined in the Agreement shall have the same meaning when used herein.

1.2 In this Appendix, the following expressions, unless the context requires otherwise, shall have the following meanings:

"Client Money" means any money received or held by or on behalf of the Company, which is so received or held on behalf of the Client or in which the Client has a legal or equitable interest, and includes any accretions thereto whether as capital or income.

"Client Virtual Assets" means any Virtual Asset received or held by or on behalf of the Company, which is so received or held on behalf of a Client or in which a Client has a legal or equitable interest.

"Eligible Virtual Asset" means a Virtual Asset that:

(a) has not been associated with a wallet address that is or has been blacklisted or otherwise identified by a governmental body or relevant authority as being related to a breach or potential breach of the Applicable Regulations pertaining to money laundering, terrorism financing and/or sanctions;

(b) is not otherwise associated with suspicious or illicit activities, including the dark web or ransomware cases;

(c) has no restrictions on its transfer, withdrawal or deposit (e.g. including restrictions due to "time lock" features); or

(d) is otherwise deemed by the Company and the Virtual Asset Exchange to be an Eligible Virtual Asset.

in each case, as determined by the Company in its sole discretion, having regard to Applicable Regulations, the Company's and the Virtual Asset Exchange's internal policies and any other relevant considerations.

"Retail Client" means any person other than a Professional Investor.

"VA Account" means an Account with the Company through which the Client may obtain VA Services and/or effect and record VA Transactions from time to time.

"VA Services" means any virtual asset dealing activities including any incidental services, provided or to be provided by the Company to the Clients.

"VA Transactions" means any transactions, dealing, agreement, action or service involving Virtual Assets.

"Virtual Asset(s)" means any virtual assets as defined in section 53ZRA of the AMLO.

"Virtual Asset Exchange" means a virtual asset trading platform operator licensed with the SFC.

1.3 Unless the context requires otherwise, any references in the Agreement:

1.3.1 to an Account includes a VA Account;

1.3.2 to an Investment Product includes a Virtual Asset; and

1.3.3 to a Transaction includes a VA Transaction.

2.1 VA Services: The Company may (but is not obliged to) provide to the Client the VA Services. The VA Services shall only be provided through the VA Account.

2.2 Account opening: The Company may refuse any application to open a VA Account or a Client's access to any VA Services if the Company is of the view that the Client does not satisfy all Applicable Regulations and/or does not fulfil any requirements or all complete all procedures imposed by the Company from time to time.

2.3 No financial accommodation: The Company will not provide any financial accommodation to facilitate the Client in any VA Transactions. Appendix I of the Agreement shall not be applicable in any VA Transactions. The Client shall ensure that there are sufficient fiat currencies or Virtual Assets in your VA Account to meet your obligations under a proposed trade (inclusive of any applicable fees and charges) at the time when the trading order is submitted.

2.4 Solicitation or recommendation: In the provision of any VA Services, if the Company solicits the sale of or recommends any product including any Virtual Assets to a Client, the product must be reasonably suitable for the Client, having regard to the Client's financial situation, investment experience and investment objectives. No other provision of this Agreement, this Appendix or any other document the Company may ask the Client to sign and no statement the Company may ask the Client to make derogates from this clause. However, unless the Company specifies otherwise, the Company will not solicit any sale of, recommend or provide any advice on any such product to you.

3.1 Omnibus account arrangement: The Company may establish and maintain omnibus accounts with one or more Virtual Asset Exchanges. All VA Transactions will only be executed on a Virtual Asset Exchange on an omnibus basis. Please refer to <https://www.futuhk.com/> for the

name and website of the Virtual Asset Exchanges through which your VA Transactions may be executed and settled.

3.2 Execution of Instruction: The Client authorises the Company to instruct such Virtual Asset Exchange as the Company may in its absolute discretion deem fit to execute any VA Transactions and acknowledges that the terms of business and the applicable rules of the relevant Virtual Asset Exchange through which such VA Transactions are executed and settled shall apply to such VA Transactions.

3.3 Eligible Virtual Assets: The Company may, at its absolute discretion, determine which, if any, Virtual Assets are Eligible Virtual Assets. The Client acknowledges and accepts that the Client may not be able to trade in all Virtual Assets that are made available for trading on a Virtual Asset Exchange, and the Company is under no obligation to provide the Client with any reasons in respect of any determination. If the Client is classified as Retail Client, the Client will only be able to trade those Virtual Assets which are open for retail trading on the Virtual Asset Exchange. The Company shall have absolute discretion to reject and/or return any Virtual Asset deposits if they are not Eligible Virtual Assets.

3.4 Return of Virtual Assets

3.4.1 In case of a return, the Client shall provide the Company with an external address under the Client's control which is capable of receiving and holding the relevant Virtual Assets and, subject to Applicable Regulations, the Company's policies and the Virtual Asset Exchange's policies, such Virtual Assets will be returned to that external address. The Company does not guarantee that any return of Virtual Assets will be wholly or partially executed or will be executed by a certain time.

3.4.2 In the event that any Virtual Assets are seized, or the Company and/or the Virtual Asset Exchange is unable to access or return any Virtual Assets to the Client, the Company shall not be held liable or responsible for the same.

3.4.3 The Company reserves the right to deduct a fee or other administrative charge in respect of the return of any Virtual Assets. The return of any Virtual Assets may also subject the Client to fees imposed by the Virtual Asset Exchange and/or other third-party fees/charges incurred in connection therewith.

3.5 Right to refuse Instruction: The Company may, in its absolute discretion, refuse to provide any VA Services to the Client and/or impose any limits, restrictions or conditions related to the VA Account or the provision of VA Services to the Client. The Company shall, to the extent permitted and required by Applicable Regulations, notify the Client if the Company has decided to impose any limits, restrictions or conditions. The Company shall not be liable to the Client for any loss whatsoever arising out of or in connection with the Company's refusal to provide any VA Services to the Client and/or imposition of any limits, restrictions or conditions related to the VA Account or the provision of

VA Services to the Client, or the Company's omission to give notice of the aforementioned limits, restrictions or conditions.

3.6 Distribution of Virtual Assets: The Client acknowledges that the actual distribution date of any Virtual Assets may differ due to various factors including, but not limited to, the discretion exercised by the issuer of such Virtual Assets, and the custodial/trust institutions entrusted by the Company, as well as the transfer procedures of relevant Virtual Asset Exchange.

3.7 Trading hours: The acceptance and execution of all Instructions relating to VA Transactions are subject to the cut-off/trading times, rules and requirements set by the Virtual Asset Exchange and/or the Company.

3.8 No short selling: The Client acknowledges and accepts that short selling of Virtual Assets is prohibited.

Each Client shall be deemed to acknowledge and agree to the following by instructing us in respect of any VA Transactions.

4.1 You have read and understood the relevant Virtual Asset disclosure and explanatory materials provided to you by the Company and you agree to accept the risks of trading Virtual Assets in your VA Account.

4.2 Should any of this clause 4 or any representations that you have provided under the Agreement cease to be true in any manner at any time, you must notify the Company immediately.

5.1 Custodians: The Client agrees that any Client Virtual Assets will be held on trust in segregated accounts established and maintained with a Virtual Asset Exchange or an authorized financial institution (or a subsidiary of a locally incorporated authorized financial institution) which meets the expected standards of Virtual Asset custody issued by the Hong Kong Monetary Authority from time to time.

5.2 Custody through omnibus accounts: The Client acknowledges that the Company will generally maintain an omnibus account with a Virtual Asset Exchange appointed by the Company.

5.3 Information Related to Custodian Arrangements: The Client acknowledges and agrees that:

5.3.1 the Client Virtual Assets may not enjoy the same protection as that conferred on "client securities" under the SFO and the Securities and Futures (Client Securities) Rules (Cap. 571H);

5.3.2 the Client Money pays to the Company in relation to the VA Services may not enjoy the same protection as that conferred on "client money" under the SFO and the Securities and Futures (Client Money) Rules (Cap. 571I); and

5.3.3 the Client's rights and entitlement in respect of the Client Virtual Assets are subject to the Company's policy on the treatment of the Client Virtual Assets and their respective rights

and entitlements upon events such as voting, hard forks and airdrops occurring, which are made available on the Company's website from time to time and are subject to the terms of business of the Virtual Asset Exchange.

6.1 Standing Authorities: In addition to any standing authority and any other authority that the Client has previously granted to the Company in respect of any asset held or received on the Client's behalf, by opening a VA Account, and in consideration of obtaining the VA Services, the Client hereby agrees to the terms and conditions set out in, and grants the additional standing authority as set out in, this clause 6. The Client also confirms that the Client has read, understood and accepted the contents of this clause 6 and the standing authority herein.

6.2 Client Assets: This clause 6 covers Client Virtual Assets and Client Money.

6.3 Authority: The Client hereby authorises the Company, in its sole discretion, to:

6.3.1 transfer any sum of Client Money and/or any number of Client Virtual Assets at any time to the omnibus account maintained with the Virtual Asset Exchanges in accordance with an Instruction or in order to meet the Client's obligations, whether existing at the time of transfer or contemplated in the future, in respect of any VA Transaction that the Client carries out or intends to carry out;

6.3.2 deposit any sum of Client Money into, or transfer any sum of Client Money interchangeably between, any segregated accounts (and other accounts outside Hong Kong) opened and maintained at any time by the Company (or any member of the Futu Group) and the omnibus account maintained by the Company with any Virtual Asset Exchanges, even in the absence of any Instruction for any VA Transaction;

6.3.3 transfer any number of Client Virtual Assets interchangeably between any omnibus accounts opened and maintained at any time by the Company with any Virtual Asset Exchanges;

6.3.4 debit any or all segregated accounts maintained at any time by the Company with such amount of Client Money and/or Client Virtual Asset as may be required for settling any liabilities and/or meeting any obligations of the Client under or pursuant to any agreement and/or documents between the Client on the one part and the Company and/or any member of the Futu Group on the other part;

6.3.5 transfer the whole or any part of the Client Money into the Client's designated bank account, or transfer the whole or any part of the Client Virtual Assets to the Client's designated wallet address; and

6.3.6 return, without notice, any third party payment of money or virtual assets received into the Client's Account from time to time to their source.

6.4 In addition to clause 6.3 of this Appendix, the Client agrees to give such standing authorities as required, and in such form as specified, by the Company from time to time in connection with, but not limited to, the terms and conditions for licensed corporations or registered institutions providing virtual asset dealing services under an omnibus account arrangement, so that the Company is authorised to deal with the Client's assets (including Client Virtual Assets and Client Money relating to the VA Services).

6.5 Discretion to act: The Company may, at any time and from time to time, do any or more or all of the things set out in clause 6.3 of this Appendix in the Company's sole discretion and without having to provide the Client with any prior notice or to obtain the prior confirmation of the Client and/or direction.

6.6 Without prejudice: The standing authority given in this clause 6 is given in addition to and without prejudice to any other authority or right which the Company or any member of the Futu Group may, now or hereafter, have in relation to the Client Money and/or Client Virtual Assets.

6.7 Indemnity: The Client hereby agrees to indemnify, and to keep indemnified, the Company from and against all and any losses, damages, interests, costs, expenses, actions, demands, claims and/or proceedings of whatsoever nature which the Company may incur, suffer and/or sustain as a consequence of any act, transfer and/or transaction done or undertaken pursuant to the standing authority granted under this clause 6.

6.8 Validity period: The standing authority granted in this clause 6 is valid for a period of 12 months from the date of the opening of the VA Account. If the Client is a Professional Investor, this period does not apply and any standing authority, once given, will remain in effect unless and until it is specifically revoked in writing by the Client.

6.9 Renewal: The standing authority granted herein, which is not revoked prior to its expiry:

6.9.1 may be renewed for one or more further periods not exceeding 12 months (in the case that the Client is not a Professional Investor) at any one time, with the written consent of the Client; or

6.9.2 shall be deemed renewed for 12 months if at least 14 days prior to the expiry of the standing authority granted in this clause 6, the Company sends a notice to the Client stating that such standing authority shall be deemed renewed upon expiration unless the Client objects and the Client does not object to the renewal prior to its expiration.

6.10 Revocation: On condition that there are no outstanding Liabilities, the Client may revoke the standing authority granted in this clause 6 by giving not less than 5 Business Days prior notice to the Company.

7.1 It is the responsibility of the Client to abide by local laws in relation to the legal usage of the VA Services in their local jurisdiction. The Clients must also consider, to the extent relevant under their local law, all aspects of taxation, the withholding, collection, reporting and remittance to their appropriate tax authorities.

7.2 All Clients of the VA Services acknowledge and declare that the source of their funds comes from a legitimate manner and are not derived from illegal activities. The Company maintains a stance of cooperation with law enforcement authorities globally and will not hesitate to seize, freeze, or terminate the Client's VA Account and funds of Clients which are flagged or investigated by legal mandate.

8.1 Limitation: To the maximum extent permitted by Applicable Regulations, the Company is not liable to you for loss arising from or attributable to the insolvency of any Virtual Asset Exchange or sub-custodians, in the event of hacking or otherwise caused by the action, inaction or default of the Virtual Asset Exchange or sub-custodians, where the Company has not failed to exercise reasonable care and diligence in the selection, appointment and ongoing monitoring of the Virtual Asset Exchange or sub-custodians, except:

8.1.1 such loss arising from the wilful default or fraud of the Company, or

8.1.2 to the extent prohibited under Applicable Regulations.

8.2 Recovery of assets: Notwithstanding any other provisions of the Agreement and this Appendix and subject to clause 8.3 below, in the absence of either:

8.2.1 a failure by the Company to exercise reasonable care and diligence in the selection, appointment and ongoing monitoring of the Virtual Asset Exchange or sub-custodians, or

8.2.2 wilful default or fraud on the part of the Company,

the Company will only be obliged to return Client Virtual Assets and Client Money held for the Client with the Virtual Asset Exchanges or sub-custodians who are insolvent, or which Virtual Assets and money have otherwise been subject to loss due to an event of hacking, embezzlement, or theft at the Virtual Asset Exchange or sub-custodians or which losses are otherwise caused by the default of the Virtual Asset Exchange, solely if and to the extent that those money, Virtual Assets or equivalent value are recovered by the Company from the Virtual Asset Exchange or sub-custodians, or any relevant insurer.

8.3 Maximum recovery: In respect of the assets belonging to the Client that are recovered under this clause 8, under no circumstances will the

Company be required to return any Client Money or Client Virtual Assets that is more than the amount of money and Virtual Assets that the Company can recover and actually receive from the Virtual Asset Exchange and sub-custodian, or any relevant insurers, on behalf of the Client.

8.4 Agree not to sue: Unless otherwise provided under the Applicable Regulations, the Client agrees not to bring any action or make any claim against the Company arising from, or in connection with, the use of the VA Services, save for wilful default or fraud of the Company.

8.5 No refund: The Client is not entitled to any refund of any costs, fees or interest have been paid, including where the Client cancels a VA Transaction, or where the Company refuses to provide any VA Services to the Client due to the inconsistency of such VA Services with Applicable Regulations and/or the Company's policies and/or the Virtual Asset Exchange's policies, or where the Agreement is terminated in part or in full.

Appendix XVI: Bank Securities Transfer Service

1. This Appendix XVI, the Client Agreement, the Privacy Policy and any other terms and conditions relating to the Bank Securities Transfer Service are applicable to the Client (as defined below).
2. By agreeing to these this Appendix XVI, the Client authorises the Company to effect a transfer or transfers between the Designated Account and the Securities Account in accordance with an Instruction as the Company may receive from time to time, subject to the provisions in this Appendix XVI, the Client Agreement, the Privacy Policy and any other terms and conditions applicable to the Bank Securities Transfer Service that the Company may provide to its Clients from time to time.
3. Unless otherwise defined in this Appendix XVI, terms used in this Appendix XVI shall have the meanings given in the main part of the Client Agreement.
4. In this Appendix XVI:

“Bank” means an institution authorized under the Banking Ordinance (Cap. 155) to carry on the business of taking deposits and who cooperates with the Company in providing the Bank Securities Transfer Service.

“Bank Securities Transfer” means any fund transfer between the Designated Account and the Securities Account.

“Bank Securities Transfer Service” means the service provided by the Company to Clients for Bank Securities Transfer.

“Binding” means the act of the Client issuing an authorization to the Company to bind the Designated Account with the Securities Account.

“Client” shall bear the meaning as defined under the Client Agreement.

“Designated Account” means a savings account in the Client’s name maintained with certain banks in Hong Kong which is designated by the Client for the purpose of Bank Securities Transfer service.

“Electronic Authorisation Service” means the Electronic Authorisation Service provided by certain Banks to the Company through which Clients can instruct the Company to effect Bank Security Transfer Service through Banks.

“Instruction” shall bear the meaning as defined under the Client Agreement.

“Securities Account” means the Client’s Account (as defined under the Client Agreement) with the Company and designated as such by the Client to the Bank Securities Transfer Service.

5. In the event of a conflict or inconsistency between this Appendix XVI and other parts of the Client Agreement, this Appendix XVI shall prevail.
6. The Bank Securities Transfer Service are only available to the Clients who are the existing Clients of the Company. The Bank Securities Transfer Service may cease to be available to the Clients after they cease to be Clients of the Company or if the

Client chooses to terminate the Bank Securities Transfer Service.

7. By using the Bank Securities Transfer Service, the Client may from time to time (i) instruct the Bank to transfer the funds in such amount from the Designated Account into the Securities Account and (ii) to request the Company to make withdrawal from the Securities Account and transfer the payment into the Designated Account. Each request for withdrawal of payment from the Designated Account is subject to consent of the Bank.
8. The Client represents and warrants to the Company that the Client is and will continue to be the client of the Bank, and if the Client at any time ceases to be the client of the Bank, the Bank Securities Transfer Service may not be provided.
9. The Client can set up through Binding, amend or cancel the Bank Securities Transfer Service by logging into the account through the mobile app or through the Electronic Authorisation Service and providing the necessary information stipulated by the Company and/or the Bank. Any amendment to or cancellation of the Bank Securities Transfer Service will take effect on the time on which the Bank notifies the Client that such setup, amendment or cancellation has been completed which may be subject to the final decision of the Bank and the Company.
10. The Client hereby authorises the Company to issue on his or her behalf, from time to time, an Instruction to the Bank instructing it to effect a fund transfer from the Designated Account to the Securities Account in accordance with the Instruction, provided always that the amount of any such Fund Transfer does not exceed the limit, if any, as specified in that Instruction.
11. The Client authorizes the Company to effect transfers from his or her Securities Account to the Designated Account in accordance with such Instructions as the Company may receive from the Bank from time to time (the "Authorization"). The Client may cancel this Authorization at any time on the mobile app.
12. If the Client authorizes the Bank to make a request to the Company to withdraw from the Securities Account, the Company is entitled to act on such request(s) from time to time given by the Bank and without any duty or obligation on the Company to enquire or investigate the authority or appropriateness of such request(s). The Client agrees and accepts that such request by the Bank shall be binding on the Client.
13. For the purpose of the Bank Securities Transfer Service, the Client hereby authorizes the Company to disclose and transfer the Client's information (including personal data, account details, etc.) to the Bank from time to time and authorizes the Bank to disclose and transfer the Client's information (including personal data, account details, etc.) to the Company from time to time.
14. The Client agrees that the amount of each Bank Securities Transfer will be credited to the Designated Account or the Securities Account within the time period as the Company may specify from time to time.
15. If the Client wishes to change the Designated Account or any of its details, the Client agrees to notify the Company immediately of any such change.

16. The Client accepts full responsibility for any third party costs that may be incurred as a result of the Fund Transfer and the Company shall not be liable to the Client in any event.
17. It is the Client's responsibility to maintain sufficient funds in the Designated Account and the Securities Account at all times to effect a Fund Transfer. The Client understands that in the event that there are insufficient funds to meet any such Fund Transfer, the Company and/or the Bank may, in its absolute discretion, refuse to effect such Fund Transfer without notice to the Client.
18. The Client acknowledges that each Instruction is subject to various limitations applicable to a Bank Securities Transfer such as a limit for each Fund Transfer, minimum transaction amount, an expiry date or other limitations as the Company and/or the Bank may impose from time to time.
19. The Bank Securities Transfer Service is set up according to the information provided by the Client and the Bank is not responsible for checking or verifying any such information. The Client is responsible for ensuring that any information provided to the Company for such purpose is true, complete and up-to-date. The Company shall not be responsible for any loss or damage suffered by the Client arising from any inaccuracies or omissions in such information.
20. The Company may, in its absolute discretion, refuse to act on the Fund Transfer if it has any doubts as to its legality, authenticity or accuracy. The Client agrees that the Company is not obliged to make any enquiries as to the accuracy, authority or authenticity of such Fund Transfer. Once the funds are transferred from the Securities Account to the Designated Account, the Company is under no obligation to monitor or verify that the funds would be applied by the Bank for the purposes intended by the Client. The Company shall have no liabilities whatsoever to the Client for any action or omission of the Bank in the processing and/or handling of the funds transferred.
21. The Company reserves the right to cancel or terminate or suspend the whole or any part of the Bank Securities Transfer Service without reason. The Client agrees that the Company will not be liable for any loss, damage, cost or expense of any kind which the Client or any other person may incur or suffer in connection with the Company's exercise of the above mentioned right.
22. The Company will use its reasonable endeavours to ensure that the Bank Securities Transfer Service is available but it makes no representations, endorsements or warranties as to the Bank Securities Transfer Service's operation, functionality and reliability. The Company does not guarantee that the Bank will be able to effect an Instruction or Fund Transfer as this depends on the operation, functionality and reliability of the Bank's own systems and operation, which are beyond the Company's control.
23. The Company is not liable for loss, damage, cost or expense of any kind which the Client or any other person may incur or suffer arising from or in connection with any use of the Bank Securities Transfer Service, or the carrying out of any Instruction or Fund Transfer by the Company.

- 24.** The Client agrees to hold harmless and indemnify the Company: (a) against all actions, proceedings and claims which may be brought against the Company; and (b) for all losses, damages, reasonable costs and expenses reasonably incurred by the Company (including any legal fees) arising out of or in connection with the use of and the provision of the Bank Securities Transfer Service to the Client.
- 25.** The Bank Securities Transfer Service is subject to the applicable fees and charges that the Company may charge from time to time. The Client should refer to the fees and charges published by the Company on its platforms.
- 26.** The Company is entitled to prescribe from time to time the form and mode of communication for the purpose of this Bank Securities Transfer Service. Communications delivered personally or sent by post shall be deemed to have been received by the Client (where delivered personally) at the time of personal delivery or of leaving it at such address last notified by the Client to the Company, (where sent by post) two (2) Business Days after posting if the address is in Hong Kong and seven (7) Business Days after posting if the address is outside Hong Kong, or (where uploaded to the Mobile App or the Bank's website or where sent by email, push notification or SMS) immediately after uploading to the mobile app or the Company's website or transmission to the email address, mobile app or mobile phone number last notified by the Client to the Company.
- 27.** A person who is not a party to this Appendix XVI has no right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623) to enforce or to enjoy the benefit of any term of this Appendix XVI.
- 28.** The Company reserves the right to amend this Appendix XVI from time to time. Any amendments to this Appendix XVI shall be deemed to have been accepted by and binding on the Client if the Client continues to use the Bank Securities Transfer Service on or after the effective date of any such amendment.
- 29.** The English version of this Appendix XVI shall prevail whenever there is a discrepancy between the English and Chinese versions.
- 30.** This Appendix XVI shall be governed by and interpreted in accordance with the laws of Hong Kong. The Client agrees to submit to the exclusive jurisdiction of the Hong Kong courts.

Appendix XVII: Robo Investment Advisory Services

This Appendix governs the Company's provision of Robo Investment Advisory Services. It supplements, and should be read together with, the Terms and any other terms and conditions governing the services provided by the Company, as they may be amended from time to time. It forms an integral part of the Agreement.

Capitalised terms used herein will have the meanings given below or otherwise in other sections of the Agreement (including but not limited to Appendix XIV (Robo Investment Advisory Services)).

By clicking the checkbox when completing and submitting answers of the Risk Profile Questionnaire and Robo Questionnaire for the Robo-advisory Services (which we request you to update from time to time in order for you to continue to access the Robo-advisory Services), and by giving us one or more Instructions or otherwise engaging in one or more Investment Products (subject to the availability of Robo-advisory Services) via your Account, you agree to be bound by these Robo-advisory Terms and confirm that you have read and understood the risk disclosure statement contained herein.

1. Robo-advisory Services

1.1 The Company provides the Robo-advisory Services which may, but shall not be required to disclose or implement the underlying methodologies including or not including algorithms and quantitative models, to analyse, generate and recommend a target asset allocation plan or Investment Products for you, and if you agree to the Target Allocation, will generate one or more Instructions for you to give to us for execution.

2 Instructions and Orders

2.1 A series of buy and sell Instructions, including but not limited to buy orders, sell orders, Rebalancing Orders, execution orders for corporate actions, may be required to achieve the target asset allocation ("Target Allocation"). You can either choose to accept or reject the entire set of asset allocation plan and Instructions BUT NOT part of them. In any event, you are not obliged to accept the buy and sell Instructions.

2.2 In order to prevent the weights of constituents of the Designated Portfolio from being distorted by multiple orders at the same time, only one set of active orders, namely, buy orders, sell orders, or Rebalancing Orders is allowed to be submitted and processed each time. Only after the active orders have been processed or cancelled can another set of order be submitted.

2.3 For Rebalancing orders which involve buying and selling orders, whilst generally, selling orders will be processed and executed fully or partially before the buying orders, the Company retains sole and absolute discretion to change the execution rules of portfolio orders including Rebalancing Orders without further notice.

2.4 The Company retains sole and absolute discretion to accept or refuse any Instructions given by you via your Account without giving any reason.

2.5 The Instructions shall only be considered to be received and accepted by us when the orders are submitted via the designated mobile App, desktop App or other platforms

designated by the Company and interface of such App or platforms shows that such Instructions are being processed. We shall then use our reasonable endeavor to execute the Transactions according to the accepted Instructions.

2.6 Once an Instruction is given by you via the Account, any request for amendment or cancellation prior to execution shall be subject to the Company's approval. The Company retains sole and absolute discretion to refuse or accept any request to cancel or amend Instructions.

2.7 An Instruction given by you will be processed on the same day if it is given (a) before the corresponding daily cut-off times of the respective Investment Product as advised by us from time to time; (b) such day is a Business Day on which the respective Investment Product can be transacted, and © the relevant Exchange on which the respective Investment Product is listed (where applicable) is open for trading.

3. Execution

3.1 While we strive to act in your best interests, we do not guarantee that buy and sell Instructions will be fully executed and the results of execution may differ from the order previews You confirm and acknowledge that the price and quantity of Investment Products executed are subject to, including, but not limited to, market conditions, market liquidity, execution methods.

3.2 We reserve the right in our sole and absolute discretion, without prior notification, to execute your Instructions only partially, execute your Instructions in batches or to transact directly with a market maker. In case your Instructions are not fully executed, you agree to accept a lesser quantity of Investment Products. The Company shall not incur any liability with regard to the execution.

3.3 Your Instructions may be consolidated with the Instructions we receive from other clients regarding the same Investment Products. In such event, the allocation of the executed quantity of the Investment Products among customers, if the Instructions are partially filled, shall be in accordance with the Company's policy and the applicable laws.

4. Fees

4.1 Please refer to the fee page for fees applicable to Robo-advisory Services. For avoidance of doubt, You may still be subject to other fees set out in the Agreement.

4.2 All fees, commissions, charges and expenses paid are not refundable.

5. Representations and Undertakings

5.1 You shall represent and warrant to us (such representations and warranties being deemed to be repeated every time you access the Robo-advisory Services that:

(a) the Instructions and the Transactions shall comply with all applicable laws and regulations;

(b) you understand and are willing to undertake the risk in relation to the use of Robo-advisory Services, including but not limited to the risk contained in the Risk Disclosure

Statements;

(c) the information and answers given by you in the Risk Profile Questionnaire and Robo Questionnaire on which we rely in recommending a target asset allocation is true, complete, accurate and up-to-date, and truly and accurately reflect your investment objective and risk appetite, if such information and answers are no longer applicable, you shall seek to update the Risk Profile Questionnaire forthwith;

(d) despite any information, suggestions and recommendations provided under the Robo-advisory Services, you exercise your own judgment and your own discretion to decide to give us the Instructions which effect the Transactions, and you shall be solely responsible for the outcome of such Instructions and Transactions.

6. No Liability

6.1 Without prejudice to the Robo-advisory Terms herein and the terms of the Agreement, in no event shall the Company be liable for any liability whatsoever suffered by you arising out of in connection with the Robo-advisory Services, including but not limited to loss of profits, loss of investment opportunities, or damages directly or indirectly caused by, including but not limited to any act or omission of the Company and its representatives, system failure, calculation errors, provision of incorrect or incomplete data or information provided in the Account, cyberattacks, termination or suspension in relation to the Robo-advisory Services.

6.2 The Company does not guarantee the algorithms and quantitative models or other underlying technology in connection with the Robo-advisory Services, whether developed by the Company or by the Company's service providers, are without defects. Such defects may adversely affect the provision or reliability of the Robo-advisory Services or even result in a suspension or termination of the Robo-advisory Services. The Company shall incur no liability in this regard.

7. Indemnity

7.1 In addition and without prejudice to any of our rights under the Agreement, you shall fully indemnify the Company and the Company's Affiliates, or any of the Company or the Affiliates' director, officer, employee, agent or other personnel in similar capacity (together, the "Indemnified Parties") immediately on demand against any and all claims, demands, actions, proceedings, losses, penalties, fines, taxes, damages, costs, charges and expenses and all other liabilities (including legal costs on a full indemnity basis) of any nature whatsoever arising directly or indirectly from or in connection with the Robo-advisory Services.

8. Suspension and Termination

8.1 Without prejudice to the terms of the Agreement, the Company is in our absolute discretion to suspend or terminate the Robo-advisor Service immediately without prior notice to you, in the event that:

(a) the Company decides to cease the Robo-advisor Service on a temporary or permanent basis;

(b) there are technical defects or errors affecting the provision of the Robo-advisory Services;

(c) the Company's service providers (if applicable) cease to provide technical support to the provision of the Robo-advisory Services and the Company is unable to replace the service providers within a reasonable time; or

(d) the Company is required by applicable laws or competent authorities to suspend or terminate the provision of the Robo-advisory Services;

or

(Item (a) to (d) are referred to as the "Company Issues")

(e) you no longer satisfy the relevant eligibility requirements for using the Robo-advisory Services;

(f) we reasonably believe that the information provided by you in the Risk Profile Questionnaire or Robo Questionnaire is not or no longer be true, complete and accurate;

(g) we have exercised our discretion under the Agreement to suspend or terminate the Electronic Services;

(h) you do not agree to any variation or amendment to the terms of the Agreement or these Robo-advisory Terms made by the Company;

(i) you have breached the terms of the Agreement or these Robo-advisory Terms;

(j) we reasonably believe that you have or you will damage, modify, deconstruct the network and systems in relation to the Robo-advisory Services; or

(k) we are required by any applicable laws or internal policies to terminate or suspend the provision of the Robo-advisor Service to you but not clients at large.

(Item (e) to (k) are referred to as the "Client Issues")

8.2 If the Robo-advisory Services is suspended or terminated due to one or more Company Issues, the Company will inform the Clients affected about the arrangement of the fee paid or payable by the Clients as soon as reasonably practicable.

8.3 If the Robo-advisory Services is suspended or terminated due to one or more Client Issues, all the fees paid by the Client shall not be returnable and the Company retains its right to impose the fees until all Investment Products in the Designated Portfolios are liquidated and settled.

8.4 The Robo-advisory Services may be terminated if you have liquidated all Investment Products in the Designated Portfolios and all Investment Products have been settled.

9. Liquidation

9.1 You may at any time liquidate all or part of the Investment Products in the Account provided that there is no outstanding order pending processing in the Designated

Portfolios under the Robo-advisory Services.

9.2 In the event that you fail to meet a Margin Call or maintain sufficient Margin at any time, pursuant to the Agreement, the Company is entitled to, at its absolute discretion and without any further notice, take any one or more of the actions specified in Clause 21.2 (Remedies) of the Agreement, which will include closing-out or liquidating all or any part of the Client's position in any Account at any time, in any manner and at any price or terms as the Company shall determine.

9.3 For the avoidance of doubt, the Company will not take into account any analysis and recommendations made by the Robo-advisory Services when determining when and how to execute closing-out or force liquidation, and the Company is not liable to any loss or damage caused or in connection with the closing-out or force liquidation.

10. Miscellaneous

10.1 You acknowledge that the ownership of the underlying technology and models and all intellectual property rights in connection with the Robo-advisory Services shall belong to the Company. You shall not use any of them to provide similar services to any third party.

10.2 The Company reserves the right to modify, remove or add any function to the Robo-advisory Services.

Risk Disclosure Statement

Capitalised terms used herein will have the meanings given below or otherwise in other sections of the Agreement (including but not limited to Appendix XIV (Robo Investment Advisory Services)).

As a client using, accessing or trading via Robo-advisor Services, you shall understand, acknowledge and agree to the following:

1. The Robo-advisor Services provided by the Company is only a service to provide recommendations on optimised portfolio to Clients. After completing the required Robo-advisor Investment Questionnaire, you shall make investment decisions solely and bear the investment risk after taking into account your own investment experience, investment objectives and asset allocation preferences.

2. The Robo-advisor Service uses algorithms which involve assumptions and calculations based upon numerous variables. Any one or all of these assumptions and calculations, whether or not supported by past experience, could prove over time to be incorrect, which could result in significant losses or even a total loss of your investment.

3. The Robo-advisor Service may utilize public information, which may not always be reliable or accurate. You should take this into account when making investment decisions, as the Company shall not responsible for ensuring the reliability and accuracy of public information.

4. You understand that the investment advice provided by the Robo-advisor Service does not guarantee principal and interest. Investing in the Investment Products via the Robo-

advisor Service has inherent loss probability.

5. It is important that you have a reasonable understanding and familiarity with the risks involved in the Investment Products by reading relevant Risk Disclosures and the Offering Documents, and seeking independent professional advice where necessary, before making a decision to invest.

6. You understand that the Company has the right to override the automated algorithm or temporarily halt the digital advisory service in extreme market conditions. The Company also retains the right to make material adjustments to the algorithms in the future as it deems necessary. However, any asset allocation changes to your portfolio will require your prior consent.

7. The Robo-advisor Terms herein and the terms of the Client Agreement, further, you agree to seek clarification of any term, condition or risk contained in either of these documents prior to making such acknowledgment to the Company.

8. You are financially able to undertake the risks associated with the Robo-advisory Services and withstand any losses incurred in connection with the Designated Portfolio (including the total loss of principal paid by you).

9. The additional risk factors of Robo-advisor Services which include but not limited to

(i) System Failure. The hardware and software we use for providing the Robo-advisor Services may suffer unexpected failure and errors which may result in the delay or failure for us to provide part or all Robo-advisor Services or the system may generate incorrect Instructions which could result in the loss of the Designated Portfolios (if such Instructions are executed with our consent) and/or deviations of the Designated Portfolios from the ones applying optimised portfolio strategies.

(ii) Termination and Suspension of Robo-advisor Services. The Company has the sole and absolute discretion to terminate or suspend the Robo-advisor Services. If the Robo-advisor Services are terminated or suspended, you would need to manage the Designated Portfolio manually.

(iii) Limited Effectiveness of Strategy. The effectiveness of the optimised portfolio strategies is limited and there is no guarantee to the future performance and result of the optimised portfolio strategies provided by Robo-advisor Service. The investment performance of the Designated Portfolio is affected by the actual market volatility and the discrepancy between the pre-defined and actual interest yield, leading to actual gains or loss.

(iv) Price Fluctuation. The price of the constituents of the portfolio fluctuates, sometimes dramatically. The price of the constituents of the portfolio may move up or down and under some circumstances even become valueless. It is likely that losses will likely occur, rather than profits made as a result of following optimised portfolio strategies.

(v) Failure on Rebalancing. Any delay or rejection of Rebalancing Trading Instructions may affect the efficiency of the optimised portfolio strategies and result in the deviation from the Target Allocation or strategy objectives. You shall be liable or responsible for any losses arising from the failure or delay of rebalancing.

(vi) Failure on Execution. Extreme market volatility, lack of liquidity or funds in the Account, fractional trading etc., may affect the execution of specific sell or buy instructions. Unaffected instructions may be executed and your entire set of asset allocation plans would be settled partially without your prior consent and the discrepancy of the Target Allocation would occur.

(vii) Rejection on Withdraw. Once the instruction is given by the Client, all withdrawal or amendment requests from the Customer may be denied by the Company.

(viii) No Withdrawals or Transfers Permitted. All portfolio or constituents of portfolio in your account can only be sold through the Company and your request to withdraw or transfer any constituents of portfolio that are held in your Account with the Company to another account with any other custodian or bank will be denied in any circumstance.

10. The risk factors of the types of Investment Products covered under the Robo-advisor Services, whether or not disclosed in the Client Agreement, the prospectus, the offering memorandum or other documents in similar nature.

11. [Overview of Robo Advisory Model](#)

Definitions

Capitalised terms used herein will have the meanings given below or otherwise in other sections of the Agreement.

“App” means the app “Futubull” and/or any other mobile application made available for use by the Client to obtain Robo-advisory Services.

“Daily Cut-Off Time” means the local time by which the Client has to submit the Instructions, so that such Instructions will be processed on the same day, subject to the satisfaction of other requirements. Daily Cut-Off Time, as advised by the Company from time to time, is different for different types of Instructions and different Investment Products.

“Designated Portfolio” means a Portfolio which: (a) is held by the Client through an Account; and (b) has been designated by the Company as one in connection with which the Company provides Robo Investment Advisory Services.

“Instructions” means the trading orders for the Investment Products, including but not limited to buy and sell orders given by the Client via the Account.

“Investment Products” means all Securities and any other investment products which Robo-advisory Services cover from time to time.

“Robo-advisory Services” means a robo-investment advisory service provided to you the Account and the App which uses, inter alia, algorithms and quantitative models to analyse, generate and recommend allocation of the Investment Products for you, and generate one or more Instructions for achieving the recommend allocation for the Client to decide whether or not to send to the Company for execution.

“Robo-advisory Terms” means the terms in relation to the Robo-advisory Services set

out in this Appendix, as may be amended, supplemented, modified or varied by the Company from time to time.

“Rebalancing Order” refers to a set of orders involving selling a certain portion of the portfolio and buying another portion for the purpose of rebalancing the portfolios, so that the deviations of the Client’s portfolios from the ones applying optimised portfolio strategies caused by market movements or other factors are regularly adjusted and eliminated.

“Risk Profile Questionnaire” means a questionnaire designed by the Company, as may be amended, supplemented, modified or varied from time to time, to assess the suitability of the Client to use the Robo-advisory Services.

“Robo Questionnaire” means a questionnaire designed by the Company, as may be amended, supplemented, modified or varied from time to time, which is required to be completed and submitted by potential Clients to determine the investment preference of the Client in using the Robo-advisory Services.

“Transactions” means the trading orders of Investment Products executed by the Client through the Account.

Schedule I: Risk Disclosure Statements

The Client should read these risk disclosure statements carefully. These statements form an integral part of the Agreement and the Account Opening Form. By executing the Account Opening Form, the Client acknowledges that it has received and read these statements in a language of its choice (English or Chinese) and confirms its understanding of the risks which may arise in connection with the investments and transactions relating to the Accounts. These risk disclosure statements do not disclose or purport to disclose all the risks and relevant considerations in connection with all the investments and transactions relating to the Accounts. The client should refrain from making any investment or transaction unless the Client fully understands the risks involved and has obtained independent legal, tax, financial and other advice from its own advisers as it considers appropriate. The Company is not, and shall not be deemed to be, the Client's financial advisor.

Risks in Securities Trading

1. The prices of securities (including but not limited to bonds or benefits of unit trust funds, mutual funds, or other collective investment schemes) fluctuate, sometimes dramatically. The price of a security may move up or down, and may become valueless. It is as likely that losses will be incurred rather than profit made as a result of buying and selling securities.
2. Any representation of past performance is not necessarily a guide to future performance.
3. Where investments involve exposure to foreign currencies, changes in rates of exchange may cause the value of the investments to fluctuate up or down.
4. Investments in emerging markets need careful and independent assessment by you of each investment and the risks (including without limitation sovereign risk, issuer risk, price risk, liquidity risk, legal and tax risks). Further, you should be aware that, while such investments can yield high gains, they can also be highly risky as the markets are unpredictable and there may be inadequate regulations and safeguards available to investors.
5. The Company is entitled to act upon your instructions and you cannot assume that the Company will warn you if your instructions are ill-timed or inadvisable for any reason or if the instructions are likely to cause you loss. 6. Before you make any investment, you should obtain a clear explanation of all commission, fees and other charges for which you will be liable. These charges will affect your net profit (if any) or increase your loss.

Risks of Trading RMB Securities or Investing in Renminbi Investment

1. Exchange risks and Daily Conversion Limit, etc. RMB is currently not freely convertible and there may at any given time be limited availability of RMB outside

Mainland China. There is conversion risk in RMB denominated securities, and daily or other limits may apply to conversion amounts. If converting to or from RMB in Hong Kong, you may have to allow sufficient time to avoid exceeding such limits. In addition, there is a liquidity risk associated with RMB denominated securities, especially if such securities do not have an active secondary market and their prices have large bid/offer spreads. Investment in RMB denominated securities is subject to exchange rate risks. The value of the RMB against any other foreign currencies fluctuates and is affected by changes in Mainland China and international political and economic conditions and by many other factors. The value of RMB settlement amounts compared to other currencies will vary with the prevailing exchange rates in the market. For RMB products which are not denominated in RMB or with underlying investments which are not RMB denominated, such products will be subject to multiple currency conversion costs involved in making investments and liquidating investments, as well as the RMB exchange rate fluctuations and bid/offer spreads when assets are sold to meet redemption requests and other capital requirements (e.g. settling operating expenses).

2. Limited availability of underlying investments denominated in RMB For RMB products that do not have access to invest directly in Mainland China, their available choice of underlying investments denominated in RMB outside Mainland China may be limited. Such limitation may adversely affect the return and performance of the RMB products.

3. Projected returns which are not guaranteed If the RMB investment product is attached with a statement of illustrative return which is (partly) not guaranteed, you should pay particular attention to any disclosure relating to the return (or the part of the return, as the case may be) which is not guaranteed and the assumptions on which the illustrations are based, including, e.g., any future bonus or dividend declaration.

4. Long term commitment to investment products For RMB products which involve a long period of investment, you should pay particular attention to the fact that if you redeem the investment before the maturity date or during the lock-up period (if applicable), you may incur a significant loss of principal where the proceeds may be substantially lower than the invested amount. You should beware of the early surrender/withdrawal fees and charges, if any, as well as the loss of bonuses (where applicable) as a result of redemption before the maturity date or during the lock-up period.

5. Credit risk of counterparties You should pay particular attention to the credit risk of counterparties involved in the RMB products. To the extent that the RMB products may invest in RMB debt instruments not supported by any collateral, such products are fully exposed to the credit risk of the relevant counterparties. Where a RMB product may invest in derivative instruments, counterparty risk may also arise as the default by the derivative issuers may adversely affect the performance of the RMB product and result in substantial loss.

6. Interest Rate Risks For RMB products which are, or may invest in, RMB debt instruments, you should pay attention to the fact that such instruments may be

susceptible to interest rate fluctuations, which may adversely affect the return and performance of the RMB products.

7. Liquidity Risk You should pay attention to the liquidity risk associated with the RMB products, and where applicable, the possibility that the RMB products may suffer significant losses in liquidating the underlying investments, especially if such investments do not have an active secondary market and their prices have large bid/offer spreads.

8. Possibility of not receiving RMB upon redemption For RMB products with a significant portion of non-RMB denominated underlying investments, you should pay attention to the possibility of not receiving the full amount in RMB upon redemption. This may be the case if the issuer is not able to obtain sufficient amount of RMB in a timely manner due to the exchange controls and restrictions applicable to the currency.

9. Additional risks associated with leveraged trading Prior to conducting leveraged trading of RMB products, you should make sure that you understand and accept the risks and the terms and conditions of the borrowing arrangement. Leveraging heightens the investment risk by magnifying prospective losses. You should pay attention to the circumstances under which you will be required to place additional margin deposits at short notice and that my/our collateral may be liquidated without my/our consent. You should beware of the risk that market conditions may make it impossible to execute contingent orders, such as “stop-loss” orders. In addition, you should be mindful of the exposure to interest rate risk, and in particular, the cost of borrowing may increase due to interest rate movements.”

Risks of Growth Enterprise Market (GEM) Stocks Business

Growth Enterprise Market (“GEM”) stocks involve a high investment risk. In particular, companies may list on GEM with neither a track record of profitability nor any obligation to forecast future profitability. GEM stocks may be very volatile and illiquid. You should make the decision to invest only after due and careful consideration. The greater risk profile and other characteristics of GEM mean that it is a market more suited to professional and other sophisticated investors.

Current information on GEM stocks may only be found on the internet website operated by the Stock Exchange of Hong Kong Limited. GEM Companies are usually not required to issue paid announcements in gazetted newspapers.

You should seek independent professional advice if you are uncertain of or have not understood any aspect of this risk disclosure statement or the nature and risks involved in trading of GEM stocks.

Risks of Buy-and-Sell of NASDAQ Securities in SEHK

The securities traded under the Nasdaq-Amex Pilot Program (the “PP”) are aimed at sophisticated investors. You should consult the Company and become familiarised with

the PP before trading in the PP securities. You should be aware that the PP securities are not regulated as a primary or secondary listing on the Main Board or the Growth Enterprise market of The Stock Exchange of Hong Kong Limited.

Risks of Over-the-counter (OTC)/Grey Market Trading

The Client should only undertake trading on Futu OTC if the Client understands the nature of such trading and such trading facilities and the extent of the Client's exposure to the risks.. If in doubt, you should seek independent professional advice.

By trading on Futu OTC, the Client is exposed to the credit, settlement, and other risks of the counterparty to the relevant OTC transactions, including (but not limited to Transactions of Securities before their listing on the Exchange). Settlement of the relevant Transactions is not guaranteed and the Client will be responsible for any losses or expenses resulting from the Client's and/or the counterparty's settlement failures. Trades executed on Futu OTC may be cancelled and void if that particular Securities subsequently fails to list on the Exchange.

The Client's order may only be partially executed, or not at all, as a result of the lower liquidity in trading on Futu OTC as compared to regular market hours of the Exchange. There may also be greater volatility in trading on Futu OTC than in regular market hours of the Exchange. The lower liquidity and higher volatility in trading on Futu OTC may then result in wider than normal spreads for a particular type of Securities.

The prices of Securities traded on Futu OTC may differ significantly from their opening or traded prices transacted during the regular market hours upon the listing of the Securities on the Exchange.

The prices displayed on Futu OTC may not reflect the prices in other concurrently operating automated trading systems dealing in the same Securities.

News announcements made by the issuers may affect the price of their Securities after regular market hours. Similarly, important financial information is often announced outside regular market hours. In trading on Futu OTC, these announcements may occur during trading and may cause an exaggerated and unsustainable effect on the price of a particular type of Securities.

The OTC market will not be covered by the Investor Compensation Fund until the relevant transaction is properly recorded on the trading system of the SEHK upon the listing of the Securities on the SEHK.

Risks of Buy-and-Sell Derivatives and Structured Products

Derivative transactions ("Derivative Transactions") can involve a range of products (including some more generally known as structured notes and also including products known as structured deposits). Such products can either be apparently simple (such as forwards or options) or highly (and perhaps individually) structured. These products

can have substantial benefits for users but they carry with them substantial risks which must be clearly understood by their users. Considering the possible risks, you should ensure that you have all necessary information you require to assess a Derivative Transaction before deciding on its appropriateness for you. You should consider what you intend to achieve from the Derivative Transaction, including your financial and operational resources, and any tax and accounting considerations. You should be aware of any general framework for Derivative Transactions established by any governing body. There may also be significant regulatory or other legal considerations to be taken into account.

For the sake of simplicity, Derivative Transactions can be divided into four basic forms, although the forms can be overlapping and one deal can be a combination of those four forms. The basic forms are swaps, options, forwards and hybrid instruments (which are asset, liability, equity or debt obligations with an embedded transaction from one of the other three categories). Derivative Transactions can be settled in cash, by delivery of property against other property or cash, or by normal hold to maturity with no cash settlements. No matter what form is involved, a common feature of all derivatives is that the obligations of one or both of the parties are based on price movements in an underlying financial asset from which the transaction is derived. This financial asset may be, for example, securities (including shares and bonds), interest rates, indices, currencies or the creditworthiness of a reference entity.

You should not enter into a Derivative Transaction unless you fully understand:

- The nature and fundamentals of a derivative and the financial asset underlying such derivative;
- The legal terms and conditions of the documentation for such derivative;
- The extent of the economic risk to which you are exposed as a result of entering into such Derivative Transaction (and you have determined that such risk is suitable for you in light of your specific experience in relation to such Derivative Transaction and/or the relevant derivative and your financial objectives, circumstances and resources);
- The tax treatment of such derivative (which can be complex and/or uncertain); and
- The regulatory treatment of such derivative.

General Risks in Relation to Over-the-Counter (OTC) Derivative Transactions

OTC derivative transactions, like other financial transactions, involve a variety of significant risks. The specific risks presented by a particular OTC derivative transaction necessarily depend upon the terms of the transaction and your circumstances. In general, however, all OTC derivative transactions involve some combination of market risk, credit risk, funding risk and operational risk.

1. Market risk is the risk that the value of a transaction will be adversely affected by

fluctuations in the level or volatility of or correlation or relationship between one or more market prices, rates or indices or other market factors or by illiquidity in the market for the relevant transaction or in a related market.

2. Credit risk is the risk that a counterparty will fail to perform its obligations to you when due.

3. Funding risk is the risk that, as a result of mismatches or delays in the timing of cash flows due from or to your counterparties in OTC derivative transactions or related hedging, trading, collateral or other transactions, you or your counterparty will not have adequate cash available to fund current obligations.

4. Operational risk is the risk of loss to you arising from inadequacies in or failures of your internal systems and controls for monitoring and quantifying the risks and contractual obligations associated with OTC derivative transactions, for recording and valuing OTC derivative and related transactions, or for detecting human error, systems failure or management failure.

There may be other significant risks that you should consider based on the terms of a specific transaction. Highly customised OTC derivative transactions in particular may increase liquidity risk and introduce other significant risk factors of a complex character. Highly leveraged transactions may experience substantial gains or losses in value as a result of relatively small changes in the value or level of an underlying or related market factor.

Because the price and other terms on which you may enter into or terminate an OTC derivative transaction are individually negotiated, these may not represent the best price or terms available to you from other sources.

In evaluating the risks and contractual obligations associated with a particular OTC derivative transaction, you should also consider that an OTC derivative transaction may be modified or terminated only by mutual consent of the original parties and subject to agreement on individually negotiated terms. Accordingly, it may not be possible for you to modify, terminate or offset your obligations or your exposure to the risks associated with a transaction prior to its scheduled termination date.

Similarly, while market makers and dealers generally quote prices or terms for entering into or terminating OTC derivative transactions and provide indicative or mid-market quotations with respect to outstanding OTC derivative transactions, they are generally not contractually obligated to do so. In addition, it may not be possible to obtain indicative or mid-market quotations for an OTC derivative transaction from a market maker or dealer that is not counterparty to the transaction. Consequently, it may also be difficult for you to establish an independent value for an outstanding OTC derivative transaction. You should not regard your counterparty's provision of a valuation or indicative price at your request as an offer to enter into or terminate the relevant transaction at that value or price, unless the value or price is identified by the counterparty as firm or binding.

The above does not purport to disclose all of the risks and other material considerations associated with OTC derivative transactions. You should not construe this generic disclosure statement as business, legal, tax or accounting advice or as modifying applicable law. You should consult your own business, legal, tax and accounting advisers with respect to proposed OTC derivative transactions and you should refrain from entering into any OTC derivative transaction unless you have fully understood the terms and risks of the transaction, including the extent of your potential risk of loss.

Risks of Trading Exchange-Traded Structured Products ("Structured Products") (e.g. derivative warrants ("Warrants") or callable bull/bear contracts ("CBBCs"))

1. Risk of Issuer Default

In the event that a Structured Product issuer becomes insolvent and defaults on their listed securities, investors will be considered as unsecured creditors and will have no preferential claims to any assets held by the issuer. Investors should therefore pay close attention to the financial strength and credit worthiness of structured product issuers. Note: "Issuers Credit Rating" showing the credit ratings of individual issuers is now available under the Issuer and Liquidity Provider Information sub-section under Derivative Warrants and under CBBCs section on the HKEx corporate website.

2. Risk of Uncollateralized Product

Uncollateralized Structured Products are not asset backed. In the event of issuer bankruptcy, investors can lose their entire investment. Investors should read the listing documents to determine if a product is uncollateralized.

3. Gearing Risk

Structured Products such as Warrants and CBBCs are leveraged and can change in value rapidly according to the gearing ratio relative to the underlying assets. Investors should be aware that the value of a Structured Product may fall to zero resulting in a total loss of the initial investment.

4. Expiry Considerations

Structured Products have an expiry date after which the issue may become worthless. Investors should be aware of the expiry time horizon and choose a product with an appropriate lifespan for their trading strategy.

5. Extraordinary Price Movements

The price of a Structured Product may not match its theoretical price due to outside influences such as market supply and demand factors. As a result, actual traded prices can be higher or lower than the theoretical price.

6. Risks of Foreign Exchange

Investors trading Structured Products with underlying assets not denominated in Hong Kong dollars are also exposed to exchange rate risk. Currency rate fluctuations can adversely affect the underlying asset value, also affecting the Structured Product price.

7. Risks of Liquidity

SEHK requires all Structured Product issuers to appoint a liquidity provider for each individual issue. The role of liquidity providers is to provide two way quotes to facilitate trading of their products. In the event that a liquidity provider defaults or ceases to fulfil its role, investors may not be able to buy or sell the product until a new liquidity provider has been assigned. There is no guarantee that investors will be able to buy or sell their Structured products at their target price any time they wish.

Some Additional Risks of Warrants Trading

1. Risks of Time Decay

All things being equal, the value of a Warrant will decay over time as it approaches its expiry date. Warrants should therefore not be viewed as long term investments.

2. Volatility Risks

Prices of Warrants can increase or decrease in line with the implied volatility of underlying asset price. Investors should be aware of the underlying asset volatility.

3. Market Risks and Transaction Turnover

Other than basic factors that determine the theoretical price of a Warrant, Warrant price are also affected by all prevailing market forces including the demand for and supply of the Warrants. The market forces will be greatest when a Warrant issue is almost sold out and when issuers make further issues of an existing Warrant issue. High turnover should not be regarded as an indication the price of a Warrant will go up. The price of a Warrant is affected by a number of factors in addition to market forces, such as the price of the underlying assets and its volatility, the time remaining to expiry, interest rates and the expected dividend on the underlying assets.

Some Additional Risks of the Trading of CBBCs

1. Risks of Compulsory Withdrawal

Investors trading CBBCs should be aware of their intraday “knock-out” or mandatory call feature. A CBBC will cease trading when the underlying asset value equals the mandatory call price/level as stated in the listing documents. Investors will only be entitled to the residual value of the terminated CBBC as calculated by the product

issuer in accordance with the listing documents. Investors should also note that the residual value can be zero.

2. Financing Cost

The issue price of a CBBC includes funding costs. Funding costs are gradually reduced over time as the CBBC moves towards expiry. The longer the duration of the CBBC, the higher the total funding costs. In the event that a CBBC is called, investors will lose the funding costs for the entire lifespan of the CBBC. The formula for calculating the funding costs are stated in the listing documents.

3. Trading Occurring Close to the Withdrawal Prices

When the underlying asset is trading close to the call price, the price of a CBBC may be more volatile with wider spreads and uncertain liquidity. CBBC may be called at any time and trading will terminate as a result. However, the trade inputted by the investor may still be executed and confirmed by the Exchange participants after the Mandatory Call Event ("MCE") since there may be some time lapse between the MCE time and suspension of the CBBC trading. Any trades executed after the MCE will not be recognized and cancelled. Therefore, investors should be aware of the risk and ought to apply special caution when the CBBC is trading close to the call price.

As to any further information of warrants and CBBCs, please refer to the website of Hong Kong Stock Exchange:

"Derivative Warrants" Section

http://www.hkex.com.hk/chi/prod/secprod/dwrc/dw_c.htm

"Callable Bull/Bear Contracts" Section

http://www.hkex.com.hk/chi/prod/secprod/cbbc/intro_c.htm

Risks of Synthetic Exchange Traded Funds (ETFs) Trading

Different to the traditional exchange traded funds, synthetic ETFs do not buy the assets in their benchmark. Instead, they typically invest in financial derivative instruments to replicate the benchmark's performance. The investment in synthetic ETFs is highly risky and not suitable to all. Investors must understand clearly and consider the following risks prior to the purchase of synthetic ETFs.

Market Risks

ETFs are typically designed to track the performance of certain indices, market sectors, or group of assets such as stocks, bonds, or commodities. Investors are exposed to the political, economic, currency and other risks related to the ETF's underlying index/assets it is tracking. Investment must be prepared to bear the risk of loss and

volatility associated with the underlying index/asset.

Risks of Counterparties

Where a synthetic ETF invests in derivatives to replicate the index performance, investors are exposed to the credit risk of the counterparties who issued the derivatives, in addition to the risks relating to the index. Further, potential contagion and concentration risks of the derivatives issuers should be taken into account (e.g. since derivative issuers are predominantly international financial institutions, the failure of one derivative counterparty of synthetic ETF may have a “knock-on” effect on other derivative counterparties of the synthetic ETFs). Some Synthetic ETFs have collateral to reduce the counterparty risk, but there may be a risk that the market value of the collateral has fallen substantially when the synthetic ETF seeks to realize the collateral.

Liquidity Risk

There is no assurance that a liquid market exists for an ETF. A higher liquidity risk is involved if a synthetic ETF involves derivatives which do not have an active secondary market. Wider bid-offer spreads in the price of derivatives may result in losses. Therefore, they can be more difficult costly to unwind early, when the instruments provide access to a restricted market where liquidity is limited.

Tracking Error Risk

There may be disparity between the performance of the ETFs and the performance of the underlying index due to, for instance, failure of the tracking strategy, currency differences, fees and expenses.

Trading at Discounts or Premiums

Where the index/market that the ETF tracks is subject to restricted access, the efficiency in unit creation or redemption to keep the price of the ETFs in line with its net asset value (NAV) may be disrupted, causing the ETF to trade at a higher premium or discount to its NAV. Investors who buy an ETF at a premium may not be able to recover the premium in the event of termination.

Risks of Foreign Exchange

Investors trading ETFs with underlying assets not denominated in Hong Kong dollars are also exposed to exchange rate risk. Currency rate fluctuations can adversely affect the underlying asset value, also affecting the ETFs price.

Risks of Trading Futures-based Exchange Traded Funds (ETFs)

Risk of rolling futures contracts

Futures contracts are binding agreements that are made through futures exchanges to buy or sell the underlying assets at a specified time in the future. “Rollover” occurs when an existing futures contract is about to expire and is replaced with another futures contract representing the same underlying but with a later expiration date. When rolling futures contracts forward (ie selling near-term futures contracts and then buying longer-term futures contracts) in a situation where the prices of the longer-term futures contract are higher than that of the expiring current-month futures contract, a loss from rolling (ie a negative roll yield) may occur. Under such circumstances, the proceeds from selling the near-term futures contracts will not be sufficient to purchase the same number of futures contracts with a later expiration date which has a higher price. This may adversely affect the NAV of the futures-based ETF.

Risk of statutory restrictions on number of futures contracts being held

There is a statutory position limit restricting the holding of futures contracts traded on the recognised exchange company to no more than a specific number of such futures contracts. If the holding of such futures contracts of a futures-based ETF grows to the limit, this may prevent the creation of units of the ETF due to the inability to acquire further futures contracts. This may lead to differences between the trading price and the NAV of the ETF units listed on the exchange.

Risks of Trading Exchange Traded Notes (ETNs)

ETN is a type of unsecured, unsubordinated debt security issued by an underwriting bank, designed to provide investors access to the returns of various market benchmarks. The returns of ETNs are usually linked to the performance of a market benchmark or strategy, minus applicable fees. Similar to other debt securities, ETNs have a maturity date and are backed only by the credit of the issuer.

You can buy and sell the ETNs on the exchange or receive a cash payment at the scheduled maturity or may early redeem the ETNs directly with the issuer based on the performance of the underlying index less applicable fees, with redemption restrictions, such as the minimum number of ETNs for early redemption, may apply.

There is no guarantee that investors will receive at maturity, or upon an earlier repurchase, investors’ initial investment back or any return on that investment. Significant adverse monthly performances for investors’ ETNs may not be offset by any beneficial monthly performances. The issuer of ETNs may have the right to redeem the ETNs at the repurchase value at any time. If at any time the repurchase value of the ETNs is zero, investors’ investment will expire worthless. ETNs may not be liquid and there is no guarantee that you will be able to liquidate your position whenever you wish.

Although both ETFs and ETNs are linked to the return of a benchmark index, ETNs as debt securities do not actually own any assets they are tracking, but just a promise from the issuer to pay investors the theoretical allocation of the return reflected in the

benchmark index. It provides limited portfolio diversification with concentrated exposure to a specific index and the index components. In the event that the ETN issuer defaults, the potential maximum loss could be 100% of the investment amount and no return may be received, given ETN is considered as an unsecured debt instrument.

The value of the ETN may drop despite no change in the underlying index, instead due to a downgrade in the issuer's credit rating. Therefore, by buying ETNs, investors get direct exposure to the credit risk of the issuer and would only have an unsecured bankruptcy claim if the issuer declares bankruptcy. The principal amount is subject to the periodic application of investor fees or any applicable fees that can adversely affect returns. Where you trade ETNs with underlying assets not denominated in local currencies investors are also exposed to exchange rate risk. Currency rate fluctuations can adversely affect the underlying asset value, also affecting the ETN price.

Investors may have leveraged exposure to the underlying index, depending on the product feature. The value of ETNs can change rapidly according to the gearing ratio relative to the underlying assets. You should be aware that the value of an ETN may fall to zero resulting in a total loss of the initial investment.

Risks of Trading Leveraged and Inverse Products

Investment risk

Trading L&I Products involves investment risk and are not intended for all investors. There is no guarantee of repaying the principal amount.

Volatility risk

Prices of L&I Products may be more volatile than conventional exchange traded funds (ETFs) because of using leverage and the rebalancing activities.

Unlike conventional ETFs

L&I Products are different from conventional ETFs. They do not share the same characteristics and risks as conventional ETFs.

Long-term holding risk

L&I Products are not intended for holding longer than the rebalancing interval, typically one day. Daily rebalancing and the compounding effect will make the L&I Product's performance over a period longer than one day deviate in amount and possibly direction from the leveraged/inverse performance of the underlying index over the same period. The deviation becomes more pronounced in a volatile market.

As a result of daily rebalancing, the underlying index's volatility and the effects of compounding of each day's return over time, it is possible that the leveraged product

will lose money over time while the underlying index increases or is flat. Likewise, it is possible that the inverse product will lose money over time while the underlying index decreases or is flat.

Risk of rebalancing activities

There is no assurance that L&I Products can rebalance their portfolios on a daily basis to achieve their investment objectives. Market disruption, regulatory restrictions or extreme market volatility may adversely affect the rebalancing activities.

Liquidity risk

Rebalancing typically takes place near the end of a trading day (shortly before the close of the underlying market) to minimize tracking difference. The short interval of rebalancing may expose L&I Products more to market volatility and higher liquidity risk.

Intraday investment risk

Leverage factor of L&I Products may change during a trading day when the market moves but it will not be rebalanced until day end. The L&I Product's return during a trading day may be greater or less than the leveraged/opposite return of the underlying index.

Portfolio turnover risk

Daily rebalancing causes a higher levels of portfolio transaction when compared to conventional ETFs, and thus increases brokerage and other transaction costs.

Correlation risk

Fees, expenses, transactions cost as well as costs of using financial derivatives may reduce the correlation between the performance of the L&I Product and the leveraged/inverse performance of the underlying index on a daily basis.

Termination risk

L&I Products must be terminated when all the market makers resign. Termination of the L&I Product should take place at about the same time when the resignation of the last market maker becomes effective.

Leverage risk (for leveraged products only)

The use of leverage will magnify both gains and losses of leveraged products resulting from changes in the underlying index or, where the underlying index is denominated in a currency other than the leveraged product's base currency, from fluctuations in exchange rates.

Unconventional return pattern (for inverse products only)

Inverse products aim to deliver the opposite of the daily return of the underlying index. If the value of the underlying index increases for extended periods, or where the exchange rate of the underlying index denominated in a currency other than the inverse product's base currency rises for an extended period, inverse products can lose most or all of their value.

Inverse products vs short selling (for inverse products only)

Investing in inverse products is different from taking a short position. Because of rebalancing, the performance of inverse products may deviate from a short position in particular in a volatile market with frequent directional swings.

Risks of Trading Single-Stock ETFs

Single-stock ETFs are complex investment products that pay positive or negative multiples of the market performance of the underlying security. These features are known as leveraged and inverse exposures. A single-stock ETF differs from a more traditional ETF that combines multiple securities into a single fund to give an investor exposure to a market segment or asset class. Single-stock ETFs carry heightened risks because leveraged and inverse exposures can generate amplified or unexpected losses.

Instead of reflecting a basket of stocks, single-stock ETFs only track the performance of a single underlying security and typically are not designed to be held for more than one day. The value of a single-stock ETF resets daily, adding another layer of risk to an already risky and complex product. A single-stock ETF's value can diverge significantly from the underlying stock, especially if it is leveraged or inversely leveraged.

In addition to the Risks of Trading Leveraged and Inverse Products set out above, single-stock ETFs possess other risks, in particular:

(1) Lack of diversification

Single-stock ETFs track the performance of a single stock as opposed to a variety of stocks, which reduces diversification. But holding a single-stock ETF is not the same as holding the underlying stock, a traditional ETF, or a non-single stock leveraged ETF.

(2) New products

Single-stock ETFs are new to the retail investor market, and there is uncertainty as to how well they will perform over time.

(3) Increased volatility

Single-stock ETFs amplify the effect of price movements of the underlying individual stocks, and may generate amplified or unexpected losses. The volatility will be greater

than holding the underlying stock itself.

(4) Not long-term investments

Single-stock ETFs aim to provide returns over extremely short time periods (in some cases even a single day). These short holding periods mean that single-stock ETFs are geared more towards traders, rather than not long-term investors. Returns on these funds over periods longer than one day may diverge significantly from the performance of the underlying stock because of daily rebalancing and the effects of compounding.

(5) Rebalancing and compounding risks

Returns on single-stock ETFs over periods longer than one day may diverge significantly from the performance of the underlying stock because of daily rebalancing and the effects of compounding.

(6) Higher Fees

Fees on single-stock ETFs can be meaningfully higher than the fees on traditional ETFs.

(7) Capital losses

You should understand that there is a risk you may lose your entire investment in a single-stock ETF. It can be risky to invest more than you can afford to loss.

(8) Self-directed

You should carefully read the prospectus for any single-stock ETF before investing to truly understand the risks associated with the product. Gains and losses can be magnified by the compounding inherent in the investment.

(9) Tracking Error

Like any ETF, single-stock ETFs may experience tracking errors, which is a deviation between the ETF's performance and the performance of the underlying stock. This could occur due to fees, rebalancing, or other factors.

(10) Concentration Risk

Unlike traditional ETFs, single-stock ETFs can't make up poor performance of one stock with the better performance of another.

(11) Laws and Regulations

Single-stock ETFs can be subject to the applicable laws and regulations of the relevant overseas jurisdiction. These overseas laws and regulations may differ from the laws

and regulations in Hong Kong.

Risks in Margin Trading

(1) The Client acknowledges that, apart from the risks associated with securities trading in general, additional risks may arise specifically in connection with securities margin trading including: The risk of loss in financing a transaction by deposit of Charged Assets is significant. The Client may sustain losses in excess of its cash and any other assets deposited as Collateral with the Company.

(2) Market conditions may make it impossible to execute contingent orders such as “stop-loss” or “stop-limit” orders. The Client may be called upon at short notice to make additional margin deposits or interest payments. If the required margin deposits or interest payments are not made with the prescribed time, the Client's Charged Assets may be liquidated without its consent.

(3) The Client will remain liable for any resulting deficit in its account and interest charged on its account. The Client should carefully consider whether such financing arrangement is suitable in light of its own financial position and investment objectives.

Risks of the Authorized Third Parties

There are substantial risks in allowing an authorized third party to trade or operate your account, and it is possible that instructions could be given by persons not properly authorized. You accept all of the risks of such an operation and irrevocably releases the Company from all liabilities arising out of or in connection with such instructions, whether taken by the Company or otherwise.

Risk of Providing an Authority to Hold Mail or to Direct Mail to Third Parties

If you provide the Company with an authority to hold mail or to direct mail to third parties, it is important for you to promptly collect in person all contract notes and statements of your account and review them in detail to ensure that any anomalies or mistakes can be detected in a timely fashion.

Risks of Leaving Money or Other Property in the Custody of the Company or its Nominees or Agents

You acknowledge that there are risks in leaving money or other property in the custody of the Company or its nominees or agents. For example, if the Company is holding your money or other property and becomes insolvent, you may experience significant delay in recovering the same. These are risks that you are prepared to accept.

Risks of Receiving or Holding the Client's Assets Outside Hong Kong

Client assets received or held by the Company or its nominee(s) outside Hong Kong are subject to the applicable laws and regulations of the relevant overseas jurisdiction

which may be different from the Securities and Futures Ordinance (Cap.571) and the rules made thereunder. Consequently, such client assets may not enjoy the same protection as that conferred on client assets received or held in Hong Kong.

Risks of providing an authority to repledge your securities collateral etc.

There is risk if you provide the licensed or registered person with an authority that allows it to apply your securities or securities collateral pursuant to a securities borrowing and lending agreement, repledge your securities collateral for financial accommodation or deposit your securities collateral as collateral for the discharge and satisfaction of its settlement obligations and liabilities.

If your securities or securities collateral are received or held by the licensed or registered person in Hong Kong, the above arrangement is allowed only if you consent in writing. Moreover, unless you are a professional investor, your authority must specify the period for which it is current and be limited to not more than 12 months. If you are a professional investor, these restrictions do not apply.

Additionally, your authority may be deemed to be renewed (i.e. without your written consent) if the licensed or registered person issues you a reminder at least 14 days prior to the expiry of the authority, and you do not object to such deemed renewal before the expiry date of your then existing authority. You are not required by any law to sign these authorities. But an authority may be required by licensed or registered persons, for example, to facilitate margin lending to you or to allow your securities or securities collateral to be lent to or deposited as collateral with third parties. The licensed or registered person should explain to you the purposes for which one of these authorities is to be used.

If you sign one of these authorities and your securities or securities collateral are lent to or deposited with third parties, those third parties will have a lien or charge on your securities or securities collateral. Although the licensed or registered person is responsible to you for securities or securities collateral lent or deposited under your authority, a default by it could result in the loss of your securities or securities collateral.

A cash account not involving securities borrowing and lending is available from most licensed or registered persons. If you do not require margin facilities or do not wish your securities or securities collateral to be lent or pledged, do not sign the above authorities and ask to open this type of cash account.

Risks related to Algorithmic Trading

The Company may make available to the Client a suite of various order types on its trading platform that may use computerized algorithms. These order types allow the Client to input various conditions as part of its Instruction for a Transaction to the Company. The Company's computerized routing systems will attempt to place such effect such Instructions into the market in accordance with the conditions set. Algorithmic order types range from standard limit orders to more complex strategies.

The trading platform may require additional systems on the Client's part in order to function properly.

There are special characteristics and risks associated with algorithmic trading. You should understand these risks and determine whether algorithmic trading is appropriate in light of your objectives and experience.

(1) **Technical Errors:** Algorithmic trading can be effected when your systems, the Company's systems or the Exchanges' systems are experiencing technical difficulties. Risks include possible delays or failures in (i) availability of your connection to the Company's services and of the Company's services to the relevant Exchange; (ii) the operation of databases and internal transfers of data; (iii) the provision of data feeds (accuracy of data and stability of data connections); (iv) possible hardware failures; (v) usage loads, bandwidth limitations, and other bottlenecks inherent in computerized and networked architectures; (vi) issues, disputes, or failures of third party vendors and other dependencies; and (vii) other general risks inherent in computer-based operations. Any of these could lead to delays or failures in order execution, incorrect order execution and other problems.

(2) **Software and Design Flaws:** All software is subject to inadvertent programming errors and bugs embedded in the code comprising that software. Algorithmic order types may contain logical errors in the code to implement them. Errors may exist in the data used for testing the algorithm or the applicable model of the market. Despite testing and monitoring, inadvertent errors and bugs may still cause algorithmic order types to fail or behave incorrectly.

(3) **Market Impact and Events:** Market conditions will impact the execution of algorithmic orders. Possible adverse market conditions include lack of liquidity, price swings, late market openings, early market closings, market chaos, and mid-day trading pauses, and other such disruptive events. The execution of an algorithm can itself have an impact on the market, including causing lack of liquidity or abrupt and unwarranted price swings.

(4) **Losses:** Losses can happen more quickly with electronic and algorithmic trading compared to other forms of trading. Any or all of the other risk factors could cause more significant trading losses when using algorithmic trading compared to other forms of trading.

Risks Relating to Securities Borrowing and Lending

(1) Securities Borrowing and Short Selling

The risk of loss in stock borrowing and short selling is substantial, also may be involved in lender requiring delivery of securities lent within specific time. In some circumstances, the Client may sustain losses in excess of its initial margin funds. Even if the Client has set an alternate instruction, such as "stop-loss" or "stop-limit" orders, it may still not be able to avoid loss since market conditions may make such directions

cannot be performed. The Client may be called upon at short notice to deposit additional margin funds. If the required funds are not provided within the prescribed time, part of or all securities the Client short sold may have to be bought back without its prior consent. The Client should closely monitor its positions, as in extreme conditions the Company may not be able to contact you or provide you with sufficient time to make the required deposits, and forced bought back may be necessary. The Client will remain liable for any resulting deficit in its account. The Client should therefore carefully consider whether stock borrowing and short selling is suitable for it in the light of its own financial position and investment objectives before it trades.

(2) Risk of failure to return the securities lent

The borrower may default on its obligation and fails to return the securities lent in a timely manner or at all.

(3) Risk of delay in the return of securities lent

Any delay in the return of securities lent may restrict the ability of the lender to meet delivery or payment obligations arising from its counterparty's redemption request and may trigger claims.

(4) Market risk

If the borrower defaults, there is a risk that the collateral held by the lender may be realised at a value lower than the value of the securities lent. This may be due to adverse market movements in the value of the collateral, intra-day increase in the value of the securities lent, a deterioration in the credit rating of the collateral issuer, default or insolvency of the collateral issuer or the illiquidity of the market in which the collateral is traded.

(5) Operational risk

Securities lending activities entail operational risks such as settlement failure or delays in the settlement of instructions.

(6) Risk of not achieving its objective

There can be no assurance that the objective sought to be obtained from use of stock lending (such as to increase return for the lender and/or to reduce its tracking error) will be achieved.

Risks Relating to Repos

The term repo refers to a sale and repurchase transaction in securities. In a repo, the repo seller transfers title in the securities to the repo purchaser. The repo is in effect for a specific period, and at the end of the period the repo purchaser transfers title to equivalent securities (of the same issuer and type) to the repo seller.

The repo purchaser's obligation to transfer equivalent securities is usually secured against collateral. There is, accordingly, credit risk. Selling securities under a repo may also affect your tax position (although you should seek independent advice on the issue).

As a result of selling securities under a repo the seller will cease to be the owner of them, although the seller will have the right to reacquire at a future date equivalent securities (or in certain circumstances their cash value or the proceeds of redemption). However, except to the extent that the seller have received collateral, the seller's right to the repurchase of securities is subject to the risk of insolvency or other non-performance by the repo purchaser. Since the seller not the owner of the securities during the period of the repo, the seller will not have voting rights nor will the seller directly receive dividends or other corporate actions although the seller will normally be entitled to a payment from the repo purchaser equivalent to the dividend the seller would otherwise have received and the repo purchaser will be required to account for the seller for the benefit of corporate actions.

Repos also entail counterparty default risk and operational risks such as the non-settlement or delay in settlement of instructions.

Risk relating to Trading in US Exchange-listed or Over-the-counter ("OTC") Securities or Derivatives

You should understand the US rules applicable to trades in security or security-like instrument in markets governed by US law before undertaking any such trading. US law could apply to trading in US markets irrespective of the law applicable in your home jurisdiction.

Many (but by no means all) stocks, bonds and options are listed and traded on US stock exchanges. NASDAQ, which used to be an OTC market among dealers, has now also become a US exchange. For exchange-listed stocks, bonds and options, each exchange promulgates rules that supplement the rules of the US Securities & Exchange Commission ("SEC") for the protection of individuals and institutions trading in the securities listed on the exchange.

OTC trading among dealers can continue in exchange-listed instruments and in instruments that are not exchange-listed at all. For securities that are not listed on any exchange, trading can continue through the OTC bulletin board or through the inter-dealer "pink sheets" that carry representative (not actual) dealer quotes. These facilities are outside of NASDAQ.

Options on securities are subject to SEC rules and the rules of any securities exchange on which the options are listed. Options on futures contracts on commodities like wheat or gold are governed by rules of the US Commodity Futures Trading Commission ("CFTC"). There are also commercial options, like options on real estate, that are governed neither by SEC nor CFTC rules.

Whether you are intending to trade in US exchange-listed securities, OTC securities or derivatives (such as Options or Futures), you should understand the particular rules that govern the market in which you are intending trade. An investment in any of these instruments tends to increase the risk and the nature of markets in derivatives tends to increase the risk even further.

Market makers of OTC bulletin board are unable to use electronic means to interact with other dealers to execute trades. They must manually interact with the market, i.e. use standard phone lines to communicate with other dealers to execute trades. This may cause delays in the time it takes to interact with the market place. This, if coupled with increase in trade volume, may lead to wide price fluctuation in OTC bulletin board securities as well as lengthy delays in execution time. You should exercise extreme caution when placing market orders and fully understand the risks associated with trading in OTC bulletin board.

Market data such as quotes, volume and market size may or may not be as up-to-date as expected with NASDAQ or listed securities.

As there may be far fewer market makers participating in OTC securities markets, the liquidity in that security may be significantly less than those in listed markets. As such, you may receive a partial execution or the order may not be executed at all. Additionally, the price received on a market order may be significantly different from the price quoted at the time of order entry. When fewer shares of a given security are being traded, larger spreads between bid and ask prices and volatile swings in price may result. In some cases, the liquidation of a position in an OTC security may not be possible within a reasonable period of time.

Issuers of OTC securities have no duty to provide any information to investors, maintain registration with the SEC or provide regular reports to investors.

Risks specific to Initial Public Offerings

If the Offer Securities (as defined in Appendix II (Applications for New Listings) are denominated in a currency other than Hong Kong Dollars (a "Foreign Currency") or in both Hong Kong Dollar and a Foreign Currency, investors are exposed to exchange rate risk and may suffer loss as a result of the fluctuations in exchange rate.

The risk of loss in financing a transaction by deposit of collateral is significant. There is a risk that the company's share price will drop below its initial IPO/listing price, once the company's shares commence trading on the stock market. Clients may sustain losses in excess of their cash and any other assets deposited as collateral with a licensed or registered person. Market conditions may make it impossible to execute contingent orders, such as "stop-loss" or "stop-limit" orders. You should maintain sufficient margin at all times. Clients may be called upon at short notice to make additional margin deposits or interest payments. If the required margin deposits or interest payments are not made within the prescribed time, clients' collateral may be

liquidated without their consents. Moreover, clients will remain liable for any resulting deficits in their accounts and interests charged on their accounts. Clients should therefore carefully consider whether such a financing arrangement is suitable in light of their own financial positions and investment objectives.

Risks of Trading Futures and Options

The risk of loss in trading futures contracts or options is substantial. In some circumstances, you may sustain losses in excess of your initial margin funds. Placing contingent orders, such as "stop-loss" or "stop-limit" orders, will not necessarily avoid loss. Market conditions may make it impossible to execute such orders. You may be called upon at short notice to deposit additional margin funds. If the required funds are not provided within the prescribed time, your position may be liquidated. You will remain liable for any resulting deficit in your account. You should therefore study and understand futures contracts and options before you trade and carefully consider whether such trading is suitable in the light of your own financial position and investment objectives. If you trade options you should inform yourself of exercise and expiration procedures and your rights and obligations upon exercise or expiry.

This brief statement does not disclose all of the risks and other significant aspects of trading in futures and options. In light of the risks, you should undertake such transactions only if you understand the nature of the contracts (and contractual relationships) into which you are entering and the extent of your exposure to risk. Trading in futures and options is not suitable for many members of the public. You should carefully consider whether trading is appropriate for you in light of your experience, objectives, financial resources and other relevant circumstances.

Futures

1. Effect of "Leverage" or "Gearing"

Transactions in futures carry a high degree of risk. The amount of initial margin is small relative to the value of the futures contract so that transactions are "leveraged" or "geared". A relatively small market movement will have a proportionately larger impact on the funds you have deposited or will have to deposit: this may work against you as well as for you. You may sustain a total loss of initial margin funds and any additional funds deposited with the Company to maintain your position. If the market moves against your position or margin levels are increased, you may be called upon to pay substantial additional funds on short notice to maintain your position. If you fail to comply with a request for additional funds within the time prescribed, your position may be liquidated at a loss and you will be liable for any resulting deficit.

2. Risk-reducing orders or strategies

The placing of certain orders (e.g. "stop-loss" orders, or "stop-limit" orders) which are intended to limit losses to certain amounts may not be effective because market conditions may make it impossible to execute such orders. Strategies using

combinations of positions, such as "spread" and "straddle" positions may be as risky as taking simple "long" or "short" positions.

Options

3. Variable degree of risk

Transactions in options carry a high degree of risk. Purchasers and sellers of options should familiarize themselves with the type of option (i.e. put or call) which they contemplate trading and the associated risks. You should calculate the extent to which the value of the options must increase for your position to become profitable, taking into account the premium and all transaction costs.

Warnings to Options Holders

- Some options may only be exercised on an expiry day (European-Style Exercise) and other options may be exercised at any time before expiration (American-Style Exercise). You shall understand that, upon exercise, some options require delivery and receipt of the underlying securities, and that other options require a cash payment.
- An option is a wasting asset and there is a possibility that as an option holder client may suffer the loss of the total premium paid for the option. You shall confirm that, as an options holder, in order to realise a profit it will be necessary to either exercise the option or close the long option position in the market. Under some circumstances, it may be difficult to trade the option due to lack of liquidity in the market. You shall confirm that, the Company has no obligation either to exercise a valuable option in the absence of your instruction, or to give to you prior notice of the expiration date of the option.

Warnings to Options Writer

- As the seller/sellers of options, you may be required to pay additional margins at any time. You shall confirm that, as an option writer, unlike an option holder, you may be liable for unlimited losses based on the rise or fall of the price of the underlying securities and the gain are limited to the option premium.
- In addition, writers of American-Style Call (Put) Options may be required at any time before expiry to deliver (or pay for) the underlying securities to the full value of the strike price multiplied by the number of underlying securities. You shall recognize that this obligation may be wholly disproportionate to the value of premium received at the time the options were written and may be required at short notice.

The purchaser of options may offset or exercise the options or allow the options to expire. The exercise of an option results either in a cash settlement or in the purchaser acquiring or delivering the underlying interest. If the option is on a futures contract, the purchaser will acquire a futures position with associated liabilities for margin (see the section on Futures above). If the purchased options expire worthless, you will

suffer a total loss of your investment which will consist of the option premium plus transaction costs. If you are contemplating purchasing deep-out-of-the-money options, you should be aware that the chance of such options becoming profitable ordinarily is remote.

Selling ("writing" or "granting") an option generally entails considerably greater risk than purchasing options. Although the premium received by the seller is fixed, the seller may sustain a loss well in excess of that amount. The seller will be liable for additional margin to maintain the position if the market moves unfavourably. The seller will also be exposed to the risk of the purchaser exercising the option and the seller will be obligated to either settle the option in cash or to acquire or deliver the underlying interest. If the option is on a futures contract, the seller will acquire a position in a futures contract with associated liabilities for margin (see the section on Futures above). If the option is "covered" by the seller holding a corresponding position in the underlying interest or a futures contract or another option, the risk may be reduced.

Certain exchanges in some jurisdictions permit deferred payment of the option premium, exposing the purchaser to liability for margin payments not exceeding the amount of the premium. The purchaser is still subject to the risk of losing the premium and transaction costs. When the option is exercised or expires, the purchaser is responsible for any unpaid premium outstanding at that time.

4. Terms and conditions of contracts

You should ask the Company about the terms and conditions of the specific futures or options which you are trading and associated obligations (e.g. the circumstances under which you may become obliged to make or take delivery of the underlying interest of a futures contract and, in respect of options, expiration dates and restrictions on the time for exercise). Under certain circumstances the specifications of outstanding contracts (including the exercise price of an option) may be modified by the exchange or clearing house to reflect changes in the underlying interest.

5. Suspension or restriction of trading and pricing relationships

Market conditions (e.g. illiquidity) and/or the operation of the rules of certain markets (e.g. the suspension of trading in any contract or contract month because of price limits or "circuit breakers") may increase the risk of loss by making it difficult or impossible to effect transactions or liquidate/offset positions. If you have sold options, this may increase the risk of loss.

Further, normal pricing relationships between the underlying interest and the futures, and the underlying interest and the option may not exist. This can occur when, for example, the futures contract underlying the option is subject to price limits 60 while the option is not. The absence of an underlying reference price may make it difficult to judge "fair value".

6. Deposited Cash and Property

You should familiarise yourself with the protections given to money or other property you deposit for domestic and foreign transactions, particularly in the event of a firm insolvency or bankruptcy. The extent to which you may recover your money or property may be governed by specific legislation or local rules. In some jurisdictions, property which had been specifically identifiable as your own will be pro-rated in the same manner as cash for purposes of distribution in the event of a shortfall.

7. Commissions and other Charges

Before you begin to trade, you should obtain a clear explanation of all commission, fees and other charges for which you will be liable. These charges will affect your net profit (if any) or increase your loss. By commencing any trading activities with the Company, you acknowledge that you have been so informed by the Company.

8. Transactions in other jurisdictions

Transactions on markets in other jurisdictions, including markets formally linked to a domestic market, may expose you to additional risk. Such markets may be subject to regulation which may offer different or diminished investor protection. Before you trade you should enquire about any rules relevant to your particular transactions. Your local regulatory authority will be unable to compel the enforcement of the rules of regulatory authorities or markets in other jurisdictions where your transactions have been effected. You should ask the Company for details about the types of redress available in both your home jurisdiction and other relevant jurisdictions before you start to trade.

9. Currency risks

The profit or loss in transactions in foreign currency denominated contracts (whether they are traded in your own or another jurisdiction) will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.

10. Trading Facilities

Electronic trading facilities are supported by computer-based component systems for the order-routing, execution, matching, registration or clearing of trades. As with all facilities and systems, they are vulnerable to temporary disruption or failure. Your ability to recover certain losses may be subject to limits on liability imposed by the system provider, the market, the clearing house and/or participant firms. Such limits may vary: you should ask the Company for details in this respect.

11. Electronic Trading

Trading on an electronic trading system may differ from trading on other electronic

trading systems. If you undertake transactions on an electronic trading system, you will be exposed to risks associated with the system including the failure of hardware and software. The result of any system failure may be that your order is either not executed according to your instructions or is not executed at all.

12. Off-exchange transactions

In some jurisdictions, and only then in restricted circumstances, firms are permitted to effect off-exchange transactions. The Company may be acting as your counterparty to the transaction. It may be difficult or impossible to liquidate an existing position, to assess the value, to determine a fair price or to assess the exposure to risk. For these reasons, these transactions may involve increased risks. Off-exchange transactions may be less regulated or subject to a separate regulatory regime. Before you undertake such transactions, you should familiarize yourself with applicable rules and attendant risks.

13. Risk of trading in leveraged foreign exchange contracts

The risk of loss in leveraged foreign exchange trading can be substantial. You may sustain losses in excess of your initial margin funds. Placing contingent orders, such as "stop-loss" or "stop-limit" orders, will not necessarily limit losses to the intended amounts. Market conditions may make it impossible to execute such orders. You may be called upon at short notice to deposit additional margin funds. If the required funds are not provided within the prescribed time, your position may be liquidated. You will remain liable for any resulting deficit in your account. You should therefore carefully consider whether such trading is suitable in light of your own financial position and investment objectives.

Disclaimer in Relation to Trading of Stock Index Futures Contracts

The definitions used in the Regulations for Trading Stock Index Futures Contracts apply to this paragraph.

Hang Seng Indexes Company Limited ("HSIL") currently publishes, compiles and computes a number of stock indexes and may publish, compile and compute such additional stock indexes at the request of Hang Seng Data Services Limited ("HSDS") from time to time (collectively, the "Hang Seng Indexes"). The marks, names and processes of compilation and computation of the respective Hang Seng Indexes are the exclusive property of and proprietary to HSDS. HSIL has granted to the Exchange by way of licence the use of the Hang Seng Indexes solely for the purposes of and in connection with the creation, marketing and trading of futures contracts based on any of the Hang Seng Indexes respectively (collectively, "Futures Contracts"). The process and basis of compilation and computation of any of the Hang Seng Indexes and any of the related formula or formulae, constituent stocks and factors may at any time be changed or altered by HSIL without notice and the Exchange may at any time require that trading in and settlement of such of the Futures Contracts as the Exchange may designate be conducted by reference to an alternative index or alternative indexes to

be calculated. Neither the Exchange nor HSDS nor HSIL warrants or represents or guarantees to any participant or any third party the accuracy or completeness of the Hang Seng Indexes or any of them and the compilation and computation thereof or any information related thereto and no such warranty or representation or guarantee of any kind whatsoever relating to the Hang Seng Indexes or any of them is given or may be implied. Further, no responsibility or liability whatsoever is accepted by the Exchange, HSDS or HSIL in respect of the use of the Hang Seng Indexes or any of them for the purposes of and in connection with the Futures Contracts or any of them and/or dealings therein, or for any inaccuracies, omissions, mistakes, errors, delays, interruptions, suspension, changes or failures (including but not limited to those resulting from negligence) of HSIL in the compilation and computation of the Hang Seng Indexes or any of them or for any economic or other losses which may be directly or indirectly sustained as a result thereof by any participant or any third party dealing with the Futures Contracts or any of them. No claims, actions or legal proceedings may be brought by any participant or any third party against the Exchange and/or HSDS and/or HSIL in connection with or arising out of matters referred to in this disclaimer. Any participant or any third party deals in the Futures Contracts or any of them in full knowledge of this disclaimer and can place no reliance whatsoever on the Exchange, HSDS and/or HSIL. For the avoidance of doubt, this disclaimer does not create any contractual or quasicontractual relationship between any participant or third party and HSIL and/or HSDS and must not be construed to have created such relationship.

Disclaimer in Relation to Trading of Stock Index Option Contracts

The definitions used in the Regulations for Trading Stock Index Options Contracts apply to this paragraph.

Hang Seng Indexes Company Limited ("HSIL") currently publishes, compiles and computes a number of stock indexes and may publish, compile and compute such additional stock indexes at the request of Hang Seng Data Services Limited ("HSDS") from time to time (collectively, the "Hang Seng Indexes"). The marks, names and processes of compilation and computation of the respective Hang Seng Indexes are the exclusive property of and proprietary to HSDS. HSIL has granted to the Exchange by way of licence the use of the Hang Seng Indexes solely for the purposes of and in connection with the creation, marketing and trading of option contracts based on any of the Hang Seng Indexes respectively (collectively, the "Option Contracts"). The process and basis of compilation and computation of any of the Hang Seng Indexes and any of the related formula or formulae, constituent stocks and factors may at any time be changed or altered by HSIL without notice and the Exchange may at any time require that trading in and settlement of such of the Option Contracts as the Exchange may designate be conducted by reference to an alternative index or alternative indexes to be calculated. Neither the Exchange nor HSDS nor HSIL warrants or represents or guarantees to any participant or any third party the accuracy or completeness of the Hang Seng Indexes or any of them and the compilation and computation thereof or any information related thereto and no such warranty or representation or guarantee of any kind whatsoever relating to the Hang Seng Indexes or any of them is given or may be implied. Further, no responsibility or liability whatsoever is accepted by the

Exchange, HSDS or HSIL in respect of the use of the Hang Seng Indexes or any of them for the purposes of and in connection with the Option Contracts or any of them and/or dealings therein, or for any inaccuracies, omissions, mistakes, errors, delays, interruptions, suspension, changes or failures (including but not limited to those resulting from negligence) of HSIL in the compilation and computation of the Hang Seng Indexes or any of them or for any economic or other losses which may be directly or indirectly sustained as a result thereof by any participant or any third party dealing with the Option Contracts or any of them. No claims, actions or legal proceedings may be brought by any participant or any third party against the Exchange and/or HSDS and/or HSIL in connection with or arising out of matters referred to in this disclaimer. Any participant or any third party deals in the Option Contracts or any of them in full knowledge of this disclaimer and can place no reliance whatsoever on the Exchange, HSDS and/or HSIL. For the avoidance of doubt, this disclaimer does not create any contractual or quasicontractual relationship between any participant or third party and HSIL and/or HSDS and must not be construed to have created such relationship.

HKFE Disclaimer

Stock indices and other proprietary products upon which contracts traded on Hong Kong Futures Exchange Limited (the "Exchange") may be based may from time to time be developed by the Exchange. The HKFE Taiwan Index is the first of such stock indices developed by the Exchange. The HKFE Taiwan Index and such other indices or proprietary products as may from time to time be developed by the Exchange (the "Exchange Indices") are the property of the Exchange. The process of compilation and computation of each of the Exchange Indices is and will be the exclusive property of and proprietary to the Exchange. The process and basis of compilation and computation of the Exchange Indices may at any time be changed or altered by the Exchange without notice and the Exchange may at any time require that trading in and settlement of such futures or options contracts based on any of the Exchange Indices as the Exchange may designate be conducted by reference to an alternative index to be calculated. The Exchange does not warrant or represent or guarantee to any member of the Exchange or any third party the accuracy or completeness of any of the Exchange Indices or their compilation and computation or any information related thereto and no such warranty or representation or guarantee of any kind whatsoever relating to any of the Exchange Indices is given or may be implied. Further, no responsibility or liability whatsoever is accepted by the Exchange in respect of the use of any of the Exchange Indices or for any inaccuracies, omissions, mistakes, errors, delays, interruptions, suspensions, changes or failures (including but not limited to those resulting from negligence) of the Exchange or any other person or persons appointed by the Exchange to compile and compute any of the Exchange Indices in the compilation and computation of any of the Exchange Indices or for any economic or other losses which may be directly or indirectly sustained as a result thereof by any member of the Exchange or any third party dealing with futures or options contracts based on any of the Exchange Indices. No claims, actions or legal proceedings may be brought by any member of the Exchange or any third party against the Exchange in connection with or arising out of matters referred to in this disclaimer. Any member of

the Exchange or any third party engages in transactions in futures and options contracts based on any of the Exchange Indices in full knowledge of this disclaimer and can place no reliance on the Exchange in respect of such transactions.

Risks in Relation to Pre-Listing Trading

The definitions in Appendix V (Pre-Listing Trading) apply to this section.

(1) The Client should only undertake trading on Futu OTC if the Client understands the nature of such trading and such trading facilities and the extent of the Client's exposure to the risks.

(2) By trading on Futu OTC, the Client is exposed to the credit, settlement, and other risks of the counterparty to the relevant OTC transactions, including (but not limited to Transactions of Securities before their listing on the Exchange). Settlement of the relevant Transactions is not guaranteed and the Client will be responsible for any losses or expenses resulting from the Client's and/or the counterparty's settlement failures.

(3) Trades executed on Futu OTC may be cancelled and void if that particular Securities subsequently fails to list on the Exchange.

(4) The Client's order may only be partially executed, or not at all, as a result of the lower liquidity in trading on Futu OTC as compared to regular market hours of the Exchange. There may also be greater volatility in trading on Futu OTC than in regular market hours of the Exchange. The lower liquidity and higher volatility in trading on Futu OTC may then result in wider than normal spreads for a particular type of Securities.

(5) The prices of Securities traded on Futu OTC may differ significantly from their opening or traded prices transacted during the regular market hours upon the listing of the Securities on the Exchange.

(6) The prices displayed on Futu OTC may not reflect the prices in other concurrently operating automated trading systems dealing in the same Securities.

(7) News announcements made by the issuers may affect the price of their Securities after regular market hours. Similarly, important financial information is often announced outside regular market hours. In trading on Futu OTC, these announcements may occur during trading and may cause an exaggerated and unsustainable effect on the price of a particular type of Securities.

(8) The OTC market will not be covered by the Investor Compensation Fund until the relevant transaction is properly recorded on the trading system of the SEHK upon the listing of the Securities on the SEHK. Please also refer to Clauses 4.4 (Counterparty Risk) and 4.5 (Settlement Risk) of Appendix V (Pre-Listing Trading).

Risks in Relation to Funds

The Client understands that the following risk disclosure statements explain some general risks, but are not meant to be an exhaustive list of all possible risks, involved in the Client's investment or dealing in Funds. For specific risks associated with a particular Fund, the Client should refer to the relevant offering documents for details.

(1) Funds are investment products and some may involve derivatives. Funds are not equivalent to time deposits.

(2) Whilst derivative instruments may be used in a Fund for hedging purposes, the risks remains that the relevant hedging instrument may not necessarily fully correlate to the investments in a Fund and accordingly, not fully reflect changes in the value of the investment, giving rise to potential net losses.

(3) Some Funds may use financial derivatives instruments for investment purposes, which may involve embedded leverage. The use of financial derivatives instruments may expose the Client to additional risks including but not limited to volatility risk and counterparty risk. Fund manager(s) of a Fund may invest a substantial portion of the Funds' net assets in structured products, derivatives and non-investment grade debt securities. During adverse market conditions, the Client may suffer significant financial losses.

(4) A Fund that is a hedge fund uses alternative investment strategies and the inherent risks are different and are not typically encountered in traditional funds.

(5) The price of the Units of a Fund can and do fluctuate, sometimes dramatically. The value of and income from a Fund is not guaranteed and may move up or down and may even become valueless. There is an inherent risk that losses may be incurred rather than profits made as a result of buying and selling Units of a Fund. The Client may not get back the amount that the Client has initially invested. In the worst case scenario, the value of the Units of a Fund may be worth substantially less than the amount that the Client has invested (and in an extreme case could be worth nothing).

(6) Past performance of a Fund is not an indication of future performance.

(7) A Fund that invests in certain markets and companies (e.g. emerging markets, commodity markets or smaller companies) may also involve a higher degree of risk and is usually more sensitive to price movements.

(8) Deductions of charges and expenses mean that the Client may not get back the amount it invested.

(9) The Client's right to redeem Units in a Fund may be restricted by certain circumstances (depending on the feature and terms of the Fund). In other words, there is a risk that Units in a Fund may be difficult to (purchase or) sell depending on those circumstances.

(10) The Company will effect the Client's orders as soon as practicable; however, the execution of such orders may not coincide with the dealing days stipulated in the relevant offering document of a Fund. Furthermore, before a Client's order is placed by the Company with the relevant Fund manager for execution, the Company may aggregate and consolidate (either daily or from time to time) a Client's order together with orders placed by the Company's other clients. There may be a discrepancy in the price or value of a Unit between when a Client places an order with the Company and when the order is executed by the relevant Fund manager.

(11) A Fund could contain Units that do not permit dealing every day. Investment in such funds will only be realisable on their respective dealing days. The appropriate market price of these investments can only be determined on the relevant Fund's dealing days.

(12) An investment in a Fund that is not denominated in HKD or USD is exposed to exchange risk fluctuations. Exchange rates may cause the value of the investment to fluctuate.

(13) Units of a Fund held by the Company or any other person appointed by the Company as the Client's nominee outside of Hong Kong are subject to the applicable laws and regulations of the relevant overseas jurisdiction. These overseas laws and regulations may differ from the laws and regulations in Hong Kong. As a result, the Client may not enjoy the same protection for those Units in a Fund as the Client would enjoy for the same Units in a Fund that are held in Hong Kong.

(14) There can be no assurance that the investment objective and strategy of a Fund will be successfully achieved.

(15) Investment in Funds involve risks and prior to investing, the Client should read the relevant constitutive documents, offering documents and other relevant documents of a particular Fund to understand its features, terms and risks.

(16) Before investing or dealing in a Fund, the Client should carefully consider whether that Fund is suitable having regard to the Client's investment experience, investment objectives, financial resources and other relevant circumstances. The Client must also consider these risk disclosure statements together with those set out under the section titled "Risks in Securities Trading" above.

The Client understands that the following risk disclosure statements explain some general risks, but are not meant to be an exhaustive list of all possible risks, involved in the Client's investment or dealing in Funds. For specific risks associated with a particular Fund, the Client should refer to the relevant offering documents for details.

Risks in relation to Bond Trading

(1) Bonds are not an alternative to ordinary savings or time deposits.

(2) The price of bonds may fluctuate during its tenor and may even become valueless.

(3) Key Product Risks It is crucial to understand the specific risks mentioned in the relevant offering documents (if applicable) before investing. Key risks include, but are not limited to, the ones we have listed below:

(a) Credit Risk: The Client assumes the credit risk of the issuer and the guarantor (if applicable). Any changes to the credit rating of them will affect the price and value of the bonds. Bonds are subject to the risk of the issuer defaulting on its obligations, i.e. an issuer fails to make principal and interest payments when due. In the worst case scenario of a bankruptcy of the issuer/guarantor, the Client could risk losing the value of the entire investment. Credit ratings assigned by credit rating agencies do not guarantee the creditworthiness of the issuer;

(b) Liquidity Risk: The bond may have limited liquidity and may not be actively traded and/or quoted by brokers in the market. As such: (i) the value of bond and/or indicative bid/offer price will depend on market liquidity and conditions which may not be available at all times; (ii) it may take a longer time or it may be impossible to sell the bond at prevailing market conditions; and (iii) the executable sale price may differ unfavourably by large amounts from the indicative bid price quoted;

(c) Currency Risk: For bonds denominated in a foreign currency, there may be an exchange loss when converting the redemption amount back to the local or base currency;

(d) Interest Rate Risk: Bonds are more susceptible to fluctuations in interest rates and generally prices of bonds will fall when interest rates rise; and

(e) Market Risk: The value of investments may fluctuate due to changing political, legal and, economic conditions and changes in interest rates. This is common to all markets and asset classes. Investor's return may be substantially less than the initial investment.

(4) In addition to the risks listed above, high-yield bonds are subject to additional risks such as:

(a) Higher Credit Risk: Since high-yield bonds are typically rated below investment grade or are unrated, they are often subject to a higher risk of issuer default; and

(b) Vulnerability to Economic Cycles: During economic downturns high-yield bonds typically fall more in value than investment grade bonds as (i) investors become more risk averse and (ii) default risk rises.

(5) It is important to note that certain bonds may contain special features and risks that warrant special attention. These include:

(a) Perpetual Bonds: Perpetual debentures do not have a maturity date, and the

coupon payments pay-out depends on the viability of the issuer in the very long term, it may be deferred or even suspended subject to the terms and conditions of the issue. Furthermore perpetual debentures are often callable and/or subordinated, and bear re-investment risk and/or subordinated bond risk, detailed below.

(b) Re-investment Risk of Callable Bond: If the bond is callable in which the issuer may redeem the bond before maturity, it is subject to re-investment risk. The yield received when re-investing the proceeds may be less favourable.

(c) Subordinated Bonds: Holders of subordinated debentures will bear higher risks than holders of senior debentures of the issuer due to a lower priority of claim in event of the issuer's liquidation. Subordinated debentures are unsecured and have lesser priority than that of an additional debt claim of the same asset. They usually have a lower credit rating than senior bonds. The Client's specific attention is drawn to the credit information of this product, including the respective credit rating of the issuer, the debenture and/or the guarantor, as the case may be.

(d) Bonds with Variable Coupon/Coupon Deferral features: If the bonds contain variable and/or deferral of interest payment terms, then the Client would face uncertainty over the amount and time of the interest payments to be received.

(e) Bonds with Extendable Maturity Date: If the bonds contain extendable maturity date terms, then the Client would not have a definite schedule of principal repayment.

(f) Convertible or Exchangeable Bonds: Convertible or Exchangeable bonds are convertible or exchangeable in nature and the Client is subject to both equity and bond investment risk. They may additionally have a contingent write-down or loss absorption feature, meaning the bond may be written-off fully or partially or converted to common stock on the occurrence of a trigger event. These bonds generally absorb losses while the issuer remains a going concern. Before investing in bonds of this nature, the Client should pay extra attention to its features, the trigger events, the implications and consequences of such trigger events.

(g) Multiple Credit Support Providers: This refers to bonds with more than one guarantor. The Client should take into account matters such as the credibility of the guarantors, whether such guarantors have material operations and the credit support structure(s) involved. Under some credit support structures, the bondholders' rights may be subordinated to those of the issuer, the guarantors and/or other parties where an event of default were triggered. (h) Other / Multiple Credit Support Structures: This refers to bonds with keepwell deed(s) in place as a form of credit enhancement feature. Some of these bonds may also have credit support provider(s) such as guarantor(s). Keepwell deeds need to be individually assessed and could be structurally complex. They are not guarantees and are subject to much greater legal and regulatory uncertainty compared to guarantees. In particular, capital control laws in certain countries could heighten the risk that timely payments will not be made, even if a keepwell deed exists.

(6) Transactions in Other Jurisdictions:

(a) Transactions for bond trading on markets in other jurisdictions, including markets formally linked to a domestic market, may expose the Client to additional risk. Such markets may be subject to regulation which may offer different or diminished investor protection. For example, the Company conducts some or all of the transactions for bond trading through overseas intermediaries. Before the Client trades, the Client should enquire about any rules relevant to its particular transactions. The Client's local regulatory authority will be unable to compel the enforcement of the rules of regulatory authorities or markets in other jurisdictions where the Client's transactions have been effected.

(b) (The Client should only consider trading outside the Hong Kong market if it fully understands the nature of the relevant foreign market and the extent of its exposure to risks. The Client should carefully consider whether such trading is appropriate for it in light of its experience, risk profile, and other relevant circumstances, and seek independent professional advice when it is in doubt.

(c) In the event that the transaction is being executed outside Hong Kong, the Client recognizes that such transactions will be subject to the applicable local laws, rules and regulations of the overseas jurisdiction, which may be different to those in the jurisdiction of Hong Kong. Particularly, the Client should familiarize itself with the rules and regulations in relation to holding restrictions and disclosure obligations, and comply with the same.

(d) The Client also accepts where the Company arranges for the execution of orders on various exchanges and market centers, such transaction will be cleared and settled by the relevant market participant or its nominated clearing agent.

(e) (All transactions executed in pursuance of the Client's instructions on an overseas market will be subject to transaction levies and other costs that the relevant exchange may impose from time to time. The Company is authorized to collect such levies and costs in accordance with the rules prescribed by the relevant exchange.

(f) The Company will determine the amounts required to meet the Client's obligations (if any), and amounts to which the Client may be entitled (if any). The Client should closely monitor its positions, as in some unforeseeable market conditions, the Company may be unable to contact the Client and forced liquidation may be necessary.

(g) The Client accepts that transactions executed on any exchanges outside Hong Kong will not be subject to a right to claim under the Investor Compensation Fund established under the SFO, and may be marked with different levels or types or protection compared to the protection afforded by the laws of Hong Kong.

Risks in relation to the China Connect Terms and Conditions

The definitions in Appendix X (China Connect Terms and Conditions) apply to this

section.

1. Home Market Rules

In respect of China Connect Securities, Mainland China is the home market and thus the general principle is that investors in China Connect Securities should observe Mainland China securities laws and regulations. Nevertheless, certain Hong Kong legal and regulatory requirements will also continue to apply to Northbound trading.

Trading and Settlement Restrictions

2. Pre-Trade Checking

SEHK is required to check that in respect of any Northbound sell orders given by an Exchange Participant, the relevant Exchange Participant holds sufficient and available China Connect Securities to be able to fill such Northbound sell orders. Pre-Trade Checking will be carried out prior to the start of each Trading Day. Accordingly, you may be unable to execute Northbound sell orders due to Pre-Trade Checking related requirements. Your attention is drawn to the provisions set out in Clause 8 (Compliance with Pre-Trade Checking Requirements) of the China Connect Terms. Note in particular that you may be unable to execute a sell order of China Connect Securities if there has been a delay or failure for whatever reason in the transfer of the relevant China Connect Securities to any clearing account of us or if for any other reason we consider that there is or may be non-compliance with any China Connect Laws. Any risk, loss or cost resulting from non-compliance or potential non-compliance with Pre Trade Checking and/or the relevant China Connect Laws or China Connect Rules shall be borne by you.

3. Settlement

Northbound trades will follow the A Share settlement cycle. For settlement of China Connect Securities trades, ChinaClear will debit or credit the securities accounts of its participants (including HKSCC as clearing participant) on T day free of payment. We may have settlement arrangements in place different from the ChinaClear settlement arrangements. Unless we agree to prefund settlement, settlement of funds relating to such trading will be effected on T+1 day. We may, in our absolute discretion, decide to prefund settlement. In the event we agree to prefund the settlement of China Connect Securities trades, (a) we shall retain the funds received from HKSCC on T+1 day; and (b) you shall reimburse us with respect to any 'excess' pre-funding provided by us. You acknowledge that there is no guarantee that we will offer prefunding settlement and that if we decide to offer prefunding settlement, we may decide to terminate such service at any time.

4. Quota Restrictions

Purchases of China Connect Securities through China Connect are subject to certain quota controls as described below. As a result, there is no assurance that a buy order

can be successfully placed through China Connect. There is a daily quota that limits the maximum value of all Northbound buy trades that can be executed by Exchange Participants on each Trading Day ("Daily Quota"). The Daily Quota may change from time to time without prior notice and investors are advised to refer to the HKEx website and other information published by the HKEx for up-to-date information. If the Daily Quota has been reached, we will be unable to carry out any buy orders and any instruction to buy submitted but not yet executed will be restricted or rejected. However, investors may continue to sell their China Connect Securities regardless of whether there is a breach of the Daily Quota.

5. Restriction on Day Trading

Unless SEHK otherwise determines, day (turnaround) trading is not permitted on the Mainland China A Share market. If you buy China Connect Securities on T day, you may be able to sell the shares only on or after T+1 day. Due to Pre-Trade Checking related requirements, we may accept an instruction to sell China Connect Securities that were bought on T day only on or after the applicable cut-off time (as notified to you by us from time to time) on T+1 day.

6. No Off-exchange Trading and Transfers

You, we and any Related Person shall not conduct or provide off-exchange services to facilitate trading of any China Connect Securities otherwise than through the relevant China Connect Market System, except in the circumstances or as otherwise provided by a relevant China Connect Authority:

- (a) stock borrowing and lending of China Connect Securities which are eligible for covered short selling and with a tenor of no more than one month;
- (b) post-trade allocation of China Connect Securities by a fund manager and
- (c) any other situations specified by the China Connect Market Operators and ChinaClear.

7. Placing Orders

Only limit orders with a specified price are allowed pursuant to the China Connect Laws, whereby buy orders must not be lower than at the current best price and sell orders may be executed at or higher than the specified price. Market orders will not be accepted.

8. Price Limits of the China Connect Market

China Connect Securities are subject to a general price limit of a $\pm 10\%$ based on the previous Trading Day's closing price. In addition, China Connect Securities which are on the risk alert board are subject a $\pm 5\%$ price limit based on the previous trading day's closing price. The price limit may be changed from time to time. All orders in respect

of China Connect Securities must be within the price limit. Any orders with a price beyond the price limit will be rejected by the relevant China Connect Market Operator.

9. China Connect Securities Eligible for Northbound Trading

SEHK will include and exclude securities as China Connect Securities based on the prescribed criteria under the China Connect Laws. We shall not be under any obligation to inform you of any changes to the eligibility of shares for Northbound trading. You should refer to the HKEx website and other information published by the HKEx for up-to-date information.

According to the SSE Rules and SZSE Rules, if any SSE-listed or SZSE-listed company is in the delisting process, or its operation is unstable due to financial or other reasons such that there is a risk of being delisted or exposing investors' interest to undue damage, the SSE-listed or SZSE-listed company will be earmarked and traded on the risk alert board. Any change to the risk alert board may occur without prior notice. If a China Connect Security which is eligible for China Connect trading at launch of the programme is subsequently moved to the risk alert board, investors under China Connect will be allowed only to sell the relevant China Connect Security and will be prohibited from further buying.

10. Account Information of Beneficial Owner

The identity of the beneficial owner of China Connect Securities which are the subject of a sell order may need to be disclosed to HKSCC and/or the relevant Mainland China authorities.

11. No Manual Trade or Block Trade

There will be no manual trade facility or block trade facility for Northbound trading under China Connect.

12. Amendment of Orders and Loss of Priority

Consistent with the current practice in Mainland China, if an investor engaged in Northbound trading wishes to amend an order, the investor must first cancel the original order and then input a new one. Accordingly, order priority will be lost and, subject to the Daily Quota restriction, the subsequent order may not be filled on the same Trading Day.

13. Special China Connect Securities

SEHK will accept or designate securities which cease to meet the eligibility criteria for China Connect Securities as Special China Connect Securities (provided that they remain listed on a China Connect Market). In addition, any securities or options (which are not "eligible for China Connect trading") received by you as a result of any distribution of rights or entitlements, conversion, takeover, other corporate actions or

abnormal trading activities will be accepted or designated by SEHK as Special China Connect Securities. You will only be able to sell, but not buy, any Special China Connect Securities.

Mainland China and Hong Kong Legal Issues

14. Disclosure of Interests

Under Mainland China laws, rules and regulations, if you hold or control shares on an aggregate basis, i.e., including both domestically and overseas issued shares of the same Mainland China Listco (as defined below), whether the relevant holdings are through Northbound trading, QFII/RQFII regime or other investment channels) in a Mainland China incorporated company which is listed on a Mainland China stock exchange (a "Mainland China Listco") above a certain threshold as may be specified from time to time by the relevant China Connect Authorities, you must disclose such interest within the period specified by the relevant China Connect Authority, and you must not buy or sell any such shares within the period specified by the relevant China Connect Authority. You must also disclose any substantial change in your holding as required by the relevant China Connect Authority. Where a Mainland China incorporated company has both H Shares listed on the SEHK and A Shares listed on the SSE and/or SZSE, if an investor is interested in more than a certain threshold (as may be specified from time to time) of any class of voting shares (including A Shares purchased through China Connect) in such Mainland China incorporated company, the investor is under a duty of disclosure pursuant to Part XV of the SFO. Part XV of the SFO does not apply where the Mainland China incorporated company has not listed any shares on the SEHK. It shall be your responsibility to comply with any disclosure of interest rules from time to time imposed by the relevant China Connect Authorities and arrange for any relevant filings.

15. Short Swing Profit Rule

Under Mainland China laws, rules and regulations, the "short swing profit rule" requires you to give up/return any profits made from purchases and sales in respect of China Connect Securities of a particular Mainland China Listco if (a) your shareholding in that Mainland China Listco exceeds the threshold prescribed by the relevant China Connect Authority from time to time and (b) the corresponding sale transaction occurs within the six months after a purchase transaction, or vice versa. You (and you alone) must comply with the "short swing profit rule".

16. Foreign Ownership Limits

Under Mainland China laws, rules and regulations, there is a limit to how many shares a single foreign investor is permitted to hold in a single Mainland China Listco, and also a limit to the maximum combined holdings of all foreign investors in a single Mainland China Listco. Such foreign ownership limits may be applied on an aggregate basis (i.e. across both domestically and overseas issued shares of the same issuer, whether the relevant holdings are through Northbound Trading, QFII/RQFII regime or other

investment channels). It shall be your responsibility to comply with all foreign ownership limits from time to time imposed by the China Connect Laws. Such legal and regulatory restrictions or limitations may have an adverse effect on the liquidity and performance of an investment in China Connect Securities due to factors such as limitations on fund repatriation, dealing restrictions, adverse tax treatments, higher commission costs, regulatory reporting requirements and reliance on services of local custodians and service providers. As a result, you may suffer losses through your trading or investment in China Connect Securities.

If we become aware that you have breached (or reasonably believes that you may breach upon execution of further Northbound buy orders) any foreign ownership limits, or if we are so required by any China Connect Authority, including, without limitation, as a result of any Forced-sale Notice issued by a China Connect Market Operator, we will sell any China Connect Securities pursuant to Clause 10 (Sale, Transfer and Disgorgement) of the China Connect Terms if you fail to comply with the corresponding Client Forced-sale Notice in order to ensure compliance with all applicable China Connect Laws. In such case, no Northbound buy orders for the relevant China Connect Securities will be accepted until SSE or SZSE informs the relevant SEHK Subsidiary or SEHK that the relevant aggregate foreign ownership limit has fallen below a certain percentage. SEHK may determine in its absolute discretion which Exchange Participants and what quantity of China Connect Securities should be subject to a Forced-sale Notice (this is likely to be on a "last-in, first-out" basis), and SEHK's (or the relevant SEHK Subsidiary's) own records shall be final and conclusive. Moreover, under Mainland China laws, where the aggregate holdings of foreign investors exceed a specified percentage (the "Cautionary Level") of the issued shares of a single Mainland China Listco, upon notification by the SSE or SZSE to the relevant SEHK Subsidiary, SEHK and the relevant SEHK Subsidiary are required as soon as practicable thereafter to suspend accepting China Connect Securities buy orders in respect of the relevant China Connect Securities. In such circumstances, we may reject your buy orders until the aggregate shareholding of foreign investors has fallen below the specified percentage (the "Permitted Level") as advised by SSE or SZSE. As of the date of these China Connect Terms, the single foreign investor limit is set at 10% of the shares of a Mainland China Listco and the aggregate foreign investor limit is set at 30% of the shares of a Mainland China Listco (while the Cautionary Level and the Permitted Level are set at 28% and 26% respectively of the shares of a Mainland China Listco). Such limits are subject to change from time to time and we shall not be under any obligation to inform you of any such changes to foreign ownership limits.

17. Taxation

Prior to investing in China Connect Securities, you are strongly urged to consult your own tax advisers and counsel with respect to the possible Hong Kong and/or Mainland China tax consequences to you of such investment since such tax consequences may differ in respect of different investors. You will be fully responsible for any Taxes in respect of China Connect Securities including and will indemnify us and any Related Person from and against all Hong Kong and/or Mainland China Taxes which we or any Related Person may incur arising in connection with any China Connect Securities

which you hold, trade or otherwise deal in. We assume no responsibility for advising on or handling any tax issues, liabilities and/or obligations in connection with China Connect, nor will we provide any service or assistance in this regard. Please refer to Clause 14 (Fees and Taxation) of the China Connect Terms for details of the applicable legal terms.

18. Insider Dealing, Market Manipulation and Other Market Conduct Rule

Northbound trading through the China Connect will be subject to Mainland China laws and regulations prohibiting activities that constitute market manipulation, insider dealing and related offences. The scope of these restrictions may not be the same as equivalent requirements under Hong Kong law. In particular, defenses applicable under Hong Kong market misconduct rules may not be applicable under Mainland China laws and regulations. If you are unfamiliar with Mainland China market conduct requirements and restrictions, you should seek specialist advice before engaging in trading through the China Connect. You confirm that you are not in possession of inside information when trading China Connect Securities or procuring others to do so.

19. Client Securities Rules

By way of brief background, the Securities and Futures (Client Securities) Rules (Cap 571H of the Laws of Hong Kong) ("Client Securities Rules") prescribe how client assets are to be dealt with by all intermediaries and their associated entities. However, as the China Connect Securities traded through China Connect are not listed or traded on SEHK, the Client Securities Rules will not apply unless otherwise specified by the SFC or any other relevant China Connect Authority.

20. Ownership of China Connect Securities

Hong Kong law recognizes the proprietary interest of investors in shares held for them by their broker or custodian in CCASS. Such recognition should apply equally to China Connect Securities held for Hong Kong and overseas investors by the Clearing Participant through HKSCC. In addition, in Mainland China (where China Connect Securities are registered in a securities account opened with ChinaClear in the name of HKSCC), it is expressly stipulated in the CSRC China Connect Rules that HKSCC acts as the nominee holder and the Hong Kong and overseas investors are the beneficial owners of the China Connect Securities. Accordingly, the regulatory intention appears to be that Hong Kong and overseas investors should also have proprietary rights over China Connect Securities under Mainland China laws. You should conduct your own review of the materials published by HKEX on China Connect in relation to the ownership of China Connect Securities and the applicable China Connect Rules as they may be amended and supplemented from time to time. You should also consult your own legal advisers to make your own assessment of your rights as a Northbound investor in China Connect Securities. You should also note that as China Connect is a recent initiative there may be some uncertainty surrounding such arrangements. In addition, while Hong Kong and overseas investors may have proprietary rights over China Connect Securities, HKSCC as nominee is not obliged to enforce such rights in

Mainland China on behalf of such investors.

Clearinghouse Risk

21. Risk of ChinaClear Default

ChinaClear has established a risk management framework and measures that are approved and supervised by the CSRC. If ChinaClear (as the host central counterparty) defaults, HKSCC has stated that it may (but shall have no obligation to) take any legal action or court proceeding to seek recovery of the outstanding China Connect Securities and monies from ChinaClear through available legal channels and through ChinaClear's liquidation process, if applicable. HKSCC will in turn distribute the China Connect Securities and/or monies recovered to clearing participants on a pro-rata basis as prescribed by the relevant China Connect Authorities. We in turn will be distributing China Connect Securities and/or monies to the extent recovered directly or indirectly from HKSCC. Although the likelihood of a default by ChinaClear is considered to be remote, investors should be aware of this arrangement and of this potential exposure before engaging in Northbound trading.

22. Risk of HKSCC Default

Our provision of services pursuant to these China Connect Terms also depends upon the performance by HKSCC of its obligations. Any action or inaction of the HKSCC or a failure or delay by the HKSCC in the performance of its obligations may result in a failure of settlement of China Connect Securities and/or monies in connection with them and you may suffer losses as a result. Neither we nor any Related Persons shall have any responsibility or liability for any such losses.

Other Operational Issues

23. Scripless Securities

China Connect Securities are traded in scripless form and accordingly, China Connect Securities may not be physically deposited into and/or withdrawn from CCASS.

24. Company Announcements on Corporate Actions

Any corporate action in respect of China Connect Securities will be announced by the relevant issuer through the SSE or SZSE website (as applicable) and certain appointed newspapers. HKSCC will also record all corporate actions relating to China Connect Securities in CCASS and inform its clearing participants of the details via the CCASS terminals as soon as practicable on the announcement date. Investors engaged in Northbound trading may refer to the SSE or SZSE website and the relevant newspapers for the latest listed company announcements or, alternatively, the HKEx website's China Stock Markets Web (or such other replacement or successor web page from time to time) for corporate actions in respect of China Connect Securities issued on the previous trading day. Investors should note that SSE-listed and SZSE-listed issuers

publish corporate documents in Chinese only, and English translations will not be available. In addition, HKSCC will endeavour to collect and distribute cash dividends relating to China Connect Securities to clearing participants in a timely manner. Upon receipt of the dividend amount, HKSCC will to the extent practicable arrange to distribute to relevant clearing participants on the same day. Following existing market practice in Mainland China, investors engaged in Northbound trading will not be able to attend shareholder meetings by proxy or in person, unlike the current practice in Hong Kong in respect of SEHK-listed shares. We do not and cannot ensure the accuracy, reliability or timeliness of any company announcements of corporate actions and neither we nor any Related Person accept any liability (whether in tort or contract or otherwise) for any loss or damage arising from any errors, inaccuracies, delays or omissions or any actions taken in reliance thereon. We expressly disclaim all warranties, expressed or implied, as to the accuracy of any company announcement or as to the fitness of the information for any purpose.

25. Average Pricing across Funds for Fund Manager

If you act as a fund manager for more than one fund or an asset manager on behalf of more than one client and you pre-allocate China Connect orders across such funds or clients which you manage, we may offer Average Pricing for such orders notwithstanding such orders may be executed at different times during the same Trading Day. Where Average Pricing applies, each fund or client will be allocated China Connect Securities (or their proceeds) at the same averaged price, which may be higher or lower than the price which such fund or client would have paid or received had the orders been processed individually and in the order submitted directly or indirectly to us. Neither we nor any Related Person will be responsible for any such differences in pricing or any loss or risk arising from the application of Average Pricing.

26. Disclosure of Information and Publication of Trade Information

SEHK may require us to provide information on your profile, and the type and value of your orders in relation to Northbound trading of China Connect Securities and the trades which we executed for you at such intervals and in such form as SEHK may specify from time to time for purposes of the publication, dissemination or public distribution of aggregated information in respect of China Connect Securities trades under China Connect, trading volumes, investor profiles and other related data.

27. Client Error

Neither we nor any Related Person shall be liable for any loss, damage or expense or consequential loss, damage or expense suffered by an investor as a result of any trading based on the investor's instructions. We will not be able to unwind any trade, and investors should also take note of the settlement arrangements in respect of China Connect Securities under China Connect, including but not limited to quota restrictions. The China Connect Rules generally prohibit any off-exchange trading or transfers. However transfers may be permitted between you and us to rectify a trade in limited circumstances, although there is a lack of clarity as to the circumstances in which such

transfers may be permitted. We shall have absolute discretion to determine whether to conduct any transfer to rectify any error trade and shall have no obligation to do so. Neither we nor any Related Person shall have any liability for any losses which may result directly or indirectly from such errors or any refusal to conduct a transfer to correct an error trade.

28. Retention of Information

You acknowledge and accept that we will be required under the China Connect Rules to keep records for a period of no less than 20 years of (a) all orders and trades executed on your behalf, (b) any instructions received from you; (c) your account information in relation to Northbound trading; and (d) all relevant information concerning margin trading and stock borrowing and lending of any China Connect Securities (including, without limitation, in respect of any such margin trading, the relevant securities margin trading arrangement and the funds provided).

29. China Connect Market System

SEHK or the SEHK Subsidiary (after consulting with SEHK) may, under certain circumstances as specified in the SEHK rules and/or whenever the SEHK determines that it is appropriate and in the interest of a fair and orderly market to protect investors, temporarily suspend or restrict all or part of the order-routing and related supporting services with regard to all or any Northbound trading of China Connect Securities, and for such duration and frequency as SEHK may consider appropriate. You will not be able to buy or sell China Connect Securities on SEHK through China Connect during any period in which trading of China Connect Securities is suspended. In particular, you should note that while trading of China Connect Securities is suspended by the SEHK, trading of such China Connect Securities may continue on SSE and/or SZSE. You may remain exposed to fluctuations in the price of China Connect Securities caused by trading on SSE and/or SZSE during the period when trading of such China Connect Securities is suspended by SEHK. SEHK has absolute discretion to change the operational hours and arrangements of the China Connect Service at any time and without advance notice, whether on a temporary basis, due to operational needs, inclement weather, under emergency situations or otherwise. Moreover, SEHK or the SEHK Subsidiary (with the agreement of SEHK) may cease the provision of the China Connect Northbound trading service permanently. Such suspension, restriction or cessation will affect our ability to accept and process your orders and you are advised to refer to the HKEx website and other information published by the HKEx for up-to-date information. There can be no assurance that your orders will be accepted or processed, notwithstanding that China Connect Securities may be traded through other channels including, without limitation, by PRC investors on the SSE and/or SZSE. Further, the SEHK rules state that where any H Shares with corresponding A Shares eligible as China Connect Securities are suspended from trading on SEHK, but the corresponding A Shares are not suspended from trading on the SSE, the service for routing the China Connect sell orders and China Connect buy orders for such A Shares to the SSE for execution will normally remain available. However, SEHK may, in its discretion, restrict or suspend such service without prior notice and your ability to

place sell orders and buy orders may be affected.

The China Connect Market Systems are new platforms for trading of China Connect Securities under China Connect. We provide trading services based on the China Connect Market System which is operated by the relevant China Connect Market Operator. We are not responsible for any delay or failure caused by the China Connect Market Systems and investors accept all risks arising from trading China Connect Securities through the China Connect Market Systems. Neither we nor any Related Person shall be responsible or held liable for any loss or damage directly or indirectly suffered by you arising from or in connection with the China Connect Service or the CSC through Northbound trading including, without limitation, the following:

- (a) a suspension, restriction or cessation of the China Connect Service or the CSC, or any inability to access or use the CSC or the China Connect Service;
- (b) any special arrangement put in place or any action, step or measure taken or not taken to deal with an emergency or contingencies, including but not limited to the cancellation of any or all China Connect orders input by Exchange Participants;
- (c) any suspension, delay, interruption or cessation of trading of any China Connect Securities on SSE or SZSE;
- (d) any delay, suspension, interruption or order cancellation of any China Connect Securities as a result of the hoisting of a Typhoon Signal No. 8 or above or the issuance of the Black Rainstorm Warning in Hong Kong;
- (e) any delay or failure to route any China Connect orders or any delay or failure to send any order cancellation requests or to provide the China Connect Service due to any system, communication or connection failure, power outage, software or hardware malfunction or other events beyond our control or the control of SEHK, us or a Related Person;
- (f) any China Connect order which we have requested to be cancelled not being cancelled for any reason whatsoever;
- (g) in the event that SEHK or SSE or SZSE requires that we reject any order for China Connect Services;
- (h) any delay, failure or error of any China Connect Market System or any system upon which we, the SEHK Subsidiary or a Related Person is reliant in providing the China Connect Service; and
- (i) any delay or failure to execute, or any error in matching or executing, any China Connect order due to reasons beyond the control of SEHK, HKEx, the SEHK Subsidiary, us or any Related Person, including but not limited to any action or decision taken or made, or not taken or made, by any China Connect Authority or any other relevant governmental or regulatory body. If there is any delay or failure to send any order

cancellation requests in any circumstance described in paragraph (e) above, you shall, in the event such order is matched and executed, remain responsible for fulfilling any settlement obligations in respect of such transaction. You acknowledge that HKEx, SEHK, SEHK Subsidiary, SSE, the subsidiary of SSE and their respective directors, employees and agents are not responsible or held liable for any such losses.

30. Operational Hours

SEHK has absolute discretion to determine from time to time the operational hours of the China Connect service, and will have absolute discretion to change the operational hours and arrangements of the China Connect service at any time and without advance notice whether on a temporary basis or otherwise. We shall not be under any obligation to inform you of any such determinations by the SEHK as to the operational hours of the China Connect Service. Moreover, SEHK or an SEHK Subsidiary (with the agreement of SEHK) may cease the provision of China Connect Northbound trading service permanently. Such suspension, restriction or cessation will affect our ability to accept and process your orders and you are advised to refer to the HKEx website and other information published by the HKEx for up-to-date information.

31. Margin Trading

Subject to certain conditions prescribed by the China Connect Authorities, Hong Kong and overseas investors may conduct margin trading in China Connect Securities determined by the relevant China Connect Authorities to be eligible for margin trading ("Eligible Margin Trading Securities"). The HKEx will from time to time publish a list of Eligible Margin Trading Securities. Each of the China Connect Market Operators may suspend margin trading activities in any specific A Share if the volume of margin trading activities in such A Share exceeds a threshold determined by such China Connect Market Operator and resume margin trading activities when the volume of margin trading activities drops below a prescribed threshold. Where SEHK is notified by a China Connect Market Operator that a suspension or resumption involves a security on the list of Eligible Margin Trading Securities, the HKEx will disclose such information on its website. In such circumstances, any margin trading (except for margin trading in respect of China Connect Securities buy orders) in the relevant China Connect Security shall be suspended and/or resumed accordingly. Each of the China Connect Market Operators reserves the right to require, at some future date, for margin trading orders to be flagged when routed to China Connect. Neither we nor any Related person shall have any obligation to update you in respect of the list of Eligible Margin Trading Securities or any restrictions or suspensions in respect of margin trading from time to time.

32. Rights Issuances

Where you receive any form of entitlement security from the issuer of a China Connect Security, if such entitlement security:

(a) is a China Connect Security, you will be permitted to buy and sell the entitlement

security through China Connect;

(b) is not a China Connect Security but is a RMB denominated security listed on the SSE or SZSE, you may be allowed to sell the entitlement security through China Connect but will not be permitted to buy such entitlement security;

(c) is an SSE-listed security or SZSE-listed security but is not traded in RMB, you will not be allowed to buy or sell the entitlement security through China Connect; and

(d) is not listed on the SSE or SZSE, you will not be allowed to buy or sell the entitlement security on China Connect unless and until appropriate arrangements (if any) have been provided by HKSCC. It is possible that no such alternative arrangements will be provided.

33. Odd Lot Trading

Odd lot trading in China Connect Securities is available only for sell orders and all odd lots must be sold in one single order. A board lot order may be matched with different odd lot sell orders, resulting in odd lot trades. Board lot and odd lot orders are matched on the same platform on China Connect and subject to the same share price. The maximum order size is 1 million shares and the tick size is uniformly set at RMB0.01.

34. Short Selling

Covered short selling of China Connect Securities may become available in due course provided such covered short selling satisfies the requirements specified by the relevant China Connect Authorities, including that short selling orders are only in respect of China Connect Securities designated as eligible for short selling, are appropriately flagged as such and that they are subject to an uptick rule. Naked short selling of China Connect Securities is prohibited. The China Connect Authorities may also suspend the ability to engage in short selling of any China Connect Security if the volume of short selling activity exceeds thresholds prescribed by SSE or SZSE. You will be fully responsible for understanding and complying with short selling requirements as in effect from time to time and for any consequences of non-compliance.

35. Stock Borrowing and Lending

Stock borrowing and lending will be permitted for eligible China Connect Securities as specified by the China Connect Market Operators for the purposes of (a) covered short selling, (b) satisfying the Pre-Trade Checking requirement and (c) in any other circumstances as SEHK or the China Connect Market Operators may specify from time to time. Stock borrowing and lending of eligible China Connect Securities will be subject to restrictions set by SEHK and the China Connect Market Operators, including but not limited to the following:

(a) stock borrowing and lending agreements for the purpose of covered short selling shall have a duration of not more than one month;

(b) stock borrowing and lending agreements for the purpose of satisfying the Pre-Trade Checking requirement shall have a duration of not more than one day (and roll-over is not permitted);

(c) stock lending will be restricted to certain types of persons to be determined by the China Connect Market Operators; and

(d) stock borrowing and lending activities will be required to be reported to SEHK.

The China Connect Market Operators will determine a list of China Connect Securities eligible for stock borrowing and lending. Special China Connect Securities are not eligible for stock borrowing and lending for the purpose of covered short selling (but are eligible for the purpose of satisfying the Pre-Trade Checking requirement). We will be required to file a monthly report to the SEHK providing details of our stock borrowing and lending activities with respect to China Connect Securities. This may include (amongst others) details of the borrower, lender, amount of shares borrowed/lent, amount of shares outstanding and date of borrowing/returning. Investors are advised to refer to the relevant provisions from time to time applicable in the SEHK China Connect Rules (as and when these are published) and in the China Connect Laws and China Connect Rules.

36. RMB Conversion

Any conversion of any currency into RMB pursuant to Clause 9 (Settlement and Currency Conversion) of the China Connect Terms may be subject to conversion limits. Settlement of a Northbound buy order may be delayed and/or fail if there is a delay in converting the relevant currency into RMB. Any risk, loss or cost resulting from any such delay or failure of settlement shall be borne by you.

37. Risks associated with Trading of ChiNext Shares

The trading of ChiNext Shares is subject to the risks associated with the SZSE ChiNext market, including but not limited to such risks arising from the following:

(a) volatility and overvaluation of the share prices;

(b) the less stringent requirements on profitability and share capital of the ChiNext market (compared to the main board markets in Mainland China);

(c) given the technological focus of the companies listed on the ChiNext market, such companies are more susceptible to technical failures in their respective business areas; and

(d) conventional valuation methods may not be entirely applicable to companies listed on the ChiNext market due to the high-risk nature of the relevant industries. Presently

only Institutional Professional Investors are allowed to place orders to Exchange Participants to buy or sell ChiNext Shares which are accepted as China Connect Securities (other than Special China Connect Securities which are eligible for sell orders only) through the use of the China Connect Service.

38. Risks associated with the Circuit Breaker Mechanism

The execution of trades in China Connect Securities is subject to the China Connect Rules including the Circuit Breaker Provisions. Although the Circuit Breaker mechanism has been currently suspended, you should note that any imposition of a Circuit Breaker on any trading day will result in the suspension of the execution of trades through SSE or SZSE for such period or periods as set out in the Circuit Breaker Provisions.

39. Other risks associated with investing in China Connect Securities

General Mainland China related risk

Mainland China is an emerging market that possesses one or more of the following characteristics: a certain degree of political instability, relatively unpredictable financial markets and economic growth patterns, a financial market that is still at the development stage or a weak economy. Emerging markets investments usually result in higher risks such as event risk, political risk, economic risk, credit risk, currency rate risk, market risk, liquidity/gapping risk, regulatory/legal risk, trade settlement, processing and clearing risks and bondholder/shareholder risk.

Equity risk

Investing in China Connect Securities may offer a higher rate of return than investing in short term and longer term debt securities. However, the risks associated with investments in China Connect Securities may also be higher, because the investment performance of China Connect Securities depends upon factors which are difficult to predict. Such factors include the possibility of sudden or prolonged market declines and risks associated with individual companies. The fundamental risk associated with any equity portfolio is the risk that the value of the investments it holds might suddenly and substantially decrease in value.

General legal and regulatory risk

You must comply with all China Connect Laws and China Connect Rules. Furthermore, any change in any China Connect Laws or China Connect Rules may have an impact on the market sentiment which may in turn affect the performance of China Connect Securities. It is impossible to predict whether such an impact caused by any such change will be positive or negative for China Connect Securities. In the worst case scenario, you may lose a material part of your investments in China Connect Securities. In addition, any litigation or other legal actions brought before the courts in Mainland China will be subject to Mainland China laws, rules and procedures, which are not the same as those which apply to the courts in Hong Kong.

Currency risk

RMB is subject to foreign exchange controls and restrictions. It may be difficult for investors to convert RMB into other currencies or vice versa at any specific time, and conversion will be subject to conversion costs and such costs and timings for conversion may not be of your preference. The value of RMB against Hong Kong dollars or other foreign currencies may be affected by a wide range of factors. There is no guarantee that RMB will not depreciate. A depreciation of RMB may result in a decrease in the market value of RMB securities and the realization price of RMB securities. There are also significant restrictions on the remittance of RMB into and out of the PRC. The liquidity and trading price of China Connect Securities may be adversely affected by the limited availability of RMB outside the PRC and restrictions on the conversion of RMB. These factors may affect the liquidity of RMB for investors and accordingly adversely affect the market demand for China Connect Securities.

40. Investor Compensation Fund

Trading in China Connect Securities does not enjoy the protection afforded by the Investor Compensation Fund established under the Securities and Futures Ordinance. Accordingly, when you trade in China Connect Securities, unlike the trading of SEHK-listed securities, you will not be covered by the Investor Compensation Fund in respect of any loss you may sustain by reason of a default by SFC licensed or registered persons.

Risks in relation to Stock Lending Agreement

The definitions in Appendix XI (Authorisation to enter into U.S. Securities Lending Transactions) apply to this section.

Basic mechanics of the Company's securities lending program

When a securities lending transaction takes place, your securities will be removed from the Account. In return, the Company will deposit collateral into such Account to secure the Loan pursuant to the Company's collateral policy (as updated from time to time by the Company).

the Company will have discretion to initiate, borrow and terminate Loans between you and the Company without your further consent. The Company (as principal) will be the borrower to all of the Loans. You will not have the ability or right to approve specific Loans before or after they are initiated, will not have the ability to approve or reject fee changes and will not have the right to terminate specific Loans (except if you sell the Relevant Securities that are the subject of the Loan or if you terminate this Authorisation).

No Investor Compensation / Protection

The relevant investor compensation/protection regime in the jurisdiction where the

loaned Relevant Securities are listed and/or where the Company operates may not protect you as a lender with respect to securities lending transactions (such as the Loan) in which you lend your securities to the Company. Therefore, the collateral delivered to you by the Company may constitute a limited source of satisfaction of the Company's obligation in the event that it fails to return the securities.

Loss of Proprietary Rights

If you lend any securities to the Company pursuant to a Loan, your rights, including any proprietary rights that you may have had, in those securities will be replaced by an unsecured contractual claim for delivery of Equivalent securities subject to the terms of the Authorisation.

Those loaned securities will not be held by the Company in accordance with the Securities and Futures (Client Securities Rules) (Chapter 571H of the laws of Hong Kong) (the "CSR") or any other Applicable Regulation, and, if they had benefited from any client asset protection rights under the CSR or any other Applicable Regulations, those protection rights will not apply.

Despite the above, you continue to have the market exposure inherent in the right of return of such loaned securities. If the share price increases while the securities are on loan, your equity in the position will increase. If the price goes down, your equity will decrease.

Use of loaned securities for short selling

The type of securities that are generally attractive to borrowers in the securities lending market, and which generate the highest income potential, are "hard to borrow" securities. When you lend these securities, it is likely that such securities will be used to facilitate one or more short sales where the borrower is selling securities in the hope that it will decline in value (the short seller will later re-purchase the securities to pay back the loan). Since you are holding the securities "long" in your account, the activity of short sellers potentially could affect the long-term value of your holdings.

If you do not want your securities used to facilitate short sales, you should NOT participate in the Company's securities lending program.

The Company's Insolvency Risk

In the event of the Company's insolvency or default under the Authorisation, your claim against the Company for delivery of Equivalent securities will be subject to the terms of the Authorisation and the Applicable Regulations and, accordingly, you may not receive such Equivalent securities or recover the full value of the Equivalent securities (although, in certain circumstances, your exposure may be reduced to the extent that you have liabilities to the Company which can be set off against the Company's obligation to deliver the Equivalent securities to you).

Loss of Voting Rights

As a result of your ceasing to have any beneficial or legal interest in the loaned securities, you will not be entitled to exercise any voting, consent or similar rights attached to those securities.

Settlement Risk

In the event that the Company is not able to readily obtain Equivalent securities to deliver to you at the time required, you may be unable to fulfil your settlement obligations under a hedging or other transaction you have entered into in relation to those securities. A counterparty, exchange or other person may exercise a right to buy-in the relevant securities, and you may be unable to exercise rights or take other action in relation to those securities.

No obligation to inform you of corporate events

The Company will have no obligation to inform you of any corporate events or actions in relation to the loaned securities.

Manufactured dividends

You will not be entitled to receive any interest, dividend or other distribution payable in relation to the loaned Relevant Securities at the time they are paid, although under the Authorisation, in the case of an interest, dividend or other distribution in the form of cash, the Company will provide for you to receive or be credited with a payment (net of deduction or withholding for or on account of any taxes, costs and expenses) by reference to such interest, dividend or other distribution in the form of cash (a "manufactured dividend"), or in the case of an interest, dividend or other distribution in the form of securities, the Company will deliver such securities to you at the end of the relevant loan.

Where you receive or are credited with a manufactured dividend, your tax treatment may differ from your tax treatment in respect of the original interest, dividend or other distribution in relation to those securities.

Tax Risk

The delivery of securities by you to the Company, and the delivery by the Company to you of the Equivalent securities may give rise to tax consequences that differ from the tax consequences that would have otherwise applied in relation to the holding by you or by the Company for your account of those securities.

The Company may be required to withhold tax on payments in connection with the Loans unless an exception applies. You are responsible for evaluating your own tax consequences of participating in the Company's securities lending program and the

Loans, and seeking the advice of a tax professional if needed.

No obligation to account for any fees and profits that may be received by the Company

If you lend any securities to the Company pursuant to a Loan, the Company will become the legal and beneficial owner of those securities, and the Company may, without limitation, on-lend those securities to a third party for its own purposes, or deposit such securities with a third party financial institution as collateral for financial accommodation provided by the financial institution. The Company will be borrowing your securities as principal based on the terms of the Loan, which may not necessarily be the best available terms. Provided there is no, or the Company reasonably believes that there would be no, material detriment to your interest, or the Company has taken all reasonable steps to ensure fair treatment pursuant to the terms of the Loan, the Company may enter into any transaction in its sole discretion with respect to the securities under a Loan that the Company or any affiliate of the Company has directly or indirectly a material interest of any description in the transaction concerned or a relationship of any description with another person, so as to place the Company in a position where its duty or its interest in relation to such transaction conflicts, or may conflict, with the Company's duty to you.

Unless otherwise agreed with you, the Company is entitled to retain for its own account all fees, profits and other benefits received by it in connection with any Loan, and such amount could be higher than any remuneration, fee or other benefits payable by the Company to you in respect of any Loan.

The Company is the borrower of all Loans. Any transactions that the Company may or may not do with the loaned Relevant Securities are completely independent of your Loan transaction with the Company. Thus, after the Company borrows securities from you, it may or may not then on-lend those securities in the marketplace, or lend them to or through an affiliate or third party. Likewise, the Company may terminate a Loan with you and return securities to you while at the same time the Company continues to lend securities of the same stock out to the marketplace. Nothing in the securities lending program restricts the Company's ability to conduct stock lending and borrowing transactions with third parties, who may experience profit or loss in connection with the transactions.

The Company may borrow securities from you on a principal-to-principal basis and then use such securities for the Company's own purposes (including short selling) or lending those securities to one of its affiliates or other third parties for their own purposes (including short selling). The Company may lend the securities to an affiliate or third party, which could then lend the securities out to other parties in the securities lending market.

The Company does not guarantee that you will receive the best possible income for the securities under its securities lending program.

The Company is not obligated to borrow specific securities from you. There is no guarantee that all or part of your securities that possibly could be loaned out will be loaned out. There may not be a market to lend your Relevant Securities at a rate that is advantageous, or the Company may not have access to a market with willing borrowers. The Company, its client or affiliates might have securities that may be loaned out that will satisfy available borrowing interest and therefore the Company may not borrow securities from you. Nothing in this Authorisation requires the Company to place your interest in lending shares ahead of the interest of other clients of the Company.

The Company has the discretion to determine the fees payable to you at which it will borrow securities from you under the Loan, taking into account factors such as prevailing rates in the market for loans of various sizes, rates that the Company may be paid by its affiliates or third parties for lending the securities in the securities lending markets, payments that the Company may make to third parties (such as introducing brokers who introduce accounts to the Company), the Company's affiliates' or third parties' demand for securities, and other relevant factors.

The Company or its affiliates may earn a spread in rates and may profit or lose in connection with the Loan or other transactions in the same securities. The fee you may receive for the duration of the Loan may be subject to frequent changes and can go down or up significantly. The Company may change the rate it pays you at any time compared to the income that it receives when it on-lends the relevant securities to another party. The Company may pay part of the Loan income (including income generated from on-lending the relevant securities) to third parties, which will reduce the fee you receive for the duration of the Loan.

Risk of providing an authority to lend your securities

There is a risk if you provide the Company with an authority that allows it to apply your securities or securities collateral pursuant to a Loan.

If your securities or securities collateral are received or held by the Company in Hong Kong, the above arrangement is allowed only if you consent in writing. Moreover, unless you are a Professional Investor, your authority must specify the period for which it is current and be limited to not more than 12 months. If you are a Professional Investor, these restrictions do not apply. Additionally, your authority may be deemed to be renewed (i.e. without your written consent) if the Company issues you a reminder at least 14 days prior to the expiry of the authority, and you do not object to such deemed renewal before the expiry date of your then existing authority. You are not required by any law to sign such authority. But an authority may be required by the Company to allow your securities or securities collateral to be lent to the Company. The Company should explain to you the purposes for which such authority is to be used. If you sign such authority and your securities or securities collateral are lent to the Company pursuant to a Loan, the Company will become the legal and beneficial owner of those securities. Although the Company is responsible to you for securities or securities collateral lent pursuant to the terms of the Loan, a default by it could

result in the loss of your securities or securities collateral. A cash Account not involving securities borrowing and lending is available from the Company. If you do not wish your securities or securities collateral to be lent, do not agree to the above authority and ask to open this type of Account.

Loans may be terminated at any time by the Company

When you lend your securities, the Loan may be terminated by the Company and the securities returned to the Account at any time for any reason. The Loan may be terminated because a party that borrowed the securities from the Company (after the Company borrowed it from you) chose to return the securities. The Company also has the right to terminate its borrowing of securities from you even if it continues to lend the same securities through the securities lending market. When the Loan is terminated, the securities will be returned to the Account, the collateral will be returned to the Company and the Company will stop paying fees with respect to the Loan.

Risk of Trading Virtual Assets

Unless the context requires otherwise, the terms defined in the Agreement and Appendix XV shall have the same meaning when used herein.

1. Issuer Default Risks

Unless expressly stated otherwise, the Company does not issue Virtual Assets. Virtual Assets are issued by third parties. Investors should read the relevant terms, offering document, white paper, information, risk disclosures and other documents provided by the issuers carefully before entering into any VA Transaction. The Client should note that the offering document, white paper or product information provided by the issuer have not been subject to scrutiny by any regulatory body, including any Hong Kong Regulators.

For any Virtual Assets authorised by a regulator, the Client should note that authorisation does not imply any official recommendation or endorsement of the Virtual Asset, nor does it guarantee the commercial merits of such Virtual Asset or its performance.

In the event that a Virtual Asset issuer becomes insolvent and defaults on their issued products, the Client may be considered as unsecured creditors and may have no preferential claims to any assets of the issuer. The Client should therefore pay close attention to the financial strength and credit worthiness of issuers and conduct their own assessment on the potential of their project. Since Virtual Assets are not legal tender and Virtual Asset products are not backed by any government and authorities, in the event of the bankruptcy, administration or liquidation of the issuer or the cessation of operations of the issuer, the Virtual Asset products issued by the issuer may no longer have any value and the Client can lose their entire investment. The Company makes no representations or warranties about whether any Virtual Asset will always continue to trade in a Virtual Asset Exchange. Any Virtual Asset is subject to delisting by a Virtual Asset Exchange without prior notice and in the sole discretion of the Virtual Asset Exchange. The Client should seek independent professional advice before making any investment decision.

2. Market, Liquidity and Conversion Risks

Where VA Transactions are denominated in a particular type of Virtual Assets or fiat currencies, or where the Client uses one type of Virtual Assets to purchase another type of Virtual Assets upon carrying out a VA Transaction, there is a risk of the exchange markets moving against the Client, resulting in the net proceeds being significantly less than the initial amount upon maturity or any earlier dealing, and any income or gains may be entirely negated.

The value of a Virtual Asset may be derived, among other things, from the continued willingness of market participants to exchange fiat currency for that Virtual Asset, this means that the value of a particular Virtual Asset may decline, or be completely and permanently lost should the market for that Virtual Asset disappear. The Client should further note that there is no assurance that a market that existed for a particular Virtual Asset will continue to exist in the future, or that a person who accepts a Virtual Asset as payment today will continue to do so in the future. The Client may not be able to trade any Virtual Asset outside the Trading Hours, even if the market declines or advances sharply.

Liquidity risk is the risk of losses attributable to a lack of liquidity (for example very few active market participants) in a particular market. This is usually indicated by wide bid / offer spreads and very few transactions being carried out in a particular product or market. The risk is that changes in the underlying market price may be infrequent but very large, and that it is not possible to unwind or transfer a particular transaction in a timely manner, at near the price the Client had expected, or at all. Such liquidity risk in an asset may be caused by the absence of buyers, limited buy/sell activity or underdeveloped secondary markets for certain Virtual Assets. Investors should note that there is no assurance that a person who accepts a Virtual Asset as payment, will continue to do so in the future.

The Client may also suffer loss as a result of depreciation of the value of the fiat currency paid as a result of foreign exchange controls imposed by the country issuing the fiat currency. Repayment or payment of amounts due to the Client may be delayed or prevented by foreign exchange controls or other actions imposed by governmental or regulatory bodies over fiat currencies which they control or regulate.

3. Volatility Risks

The extreme volatility and unpredictability of the price of Virtual Asset relative to other Virtual Asset or fiat currencies may result in significant losses over a short period of time. Such fluctuations could affect the price of any Virtual Assets. Any Virtual Asset may decrease in value or lose all of its value due to various factors including discovery of wrongful conduct, market manipulation on trading, lending or other dealing platforms, change to the nature or properties of the Virtual Asset, governmental or regulatory activity, legislative changes, suspension or cessation of support for a Virtual Assets by Virtual Asset Exchanges or service providers, public opinions, or other factors outside of our control. Technical advancements, as well as broader economic and political factors, may cause the value of Virtual Assets to change significantly over a short period of time. Virtual Assets are highly risky and the Client should exercise caution when trading with any Virtual Assets.

4. Trading Suspension Risks

During the suspension of trading of the Virtual Assets of the Virtual Asset Exchanges and outside the Trading Hours of the Company, the Clients cannot buy and sell Virtual Assets through such Virtual Asset Exchange. If the trading is suspended or stopped, the subscription and redemption of such Virtual Assets or securities may also be suspended. It may also be difficult or impossible to liquidate a position in the Virtual Assets under certain circumstances. Certain airdrops, forks or network events may occur rapidly and affect our ability to execute a VA Transaction for the Client. Information relating to such events may be difficult to ascertain ahead of time and may be subject to limited oversight by any third party who is capable of intervening to stabilise the network.

5. Risks Related to Delayed Funds Deposit or Transfer

The fund deposits to VA Account are not always instantaneous and may take some time to process, even when the fund is transferred from another account maintained with the Company. You may experience an inability to open a position until the fund deposit or transfer process is completed and the funds are fully accessible in the VA account. Consequently, there is an inherent risk of delay in the availability of funds for executing buy orders. The Client shall anticipate and plan for potential delays when initiating such transfers.

6. Investor Compensation Risks

The protection offered by the Investor Compensation Fund under the SFO does not apply to VA Transactions (irrespective of the nature of the Virtual Assets). The Clients should note that any Virtual Assets or fiat currency held in a VA Account may not be protected.

This means that VA Transactions and Virtual Assets may have reduced level or type of protection compared to other Investment Products and asset classes afforded by Applicable Regulations.

7. Not a Bank Deposit under Applicable Laws

Any fiat currencies or Virtual Assets held by the Virtual Assets Exchange are not held as “deposits” within the meaning of the Banking Ordinance (Cap. 155 of the Laws of Hong Kong). Without limitation, neither the Company nor the Virtual Assets Exchange is regulated by the Hong Kong Monetary Authority in respect of the foregoing.

8. Jurisdiction Risks

Residents, tax residents or persons having a relevant connection with certain jurisdictions are excluded from carrying out VA Transactions. Changes in the Client's place of domicile or the Applicable Regulations may result in the Client violating any Applicable Regulations of the applicable jurisdiction and the terms of this Agreement. The Client is responsible for ensuring that any VA Transaction is, and remains lawful despite changes to Applicable Regulations, the Client's place of domicile and circumstances.

9. Country Risks

If a VA Transaction is made in respect of Virtual Assets issued by a party subject to foreign laws or transactions made on markets in other jurisdictions, including markets formally linked to a domestic market, recovery of the sums invested and any profits or gains may be reduced, delayed or prevented by foreign exchange controls, debt moratorium or other actions imposed by the government or other official bodies. Before conducting any VA Transaction, the Client should be sufficiently familiarised with the Applicable Regulations and any rules or laws relevant to the particular VA Transactions.

The Client should note that their local regulatory authority (and if applicable, the Hong Kong Regulators) will be unable to compel the enforcement of the rules of regulatory authorities or markets in other jurisdictions where the Client's transactions have been effected. It is the sole responsibility of the Client to obtain independent advice about the different types of redress available in both the Client's home jurisdiction and other relevant jurisdictions before starting to trade. If the Client's country of residence imposes restrictions on VA Transactions, we may be required to discontinue your access to the VA Account, and may not be permitted to transfer Virtual Assets back to you or permit you to withdraw Virtual Assets from the VA Account to yourself or others, until such time as the regulatory environment permits us to do so.

10. Legal and Regulatory Risks

Legal and documentation risks include the risk that transactions and/or their related framework arrangements may not be legally enforceable or that the conduct of the parties violates Applicable Regulations. There is also legal uncertainty on whether Virtual Assets can be regarded as “property” under the law. This may affect the nature and enforceability of your interest in such Virtual Asset. Legislative and regulatory changes may adversely affect the use, storage, transfer, exchange, and value of Virtual Assets. You are solely responsible for knowing and understanding how the laws applicable to you or your property, rights or assets or the applicable tax for the Virtual Assets you trade or the leverage you provide.

11. Regulatory Measures

The planning, development, marketing, promotion, execution or otherwise of the Virtual Assets may be seriously affected, hindered, postponed or terminated as a result of any new laws and/or regulations. Since regulatory policies can change with or without prior notice, any existing regulatory permissions for or tolerance of Virtual Assets in any jurisdiction may be withdrawn without warning. Cryptographic-tokens and cryptocurrencies could be deemed from time to time as a commodity or virtual commodity, a digital asset or even as money, securities or currency in various jurisdictions and therefore the securities could be prohibited from being entered into, traded or held in certain jurisdictions pursuant to local regulations. In turn, the Virtual Assets could be deemed to be a regulated or restricted product. There is no guarantee that the Virtual Assets can maintain any particular legal or regulatory status in any particular jurisdiction at any time.

12. Risks Relating to Authorised Persons

There are substantial risks in allowing another person to trade or operate an Account, and it is possible that Instructions could be given by persons who are not properly authorised. You accept all of the risks of such an operation and irrevocably release us from all liabilities arising out of or in connection with such Instructions.

13. Virtual Assets may be Complex Products

Virtual Assets may be complex products by virtue that the terms, features and/or risk are not understood due to the complex structure, novelty and reliance on technological features.

14. Commissions and Fees

The Client should obtain details of all fees, costs, charges, expenses and commissions for which the Client will be liable before conducting any VA Transaction. If any of the foregoing is unclear to the Client, it is the responsibility of the Client to clarify such fees, costs, charges, expenses and commissions before entering into the VA Transaction.

15. Tax Treatment and Accounting

Some VA Transactions may be subject to the tax laws and regulations in an applicable jurisdiction. The tax treatment and accounting of Virtual Assets is a largely untested area of law and practice that is subject to changes. Tax treatment of Virtual Assets may vary amongst jurisdictions. We may receive queries, notices, requests or summons from tax authorities and as a result may be required to furnish certain information about the VA Transaction.

Among the accounting profession, there are no agreed standards and practices for how an auditor can perform assurance procedures to obtain sufficient audit evidence for the existence and ownership of the Virtual Assets, and ascertain the reasonableness of the valuations.

If you are unsure about the tax implications of your VA Transactions, you should seek independent professional advice before carrying out a VA Transaction.

16. Inflation and deflation risks

Virtual Assets may, either because of the inherent design of the Virtual Assets, not be a fixed supply of assets. Where additional Virtual Assets are created or the total supply of a Virtual Asset is reduced, their price may change due to inflationary or deflationary effects.

17. Concentration Risks

At any point in time, one or more persons may directly or indirectly control significant portions of the total supply of any particular Virtual Asset. Acting individually or in concert, these holders may have significant influence, and may be able to influence or cause forks or network events which may have a detrimental effect on price, value or functionality of the Virtual Assets. Network participants may make decisions that are

not in your best interest as a holder of Virtual Assets.

18. Cryptographic Protection

Cryptography is evolving and there can be no guarantee of security at all times. Advancement in cryptography technologies and techniques, including but not limited to code cracking, the development of artificial intelligence and/or quantum computers, could be identified as risks to all cryptography-based and/or blockchain based systems including the underlying assets of the Virtual Assets. The security of Virtual Asset Exchanges cannot be guaranteed as the future of cryptography or security innovations is unpredictable.

19. Loss of Private Key is Permanent and Irreversible

The Client should note that Virtual Assets not received nor held by the Company and/or the Virtual Assets Exchange in a VA Account is the Client's sole responsibility, and that the Client alone is responsible for securing the private key for any address with respect to such Virtual Assets. Any loss of control of the private key will permanently and irreversibly deny the Client's access to such Virtual Assets. Neither the Company nor any other person will be able to retrieve or protect the Virtual Assets not held by the Company and/or the Virtual Assets Exchange in a VA Account. Once lost, the Client will not be able to transfer such Virtual Assets to any other address or wallet. This means that the Client will also not be able to realize any value or utility that the Virtual Assets may hold now or in future.

20. Cyber-attacks and Fraudulent Activity, including Theft of Virtual Assets on the Virtual Asset Exchanges

There may be attempts to steal the Virtual Assets on the Virtual Asset Exchanges or otherwise intervene in a VA Transaction or any of the VA Services. The nature of Virtual Assets exposes the Client to an increased risk of fraud or cyber-attack. Virtual Assets, the VA Account, any VA Service, any service provided by Virtual Assets Exchange, and the website or application may be targeted by malicious persons who may attempt to steal Virtual Assets or fiat currencies, or otherwise intervene in a VA Transaction or any service provided by Virtual Assets Exchange. This includes (but is not limited to) interventions by way of distributed denial of service, sybil attacks, phishing, social engineering, hacking, smurfing, malware, double spending, majority-mining, consensus-based or other mining attacks, misinformation campaigns; forks; and spoofing.

These malicious entities may target the Client in an attempt to steal any asset held by the Client, or to claim any asset that the Client may have purchased. This may involve unauthorised access to a VA Account, the Client's private keys, addresses, passwords, email or social media accounts, log-in details or access method for the VA Account, as well as unauthorised access to the Client's computer, smartphone and any other devices used by the Client. The Client alone is responsible for protecting against such actions.

Virtual Assets, the Client's VA Account, any service provided by Virtual Assets Exchange, and the website and application of the Company may also be vulnerable to exploitation of vulnerabilities in smart contracts and other code, as well as to human

error.

A limited amount of your Virtual Assets may be stored in hot wallets (i.e. online environments which provide an interface with the internet), which can be prone to hacking or cyber-attacks. Cyber-attacks resulting in the hacking of Virtual Asset Exchanges and thefts of Virtual Assets are common. Victims may have difficulty recovering any losses resulting from these attacks. This could result in significant loss and/or other impacts that may materially affect the Client's interests.

The above events may affect the features, functions, operation, use, access or other properties of the Virtual Assets, the Client's VA Account, the website or applications or any services provided by Virtual Assets Exchange. While the Company will endeavour to adopt industry best practices to keep the Virtual Assets safe (including but not limited to the use of cold storage and multi-signature authentications), successful cyber thefts and other fraudulent activities set out above may still occur.

21. Flaw in the Source Code

While we adopt quality assurance procedures to help ensure the source codes as accurately as possible reflect their intended operation, the flawlessness of the source codes, some of which are open source codes, cannot be guaranteed. They may contain bugs, defects, inconsistencies, flaws or errors, which may disable some functionality, create vulnerabilities or cause instability. Such flaws may compromise the predictability, usability, stability, and/or security of the Virtual Asset Exchanges. Open source codes rely on transparency to promote community-sourced identification and solution of problems within the code.

22. Unpermissioned, Decentralized and Autonomous Ledger

The Virtual Asset Exchanges are being developed to serve various distributed ledger systems which are unpermissioned protocols that could be accessed and used by anyone. In addition to the use of decentralized ledgers, the Virtual Asset Exchanges may also make use of supporting technologies that also operate on decentralized ledgers. The utility and integrity of the Virtual Asset Exchanges relies on the stability, security and popularity of these decentralized ledgers. Risks arising from relying on such distributed ledger technology include the existence of technical flaws in the technology, targeting by malicious persons, majority-mining, consensus-based or other mining attacks, changes in the consensus protocol or algorithms, decreased community or miner support, rapid fluctuations in value of relevant Virtual Assets, the existence or development of competing networks, platforms and assets, flaws in the scripting language, disputes between developers, miners and/or users and regulatory action. The open, decentralized community and its composition can include users, supporters, developers and other participants worldwide may not be connected with the Virtual Asset Exchanges in any manner. The Virtual Asset Exchanges may be decentralized and autonomous in nature as far as its maintenance, governance and evolution are concerned.

23. Compromised Security

The Virtual Asset Exchanges rely on open source software and unpermissioned decentralized distributed ledgers including but not limited to Ethereum. Accordingly,

anyone may intentionally or unintentionally compromise the core infrastructural elements of the Virtual Asset Exchanges and their underlying technologies. This may consequently result in the loss of any Virtual Assets held on the Virtual Asset Exchanges and may cause our system to fall.

24. Inadequacy of Processing Power

The ramp up of the Virtual Asset Exchanges may be accompanied by sharp increases in transaction numbers and demand for processing power. If the demand for processing power outgrows that forecasted, the network of the Virtual Asset Exchanges could be destabilized and/or stagnated. This may create opportunities for fraudulent activities including but not limited to false or unauthorized transactions (such as "double-spending") to arise. All these may adversely impact the usability, stability and security of the Virtual Asset Exchanges.

25. Unauthorized Claim of Virtual Assets

Virtual Assets can be claimed in bad faith by any person who successfully gains access to the wallet, email or the Client's VA Accounts they have registered with us. This can be as a result of deciphering or cracking the user's password, phishing scams and/or other hacking techniques. Subsequently, these Virtual Assets may be sent to anyone and such remittance is not revocable or reversible. It is recommended that all Clients should take appropriate security measures to safeguard their wallet, email and accounts. Each Client is responsible for the security of their wallet, email and account at all times.

26. Forking and Attacks

Many cryptographic tokens are developed on the Ethereum blockchain, which is an open source protocol. Once released to the open source community, anyone may develop a patch or upgrade for the source code of Ethereum without prior permission by anyone else. The acceptance of patches or upgrades by a significant, but not necessarily overwhelming percentage of the Ethereum holders could result in a "fork" in the Ethereum blockchain.

The temporary or permanent existence of forked blockchains could adversely impact the operation of the Virtual Asset Exchange. Such a fork can undermine the sustainability of the ecosystem of the Virtual Asset Exchange, and may destroy or frustrate the Virtual Asset Exchange. While a fork in the blockchain could possibly be rectified by community-led efforts to re-merge the two separate branches, success is not guaranteed and could take an undetermined amount of time to achieve.

Virtual Assets may also be subject to attacks on the security, integrity or operation of the networks, including network events. Such foregoing events (including a fork) may affect the features, functions, operation, use or other properties of any Virtual Assets, network or platform.

The events may also severely impact the price or value, function and/or the name of any Virtual Assets, or even result in the shutdown of the network or platform associated with the Virtual Assets. Such events may be beyond the control of the Company, or to the extent the Company has any ability to impact such event, the

Company's decision or actions may not be in your best interests.

27. Reliance on the Internet and Other and Technology-related Risks

VA Transactions rely heavily on the internet and other technologies. However, the public nature of the internet means that either parts of the internet or the entire internet may be unreliable or unavailable at any given time. Further, interruption, delay, corruption or loss of data, the loss of confidentiality in the transmission of data, or the transmission of malware may occur when transmitting data via the internet and/or other technologies. The result of the above may be that your VA Transaction is not executed according to your Instructions, at the desired time, or not at all.

The nature of Virtual Assets also means that any technological difficulties experienced by the Virtual Assets Exchange may prevent Clients from accessing their Virtual Assets.

No authentication, verification or computer security technology is completely secure or safe.

The internet or other electronic media (including without limitation electronic devices, services of third-party telecom service providers such as mobile phones or other handheld trading devices) are an inherently unreliable form of communication, and such unreliability may be beyond the Company's control.

Any information (including any document) transmitted, or communication or transactions made, over the internet or through other electronic media (including electronic devices, services of third party telecommunication service providers such as mobile phones or other handheld trading devices or interactive voice response systems) may be subject to interruption, transmission blackout, delayed transmission due to data volume, internet traffic, market volatility or incorrect data transmission (including incorrect price quotation) or stoppage of price data feed due to the public nature of the internet or other electronic media.

28. Transactions Deemed Executed Only when Recorded or Confirmed

Some VA Transactions may be deemed to be executed only when recorded and confirmed by Virtual Assets Exchange, which may not necessarily be the time at which the investors initiate the transaction.

29. Risks Relating to Timing

A VA Transaction is binding. Following the execution of a VA Transaction, the VA Transaction will not be reversed. There is a risk that the final binding VA Transaction does not occur at the same time as Instructions are provided. You may suffer loss due to the fact that a VA Transaction is not carried out at the desired time.

30. Irreversible Transactions

VA Transactions may be irreversible, and, accordingly, losses due to fraudulent or accidental transactions may not be recoverable. The Clients should note that once a VA Transaction has been verified and recorded on a blockchain, loss or stolen Virtual Assets generally will not be reversible. This means accidental or fraudulent VA

Transactions may not be recoverable.

31. Other Important Notes

In addition to the above, the Clients should also note:

31.1 the continuing evolution of Virtual Assets and how this may be affected by global regulatory developments;

31.2 most trading, lending or other dealing platforms and custodians of Virtual Assets are presently unregulated;

31.3 counterparty risks when effecting transactions with issuers, private buyers and sellers or through trading, lending or other dealing platforms;

31.4 risk of the loss of Virtual Assets, especially if held in hot wallets; and

31.5 new risks which may arise from investing in new types of Virtual Assets or market participants' engagement in more complex transaction strategies.